

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOO \(NHTSA\)](#)
Subject: FW: Complaint ID: ODI11500991: Edited Vehicle Owners Form and (Original Dealership PDFs from 11/13/2021)
Date: Monday, February 13, 2023 8:06:25 AM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Saturday, February 11, 2023 9:38 AM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Complaint ID: ODI11500991: Edited Vehicle Owners Form and (Original Dealership PDFs from 11/13/2021)

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Good Morning,

In response to the letter received, we are sending the edited form back with purchase information. We purchased the Chevy 2022 Tahoe from Waldorf Chevy Cadillac Dealership located 2298 Crain Highway, Waldorf, MD 20601 on November 13, 2021. It was a brand-new truck, and we are the original owners. It has endured major repairs and continues to fail. Most of 2022, the truck was under repair, and we purchased it new. The new issue has last over four months and General Motors has not resolved the major issues.

Currently, It has been serviced at Ourisman Cheverolet in Marlow Heights, MD 20748. The airbag issues and numerous other issues cannot be resolved. General Motors reached out to me this morning, but have no fixes for the issues.

I will mail most of the documents also for clarity. The print is quite small on the forms. Attached the edited document for the investigation into major safety violations.

Sincerely, [REDACTED]

[REDACTED]
Riverdale, MD
[REDACTED]



U.S. Department of Transportation
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**
1-888-BASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 10-JUN-2023	Repository <input type="checkbox"/>
Daytime Telephone Number	Email Address
Evening Telephone Number	
Reference No. 11580991	

Name: [REDACTED]
Address: [REDACTED]
City: [REDACTED] State: MD ZIP Code: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the outline used described in the agency's Privacy Act notice. See 49 CFR 550.71 (Apr. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G6SN0GDM1 [REDACTED]	MAKE CHEVROLET	Model TAHOE	Model Year 2022
Date Purchased 11/13/2021	Dealer's Name and Telephone Number Durban Chevrolet of Marlow H 3018125659	Engine: V6 Cyclinders	Fuel Type:
Original Owner	Dealer's City Marlow Heights	STATE MD	ZIP Code 20748
Transmission Type <input type="checkbox"/> Automatic <input type="checkbox"/> Other Control	Powertrain	Multiple Failure:	Incident Date(s) 02-OCT-2022

FAILED COMPONENT/DEFECT INFORMATION

Vehicle Component Code: 134800 WHEELTY-SUNROOF ROOF ASSEMBLY, 174200 LATCHES/LOCKS/STRAPANCHORS/HICRA/LIFEGATE/LOCK, 29000 INTERIOR LIGHTING	Failure Mileage 13000.0	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215R5R15)
DOT No. (Example: DOTM4 94B036)	<input type="checkbox"/> Original Replacement <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the following: Failure(s), Crashes, Injuries, I

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fatality <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crashes, Injuries:
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2022 Chevrolet Tahoe. The contact stated that the service safety restraint system warning light illuminated, causing the air bag warning light to remain illuminated. The contact stated that the liftgate failed to unlatch and open as needed. The contact was able to manually unlock the vehicle. Additionally, the dome light was malfunctioning. The contact stated that the sunroof failed to open as needed. The vehicle was taken to the dealer and the contact was informed that the air bags might fail to deploy as needed in the event of a crash. The contact was informed that the sunroof, liftgate and lights needed to be repaired. The vehicle was not repaired. The manufacturer was made aware of the failure. The approximate failure mileage was 13,000.

Include, if available, Police/Car Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502). This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



MECHANICAL FAILURE SERVICE CONTRACT

1 VEHICLE

CONTRACT # [REDACTED] FORM # [REDACTED] T/C SRVN0102 VIN # 1GNSKNKD8NR [REDACTED]
 YEAR 2022 MAKE CHEVROLET MODEL Tahoe CURRENT ODOMETER READING 178

2 DEALER

SELLING DEALER WALDORF CHEVROLET CADILLAC DEALER PHONE (301) 645-7000 DEALER # 04435
 ADDRESS 2298 CRAIN HWY CITY WALDORF STATE MD ZIP 20601
 LIENHOLDER GM FINANCIAL ADDRESS PO BOX 1510 COCKEYSVILLE MD 21030

3 CONTRACT HOLDER

FIRST NAME [REDACTED] LAST NAME [REDACTED] CO-BUYER NAME [REDACTED]
 ADDRESS [REDACTED] CITY RIVERDALE STATE MD ZIP [REDACTED]
 (AREA CODE) TELEPHONE # [REDACTED] EMAIL ADDRESS [REDACTED]

