

**From:** [DataQuality, DataQuality \(NHTSA\)](#)  
**To:** [EVOQ \(NHTSA\)](#)  
**Subject:** FW: FW: Follow up to ODI Complaint ----- 11507286-----  
**Date:** Friday, February 2, 2024 2:29:18 PM

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**From:** [REDACTED]  
**Sent:** Friday, February 2, 2024 11:53 AM  
**To:** DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>  
**Subject:** Re: FW: Follow up to ODI Complaint ----- 11507286-----

**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi,

I'm aware that this is a full investigation right now. I've requested Honda but my car back because of the various safety issues, but they've only offered to do so at trade-in rates. It has also been implied that the small scale of the cars affected by this and the major issues with the 9 speed transmission for these two model years will mean that they will likely never issue a recall. I'm happy to provide more information, as necessary on all investigations into this vehicle.

Notably, the engine has a service bulletin for throwing rods, the transmission has a service bulletin for failing, the hesitation issue is well known to Honda, the idle stop fix now makes it so that diagnosis of why idle stop isn't functioning requires a service technicians time at 200 dollars because the battery conditions that disable it do not show up on normal battery testing systems, including the ones used for a typical xx-point check when I take it in for an oil change. Now the car has started to roll backwards on a hill. The car has just less than 60k miles and has always been serviced by my dealership. Please let me know if you need videos or documented behavior of anything. I even have the "bad" battery from my last service appointment where they said the battery was the cause of idle stop not engaging where the multipoint inspection said it was fine.

Best Regards, [REDACTED]

On Sun, Jul 16, 2023 at 7:44 PM [REDACTED] > wrote:

I've updated the form with a little bit of detail.

As an FYI, I filed a new incident today that relates to my other safety concern on this vehicle related to the Auto-Idle-Stop feature this vehicle has.

Best Regards, [REDACTED]

----- Forwarded message -----

From: **EVOQ (NHTSA)** <[EVOQ@dot.gov](mailto:EVOQ@dot.gov)>

Date: Tue, Mar 28, 2023 at 10:39 AM

Subject: FW: Follow up to ODI Complaint ----- 11507286-----

To: [REDACTED]

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to [dataquality@dot.gov](mailto:dataquality@dot.gov) or fax to [\(202\) 366-1767](tel:(202)366-1767). Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation