

[REDACTED]
[REDACTED]
PEACHTREE CITY, GA
[REDACTED]

December 26, 2022

VIA FEDEX

Administrator

NHTSA

1200 New Jersey Avenue, SE

Washington, DC 20590

Re: [REDACTED]/2023 MINI Cooper HT
VIN: WMW33D1107F [REDACTED]

Dear Administrator:

This letter will serve as written record of my experience while driving the above-referenced 2023 MINI Cooper on June 11, 2022.

Having purchased the MINI Cooper referenced above, it was delivered to me on June 11, 2022 at my address by Markevius Dawson of Global Imports, [REDACTED] Parkway, Atlanta, GA [REDACTED].

After completing instructional training by Mr. Dawson and test driving the car myself, I experienced a complete malfunction of the car while driving it that resulted in a crash the same day I received the car. Areas of the dashboard lit up randomly, and the steering wheel shook, the alarm sounded and the breaks engaged/disengaged, all intermittently. The car itself was activating these mechanisms and I was unable to disengage them. The right front tire hit a curb and stopped the car from moving.

I have been driving MINI Coopers for the last 18 years and have experienced a similarly dangerous malfunction only once before: while driving a 2004 MINI Cooper, the power steering pump went out. A recall was issued to address that catastrophic and deadly malfunction.

My driving experience with the 2023 MINI Cooper was no less short, terrifying and life-threatening. I am requesting that you open an investigation on the 2023 MINI Cooper HT.

Sincerely,

[REDACTED]

Handwritten mark

cc: Sebastian Mackensen, President and CEO
BMW of North America, LLC
300 Chestnut Ridge Road
Woodcliff Lake, NJ 07677
VIA FEDEX

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Via First-Class Mail

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