

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

**From:** [DataQuality, DataQuality \(NHTSA\)](#)  
**To:** [EVOQ \(NHTSA\)](#)  
**Subject:** FW: Reference No. 11502797  
**Date:** Tuesday, February 21, 2023 8:13:00 AM  
**Attachments:** [REDACTED]

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**From:** [REDACTED]  
**Sent:** Monday, February 20, 2023 11:05 AM  
**To:** DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>  
**Subject:** Reference No. 11502797

**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

I hope that this is the information that you needed regarding the telephone conversation that took place on the 20th of January 2023 via telephone . The Virginia State Police case number is [REDACTED].

If there should be any further information needed please let me know.

Sincerely, [REDACTED]

# IMPORTANT SAFETY RECALL

## Anti-Lock Brake Module Software

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC has decided that a defect, which relates to motor vehicle safety, exists in certain 2019 Jeep® Grand Cherokee vehicles.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

### WHY DOES MY VEHICLE NEED REPAIRS?

Your vehicle <sup>[1]</sup> may have been built with a Hydraulic Control Unit Anti-Lock Brake System (HCU/ABS) module that falsely reads pressure in the primary circuit. An HCU/ABS module that falsely reads pressure in the primary circuit may illuminate the brake lights, as well as allows the vehicle to start and shift out of park without the brake pedal being depressed. This condition can result in unintended vehicle movement and cause a vehicle crash without prior warning and/or injury to others outside the vehicle.

### HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US will repair your vehicle <sup>[2]</sup> free of charge (parts and labor). To do this, your dealer will reprogram the HCU/ABS module. The estimated repair time is about 30 minutes. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

### TO SCHEDULE YOUR FREE REPAIR, CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY

### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit [www.fcarecallreimbursement.com](http://www.fcarecallreimbursement.com) to submit your reimbursement request online. <sup>[3]</sup> Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations  
FCA US LLC

Z48/NHTSA 22V-426



### YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION**  
Call your authorized Chrysler / Dodge / Jeep® / RAM Dealership
- 2. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment**
- 3. Visit [recalls.mopar.com](http://recalls.mopar.com), scan the QR code below, or download the Mopar Owner's Companion App.**



Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

### DEALERSHIP INSTRUCTIONS

Please reference Safety Recall Z48.

DAVIS AUTOMOTIVE RESTORA  
8788850035463  
2188 PINE LAKE RD  
DANVILLE VA 24541  
434-685-3234

02/03/2023 16:47

Sale

Trans #: 2 Batch #: [REDACTED]

CREDIT CARD  
VISA CHIP READ  
Entry Type: CONTACT  
\*\*\*\*\* \*\*/\*\*

TOTAL AMT: USD \$500.00

Resp: AP  
Code: 260857  
Tran ID: 463034759511070  
Validation Code: 5FRN

AID Name: VISA DEBIT  
AID: A0000000031010  
TUR: 8080008000  
TSI: 6000  
AIC: 002F  
IC: 853CB7A0AC351A3D

THANK YOU  
PLEASE COME AGAIN  
CUSTOMER COPY



4874 Riverside Drive  
 Danville, VA 24541  
 (800) 995 - 4203  
 www.blackwellautos.com



DAVIS AUTOMOTIVE RESTORATIO		VEHICLE ID	MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
2188 PINE LAKE ROAD		1C4RJEBG9KC	60525	60531	01/20/23 10:56	02/03/23	
DANVILLE, VA 24541		VEHICLE DESCRIPTION			TAG NO.	STATUS	
		2019 JEEP GRAND CHER				COMPLETE	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS
							Cash
WORK	HOME	CELL PHONE	STOCK NO.	SERV. ADV.		ENG/TRANS	
				CRYSTAL PREVETTE (20)			
BLACKWELL AUTOMOTIVE INC 4874 RIVERSIDE DRIVE DANVILLE, VA 24541				(434) 792-8853 PHONE (434) 797-2407 FAX			

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount																			
A *	18Z48182		A33		Warranty																				
Concern	Recall / Customer Satisfaction Notification 1 [ Safety Recall Z48 - HCUABS Module ** ]																								
Correction	update abs from : 68408605AB to 68408605AC Inspect and reprogram ABS Module 18-Z4-81-82 0.2 hour																								
B *	DIAG		A33		Customer	\$208.50																			
Concern	General Concern #1 [ Customer States check engine light, traction light, message service electronic stability control ]																								
Cause	checked and found jeep to have dead miss when driving cel on and flashing , scanned cylinder 6 misfire , swapped coils 2 and 6 no change, swapped plugs 4 and 6 misfire moved , will need to replace spark plug																								
Correction	replaced one spark plug , misfire gone test drove no other lights																								
<table border="1"> <thead> <tr> <th>Part Number</th> <th>Description</th> <th>Qty.</th> <th>Unit Price</th> <th>Ext. Price</th> </tr> </thead> <tbody> <tr> <td>SP225755AB</td> <td>SPARK NONE</td> <td>1</td> <td>\$27.89</td> <td>\$27.89</td> </tr> <tr> <td colspan="3">Parts Total...</td> <td></td> <td>\$27.89</td> </tr> </tbody> </table>						Part Number	Description	Qty.	Unit Price	Ext. Price	SP225755AB	SPARK NONE	1	\$27.89	\$27.89	Parts Total...				\$27.89					
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SP225755AB	SPARK NONE	1	\$27.89	\$27.89																					
Parts Total...				\$27.89																					
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TAX	Sales Tax	1.0	\$13.14	\$13.14																					
Misc Total...				\$13.14																					
Line Total...				\$249.53																					
C +			A33		Customer	\$69.50																			
Concern	Customer states check transmission fluid																								
Correction	checked fluid level full																								
Line Total... \$69.50																									
D +			A33		Customer	\$139.00																			
Concern	Customer states brake lights are staying on																								

DAVIS AUTOMOTIVE RESTORATIO		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.	
2188 PINE LAKE ROAD		1C4RJEBG9KC		60525	60531	01/20/23 10:56	02/03/23		
DANVILLE, VA 24541		VEHICLE DESCRIPTION				TAG NO.	STATUS		
		2019 JEEP GRAND CHER					COMPLETE		
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS		
							Cash		
WORK	HOME	CELL PHONE	STOCK NO.	SERV. ADV.			ENG/TRANS		
				CRYSTAL PREVETTE (20)					

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
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D + Continued

Cause checked and found brake lights stay on checked codes no codes checked brake switch good checked in abs data reading 110psi on pressure switch with nothing pressed pressure switch interal to hcu , pressure failing ordered hcu

Correction recommend to replace hcu

Misc. Code	Description	Qty.	Unit Price	Ext. Price
TAX	Sales Tax	1.0	\$8.76	\$8.76
Misc Total...				\$8.76
Line Total...				\$147.76

E +	A33	Customer	\$417.00
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Concern Customer states replace hcu  
Correction replaced hcu and bleed brakes

Part Number	Description	Qty.	Unit Price	Ext. Price
4318080AD	FLUID BRAKE	2	\$18.89	\$37.78
68085397AB	HYDRAULICANTI-	1	\$446.89	\$446.89
Parts Total...				\$484.67
Line Total...				\$901.67

#### Authorized Estimates

Date/Time	Amount	Authorized By	Authorization Method	Phone/Email
01/20/2023 10:56	\$169.34		Initial Estimate	

Warranty Claim Type: W      Authorization Code:      Service Cont No:

**Davis' Automotive Restoration, LLC**

2188 Pine Lake Road  
Danville, VA 24541

# Invoice

Date	Invoice #
1/16/2023	[REDACTED]

Bill To		
[REDACTED]		
Blairs, VA	P.O. No.	Terms
		Other

Item	Description	Qty	Rate	Amount
Labor	Repair per insurance company estimate: GEICO		6,760.02	6,760.02

Thank you for your business!

E-mail
davisauto.restore@gmail.com

<b>Subtotal</b>	\$6,760.02
<b>Sales Tax (5.3%)</b>	\$0.00
<b>Total</b>	\$6,760.02
<b>Payments/Credits</b>	-\$6,260.02
<b>Balance Due</b>	\$500.00

# GOVERNMENT EMPLOYEES INSURANCE COMPANY

Virginia Beach  
Request a supplement:

CCC Facility: Use CCC Estimate Share

Non-CCC Facility: partners.geico.com

1345 Perimeter Pkwy  
Virginia Beach, VA 23454

Claim #:  
Workfile ID:



## Estimate of Record

Written By: JEFFREY FARMER, 12/20/2022 2:29:19 PM  
Adjuster: Farmer, Jeffrey, (434) 483-3898 Cellular

Insured: [Redacted] Owner Policy #: [Redacted] Claim #: [Redacted]  
Type of Loss: Collision Date of Loss: 12/16/2022 07:45 AM Days to Repair: 18  
Point of Impact: 12 Front Deductible: 500.00

### Owner (Insured):

[Redacted]  
Blairs, VA  
[Redacted] Evening  
[Redacted] Cellular

### Inspection Location:

Davis Automotive Restoration  
LLC  
2188 Pine Lake Rd  
Danville, VA 24541-8218  
Field  
(434) 441-6482 Day

### Appraiser Information:

jfarmer@geico.com  
(434) 483-3898

### Repair Facility:

DAVIS AUTOMOTIVE RESTORATION  
2188 PINELAKE RD  
DANVILLE, VA 24541  
(434) 685-3234 Business  
264446314 Federal ID

## VEHICLE

2019 JEEP Grand Cherokee Limited 4D UTV 6-3.6L Gasoline Sequential MPI Billet Silver Metall

VIN: 1C4RJEBG9KC [Redacted] Production Date: 04/2019 Interior Color: Black  
License: [Redacted] Odometer: 60504 Exterior Color: Billet Silver Metall  
State: VA Condition:

### TRANSMISSION

Automatic Transmission

### POWER

Power Steering  
Power Brakes  
Power Windows  
Power Locks  
Power Mirrors  
Heated Mirrors  
Power Driver Seat  
Power Passenger Seat  
Memory Package

### DECOR

Dual Mirrors  
Privacy Glass

Tilt Wheel

Cruise Control

Rear Defogger

Keyless Entry

Alarm

Message Center

Steering Wheel Touch Controls

Rear Window Wiper

Telescopic Wheel

Heated Steering Wheel

Climate Control

Navigation System

Backup Camera

Parking Sensors

Remote Starter

Auxiliary Audio Connection

Premium Radio

Satellite Radio

Equalizer

### SAFETY

Drivers Side Air Bag

Passenger Air Bag

Anti-Lock Brakes (4)

