

National Highway Traffic Safety Admin
1200 New Jersey Ave SE
West Building
Washington D.C. 20590

Feb. 8, 2023

CL-11509300-1000

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Re: My RAM pickup truck exploded last Oct 26, 2022 on Hwy 15
that could have resulted in my death and the death of other
drivers/passengers. Fiat (Daimler)-Chrysler motor corp
concluded that the problem was not theirs to resolve
in an unsigned letter to me dated Feb. 1, 2023.

Attached is a copy of all all the letters and evidence that
was to reviewed by Chrysler engineering/management. I
had offered to exchange my top of the line RAM pickup
that Chrysler engineering could study to determine safety
considerations in future pickup design/testing evaluation.
Chrysler would give me a new comparable RAM pickup.
The final correspondence from Fiat Chrysler, dated Feb. 1,
2023, basically states that I can suck lemons.. adios Muchacho!

I request your agency to review the attached documentation
to determine if your agency investigates such matters.

Furthermore, I am surprised that the manufacturers of new
vehicles are not required to determine SAFETY requirements
used by the manufacturers of military vehicles (land, sea, air),
such as the engineering/testing required to determine vehicle
survivability, vulnerability, ~~an~~ armor to protect soldiers,
sailors and pilots from physical harm to our servicemen and
non-combatants. None of these existing mature technologies
are used by Chrysler. How COME?

RR

I request a response from your agency regarding my problem. I also realize that your agency does not have a regulation for auto maker similar to those used by the Dept of Defense to make their land, sea, and air vehicles design factors regarding survivability, vulnerability and armor to protect of service men/women.

I am also ^{sending} another similar letter to the
Consumer Product Safety Commission
4330 East West Hwy
Bethesda, MD 20814

to see if they can participate in my venture with
Fiat Chrysler truck reform

Note the non-cooperation (letter of February 1, 2023)
with regard to safety issues due to ^{the} explosion ^{to} my RAM
pickup truck. I can be reached anytime regarding this letter

Vista CA [REDACTED]



p.s. I am being assisted in this venture by the office
of Congressman Darrell Issa

Customer Relations
Daimler-Chrysler Motor Corp.
P.O. Box 21-8004
Auburn Hills, MI 48321-8004

Oct 31, 2022

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Re: Customer Arbitration Process

Greeting,

Would you provide me assistance as how I can get resolution from Daimler-Chrysler to trade my 2001 Ram truck V10-4wd (VIN # 3B7KF26W61 [REDACTED]) that exploded on HWY 15 and was towed to my home on Oct. 26, 2022 (Fig. 1). The nature of the explosion for my RAM is described in Safety Recall #828. (Fig. 2) On 9/20/02, Worthington Dodge of Carlsbad CA (92008) repaired the recalls existing on my RAM truck. (Fig. 3) I recall the service manager telling me the fire problem would be fixed by one of Worthington's specialist on Safety Recalls. Daimler-Chrysler paid for fixing the recalls.

I purchased the ram from Mr. John Melendez of Downey Dodge / Dodge Fleet, 9655 E. Firestone Blvd, Downey, CA 90241 on Dec. 17, 1999 ... I accepted delivery of a 2001 model on March 29, 2000. The RAM was built in Mexico. The Safety Recall #828 is dated Dec 1999. Today the mileage on my RAM is 30470. It's a beautiful cherry condition pickup.

Anyhow, Worthington Dodge (Carlsbad) went out of business and Bob Baker (Carlsbad) is now the dealership in a different location within the Carlsbad auto center. Their address is 5555 Car Country Drive Carlsbad CA 92008 (tel 760-431-3000)

Safety Recall #828

Hydraulic Clutch

Visit [Geno's Garage](#)
for Truck accessories.



Date: December 1999

Models: 1994-1999 (BR/BE) Dodge Ram Four-Wheel Drive (4X4) (4WD) Trucks

Note: This recall applies only to the above vehicles equipped with an 8.0L engine ("W" in the 8th VIN Position) and a manual transmission (Sales Code - DXX) built through April 21, 1999 (MDH 0421xx)

Subject:

The hydraulic clutch line on some 8,800 of the above vehicles MAY melt and spray fluid on the exhaust system under certain operating conditions. Hydraulic fluid leakage in the presence of an ignition source (such as the exhaust system) can result in an underbody fire.

There are two parts packages, one for 1994-97 and another for '98-99. See your dealer...no charge for any recalls anytime.

If you did not get informed by DC, call your dealer as he will perform the recall for you. He may want to order the correct parts, as he gets only a first shipment to cover 25% of that model he sold. All in that identified group get the change, no dealer decisions unless your model has already had it done.

Repair:

The hydraulic clutch master cylinder, slave cylinder and clutch line must be replaced.

Parts:

Each dealer to whom vehicles in the recall were invoiced (or the current dealer at the same street address) will receive enough Hydraulic Clutch Packages to service about 25% of those vehicles.

The appropriate clutch package for the vehicle to be serviced may be determined by model year as follows:

Model Year	10" VIN Position Character	Part Code	Part Number
1994,1995, 1996, 1997	R, S, T, V	1	CAAM8281
1998, 1999	W, X	1	CAAA8282

Each package contains the following components:

CUSTOMER NO.		ADVISOR		CARD NO.	INVOICE DATE	INVOICE NO.
		LABOR RATE	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
		YEAR / MAKE / MODEL			DELIVERY DATE	DELIVERY MILES
		VEHICLE ID. NO.			SELLING DEALER NO.	PRODUCTION DATE
		R.T.E. NO.		P.O. NO.	R.O. DATE	
RESIDENCE PHONE		BUSINESS PHONE				

PLEASE SEE IMPORTANT CONSUMER INFORMATION ON REVERSE

E.P.A.

ORTH DODC-SI (7-01)



Pg 2/2

I visited Bob Baker Ram for advice on my RAM. Various signs are in the visitor's lounge that Baker only services to the own customers. Therefore I am writing to you to give me guidance and help to solve my RAM V10 4WD truck problem It exploded! Had I not been driving in the right lane of HWY 15, it is possible I and drivers/passengers of other cars driving some 70 mi/hr would all be dead today. By my driving in the right lane I was able (lucky) to off from the HWY 15 by driving on to the dirt adjacent to my lane of travel.

Who am I? I am [redacted] professional engineer in the state of Cal. I have been an expert witness for a high end law firm that were the first to win a fire/explosion of a new Volkswagen against Volkswagen of America. The driver who died (a millionaire) who sold his Volkswagen dealership that included a new Volkswagen for his off Mission Bay (San Diego). I lead the technical investigation for the high priced lawyers (led by the ~~the~~ law agency partner [redacted] ^{State} (who later became a Superior Court judge. I gained my experience at the Naval Weapons Center, China Lake CA.

I would like Chrysler design engineers to desert my RAM to obtain tech info for future truck designs. I would like to exchange my RAM as is for a new Ram Truck.

Please advise me. [redacted]

Visita CA [redacted]

Customer Relations

Jan 18, 2023

Daimler - Chrysler Motor Corp.

P.O. Box 21-8004

Auburn Hills, MI 48321-8004

Re: Customer Arbitration Process - Status?

Greeting,

On Oct. 31, 2022 I mailed you a letter that enclosed a data package requesting a resolution regarding a fire explosion within my 2001 Ram truck V10-4wd (VIN #3B7KF26W [REDACTED]) that exploded on HWY 15 and was towed to my home on Oct. 26, 2022. A nature of the explosion for my Ram is described in Safety Recall # 828.

Your employee (Kyle C. May) signed receipt (U.S. Postal Service Certified Postal Service) for the above data package.

About 12:15 am (Poc time) on Dec. 22, 2022 I received a telephone call (Recorded by a lady (Daimler-Chrysler) who said the recorded conversation could be made available to me)

The essence of the conversation was as follows:

- a) The safety recall on my RAM was performed and I must fix my RAM myself on my dollar.
- b) I requested the Chrysler respond to my complaint in writing as to their official pre-trial position with respect to resolution of repairing/replacing my RAM.
- c) I requested that Chrysler identify and recommend ^{in writing} who in the U.S.A can inspect the damage, determine a design fix, and repair my RAM (30,000 mi) so that it would be SAFE to drive in the future.

The above phone call was from CHRYSLER CORP (1-800-992-1997) @ 12:12 pm Dec. 27 2022. PLEASE RESPOND!

Viste CA [REDACTED]

Customer Relations

Feb. 7, 2023

Daimler - Chrysler Motor Corp

P.O. Box 21-8004

Auburn Hills, MI 48321-8004

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Re: Customer Arbitration Process

Case # [REDACTED] (?)

VIN: 3B7KF [REDACTED]

Attached is a copy of "Chrysler" final disposition letter mailed to my home. Note! it is not signed by anyone. The letter head states STELLANTIS also JS/SK. The envelop shows FCA Fiat Chrysler automobiles, also FCA US LLC, PO Box 21-8004, Auburn Hills, MI USA 48321-8004... stamped Metroplex MI 480, 3 Feb, 2023.

My top of the RAM pickup line is identified as RAM 2500 V10 magnum. My RAM has a V10, is 4 wheel drive, has a 5 gear stick shift, has a 4-Wheel drive, and a 8 foot bed. It has all the extras installed. It has been driven 30470 mi. Apparently someone in your organization does not know the above. Also, the investigation is not aware when the vehicle was purchased and the numerous existing letters to Chrysler as why ^{it} took so long to get delivery ^{further} is evidence.

According to the attached letter, the explosion between the engine and the transmission is not described in Chrysler Safety Recall # 828. If your investigator was working for me, he would be fired for cause! The Chrysler letter basically stated I can go suck lemons.

With the assistance of my congressman, Darrell Issa's office, I hereby give you notice that I will take the next step to turn over all the evidence and letters to both of the following U.S. government agencies. This should occur in the next week.

- National Highway Traffic Safety Administration
- Consumer Products Safety Commission

I suggest, with the reputation of RAM trucks in mind, that you read closely, the evidence that I have provided to you. You can add that I also ~~am a~~ Life Member of the Escapes RV club,

I also would advise ~~Chrysler~~ Chrysler Customer Relations to get the approval of Senior Management (how about Fiat) that the subject letter meets their approval. Recall the FORD PINTO line!

I request an answer to this letter. That is, finalize confirm or deny the subject letter on the negative position taken by Chrysler senior management.

In the mean time, a copy of this letter to management will be included in the package sent to the above Agencies.

Hopefully Chrysler will ^{recall/void} their unsigned letter totally rejecting my offer. I suggest you hire an MBA from UCLA to review your unsigned letter.

Sincerely





February 1, 2023

[REDACTED]
Vista CA [REDACTED]

RE: Case: [REDACTED]

VIN: 3B7KF26W61 [REDACTED]

Vehicle: 2001 RAM 2500

Dear [REDACTED]:

This will acknowledge your recent letters regarding your 2001 Ram 2500.

Naturally, we were sorry to learn of this incident. Please rest assured, we appreciate and share your concerns about vehicle safety. It is important for you to remember that we don't just design and build vehicles; we also drive them, as do most of our families and friends. We have some very close and personal reasons to be concerned about vehicle safety, like you, people depend on us to provide them with safe and dependable transportation. Needless to say, we sincerely regret the unfortunate fire that occurred.

Unfortunately, due to the age/mileage of your vehicle, there are a number of factors outside the manufacturer's control that could have contributed to your incident. We are sure you will appreciate fires of this nature can and do occur for a number of reasons not associated with the manufacturing process. Furthermore, your vehicle is no longer covered by any manufacturer's warranty.

Your truck is not involved in Recall 828. As indicated in the documentation you provided, Recall 828 only involves 1994-1999 trucks built through April 21st, 1999. Your 2001 truck was built on March 3rd, 2000, nearly a year after the issue was corrected in production. There are no other incomplete recalls on your truck.

In the absence of any substantiating evidence indicating that the cause of the fire was attributed to a condition existing in the vehicle when it left our manufacturing plant, we find it necessary to deny responsibility in this matter. We can only suggest you contact the repair facility of your choice to arrange for the needed repairs. Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

Special Investigations
[REDACTED]