

[REDACTED]
South Beloit, IL [REDACTED]

January 19, 2023

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Re: Honda Ridgeline Recall Number 22V-430, Honda Campaign Number: LCD, Service Bulletin
Number: 22-021 Honda Vehicle: 2HJYK165X6H [REDACTED]

To Whom It May Concern:

My Honda Ridgeline (VIN 2HJYK165X6H [REDACTED]) was recalled per Safety Recall Notice attached. I took my vehicle to the Honda Dealer in Rockford, IL and they made repair on gas tank. After their inspection, they gave me a list of other issues. I took my truck to my auto mechanic, Ace Auto Sales & Mechanic, 127 Blackhawk Boulevard, South Beloit, IL 61080 (815-389-9000), to make suggested repairs. My mechanic (Ace Auto) found further issues with the frame which should be addressed by Honda according to the recall. I'm attaching photos of the issues that concerned him. Ace Auto thinks the frame will deteriorate quickly and cause a dangerous situation.

I am very worried that the fuel tank is going to detach and cause harm to me and anyone who is in the truck should the fuel tank detach while driving the truck due to Honda's disregard to fix the problem it has caused. I live in northern Illinois and there is much incremental weather where salt is used on the roads every winter.

I am enclosing Ace Auto's invoice which states that the mechanic "found extreme rust in frame on LR by trailing arm" and to "see attached pictures" that he took. The pictures are also attached.

Please contact me as soon as possible as to your remedy of this recall situation. Thank you.

[REDACTED]

MR



AUTOMOBILE DIVISION

American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

NHTSA Recall Number: 22V-430
Honda Campaign Number: LCD
Service Bulletin Number: 22-021

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: 2HJYK165X6 [REDACTED]

August 2022

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Honda has decided that a defect which relates to motor vehicle safety exists in certain 2006–2014 model year Ridgeline vehicles.

Why my vehicle is under recall:

Corrosion can form on the rear frame due to accumulation of road de-icing agents mixed with mud and dirt. The fuel tank, which is mounted to the rear frame, can become unsecured as the rear frame deteriorates from corrosion. An unsecured fuel tank may result in a fuel leak and an increased risk of fire in the presence of an ignition source. Loud noises from the rear of the vehicle can alert you in the event the fuel tank becomes unsecured.

What Honda will do:

Your Honda dealer will inspect the rear frame for corrosion. Depending on the extent of corrosion, the dealer may repair your vehicle by removing the corrosion, applying anti-corrosive wax, and structurally reinforcing the rear frame, where necessary, for **FREE**. Honda estimates that the inspection and possible repair will range from approximately 30 minutes to 3 hours and 15 minutes to complete. However, your dealer can provide you with a better estimate of the overall time for this service visit, as it may be necessary to make your vehicle available for a longer period of time. If the rear frame cannot be repaired, Honda may offer to repurchase the vehicle from you.

What we need you to do:

Please call any authorized Honda dealer and schedule an appointment to have your vehicle repaired for **FREE**.

If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.

- Check recall information for your vehicle by accessing the **Honda Recall Lookup** tool at www.recalls.honda.com and entering your Vehicle Identification Number (VIN).
- If you have questions or concerns, we encourage you to:
 - ↳ contact your local Honda automobile dealer; or
 - ↳ email or chat by going to www.owners.honda.com/help/customer-relations; or
 - ↳ visit Twitter @HondaCustSvc; or
 - ↳ visit www.recalls.honda.com to use "Ask Dave," our 24/7 virtual agent; or
 - ↳ call American Honda's Customer Support & Campaign Center at 1-888-234-2138 Monday through Friday, 6:00 a.m. to 5:00 p.m., Pacific Time.



If you paid out of pocket to have these specific recall repairs performed on your vehicle, you may be eligible for reimbursement; please contact American Honda's Customer Support & Campaign Center at 1-888-234-2138 to determine potential eligibility and for instructions on how to request reimbursement.

