

RECEIVED FEB 28 AM

 U.S. Department of Transportation National Highway Traffic Safety Administration				DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)				Date Received 18-JAN-2023		Repository ☐			
Name [REDACTED] Address [REDACTED] City Grass Valley State CA ZIP Code [REDACTED]				Daytime Telephone Number [REDACTED]		Reference No. 11502388			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				Evening Telephone Number [REDACTED]		Email Address [REDACTED]			
VEHICLE INFORMATION									
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1B3HB48B08D [REDACTED]				MAKE DODGE MODEL CALIBER		Model Year 2008			
Date Purchased 11-07-18		Dealer's Name and Telephone Number Auburn Chrysler Dodge Jeep Ram 8882688026 BOUGHT FROM PRIVATE PARTY				Engine: No. Cylinders			
Original Owner ☐		Dealer's City Auburn		STATE CA ZIP Code 95603		Fuel Type:			
Transmission Type ☐ Antilock Brakes ☐ Cruise Control		Powertrain		Multiple Failure:		Incident Date(s) 01-FEB-2019 Many incidents, took to dealer 5/4/2021			
FAILED COMPONENT(S)/PART(S) INFORMATION									
Vehicle Components Codes: 010000 STEERING, 060000 ENGINE (PWS)				Failure Mileage 120000.0		Failure Speed			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE									
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)					
DOT No. (Example: DOTM1 9ABC036)		☐ Original Requirement ☐ Prior Repair		Failure Location:					
Tire Component Code				Tire Failure Type:					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE									
Make:		Date Manufactured:		Model No./Name:					
Seat Type:		Installation System:							
Child Seat Component Code:		Failed Part:							
APPLICABLE INCIDENT INFORMATION (Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)									
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths			
						Reported to Police N			
Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).									
The contact owns a 2008 Dodge Caliber. The contact stated that while driving at various speeds in the rain, the vehicle stalled. The contact stated that the power steering became inoperable. The battery warning light was illuminated. The vehicle was taken to the local dealer where it was diagnosed and determined that an unstated computer needed to be replaced. The vehicle was not repaired. The manufacturer was contacted but no additional assistance was provided. The approximate failure mileage was 120,000.									
I DID NOT report crash or fire (above?) This car has endangered my life many times. It shuts down in rain with no warning. Once it shut down on fwy when it was not raining, I barely made it off fwy! Dodge dealer could not find issue after 200. - Bought car for trips needed to see family, but can't use it. Other owners say they had same problem. Recall was within a couple months for same issue. Many mechanics have no resolve, unsafe to sell! Please HELP!									
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.									
ATTACH ADDITIONAL SHEETS IF NECESSARY									
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.									

Bought from private party who bought it from Pioneer Motors, Grass Valley, CA. 95945
 Additional receipt available from Dodge Dealer for incident 5/4/2021
 if needed.

BAR #:

EPA # CAL000277559

175 Joerschke Drive # J

Grass Valley, CA 95945

Phone: 530-274-1999 FAX: 530-274-9827

Order Date 11/08/18 10:23 am

Paid: 11/08/18 11:03 am



08 Dodge Caliber
 Mileage in: 112116 out: 112116
 Lic: /CA I4Cyl 2.0
 Vin: 1B3HB48B08D 04/08
 Eq: AT AC PS

Quotes

1 11/08/18 10:27am 180.00
 in person.

Check starting and charging syst

Labor: \$0.00

Customer requested to install battery, check and advise.

Battery-N

1.0 @ 157.12 =\$ 157.12 157.12

N=New, U=Used, R=Rebuilt

Payments to GOLD COUNTRY AUTOMOTIVE

Cost Summary

Status: Paid Work Order

Labor 0.00

Payments: \$169.69

Parts 157.12

1 11/08/18 169.69 MCard

Subtotal 157.12

Tax 12.57

Total \$169.69

Payments 169.69

Bal Due 0.00

Thank you for choosing GOLD COUNTRY AUTOMOTIVE

These are some of the receipts from
 a attempted repair of the issue -

I hereby authorize the above repair work to be done with the necessary material and hereby grant you and/or your employees permission to operate the car, truck or vehicle herein described on street, highways or elsewhere for the purpose of testing and/or inspection. An express mechanics lien is hereby acknowledged on above car, truck or vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, accident or any other cause beyond your control.