4 Wheel Disc Brakes

Traction Control

Stability Control

Front Side Impact Air Bags

Head/Curtain Air Bags

Communications System

Hands Free Device

### SEATS

Bucket Seats

Reclining/Lounge Seats

Leather Seats

Heated Seats

Rear Heated Seats

Ventilated Seats

### WHEELS

Aluminum/Alloy Wheels

### PAINT

Clear Coat Paint

Metallic Paint

### OTHER

Fog Lamps

Rear Spoiler

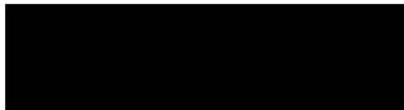




**Estimate of Record**

2019 JEEP Grand Cherokee Limited 4D UTV 6-3.6L Gasoline Sequential MPI Billet Silver Metall

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1	#	COPY OF COMPLETED ESTIMATE GIVEN TO OWNER		1			
2	#						
3	<b>FRONT BUMPER</b>						
4		O/H front bumper				4.0	
5	** <>	Repl A/M Bumper cover w/o park assist w/o hdlp wash	J0069	1	396.92	Incl.	2.6
		NOTE: TORN ON BOTTOM WITH MOUNTING TABS BROKEN--REPLACEMENT IS NECESSARY					
6		Add for Clear Coat					1.0
7	**	Repl A/M Lower cover black molded	J2169	1	244.62	Incl.	
		NOTE: MISSING FROM IMPACT					
8		Repl Lower cover retainer	68034329AA	1	2.10		
		NOTE: MISSING FROM IMPACT, 2 of these are required.					
9	**	Repl A/M RT Filler	J1013	1	46.15	Incl.	
		NOTE: MISSING FROM IMPACT					
10	**	Repl A/M LT Filler	J1014	1	46.15	Incl.	
		NOTE: MISSING FROM IMPACT					
11		Repl Tow eye cap	68264308AA	1	15.60	Incl.	
		NOTE: MISSING FROM IMPACT					
12		Repl Applique black, textured	68310779AA	1	204.00	Incl.	
		NOTE: MISSING FROM IMPACT					
13		Repl Lower grille w/o adaptive cruise	68310777AB	1	169.00	Incl.	
		NOTE: MISSING FROM IMPACT					
14	**	Repl A/M License bracket	1115004	1	34.00	0.2	
15	**	Repl A/M Lower shield 3.6 liter	J4025	1	121.54	0.3	
16		Repl Lower shield retainer	6503598	2	18.90		
		NOTE: MISSING FROM IMPACT					
17	<b>RADIATOR SUPPORT</b>						
18	*	Repl Lower support all	5156113AA	1	464.00	7.1	0.0
		NOTE: LABOR: Time includes R&I/R&R radiator, fan assembly, condenser, upper tie bar, hood lock, washer reservoir, recovery tank, absorber, diagonal braces, air baffles, D&R hood release cable and wiring as necessary.					
19		Add for P/Strg cooler			m	0.2	
20		Evacuate & recharge			m	1.4	
21		Refrigerant recovery			m	0.4	
22		Add for trans cooler			m	0.3	
23		Repl RT Closure panel	5182518AC	1	27.00	0.1	
		NOTE: MISSING FROM IMPACT					
24		Repl LT Closure panel	5182519AB	1	44.35	0.1	
		NOTE: MISSING FROM IMPACT					
25	<b>COOLING</b>						
26	**	Repl A/M Radiator w/o heavy duty cooling	RA13656	1	235.06 m	Incl.	





**Estimate of Record**

2019 JEEP Grand Cherokee Limited 4D UTV 6-3.6L Gasoline Sequential MPI Billet Silver Metall

27		Repl	Baffle type 1	68328725AA	1	96.20	0.2	
			NOTE: MISSING FROM IMPACT					
28		<b>AIR CONDITIONER &amp; HEATER</b>						
29	*	Repl	LKQ Condenser +25%	PD20296	1	56.25 m	Incl.	
30		<b>WHEELS</b>						
31		Repl	LT/Front Wheel, alloy code WCV	5XK991XFAB	1	684.00 m	0.3	
			NOTE: SCRATCHES ON MACHINED AREA--REPLACEMENT IS NECESSARY--LKQ'S LISTED ON LOCATOR IS INCORRECT SIZE AND STYLE, NO CORRECT LKQ AVAIL PER CAR-PART.COM--18" WHEEL IS NEEDED FOR REPLACEMENT					
32	#	Subl	Balance Wheel		1	18.00 X		
33		Repl	RT/Front Wheel, alloy code WCV	5XK991XFAB	1	684.00 m	0.3	
			NOTE: SCRATCHES ON MACHINED AREA--REPLACEMENT IS NECESSARY--LKQ'S LISTED ON LOCATOR IS INCORRECT SIZE AND STYLE, NO CORRECT LKQ AVAIL PER CAR-PART.COM--18" WHEEL IS NEEDED FOR REPLACEMENT					
34	#	Subl	Balance Wheel		1	18.00 X		
35		Repl	LT/Rear Wheel, alloy code WCV	5XK991XFAB	1	684.00 m	0.3	
			NOTE: SCRATCHES ON MACHINED AREA--REPLACEMENT IS NECESSARY--LKQ'S LISTED ON LOCATOR IS INCORRECT SIZE AND STYLE, NO CORRECT LKQ AVAIL PER CAR-PART.COM--18" WHEEL IS NEEDED FOR REPLACEMENT					
36	#	Subl	Balance Wheel		1	18.00 X		
37		Repl	RT/Rear Wheel, alloy code WCV	5XK991XFAB	1	684.00 m	0.3	
			NOTE: SCRATCHES ON MACHINED AREA--REPLACEMENT IS NECESSARY--LKQ'S LISTED ON LOCATOR IS INCORRECT SIZE AND STYLE, NO CORRECT LKQ AVAIL PER CAR-PART.COM--18" WHEEL IS NEEDED FOR REPLACEMENT					
38	#	Subl	Balance Wheel		1	18.00 X		
39		<b>VEHICLE DIAGNOSTICS</b>						
40	*	Rpr	Pre-repair scan			m	0.3 M	
			NOTE: SCAN REQUIRED DUE TO JEEP MANUFACTURER GUIDELINES PER POSITION STATEMENT TO TEST FOR DTC'S ON VEHICLE BECAUSE VEHICLE WAS INVOLVED IN A COLLISION WITH REPLACEMENT OF FRONT BUMPER					
41	*	Rpr	Post-repair scan			m	0.6 M	
			NOTE: SCAN REQUIRED DUE TO DODGE MANUFACTURER GUIDELINES PER POSITION STATEMENT TO DETERMINE IF ANY ACTIVE OR STORED DTC'S REMAIN ON VEHICLE BECAUSE VEHICLE WAS INVOLVED IN A COLLISION WITH REPLACEMENT OF FRONT BUMPER					
42	#	Repl	Flex Additive		1	5.00		
43	#	Repl	Antifreeze		1	28.99		
44	#	Subl	Steam Clean Undercarriage		1	125.00 X		
			NOTE: NEEDED TO REMOVE DIRT AND DEBRIS FROM UNDERSIDE OF VEHICLE					
45	#	Subl	Suspension Alignment		1	89.95 X		
			NOTE: ALIGNMENT NEEDED DUE TO IMPACT TO ALL WHEELS AND TIRES FROM UNDERCARRAIGE IMPACT					
46		<b>OTHER CHARGES</b>						
47	#		E.P.C.		1	3.00		
<b>SUBTOTALS</b>						<b>5,281.78</b>	<b>16.4</b>	<b>3.6</b>

**NOTES**

Estimate Notes:





**Estimate of Record**

2019 JEEP Grand Cherokee Limited 4D UTV 6-3.6L Gasoline Sequential MPI Billet Silver Metall

\* Partial Loss \*\*  
 Aid Cust. (Copayable)  
 Verified Registration  
 Odometer Mileage Verified  
 No Advisor Exceptions  
 All Photos Attached  
 Total Rental Days: 18  
 Prior to Estimate: 0  
 Parts on order: 3  
 Actual repair time: 7  
 Weekend/Holiday: 8  
 Assist. Email/Fax To Customer

Prior Damage Notes:  
 FEW CHIPS ON HOOD, FEW DINGS AND SMALL SCRATCHES ON LT AND RT SIDE DOORS

**ESTIMATE TOTALS**

Category	Basis	Rate	Cost \$
Parts			4,991.83
Body Labor	15.5 hrs @	\$ 50.00 /hr	775.00
Paint Labor	3.6 hrs @	\$ 50.00 /hr	180.00
Mechanical Labor	0.9 hrs @	\$ 85.00 /hr	76.50
Paint Supplies	3.6 hrs @	\$ 36.00 /hr	129.60
Miscellaneous			286.95
Other Charges			3.00
Subtotal			6,442.88
Sales Tax	\$ 4,991.83 @	4.3000 %	214.65
County Tax	\$ 5,124.43 @	2.0000 %	102.49
<b>Total Cost of Repairs</b>			<b>6,760.02</b>
Deductible			500.00
<b>Total Adjustments</b>			<b>500.00</b>
<b>Net Cost of Repairs</b>			<b>6,260.02</b>

