

1/8/2023

CL-11503173-1000

DEAR MADAM OR SIR:

TO DATE, I HAVE HAD NO CONTACT FROM EITHER HONDA AUTO OR BRIGHTON HONDA CONCERNING THE FAULTY TAKATA AIR BAG IN MY HONDA CIVIC. INITIALLY, I WAS TOLD BY BOTH THAT NO REPLACEMENT PARTS WERE AVAILABLE. I AM STILL WAITING. STEWART IS HAS HAD THREE SEATS FROM THESE AIR BAGS. WHAT IS GOING ON?

DENISE GYI

[REDACTED]

BRIGHTON, MA

[REDACTED]

22



AUTOMOBILE DIVISION
 American Honda Motor Co., Inc.
 1919 Torrance Blvd., - P.O. Box 2215
 Torrance, CA 90509-9870

SAFETY RECALL NOTICE

VEHICLE IDENTIFICATION NUMBER **1HGEJ8146W** [REDACTED]

*Posted
 3/16/20
 @ 10:00/A*

PLEASE DELIVER TO REGISTERED OWNER

K6P



[REDACTED] TO**5-DIGIT 48105 HK6P-D06 54905

BRIGHTON, MI [REDACTED]





HK6P-D06 54905

H HONDA

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1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

March 2020

NHTSA Recall 20V-026

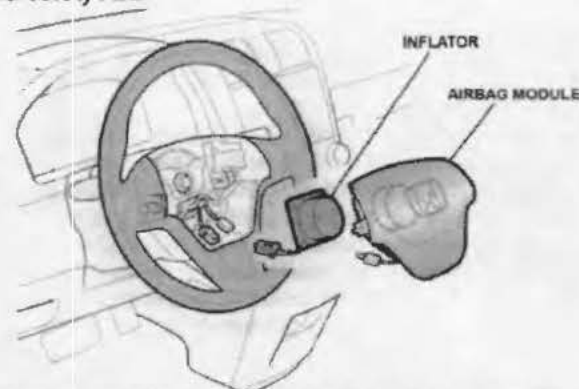
IMPORTANT SAFETY RECALL

This notice applies to your vehicle: 1HGEJ8146W [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

WHAT IS THE REASON FOR THIS INITIAL NOTICE?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 1998 model year CIVIC vehicles. Due to a manufacturing issue, the inflator inside the driver frontal airbag module may absorb moisture, which may cause the driver frontal airbag to malfunction in a crash where the airbag deploys. The airbag could under-inflate during deployment, increasing the risk of injury to the driver. The airbag inflator could also rupture during deployment, with metal fragments possibly striking the driver or passengers, increasing the risk of serious injury or death.



WHAT WILL HONDA DO?

The replacement parts needed to repair your vehicle, if necessary, are not available and Honda is unable to inspect/repair your vehicle at this time.

Honda will send you a follow-up letter when replacement parts are available so you can then bring your vehicle in for inspection/repair.

WHAT SHOULD YOU DO?

We ask for your patience while we prepare replacement parts. Once you receive a follow-up letter from Honda notifying you that replacement parts are available, please call any Honda automobile dealer and make an appointment to inspect/repair your vehicle. ***If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.***

CHECK YOUR VEHICLE FOR OPEN RECALLS

You can check your vehicle's eligibility for repair under this or any other recall. Please access the ***Honda Recall Lookup*** tool at www.recalls.honda.com and enter your Vehicle Identification Number (VIN).

OWNER INFORMATION

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title information, which indicate that you are the current owner of this vehicle. If this is not the case, or if any of the information is not correct, please complete, sign and return the Information Change Card and we will then update our records. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

DO YOU STILL HAVE MORE QUESTIONS?

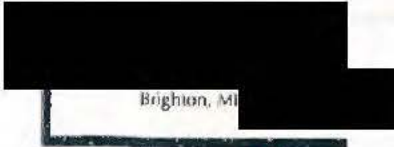
If you have questions or concerns, we encourage you to:

- call American Honda's Customer Support & Campaign Center at 1-888-234-2138; or
- email or chat by going to <http://owners.honda.com/help/customer-relations>
- visit Twitter @HondaCustSvc; or
- visit www.recalls.honda.com to use "Ask Dave", our 24/7 virtual agent; or
- contact your local Honda automobile dealer.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge and within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration (NHTSA), 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.nhtsa.gov>.

We apologize for any inconvenience this recall may cause you.

VERIFIED MAIL



Brighton, MI



7022 0410 0003 0987 4092

**RETURN RECEIPT
REQUESTED**

ADMINISTRATOR

NATIONAL HIGHWAY TRAFFIC
1200 NEW JERSEY AVE.
WASHINGTON, D.C. 20590

NEF



Department of Transportation

To: W41-306

Building: DOT

Mallstop: 4 West

Rtg Symbol: NEC, NOA, NIA

External Carrier: PRIORITY

Sender:

DOT

1/17/2023 8:25:11 AM



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