(Signature)

GOLD COUNTRY AUTOMOTIVE

Invoice No. [REDACTED]

Page 1

BAR #: [REDACTED]
EPA # CAL000277559
175 Joerschke Drive # J
Grass Valley, CA 95945
Phone: 530-274-1999 FAX: 530-274-9827

Order Date 09/13/19 01:39 pm

Paid: 09/16/19 05:01 pm

I acknowledge notice &
oral approval of an
increase in the
original estimated price.

SIGNATURE

[REDACTED]	08 Dodge Caliber
Grass Valley CA	Mileage in:120565 out:120565
Home Phone: [REDACTED]	Lic: [REDACTED] CA I4Cyl 2.0
	Vin: 1B3HB46B08 [REDACTED] 04/08
	Eq: AT AC PS
	Last in 9/10/2019

Quotes

1 09/13/19 01:56pm 0.00

[REDACTED] in person.

2 09/13/19 02:37pm 493.00

[REDACTED] by phone [REDACTED]

Alternator

Check starting and charging syst**Labor: \$182.00**

Customer states battery light is on advise,

Customer request reset oil change light

Tech checked charging system and found alternator charging at 11.9 volts Tech recommends
replace alternator Customer okay repair in person Tech replaced alternator and re checked
charging system and found it charging at 13.9 volts and verified repair.

Alternator-S

1.0 @ 325.75 =\$ 325.75 325.75

N=New, U=Used, R=Rebuilt

Payments to GOLD COUNTRY AUTOMOTIVE**Cost Summary**

Status: Paid Work Order

Payments: \$517.24

1 09/16/19 517.24 Visa

Labor	182.00
Parts	325.75
Discount	18.20
Subtotal	489.55
Tax	27.69
Total	\$517.24
Payments	517.24
Bal Due	0.00

Thank you for choosing GOLD COUNTRY AUTOMOTIVE

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(Signature) _____

GOLD COUNTRY AUTOMOTIVE

Invoice No. [REDACTED]

Page 1

BAR #: [REDACTED]
EPA # CAL000277559
175 Joerschke Drive # J
Grass Valley, CA 95945
Phone: 530-274-1999 FAX: 530-274-9827

Order Date 06/28/19 12:51 pm
Paid: 06/28/19 02:12 pm



08 Dodge Caliber
Mileage in: 117891 out: 117891
Lic: [REDACTED] CA I4Cyl 2.0
Vin: 1B3HB48B08L [REDACTED] 04/08
Eq: AT AC PS
Last in 6/24/2019

Quotes

1 06/28/19 01:10pm 130.49
[REDACTED] in person.

Base Engine Inspection**Labor: \$70.00**

Customer request to have the drive belt replaced. Replaced belt, verified repairs.

Drive Belt-S

1.0 @ 55.75 =\$ 55.75 55.75

N=New, U=Used, R=Rebuilt

Payments to GOLD COUNTRY AUTOMOTIVE**Cost Summary**

Status: Paid Work Order
Payments: \$123.49
1 06/28/19 123.49 MCard

Labor	70.00
Parts	55.75
Discount	7.00
Subtotal	118.75
Tax	4.74
Total	\$123.49
Payments	123.49
Bal Due	0.00

Thank you for choosing GOLD COUNTRY AUTOMOTIVE

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(Signature) _____

GOLD COUNTRY AUTOMOTIVE

Invoice No. [REDACTED]

Page 1

BAR #: [REDACTED]
EPA # CAL000277559
175 Joerschke Drive # J
Grass Valley, CA 95945
Phone: 530-274-1999 FAX: 530-274-9827

Order Date 09/05/19 08:08 am

Paid: 09/05/19 12:29 pm

I acknowledge notice &
oral approval of an
increase in the
original estimated price.

SIGNATURE



08 Dodge Caliber
Mileage in: 120492 out: 120492
Lic: [REDACTED] 14Cyl 2.0
Vin: 1B3HB48B08D [REDACTED] 04/08
Eq: AT AC PS
Last in 7/25/2019

Quotes

1	09/05/19 08:19am	252.00
	[REDACTED] in person.	
2	09/05/19 08:59am	300.00
	[REDACTED] by phone [REDACTED]	
	tensioner	

Check A/C & Heater Operation**Labor: \$168.00**

Customer states the a/c is noisy when its on, check and advise

Ac is noisy possibly drive belt tensioner advise Tech removed drive belt and found drive belt tensioner pulley noisy when you free spin it tech recommends replace tensioner and re check customer authorised repair tech replace tensioner and re checked noise ac compressor still is noisy when it cycles but pulley noise is gone Tech advised replace compressor and neccery components Customer declined repair at this time.

Drive Belt Tensioner-S

1.0 @ 90.91 =\$ 90.91 90.91

Recommendations: Ac Compressor, Accumulator, Evac Recharge, Flush \$1130+tax

N=New, U=Used, R=Rebuilt

Payments to GOLD COUNTRY AUTOMOTIVE**Cost Summary**

Status: Paid Work Order

Payments: \$249.84

1 09/05/19 249.84 Visa

Labor	168.00
Parts	90.91
Discount	16.80
Subtotal	242.11
Tax	7.73
Total	\$249.84
Payments	249.84
Bal Due	0.00

Thank you for choosing GOLD COUNTRY AUTOMOTIVE

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(Signature) _____

GOLD COUNTRY AUTOMOTIVE

Invoice No. [REDACTED]

Page 1

Order Date 12/13/19 01:41 pm

Paid: 12/13/19 03:43 pm

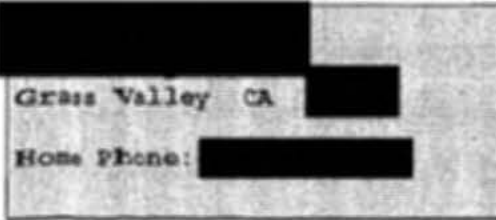
BAR # : [REDACTED]

EPA # CAL000277559

175 Joerschke Drive # J

Grass Valley, CA 95945

Phone : 530-274-1999 FAX: 530-274-9827

**08 Dodge Caliber**

Mileage in: 122874 out: 122874

Lic: [REDACTED] CA 14Cyl 2.0

Vin: 1B3HB48B08D [REDACTED] 04/08

Eq: AT AC PS

Last in 12/12/2019

Quotes

1 12/13/19 01:42pm 140.00

[REDACTED] in person.

Base Engine Inspection**Labor: \$98.00**

Replace spark plugs and coil boots. Replaced spark plugs and coil boots. verified repairs at this time.

Sprk Plug Set-S

1.0 @ 94.84 =\$ 94.84

Coil Boot Kit-S

1.0 @ 63.13 =\$ 63.13 157.97

N=New, U=Used, R=Rebuilt

Payments to GOLD COUNTRY AUTOMOTIVE**Cost Summary**

Status: Paid Work Order

Payments: \$259.60

1 12/13/19 259.60 Visa

Labor 98.00

Parts 157.97

Discount 9.80

Subtotal 246.17

Tax 13.43

Total \$259.60

Payments 259.60

Bal Due 0.00

Thank you for choosing GOLD COUNTRY AUTOMOTIVE

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(Signature) _____

CUSTOMER #:


AUBURN
CHRYSLER DODGE
JEEP RAM

 1901 GRASS VALLEY HWY
 AUBURN, CA 95603
 (530) 885-2900
 www.auburnjeep.com

INVOICE

PAGE 1

BAR # ARD 282349

EPA# CAL 000412872

GRASS VALLEY, CA

HOME: CONT:

BUS: CELL:

SERVICE ADVISOR: 1141 CHARLES BRUCE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	08	DODGE CALIBER	1B3HB48B08I		130247/130252	T2315	
IN SERVICE DATE	PROD. DATE	WARR. EXP.	CUSTOMER NOTIFIED	PO NO.	RATE	PAYMENT	INV. DATE
22APR08 DL			19:00 03MAY21			CASH	04MAY21
R.O. OPENED		READY	OPTIONS:	DLR	ENG:2.0 Liter VVT		

17:55 03MAY21 11:43 04MAY21

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

 A Advisor Note [CUST STATES WHILE ON LONG FREEWAY DRIVE--TEMP WENT TO
 HOT, TOWED IN--CHECK AND ADVISE]

 00 Advisor Note [CUST STATES WHILE ON LONG
 FREEWAY DRIVE--TEMP WENT TO HOT, TOWED
 IN--CHECK AND ADVISE]

1193	C					150.00	150.00
------	---	--	--	--	--	--------	--------

PARTS:	0.00	LABOR:	150.00	OTHER:	0.00	TOTAL LINE A:	150.00
--------	------	--------	--------	--------	------	---------------	--------

 130247 performed diag for overheat--per inspection of data and
 coolant--NO OVERHEAT ISSUE OCCURED, FOUND TRANSMISSION FLUID WAS
 HOT--FLUID SLIGHTLY DARK-FULL--DUE TO MILEAGE, NO RECOMMENDATIONS OF
 SERVICE--TEST DROVE AND CHECKED OK

EST: 150.00 03MAY21 17:55 SA: 1141

CONTACT:

THANK YOU FOR BEING OUR CUSTOMER.

YOU MAY BE RECEIVING A SURVEY FROM CHRYSLER.

IF FOR ANY REASON YOU CANNOT RATE US

"VERY SATISFIED" IN ALL AREAS

PLEASE CALL YOUR SERVICE ADVISOR OR

SERVICE MANAGER AT 530-885-2900

IMPORTANT
 YOU MAY RECEIVE A SURVEY
 FROM CHRYSLER DODGE
 JEEP RAM IN REFERENCE TO
 THIS SERVICE VISIT. IF FOR ANY
 REASON YOU CANNOT GRADE US A
 "10" or "COMPLETELY SATISFIED"
 PLEASE CONTACT OUR
 SERVICE MANAGER
 THANK YOU
 AUBURN DODGE
 (530) 885-0661

 Clockspring has short causing
 intermittent Airbag
 light on (CB)

 MAY 04 2021
 By

Also controls horn/cruise control

CHRYSLER DODGE Jeep RAM	ORIGINAL ESTIMATE:	AUTHORIZED REVISED ESTIMATE:	DESCRIPTION	TOTALS
	\$	\$	LABOR AMOUNT	150.00
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE. I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.	X	CUSTOMER INITIAL	PARTS AMOUNT	0.00
			GAS, OIL, LUBE	0.00
CUSTOMER SIGNATURE			SUBLET AMOUNT	0.00
			MISC. CHARGES	0.00
			TOTAL CHARGES	150.00
			ADJUSTMENTS	0.00
			SALES TAX	0.00
			PLEASE PAY THIS AMOUNT	150.00

 ALL PARTS ARE NEW EXCEPT THOSE BEGINNING WITH R (WHICH ARE REMANUFACTURED)
 OR RL (WHICH ARE NEW BUT REQUIRE A CORE CHARGE) OR UNLESS OTHERWISE SPECIFIED.

 Upon request, you are entitled to receive a copy of
 the Towing Fees and Access Notice.

DOUGLAS AUTOMOTIVE
340 RAILROAD AVE
GRASS VALLEY CA 95945

09/08/2021

08:51

CREDIT CARD

VISA SALE

Card # XXXXXXXX
Network: VISA
Chip Card: VISA CREDIT
AID: A0000000031010
SEQ #: 1
Batch #:
Trans #: 1001
Approval Code: 01743D
Entry Method: Chip Read
Mode: Issuer



DOUGLAS AUTOMOTIVE

340 RAILROAD AVE.
GRASS VALLEY, CA 95945
(530) 802-5278
BAR # ARD00293489
EPA# CAL000443215

Invoice #

Page:1

Phone:

SALE AMOUNT

\$25.37

THANK YOU

CUSTOMER COPY

1:05 AM
51:05 AM

Odometer In : 133414
Odometer Out : 133414

Description
REPLACED LEFT HEADLIGHT

Price
\$0.00

Description
9008 HEADLIGHT BULB

Condition

Unit Price
\$23.38

Price
\$23.38

Parts

\$23.38

Sales Tax

Default Rule @ 8.5%

\$1.99

Total Due

\$25.37

Approvals

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express garagekeeper's lien is hereby acknowledged on above vehicle to secure the amount or repairs thereto. All parts will be new unless otherwise noted. All Vehicles left over 48 hrs. after repairs are completed WILL INCUR A \$35.00 PER DAY STORAGE FEE. 24 Month or 24,000 Mile Warranty. Warranty work must be performed by Douglas Automotive. If more then 25 miles from original shop please contact Napa Auto Care Warranty at 1-800-452-6272 for repair Authorization. *Prior to any repairs being performed, repairs must be authorized by Douglas Automotive or Sonsio, the warranty administrator.

Customer Signature _____

1 00000000000000000000

**DOUGLAS AUTOMOTIVE**

340 RAILROAD AVE.
GRASS VALLEY, CA 95945
(530) 802-5278
BAR # ARD00293489
EPA# CAL000443215

12/14/2021 12:16:30 PM

Invoice

Page:1

Phone:

Vehicle : 2008 Dodge Caliber 2.0 L 1998 CC L4 DOHC 16 Valve VVT

VIN : 1B3HB48B08D

Tag/State : /CA

Fleet #/Driver:

Created : 12/13/2021 3:35:13 PM

Odometer In : 135728

Invoiced : 12/14/2021 12:16:22 PM

Odometer Out : 135728

Labor/Notes

Technician

Description

Price

CHECK AND ADVISE

\$0.00

TOWED IN

CUSTOMER SUSPECTS BELT CAME OFF, LOST POWER STEERING

BATTERY Remove & Replace

\$60.00

Includes: Test.

Parts

Qty Code

Description

Condition

Unit Price

Price

1

BATTERY

\$149.99

\$149.99

1

BATTERY FEE

\$1.00

\$1.00

Labor

\$60.00

Parts

\$149.99

Charges

\$1.00

Sales Tax

Default Rule @ 8.5%

\$12.75

Total Due \$223.74

Approvals

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Customer Signature _____



Mel's Transmission

124 Scandling Ave.
Grass Valley, CA 95945
(530) 273-4640
melstransmission@sbcglobal.net.
ARD00217141

Customer		Acct: [REDACTED]	License [REDACTED]	VIN 1B3HB48B08D [REDACTED]	Year 2008
[REDACTED] [REDACTED] GRASS VALLEY, CA [REDACTED]			Make DODGE	Model CALIBER SXT	
			Engine 2.0L I4 F DOHC 16V	Transmission ECVT automatic	
[REDACTED] #1 [REDACTED]			In Mileage 136808	Out Mileage 136827	Fleet #
Prod Date	AC/PS	State Insp	Written By: NS		

Problem Statements

SERVICE TRANSMISSION, CHECK SHIFTER CABLE, UNABLE TO GET INTO LOW

Recommended Services

SERVICE TRANSMISSION EVERY 60,000 MILES
CODES: B1B02-AIRBAG. NO ENGINE OR TRANSMISSION CODES AT THIS TIME. AIRBAG LIGHT STAYS ON.
SERVICED TRANSMISSION, FLUID IS DARK, NO METAL OR MATERIAL. COULD NOT FIND ANY SIGNS OF DAMAGE
OR ANYTHING CATCHING ON THE SHIFTER CABLE.

Labor Operations

Tech	Type	Description	Price
MRH	Lab	CHECK COMPUTER	\$25.80
BD	Lab	SERVICE TRANSMISSION CHRYSLER CVT2	\$141.90
BD	Lab	32 PSI IN ALL TIRES	\$0.00
<i>Thank you PD V. SA</i>			
Labor Total			\$167.70

Parts

Part Number	Part Description	Status	Qty	Price Ea.	Total
822300	GASKET, JF011E, JF016E	N	1.00	\$11.95	\$11.95
5191184AB	CVTF+4 FLUID DODGE	N	7.00	\$13.25	\$92.75
Parts Total					\$104.70

Authorization

Date	Time	Phone	Spoke to	Amount	Emp.	Comment / Reason
3/8/2022	3:57pm	[REDACTED]	[REDACTED]	\$281.30	NS	TOTAL
3/8/2022	9:00am	[REDACTED]	[REDACTED]	\$300.00	NS	CHECK OUT AND ADVISE

Pre-Pay	Payment	Total Tax	Taxable Parts	NonTax Parts	Total Parts	Labor	Sublet	NonTax Labor	NonTax Sublet	Total Labor	Date	RO #	RO Total	Balance Due
\$0.00	Cash	\$8.90	\$104.70	\$0.00	\$104.70	\$167.70	\$0.00	\$0.00	\$0.00	\$167.70	3/8/2022	[REDACTED]	\$281.30	\$281.30
\$0.00	Check													
\$0.00	Chk #													
\$0.00	Credit													
	Type													
	Expires													
\$0.00	Paid	\$0.00												

I hereby authorize the repair work listed hereon, including sublet work to be done along with necessary materials. You and your employees may operate the described vehicle for purpose of testing, inspection or delivery at my risk. An express lien is acknowledged on said vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or left in vehicle in case of fire, theft, accident, or any other cause beyond your control. Customer agrees to pay all collection costs and/or attorney fees in the event default is made in any payment due. If automobile is returned to customer without repair service being performed, a diagnostic and handling charge (including reassembling) will be made. A 1.5% monthly interest charge, plus a \$25 per day storage charge applies to all jobs beginning one week after completion.

Signature or Initial _____ Date _____

[REDACTED]
Grass Valley, Ca [REDACTED]

SACRAMENTO CA 957

17 FEB 2023 PM 2 L



National Hwy. Safety Administration
attention: Vehicle Safety Hotline
1200 New Jersey Ave.
Southeast, Washington D.C. 20590

20590-

