

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

National Highway
Traffic Safety
Administration(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

17-JAN-2023

MAR 21 2023

Reference No.
11502280

OWNER INFORMATION (Type or Print)

Name

Address

City

Daphne

State

AL

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4U2ALH0T9KMAKE
THOR MOTOR COACHModel
TUSCANYModel Year
2017

Date Purchased

JUNE 2016

Dealer's Name and Telephone Number

GENERAL RV 847 669 5578

Engine
No. Cylinders

Fuel Type:

DIESEL

Original Owner

☒

Dealer's City: Fairfield

HUNTLEY

STATE

AL

ZIP Code

60142

Transmission Type

AUTO

☐ Antilock Brakes☒ Cruise Control

Powertrain

360 HP

Multiple Failures:

Incident Date(s)

17-DEC-2021

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 162300 STRUCTURE-BODY:DOOR

Failure Mileage
27000 0

Failure Speed

53

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9ABC136)

☐ Original Requirement☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), Injury(ies):

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

2017
The contact owns a 2016 Thor Motor Coach Tuscany constructed on a 2016 Freightliner XC-R chassis. The contact stated while driving 50 MPH, the door to the motorhome detached from the body. The contact pulled over on the side of the road and re-attached the door. The vehicle was taken to the dealer and the door was replaced; however, the failure recurred. The manufacturer was not contacted. The failure mileage was 27,000.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WATER BAY DOOR SKIN CAME OFF
SPONTANEOUSLY JUST AS HAS OCCURED WITH
3 OTHER THOR MODELS FOR WHICH NHTSA
HAS MANDATED RECALLS.
FURTHER DETAILS ENCL IN ONLINE COMMENT

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

MONTGOMERY AL 354

4 MAR 2023 PM 2 L

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration