

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT-Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 14-FEB-2023		Repository ☐ Reference No. 11507237	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		ZIP Code	
Burkburnett		TX		Evening Telephone Number	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FT8W4DT1HE		MAKE FORD		Model F-450	
Date Purchased 12/2017		Dealer's Name and Telephone Number Pruitt Ford 940-215-1992		Model Year 2017	
Original Owner ☒		Dealer's City Burkburnett		Engine: No. Cylinders 8	
STATE TX		ZIP Code 76354		Fuel Type: Diesel	
Transmission Type Auto		☒ Antilock Brakes ☒ Cruise Control		Powertrain	
Multiple Failure:		Incident Date(s) 14-JAN-2023			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Components Codes: 100000 POWER TRAIN				Failure Mileage 200000.0	
				Failure Speed 75	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM1 9ABC036)		☐ Original Requirement ☐ Prior Repair		Failure Location:	
Tire Component Code:		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
Number of Deaths		Reported to Police N			
Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
The contact owns a 2017 Ford F-450. The contact received notification of NHTSA Campaign Number: 22V880000 (Power Train) however, the part to do the recall repair was not yet available. The contact stated while driving 75 MPH, the vehicle started to shudder violently, and the driveshaft detached. The contact was able to veer to the side of the road. The contact noticed that the transmission fluid was leaking. The vehicle was towed to the residence. The vehicle was then towed to the dealer, where it was diagnosed that the driveshaft had detached and damaged the transmission assembly, the skid plate, the fuel tank, the rear-end driveshaft housing, and other unknown components. The vehicle was not repaired. The dealer sent a diagnostic report to the manufacturer. The manufacturer then informed the dealer that the contact needed to pay for the repair of the vehicle and may be reimbursed for the expenses. The contact stated that the manufacturer had exceeded a reasonable amount of time for the recall repair. The failure mileage was approximately 200,000. VIN tool confirms parts not available.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					