



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



March 6, 2023

Howell, MI [REDACTED]

NEF-109 ela
Ref. No. 11504862

Dear [REDACTED]

Thank you for the letter about your model year (MY) 2022 Thor 18M Rize recreational vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. You state that your recreational vehicle tilts forward as a result of a repair performed per a manufacturer's Technical Service Bulletin (TSB). We reviewed our database to identify whether a safety defect trend exists with vehicle stability after performing TSB 21-06 in MY 2022 Thor 18M Rize recreational vehicles. At this time, NHTSA has not identified sufficient evidence to open a safety defect investigation or to initiate a recall. However, we entered your information into NHTSA's database, where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf. We encourage you to continue working with Thor and your dealer if you require further assistance with this matter. If, as you state in your letter, NHTSA Safety Recall Campaign 22V-300 remains unrepaired on your vehicle, we encourage you to contact your authorized repair facility to have this recall repair performed as soon as possible.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

Randy Reid, Chief
Consumer Engagement Division
Office of Defects Investigation
Enforcement