4 SERVICE CONTRACT INFORMATION

TERM 10 YEARS MILEAGE 100000 DEDUCTIBLE AMOUNT \$0 (ZRD) \$100** (ZR1) \$100 (Z1H) \$250 (ZTF) \$500 (Z5H)
SEE "SERVICE CONTRACT PERIOD" TO DETERMINE EXPIRATION DATE AND MILES ** REDUCING DEDUCTIBLE - WAIVED IF REPAIRS ARE MADE AT SELLING DEALER
 COVERAGE PLAN SELECTED: POWERTRAIN (PTR) GOLD (PGG) PLATINUM (PNP) PAID IN FULL BY CONSUMER
 LIGHT DUTY COMMERCIAL USE COVERAGE ONLY FOR VEHICLES WITH LESS THAN 35,000 MILES (LCU) PAID IN FULL BY LIENHOLDER
 RIDESHARE COVERAGE (RSH) LIFT KIT COVERAGE (LFK)
 SERVICE CONTRACT PURCHASE DATE 11/13/2021 SERVICE CONTRACT PURCHASE PRICE 5995.00

YOU UNDERSTAND THAT THE PURCHASE OF THIS SERVICE CONTRACT IS OPTIONAL, IS NOT REQUIRED IN ORDER TO OBTAIN FINANCING OR TO PURCHASE OR LEASE THIS VEHICLE, IS CANCELLABLE, HAS A STANDARD \$100 DEDUCTIBLE AND MAY PROVIDE CERTAIN COVERAGES WHICH ALREADY MAY BE INCLUDED IN ANY APPLICABLE MANUFACTURER'S WARRANTY.

NOTICE TO SERVICE CONTRACT HOLDER: YOU are required to obtain authorization prior to beginning any repairs covered by this Service Contract except as noted in #2 of HOW TO MAKE A CLAIM. This Service Contract is subject to the ARBITRATION section contained herein. Please see STATE AMENDMENTS section for additional state provisions.

Washington Residents Only: By initialing this box, YOU acknowledge YOU have reviewed with Selling Dealer the sections of this Service Contract titled: SERVICE CONTRACT PERIOD, SERVICE CONTRACT COVERAGE, MECHANICAL BREAKDOWN, VEHICLE COVERED PARTS, DEDUCTIBLE AND UNCOVERED COSTS, CANCELLATION, EXCLUSIONS FROM COVERAGE, YOUR RESPONSIBILITIES, HOW TO MAKE A CLAIM, and IMPLIED WARRANTY. CONTRACTUAL LIABILITY POLICY # CL-02-091.

5 SIGNATURES

BY MY SIGNATURE BELOW, I CERTIFY THAT I HAVE READ, FULLY UNDERSTAND, AND AGREE TO BE BOUND BY ALL PAGES OF THIS CONTRACT, INCLUDING THE TERMS AND CONDITIONS, AVAILABLE ELECTRONICALLY AT [REDACTED] OR IN PAPER COPY ON REQUEST FROM MY SELLING DEALER. I UNDERSTAND THAT THESE TERMS INCLUDE PROVISIONS DETAILING HOW TO MAKE A CLAIM (INCLUDING OBTAINING PRIOR AUTHORIZATION), YOUR RESPONSIBILITIES, ARBITRATION, COVERAGE, EXCLUSIONS FROM COVERAGE, CANCELLATION, AND STATE AMENDMENTS.

I FURTHER AGREE TO ACCEPT ELECTRONIC DELIVERY OF THIS CONTRACT AT THE WEBSITE IN THE PARAGRAPH ABOVE. I ALSO UNDERSTAND THAT I MAY REQUEST A PAPER COPY AT ANY TIME BY CONTACTING MY SELLING DEALER AND/OR FIDELITY WARRANTY SERVICES, INC. AT THE ADDRESS OR TELEPHONE NUMBER BELOW.

[REDACTED] 11/13/2021
 CONTRACT HOLDER SIGNATURE SIGNATURE DATE
 [REDACTED] 11/13/2021
 CO-BUYER SIGNATURE SIGNATURE DATE
 [REDACTED] 11/13/2021
 DEALER SIGNATURE SIGNATURE DATE

SERVICE COMPANY AND ADMINISTRATOR:

FIDELITY WARRANTY SERVICES, INC.

P.O. BOX 8567 ▼ DEERFIELD BEACH, FL 33443 ▼ 1-800-327-5172 ▼ www.fidelitywarrantyservices.com

COPY 1 - FWS ▼ COPY 2 - DEALER ▼ COPY 3 - LIENHOLDER ▼ COPY 4 - CUSTOMER

F-NSRV (11/19) ▼ F-NSBN (11/19) ▼ D110 (11/19) ▼ SRVN0102



1 VEHICLE

CONTRACT # [REDACTED] FORM # [REDACTED] T/C SRVN0102 VIN # 1GNSKNKD8NR [REDACTED]
 YEAR 2022 MAKE CHEVROLET MODEL Tahoe CURRENT ODOMETER READING 178

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 LIENHOLDER GM FINANCIAL ADDRESS PO BOX 1510 COCKEYSVILLE MD 21030

3 CONTRACT HOLDER

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 ADDRESS [REDACTED] CITY RIVERDALE STATE MD ZIP [REDACTED]
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 CO-BUYER SIGNATURE _____ SIGNATURE DATE 11/13/2021
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P.O. BOX 8567 ▼ DEERFIELD BEACH, FL 33443 ▼ 1-800-327-5172 ▼ www.fidelitywarranty.com

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F-NSRV (11/19) ▼ F-NSBN (11/19) ▼ D110 (11/19) ▼ SRVN0102



Intentionally left blank

LEMON LAW RIGHTS NOTIFICATION & ACKNOWLEDGEMENT

ATTENTION: MARYLAND RESIDENTS

IMPORTANT: IF YOUR NEW CHRYSLER MOTOR COMPANY PASSENGER CAR OR LIGHT TRUCK PURCHASED ON OR AFTER JULY 4, 1984 IS DEFECTIVE, AND CANNOT BE MADE TO CONFORM TO ITS APPLICABLE EXPRESS WARRANTY COVERAGE AFTER FOUR REPAIRS ATTEMPTS, (one unsuccessful repair attempt on a braking or steering system failure), OR IT IS OUT OF SERVICE FOR MORE THAN 30 CALENDAR DAYS DURING EITHER THE FIRST 15,000 MILES OF OPERATION; OR 15 MONTHS FOLLOWING THE DATE OF ORIGINAL DELIVERY, YOU MAY BE ENTITLED UNDER STATE LAW TO A REPLACEMENT OR TO A REFUND. YOU MUST FIRST NOTIFY THE MANUFACTURER OF THE OPPORTUNITY TO REPAIR THE VEHICLE. WRITTEN NOTIFICATION SHOULD BE SENT TO: FORD MOTOR COMPANY, CONSUMER AFFAIRS DEPT., P.O. BOX 6248, DEARBORN, MI 48126.

You may wish to seek resolution of the warranty program voluntarily through the Better Business Bureau (BBB) AUTO LINE Program. While desirable, there is no obligation to use the BBB AUTO LINE prior to pursuing the replacement/refund remedy provided by this law.

To open a case with BBB AUTO LINE, call 1-800-955-5100 or write to:
BBB AUTO LINE
4200 Wilson Boulevard, Suite 800
Arlington, VA 22203-1833

LEMON LAW RIGHTS ACKNOWLEDGEMENT

VEHICLE MODEL: TAHOE YEAR: 2022

IDENTIFICATION NUMBER:

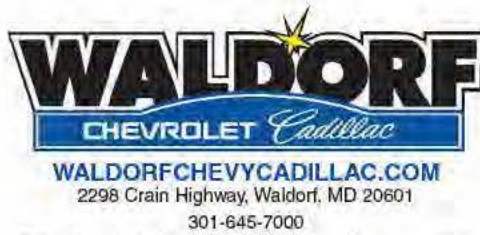
1	G	N	S	K	N	K	D	8	N	R
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I ACKNOWLEDGE RECEIPT OF THE EXPLANATION OF MY RIGHTS UNDER THE LAWS AND REGULATIONS (COMMONLY REFERRED TO AS "LEMON LAW") OF THE STATE OF MARYLAND.

Purchaser or Lessee:  Date: 11/13/2021





New Vehicle Disclosure

Vin# 1GNSKNKD8NF
 Year: 2022 Make: CHEVROLE Model: TAHOE Vin: 1GNSKNKD8NF Stock #

DISCLOSURE OF PRIOR VEHICLE USE

As the purchaser of this vehicle, I acknowledge that I have been advised that the above specified vehicle has been used previously as follows:

Must Check One:


- Normal Retail Sale (New Untitled and 499 miles or less)
- Demonstrator (Untitled, Between 500 and 7,500 Miles)
THIS VEHICLE IS A DEMONSTRATOR VEHICLE. IT IS A VEHICLE WHICH HAS BEEN USED BY THE EMPLOYEES, OFFICERS, OR PRINCIPALS OF THE DEALER, MANUFACTURER, OR DISTRIBUTOR, OR FOR CUSTOMER ROAD TESTING. FEDERAL LAW REQUIRES A BUYER'S GUIDE TO BE ATTACHED TO THE SIDE WINDOW OF THIS VEHICLE. YOU ARE WELCOME TO INQUIRE AS TO THE SPECIFIC USAGE OF THE VEHICLE FROM THE DATE OF ITS MANUFACTURE. YOU ARE ALSO WELCOME TO CONDUCT WHATEVER INSPECTION YOU DEEM APPROPRIATE PRIOR TO ENTERING INTO AN AGREEMENT TO PURCHASE THE VEHICLE.
- Used (Untitled over 7,500)

See attached Log for Mileage Used.  

Check, if Applicable.

- Previously Delivered to another Customer: Sale Not Concluded.
PART OR ALL OF THE MILEAGE ON THE ODOMETER OF THIS VEHICLE RESULTED FROM PREVIOUS DELIVERY TO A RETAIL PURCHASER WHO NEVER TOOK TITLE TO THIS VEHICLE. FEDERAL LAW REQUIRES A BUYER'S GUIDE TO BE ATTACHED TO THE SIDE WINDOW OF THIS VEHICLE. YOU ARE WELCOME TO INQUIRE AS TO THE SPECIFIC USAGE OF THE VEHICLE FROM THE DATE OF ITS MANUFACTURE. YOU ARE ALSO WELCOME TO CONDUCT WHATEVER INSPECTION YOU DEEM APPROPRIATE PRIOR TO ENTERING INTO AN AGREEMENT TO PURCHASE THE VEHICLE.
- Previously Missing, Stolen or Unauthorized Use



FOR EXACT MILEAGE, SEE ODOMETER

Date: NOV 13th 2021 Purchaser's Signature: 

ACKNOWLEDGEMENT OF DISCLOSURE BY DEALER OF DAMAGE TO MOTOR VEHICLE

I, the undersigned, hereby acknowledge that Dealer has disclosed to me before I agreed to purchase said vehicle that it has been damaged as follows:

I further acknowledge that said damage has been repaired to my satisfaction.

Date: NOV 13th 2021 Purchaser's Signature: 
 Date: NOV 13th 2021 Witness Signature: 

CUSTOMER'S NAME

STOCK NO.

ODOMETER DISCLOSURE STATEMENT

Federal law (and State law, if applicable) requires that you state the mileage upon transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

I, WALDORF CHEVROLET CADILLAC (transferor's name, Print)

state that the odometer now reads 178 (no tenths) miles and to the best of my knowledge that it reflects the actual mileage of the vehicle described below, unless one of the following statements is checked.

(1) I hereby certify that to the best of my knowledge the odometer reading reflects the amount of mileage in excess of its mechanical limits.

(2) I hereby certify that the odometer reading is NOT the actual mileage.
WARNING - ODOMETER DISCREPANCY.

MAKE	MODEL	BODY TYPE
CHEVROLET	TAHOE	4DR SUV
VEHICLE IDENTIFICATION NUMBER		YEAR
1GNSKNKD8NF		2022

X _____
TRANSFEROR'S SIGNATURE

PRINTED NAME

2298 CRAIN HWY
TRANSFEROR'S ADDRESS (STREET)

WALDORF MD 20601
CITY STATE ZIP CODE

11/13/21
DATE OF STATEMENT

X _____
TRANSFEREE'S SIGNATURE

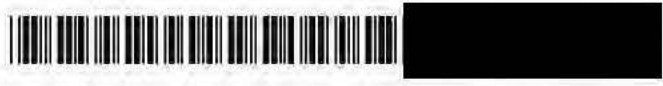
PRINTED NAME

TRANSFEREE'S NAME

TRANSFEREE'S ADDRESS (STREET)

RIVERDALE MD _____
CITY STATE ZIP CODE

LAW FORM NO. _____ © (REV. 3/13)
©2013 The Reynolds and Reynolds Company
THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, AS TO CONTENT OR
FITNESS FOR PURPOSE OF THIS FORM. CONSULT YOUR OWN LEGAL COUNSEL.



POWER OF ATTORNEY

This document gives WALDORF CHEVROLET CADILLAC
Power of Attorney to sign any necessary applications and/or forms required by
the Motor Vehicle Administration to title and/or register a new or used motor
vehicle in the State of Maryland.

I/We [REDACTED]
Name of first person, firm or corporation granting Power of Attorney

[REDACTED]
Name of person granting Power of Attorney

Address [REDACTED] RIVERDALE MD [REDACTED]
Street City or Town State

Do Hereby Authorize WALDORF CHEVROLET CADILLAC
Name of Party to Whom Power of Attorney is granted

Address 2298 CRAIN HWY WALDORF MD 20601
Street City or Town State

to act for me/us in all matters pertaining to the licensing and/or the execution of
an assignment covering the following described vehicle:

CHEVROLET TAHOE 2022
Make Model Year

[REDACTED]
Title Number Vehicle Identification Number

I/We hereby ratify and confirm all acts performed by my/our agent within the
scope of this Power regarding the motor vehicle shown opposite hereto. I/We
also certify, under Penalty of Perjury, that the statements made herein are true
and correct, to the best of my/our knowledge, information and belief.

[REDACTED]
Signature of First grantor of Power of Attorney

[Handwritten Signature]
Signature of party to whom Power of Attorney is granted

[REDACTED]
Signature of Second grantor of Power of Attorney

This 13th day of NOVEMBER 20 21





OURISMAN

-CHEVROLET OF MARLOW HEIGHTS-

4400 BRANCH AVENUE, MARLOW HEIGHTS, MARYLAND 20748

(301) 423-4000

ODI 11500991



CUSTOMER NO. [REDACTED]	ADVISOR ASIA DIAZ	TAG NO. [REDACTED]	INVOICE DATE 01/20/23
[REDACTED]	LABOR RATE [REDACTED]	LICENSE NO. [REDACTED]	COLOR [REDACTED]
[REDACTED]	YEAR / MAKE / MODEL 22/CHEVROLET TRUCK/TAHOE/4DR 4WD	MILEAGE 13,969	STOCK NO. [REDACTED]
RIVERDALE, MD	VEHICLE I.D. NO. 1 G N S K N K D 8 N R [REDACTED]	DELIVERY DATE [REDACTED]	DELIVERY MILES [REDACTED]
[REDACTED]	F.T.E. NO. [REDACTED]	SELLING DEALER NO. [REDACTED]	PRODUCTION DATE [REDACTED]
[REDACTED]	P.O. NO. [REDACTED]	R.O. DATE 01/20/23	[REDACTED]
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS [REDACTED]	MO: [REDACTED]

LABOR & PARTS		TECH(S)	WARRANTY
J# 1 19CVZCAMP3	RECALL CAMPAIGN	:3211	
N222386380 Daytime Running Lights (DRL) May Not Deactivate When Headlamps OPEN RECALL REPROGRAMMED BCM AS PER RECALL WCC:40YY152386448 LABOR OP#9106365			
JOB # 1 TOTAL LABOR & PARTS			0.00
J# 2 20CVZCKD11	CHECK & DIAGNOS	:3211	
customer stated the the airbag light is on GM WORKING ON FIX CURRENTLY GM WILL RELEASE FIX AND UPDATE US WHEN THEY DO			
JOB # 2 TOTAL LABOR & PARTS			0.00
J# 3 01CVZSAINS	MULTI-POINT INSPECT	:3211	
MULTI-POINT VEHICLE INSPECTION REQUESTED COMPLETED			
JOB # 3 TOTAL LABOR & PARTS			0.00
TOTALS			

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The seller hereby expressly disclaims all warranties, either express or implied including any implied warranty of merchantability or fitness for a particular purpose and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/ items.

LIMITED WARRANTY
THIS INVOICE MUST ACCOMPANY ANY AND ALL ADJUSTMENTS OR CLAIMS. CLAIMS MUST BE MADE WITHIN 12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST. SPECIFIC WARRANTY MAY VARY. CONSULT THE OWNERS MANUAL FOR SPECIFIC WARRANTY COVERAGE.

WE THANK YOU FOR YOUR PATRONAGE

Manufacturer Special Policy Adjustment Programs
 Federal law requires manufacturers to furnish the National Highway Traffic Safety Administration (N.H.T.S.A.) with bulletins describing any defects in their vehicles. You may obtain copies of these bulletins from either the Manufacturer or N.H.T.S.A. In addition, certain consumer publications or organizations publish this information, which may be available for a fee or for free.

You agree that we may contact you in writing, by email, or using prerecorded/artificial voice messages, text messages, and automatic telephone dialing systems, as the law allows. You also agree that we may contact you in these other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you.

WHILE YOUR MOTOR VEHICLE IS ON THE PREMISES OF THE AUTOMOTIVE REPAIR FACILITY, THE AUTOMOTIVE REPAIR FACILITY MAY NOT BE RESPONSIBLE FOR DAMAGE TO YOUR MOTOR VEHICLE UNDER CERTAIN CIRCUMSTANCES. YOU SHOULD ASK A REPRESENTATIVE OF THE AUTOMOTIVE REPAIR FACILITY ABOUT THE EXTENT OF ITS RESPONSIBILITY, INCLUDING THE EXTENT OF THE INSURANCE COVERAGE OF THE AUTOMOTIVE REPAIR FACILITY.

Thank You!

 * NEXT RECOMMENDED SERVICE: *
 * 03/31/2023 / 16969 MI 01CVZL0F OIL CHANGE *

THANK YOU FOR SELECTING OURISMAN FOR YOUR AUTOMOTIVE NEEDS PARTS DESIGNATED WITH AN ASTERISK (*), CARRY A LIFETIME WARRANTY, LABOR FOR 12 MONTH-UNLIMITED MILEAGE. THIS REMAINS IN EFFECT, AS LONG AS THE ORIGINAL PURCHASER OWNS THE GM PASSENGER CAR OR LIGHT DUTY TRUCK ON WHICH THE PART WAS ORIGINALLY INSTALLED.
 THIS WARRANTY APPLIES ONLY TO CUSTOMER RETAIL SALES
 OUR INTENT IS TO PROVIDE OUR CUSTOMERS WITH THE BEST SERVICE POSSIBLE. [YOUR TRUST IS OUR REPUTATION]
 ----- NO RETURNS ON SPECIAL ORDER PARTS -----

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

TOTAL INVOICE \$ 0.00

ALL BODY REPAIRS AND PAINT REPAIRS PERFORMED BY OUR BODY SHOP ARE WARRANTIED FOR ONE YEAR FROM DATE OF REPAIR

CUSTOMER SIGNATURE

RELEASE

The Reynolds and Reynolds Company, ERA/NTIVE, CC736525, Q (12/21)

02I1150099/

#PIT5949: Overhead Roof Console Inoperative / Service Safety Restraints Message / Sunroof Inoperative / Dome Lights Inoperative / DTCs B1A7A and U1121 - (Sep 27, 2022)

Subject: Overhead Roof Console Inoperative / Service Safety Restraints Message / Sunroof Inoperative / Dome Lights Inoperative / DTCs B1A7A and U1121



Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade Models	2021-2023		All	All	All	All
Chevrolet	Suburban	2021-2023		All	All	All	All
Chevrolet	Tahoe	2021-2023		All	All	All	All
GMC	Yukon Models	2021-2023		All	All	All	All

Involved Region or Country	North America
Condition	<p>In some rare cases, a customer may comment at start up that their vehicle has the following symptoms:</p> <ul style="list-style-type: none"> - Service Safety Restraints System Message - Sunroof Inoperative - Sunshade Lights Inoperative - Dome Lights Inoperative - Power Liftgate Inoperative when using switch in overhead console - DTCs U1121 set in the BCM and B1A7A set in the Restraints Module <p>During the condition, if one of the overhead roof console dome/map lights is cycled on/off then all functions will return to normal operation for the entire ignition cycle.</p> <p>Important: Even when all other overhead roof console functions are inoperative, the Onstar button / LED will still be</p>

ODI11500991

	Note: For the 2021 model year vehicles, please be aware of PIT5774F which has a similar condition, but the conditions listed in that PI do not recover functionality if the dome/map light switch is cycled on/off.
Cause	Unknown

Correction

GM Engineering is working on a fix. In the meantime, if this condition occurs please ask the customer to cycle one of the overhead roof console dome/map lights on/off. This will correct the concerns for that ignition cycle.

Version	1
Modified	09/27/2022 – Created on.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT
VOLUNTARY
TECHNICIAN
CERTIFICATION



STOCK NO.
[REDACTED]

PURCHASER'S FULL NAME [REDACTED] FIRST MIDDLE LAST

AIM LEWIS HIGHTOWER 11/13/21
SALESPERSON DATE

PURCHASER'S FULL NAME [REDACTED]

EMAIL [REDACTED]

ADDRESS [REDACTED]

RES. PHONE [REDACTED]

ADDRESS **RIVERDALE MD** [REDACTED]

BUS. PHONE [REDACTED]

CELL PHONE [REDACTED]

PLEASE ENTER MY ORDER FOR THE FOLLOWING VEHICLE:

YEAR 2022	MAKE CHEVROLET	MODEL TAHOE	COLOR TAN/BEI	NEW <input type="checkbox"/>	USED <input type="checkbox"/>	DEMO <input type="checkbox"/>	PREVIOUS RENTAL <input type="checkbox"/>
MVI OR SERIAL NO. 1GNSKNKD8NR [REDACTED]				MILEAGE 178	TO BE DELIVERED ON OR ABOUT NOV 13th 21		
PRICE OF VEHICLE				PRICE OF VEHICLE 68500.00			
# OF MONTHS FINANCED 84							
LIENHOLDER							
FINANCE RATE 4.49							
				DEALER INSTALLED		DECLINED	
SUB TOTAL				DEALER PROCESSING CHARGE (NOT REQUIRED BY LAW)		499.00	
VEHICLE FREIGHT 1695.00				NITROGEN PACKAGE		139.95	
				APPLICABLE TAXES		4148.34	
TITLE FEE 100.00	CVR FEE 10.50	TAG FEE 20.00	LICENSE FEE 221.50	TIRE TAX 4.00	TOTAL FEES 356.00		
				TOTAL VEHICLE PRICE		73643.29	
DEPOSIT SUBMITTED WITH ORDER				THIS BUYER'S ORDER IS NOT A CASH RECEIPT		N/A	
ALLOWANCE FOR USED CAR TRADE IN						N/A	
LESS BALANCE OWING TO -						N/A	
DESCRIPTION OF TRADE-IN				NET EQUITY TRADE		N/A	
MAKE	MODEL	TYPE	YEAR	LICENSE NO.	REBATES	1000.00	
SERIAL NO.	[REDACTED]			[REDACTED]	GUARANTEED ASSET PROTECTION	995.00	
TRADE MILES	TITLE NO.	DRIVERS LICENSE NO.		D.O.B.	EXTENDED SERVICE PLAN	5995.00	
INSURANCE COMPANY GEICO GEICO (800)841-3000				SERVICE/MAINTENANCE CONTRACT		1499.00	
POLICY NO. [REDACTED]				BALANCE DUE ON DELIVERY		81132.29	

As to used vehicles, information on the window forms part of this agreement and the information on the window form makes any contrary provisions in this agreement void. La informacion que aparece en la ventanilla de este vehiculo forma parte de este contrario. La informacion contenida en el formulario de la ventanilla anula cualquier prevision que establezca lo contrario y que aparezca en el contrato de venta.

NOTICE TO PURCHASERS

- The Maryland Automotive Warranty Enforcement Act gives you certain additional rights against the manufacturer or factory branch in the event your new car does not conform to all applicable manufacturer's warranties during the first 24 months of ownership or 18,000 miles of the car's operation, whichever comes first. To preserve your right under this law, you must report non-conformity, defect, or condition by giving written notice to manufacturer or factory branch by certified mail, return receipt requested.
- Purchasers warrant that the balance owed on trade vehicle is accurate and agree to pay the dealer any difference between the amount shown above and the actual amount due, and agree that the total cash due may be increased by the amount of the difference.
- The other terms on the back of this Agreement constitute a part hereof.
- Any modification of this Agreement must be in writing and signed by an authorized manager/representative of the dealer.
- Purchasers certify that they are over 18 years of age.
- New Car Purchasers certify that they have been given the opportunity to read the owners manual including the manufacturer's express warranty and rustproofing information.

Purchasers' Signatures: We have read the matter printed on the back hereof and agree to it as a part of this order the same as if it was printed above our signatures. We authorize the dealer to make whatever credit inquiries it deems necessary in connection with this contract. Purchasers understand that the annual percentage rate (APR) for any installment sale of the vehicle may be negotiated with Dealer and that Dealer may receive some portion of the finance charge or receive other compensation for providing financing, service contracts and other products. We specifically acknowledge that Paragraph 23 on the reverse side hereof requiring arbitration of any disputes has been reviewed with us and we understand those terms and conditions.

SALESPERSON'S SIGNATURE

SOLOMON, MARCUS

SALESPERSON

BY AUTHORIZED MANAGER

THIS ORDER IS NOT VALID UNLESS SIGNED AND ACCEPTED BY DEALER OR HIS AUTHORIZED REPRESENTATIVE

Purchaser [REDACTED] Date **11/13/21** Co-Purchaser [REDACTED] Date **11/13/21**



ADDITIONAL TERMS AND CONDITIONS

It is further understood and agreed that the order on the reverse side hereof is subject to the following terms and conditions. As used herein, "Purchaser" shall refer to the purchaser, or collectively to the purchasers, shown on the reverse side hereof, as the case may be.

