

From [REDACTED]

To

CL-11506940-1000

Recall 237 for Vin: 5XYZU3LB5 [REDACTED]

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

How important is recall 237?

I received a formal letter explaining 237 and called my Lakeland Hyundai dealer to make an appointment. Was told there was no recall for this Vin.

They will call me when they are notified, about a week later they called and I had an appointment on, Dec. 21, 2022 @10:00 .

I received two email reminders before that date.

Went to the dealer on the 21st. and delivered my car for the recall fix.

Went into the waiting area and was getting a cup of coffee when the gentleman from the service dept. approached me and said

"We don't have the part for your car".

This gave me the feeling that they were not too worried about this recall.

When I was leaving, they said they will call when they get the part.

It is now the 22nd of Jan. 2023 and I have not heard from the dealer.

[REDACTED]
Lakeland, Fl. [REDACTED]

R

TAMPA FL 335

JAN 2023 PM 6 L

Lakeland, FL



ADMINISTRATOR, NHTSA
1200 NEW JERSEY AVE. S.E.
WASHINGTON D.C. 20590

20590-

