

[REDACTED]
Brighton, MI [REDACTED]

January 25, 2023

National Highway Traffic Safety Administration
1200 New Jersey Ave. S.E.
Washington, DC 20590

To Whom It May Concern,

I drive a 2013 Lincoln MKX. Recently, when trying to stop the vehicle, the brake pedal went almost to the floor. As you might imagine, this came as quite a surprise. The vehicle was able to be stopped, as the brakes seem to function, but at a much, much lower pedal level.

I took the vehicle to my repair shop and was advised that the problem was the ABS hydraulic unit. The shop's owner also told me that these parts were on backorder and that this was not the first time they had seen the problem.

Consequently, I did a search on this issue and found that Ford had recalled 600,000 vehicles from 2006-2020 in 2019. Additionally, on January 25, 2021 the investigation was closed.

Along with other information I found was an expectation that these units (both new and currently in service) would continue to fail.

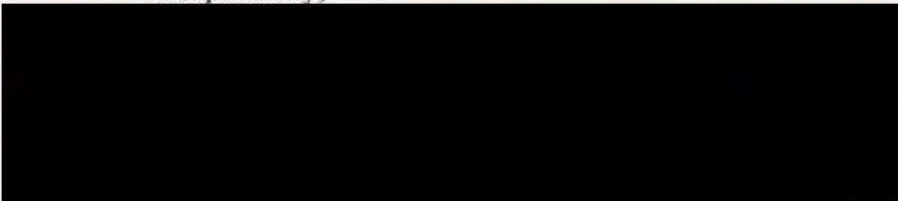
In a small repair shop in my small town of Brighton finding several of these same failures is more than a coincidence. Yes, this is a small sample, however some interesting conclusions could be drawn regarding further investigation. We don't need 15 more crashes and injuries.

With the parts being on back order, several similar problems seen at the same time and a continuing risk of accidents, I believe Ford/ Lincoln has turned their back on this serious issue. Regardless of the closure of this investigation in January of 2021, the problem seems to march merrily along.

[Handwritten signature]

In any case, thank you for reading about the failure that I experienced, my observations and my concern. Perhaps you might recognize that this issue still remains and that Ford/Lincoln has not arrived at the end of these failures or the risk that remains.

Respectfully,

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Cc. Jim Farley, CEO, Ford Motor Company
Joy Falotico, President, Lincoln Motor Company

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BRIGHTON MI [REDACTED]

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