

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: FW: Follow up to ODI Complaint ----- 11506379-----
Date: Wednesday, March 22, 2023 10:50:48 PM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi,
I'm not sure if this email is from Randy directly, but if so, thank you Randy. My middle name, like your last name, is [REDACTED].

If there's anything I can do to help move this case forward please let me know.

I know that a mother and two children were killed because of this problem and at least 60 other people have reported the same specific failure.

I appreciate what y'all do!

Sincerely,
[REDACTED]

On Wed, Mar 22, 2023, 13:24 EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to [\(202\) 366-1767](tel:(202)366-1767). Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation