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OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [redacted]
To: EVOQ (NHTSA)
Subject: Re: Follow up to ODI Complaint --11501662
Date: Wednesday, February 15, 2023 3:54:47 PM
Attachments: [redacted]

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Everything looks as discussed except the problem was first reported to the dealer Cadillac of Birmingham on 10/10/22 when I was advised it was probably the "run flat tires" making the roaring sound. The milage was 68,000 at that time ,however I had noticed the noise even before that. It was in early December that I returned the car again and ask for it to be checked as the noise seemed to be getting worse and that is when they advised that it was the differential. I was advised not to drive it and at the time the vehicle had approximately 72,000 miles.

On Wednesday, February 15, 2023 at 05:33:14 AM CST, EVOQ (NHTSA) <evoq@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation