

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [REDACTED]
Date: Monday, 26 Jun 2018 12:03:08 PM

on [REDACTED]
Sent: 07/20/2018 12:24:22 PM
To: DataCue by DataCue by DataCue <DataCue@datacue.com>
Subject: Re: [REDACTED] - 11/27/2017

----- Forwarded message -----
Subject: [REDACTED] - 11/27/2017

----- Forwarded message -----
Subject: [REDACTED] - 11/27/2017

----- Forwarded message -----

----- Forwarded message -----
Subject: [REDACTED] - 11/27/2017

Arrive e
Bring a li
healthcar
please call
in advance.
Please bring
Let us know if
phone number



Nalley Honda Union City

∞xtime Automobile Status Report

Prepared For



2017 Honda PILOT
Date February 17, 2023
VIN 5FNYP5H62HB [REDACTED]
Mileage 119871
RO# [REDACTED]

Service Advisor

Goins Lee
glee1@nalleycars.com
6784796847



Nalley Honda Union City
4197 Jonesboro Road
Union City, GA 30291

IT HAS TO BE
NALEY
HONDA

4197 Jonesboro Road - Union City, GA 30291
(770) 756-8717
www.naleyyears.com

INVOICE

DUPLICATE 3
PAGE 3

SERVICE ADVISOR: 987136 GOINS W LEE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
GRY/Gray	17	HONDA PILOT	5FNYP5H62HB		119871/119872		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	
04OCT22 DD			16.00 14FEB23			CASH	
H.O. OPENED	READY	OPTIONS:	SOLD-STK:	DLR:		23FEB23	
08:56 13FEB23	08:58 23FEB23	ENG:3.5 Liter	TRN:6 Speed Automat				
					LIST	NET	TOTAL

LINE OF CODE TECH TYPE HOURS
BDC CREATED 2023-01-27
01:05:00PM TAKEN BY KRIS TY
JAMESON



HONDA

DETAILS

WARRANTY STATEMENT AND DISCLAIMER: PLEASE SEE THE DEALERSHIP'S LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized on this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount listed below.

*SHOP SUPPLY COSTS: We have added a charge equal to 10% of the total cost of labor and parts, not to exceed \$35.00, to the Repair Order for shop supplies used in connection with this repair. (Does not include Oil Change)

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	1136.40
PARTS AMOUNT	1188.60
ADJUSTMENT	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	29.98
TOTAL CHARGES	2354.88
LESS INSURANCE	200.00
SALES TAX	86.05
PLEASE PAY THIS AMOUNT	2240.93

DATE

CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

Undercar

CUSTOMER COPY

REMIT TO: 4365 River Green Parkway, Suite 100
Duluth, GA 30096

Arrive at least 30 min before your appointment. Please call to reschedule your appointment. Please call to reschedule your appointment.

IT HAS TO BE
NALEY
HONDA

INVOICE

DUPLICATE 3
PAGE 2

4197 Jonesboro Road Union City, GA 30291
(770) 756-8717
www.nalleycars.com

SERVICE ADVISOR: 987136 GOINS W LEE

PLATE	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
08156	17	HONDA PILOT	5FNYP5H62HE		119871/119872	
GRY/GRY	DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE
D40CT22 DL			16:00	14FEB23		
RO OPENED	READY	OPTIONS:	SOLD-STK:	DLR:		
		ENG:3.5 Liter	TRN:6 Speed Automat			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NRT	TOTAL
						324.48	324.48
						0.00	0.00
						324.48	324.48

the issue. these areas are within the gauge control module and the camera syst

 ** Forward Looking Camera: need to start with replacing the multipurpose camera unit. will have to realign the camera when new one is installed and will have to realign the radar aiming as well after camera is replaced. after camera is replaced tech will tes
 ** Forward Looking Camera: need to start with replacing the multipurpose camera unit. will have to realign the camera when new one is installed and will have to realign the radar aiming as well after camera is replaced. after camera is replaced tech will tes

388259	CPC	0.00	LABOR:	324.48	OTHER:	0.00	TOTAL LINE F:	324.48
36160	TC8-A52	36160	CAMERA, MONOCULAR	1188.60	1188.60	0.00	TOTAL LINE G:	1188.60
388259	CPC	0.00	LABOR:	661.92	OTHER:	0.00	TOTAL LINE G:	661.92

 ** DISCOUNT HERE
 CPC
 -200.00
 -200.00

 ESTIMATE: 1381-6X
 CONTACT: 14FEB23 14:39 SA: 987136

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
ADJUSTMENT	
SUBLET AMOUNT	
MISC CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	29.88

 REMIT TO: 4366 River Green Parkway, Suite 100
 Duluth, GA 30096

CUSTOMER COPY

NALEY
HONDA

Naley Honda
4187 Jonestown Road
Lawrenceville, Georgia 30046
Direct (770) 470-4847
Main (770) 380-4800
Fax (770) 380-4848
Country (770) 375-2084
www.naleyhonda.com
www.NaleyCars.com

IT HAS TO BE
NALEY
HONDA

4187 Jonestown Road - Union City, GA 30091
(770) 756-8717
www.naleyhonda.com

S. LEE
SERVICE ADVISOR

INVOICE

DUPLICATE 3
PAGE 1

SERVICE ADVISOR: 287136 QUINN W LEE

BOOK	YEAR	MAKE/MODEL	VIN	LICENSE	RELEASE TO / OUT	TAD
GRY/GRY	17	HONDA PILOT	5PN0F5H52RE		119871213873	
040CT22 CR						
NO CHARGE		READY	14.00 14FEB23		CASH	23FEB23
		OPTIONS	SOLD-STR		DLR	
		ENG: 1.3 Liter YRN: 6 Speed Automat				

LINE	QTY	UNIT PRICE	TOTAL	LIST	NET	TOTAL
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D C/S THAT THE LKA LIGHT AND SOME OTHER LIGHTS ARE ON THE DASH BOARD
BY01 C/S THAT THE LKA LIGHT AND SOME OTHER
LIGHTS ARE ON THE DASH BOARD

388259 CPC	0.00	LABOR:	150.00	OTHER:	0.00	TOTAL LINE D:	150.00	150.00
								150.00

vehicle was brought in for lights being on on the dash. technician verified when he got in the vehicle. after this was verified the tech then hooked up the hds scan tool to the vehicle to see which codes were triggering the lights to come on. there was multiple codes in the system that was triggering the lights. the main ones of concern were u0104 and u0300-49. after these were pulled then tech recommended more time to check there wires for code u0104 which had to disassemble the interior trim to get to the rear of the gauge control module and had to remove the plastic trim behind the camera in the window. after this was done there was proper continuity in the wires so the wiring was ok. then tech moved to the u0300 code which leads to replacing the camera unit in the front glass. once camera is replaced then will be able to know if codes will clear. tech did notice that the original honda front windshield was not in the vehicle. shds being replaced.

B Multi-Point Inspection

BI: Multi-Point Inspection
388259 CPC

	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE BI	0.00	0.00
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P44 Diagnostic: will need further diagnostic as technician needs to dis-assemble 2 areas in the vehicle to test continuity in the wires in the vehicle to further assist in diag of the issue. these areas are within the gauge control module and the camera eye.

BY001 Diagnostic: will need further diagnostic as technician needs to dis-assemble 3 areas in the vehicle to test continuity in the wires in the vehicle to further assist in diag of

WARRANTY STATEMENT AND DISCLAIMER. PLEASE SEE THE DEALERSHIP'S LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

By signing below, you acknowledge that you were notified of and authorized the Dealer to perform the services/warranty included in the invoice and that you understand that you have the opportunity to cancel this agreement prior to its completion by you. This service is being provided to you on a "cash for cash" basis for your payment of the Amount Due.

*FROM 8/20/17 2018, the new limit a charge made to 10% of the total cost of labor and parts. Not to exceed \$2000 on the Repair Order. For more details visit us on-line at www.honda.com or call 1-800-33-Honda.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTAL
LABOR AMOUNT	
PARTS AMOUNT	
ADJUSTMENT	
SUBST AMOUNT	
TAX CHARGES **	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

SEND TO: 4385 River Green Parkway, Suite 100
Dunwoody, GA 30090

CUSTOMER COPY