

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOO \(NHTSA\)](#)
Subject: FW: 11503969
Date: Friday, April 21, 2023 1:18:12 PM

From: [REDACTED]
Sent: Thursday, April 20, 2023 7:36 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>; Vehicle Safety Hotline <vsh@dot.gov>
Subject: Re: 11503969

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hello,

Is there any updates?

On Mon, Apr 3, 2023 at 12:18 PM [REDACTED] wrote:

Hello,

I'm returning this complaint form, all details and information are accurate and no modifications were necessary. I have not made any repairs yet because I do not know what to expect from this investigation, the dealership is not being helpful even though my vehicle is showing all the signs of the recall mentioned in the questionnaire. I don't feel safe driving the vehicle as it is, I am currently 12 weeks pregnant and have a [REDACTED] year old with me at all times. I would like to have an answer as soon as possible, just so I know how to proceed.

Thanks.