If you no longer own this vehicle or if any of the information is not correct, please complete and return the enclosed prepaid Information Change Card as soon as possible. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

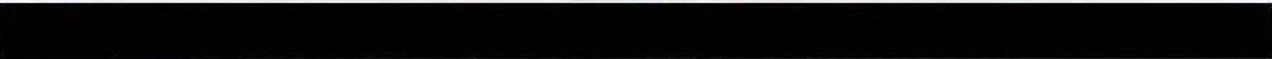
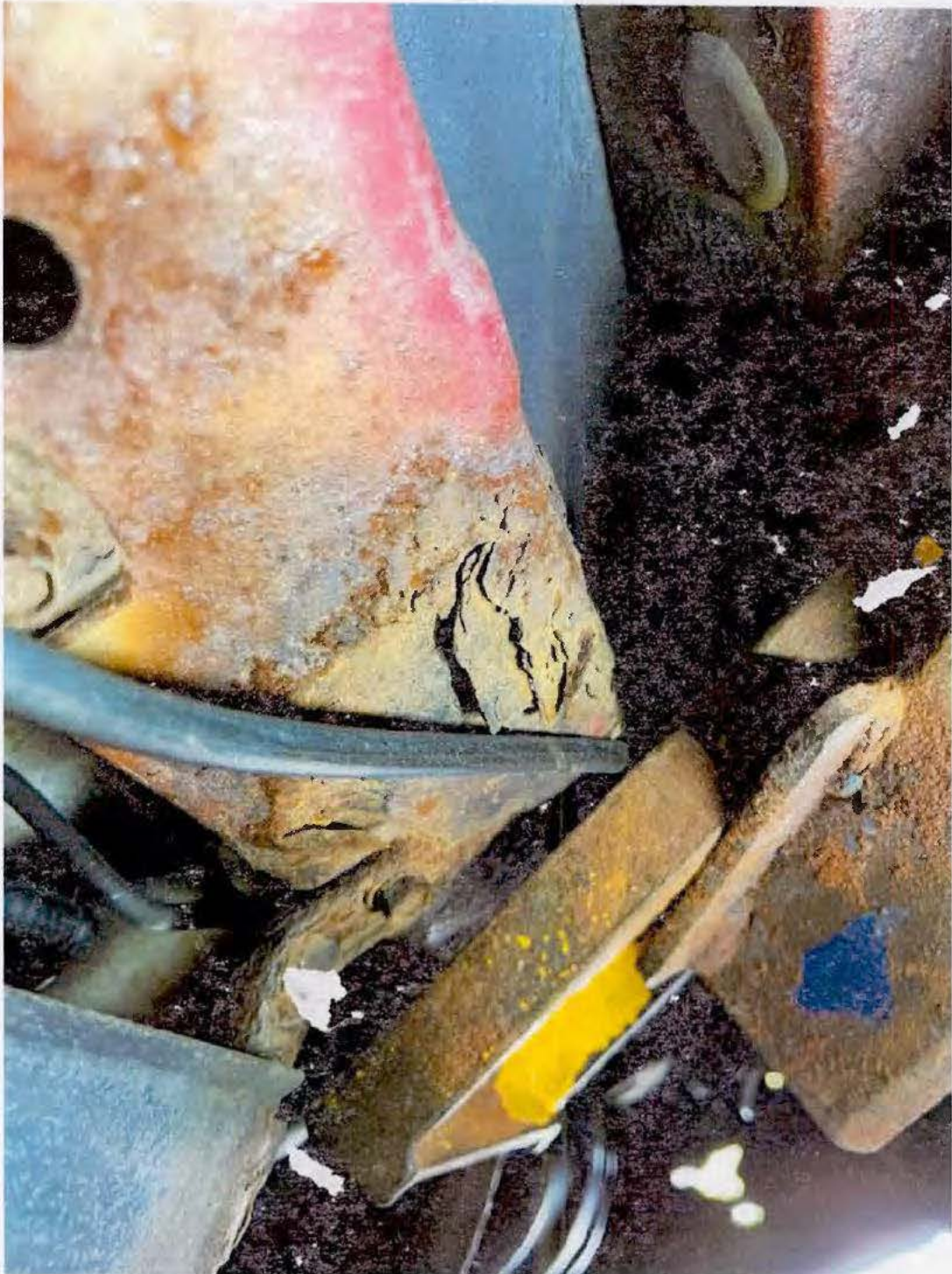
If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration (NHTSA), 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We sincerely apologize for any inconvenience this recall may cause, but please be assured that your safety is our first concern.

Sincerely,

American Honda Motor Co., Inc.





S. Beloit IL [redacted]

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Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

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