

**From:** [DataQuality, DataQuality \(NHTSA\)](#)  
**To:** [EVOQ \(NHTSA\)](#)  
**Subject:** FW: VIN 4S4WMACD1N3 [REDACTED]  
**Date:** Wednesday, April 19, 2023 9:05:42 AM  
**Attachments:** [REDACTED]

---

**From:** [REDACTED]  
**Sent:** Wednesday, April 19, 2023 3:01 AM  
**To:** DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>  
**Subject:** VIN 4S4WMACD1N3 [REDACTED]

**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Dear NHTSA,

Enclosed (attached) please find a copy of the ODI complaint report No 11506488 filled out with additional information as event failures occurred (3) in the vehicle cited above which took place on the dates indicated

Thank you

[REDACTED]  
[REDACTED]  
North Hollywood, California [REDACTED]  
[REDACTED]



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
09-FEB-2023

Repository
Reference No.
11506488

OWNER INFORMATION (Type or Print)

Name
Address
City North Hollywood State CA ZIP Code

Daytime Telephone Number
Evening Telephone Number
E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4S4WMA CD1N3
MAKE SUBARU Model ASCENT Model Year 2022
Date Purchased OCT 30 2022 Dealer's Name and Telephone Number SUBARU SHERMAN OAKS SA Engine: No: Cylinders 8 Fuel Type:
Original Owner [checked] Dealer's City 5747 VAN NUYS BL STATE CA ZIP Code 91401
Transmission Type MULTISPEED [checked] Antilock Brakes [checked] Cruise Control Powertrain Multiple Failure: X3 TIMES Incident Date(s) (1) NOV 9 2022 (2) 04-FEB-2023 (3) APRIL 9, 2023

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 171100 LATCHES/LOCKS/LINKAGES:DOORS:LATCH
THE VEHICLE HAS BEEN TWICE AT THE DEALER REPAIR
(1) Failure Mileage 300.0 Failure Speed 60
(2) 2450.00
(3) 7355.00

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM AL 9ABC036) [ ] Original Requirement [ ] Prior Repair Failure Location:
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), Injury(ies).)

Crash [ ] Yes [X] No Fire [ ] Yes [X] No Number of Persons Injured N Number of Deaths N Reported to Police N

Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2022 Subaru Ascent. The contact stated while driving 60 MPH, the front driver's side door opened independently. The door ajar light was illuminated. The contact was able to securely close the door. The vehicle was taken to the dealer, but no failure was found. The 11-8-22 manufacturer was not contacted. The failure mileage was 300.
THE SECOND TIME WAS 04/FEB 2023
THE THIRD TIME WAS 9/APRIL 2023
THE FIRST TIME WAS UNDER MID TO HARD RAIN (CONDITION ON TH 405 FWY AROUND 9:45 PM
THE SECOND TIME WAS EARLY 5:45 AM DRY NO RAIN. (MPH) (60-70)
THE THIRD TIME WAS LATE 7:35 PM DRY NO RAIN. (MPH) (35-40)
- 1-18-2023