1. With respect to new vehicle orders, if the manufacturer/distributor changes the suggested retail price of the ordered vehicle or equipment, or substantially modifies the ordered vehicle design/equipment, or does not manufacture or distribute the ordered vehicle, Dealer may cancel this order or change the vehicle price accordingly. If the price is increased by Dealer, Purchaser may cancel this order. If either party cancels this order in accordance with this Paragraph and a motor vehicle has been traded in as part of the consideration for the ordered motor vehicle, such trade-in vehicle shall be returned to Purchaser upon payment of a reasonable charge for storage, repairs and reconditioning (if any) or, if such trade-in vehicle has been sold by Dealer, any lien payoff and a selling commission of 15% and any expense incurred in storing, insuring, conditioning or advertising shall be deducted from the allowance agreed upon, and Dealer shall be entitled to reimburse itself for any such costs from Purchaser's cash deposit. If Purchaser cancels this order under Section 12-615(a) of the Commercial Law Article of the Maryland Code, Dealer shall be entitled to retain 10% of any payments Purchaser has made to Dealer. If this is an order for special equipment, paint or similar items, or if Purchaser has requested that Dealer modify a vehicle in stock and Purchaser cancels this order in accordance with this Paragraph, Dealer may retain from Purchaser's deposit reasonable expenses incurred in the acquisition or modification of the vehicle or any special equipment.

2. Purchaser agrees to deliver to Dealer satisfactory evidence of title to any trade-in vehicle at the time of delivery of such trade-in vehicle to Dealer. Purchaser warrants any such trade-in vehicle to be his property free and clear of all liens and encumbrances except as otherwise noted herein. If there are any undisclosed liens or encumbrances on any such trade-in vehicle, or the liens or encumbrances differ from those noted herein, Purchaser agrees to immediately pay upon request by Dealer any unpaid amounts in cash. If the trade-in vehicle is not to be delivered to Dealer until delivery of the motor vehicle ordered hereunder, the trade-in vehicle may be reappraised by Dealer upon delivery and such reappraised value shall determine the allowance therefor. The trade-in vehicle shall be delivered in same condition as appraised with the same equipment.

3. Purchaser shall be in default hereunder if (a) Purchaser fails to pay any sum when due, timely deliver a trade-in vehicle to Dealer or deliver unencumbered title thereto, or fails to timely accept delivery of the vehicle ordered; (b) Purchaser fails to comply with any of the terms hereof or any other promise or obligation relating to the ordered vehicle or any aspect of the transaction; or (c) Purchaser or any guarantor provided false, inaccurate, misleading or incomplete information in connection with the purchase, lease or financing of the vehicle or any other aspect of this transaction. In the event of default, Dealer shall be entitled to cancel this purchase order and rescind this transaction, repossess the vehicle ordered hereunder without notice, recover any sums due from Purchaser and/or retain as liquidated damages any cash down payment made by Purchaser, and in the event a vehicle has been traded in as a part of the consideration for the motor vehicle ordered hereunder, to sell such trade-in vehicle and reimburse itself from the proceeds of such sale for any actual damages suffered by Dealer as a result of such default. Dealer shall be entitled to recover from Purchaser any costs of repossession and collection, interest and reasonable attorney's fees arising out of an event of default, as determined by the Court or arbitrator. Dealer may, in its discretion, exercise any or all of the foregoing remedies for default, separately or together, and any failure to exercise a remedy shall not constitute a waiver thereof. This section does not apply if Agreement is cancelled by Purchaser under or in accordance with Paragraph 1 of this Agreement or 12-605 or 12-615(a) of the Commercial Law Article of the Maryland Code.

4. In the case of a new vehicle or chassis, the printed manufacturer's new vehicle warranty delivered to Purchaser with such vehicle or chassis shall apply as between the manufacturer and Purchaser. Dealer is not a party to such warranty. In the case of a used vehicle or chassis, the applicability of an existing manufacturer's warranty thereon, if any, shall be determined by the terms of such warranty.

5. Maryland law requires Dealer to receive Purchaser's consent before placing an insignia on a vehicle advertising Dealer's name. Purchaser hereby consents to such advertising and waives any right to receive compensation from Dealer relating thereto.

6. Dealer disclaims any and all liability for personal property left by Purchaser in any trade-in vehicle. Any vehicle owned by Purchaser and driven by any of Dealer's employees or used for instruction, at Purchaser's request, is driven at Purchaser's risk, and Dealer shall have no liability for any resulting damages or injuries.

7. It is the policy of Dealer to make no refund or exchanges unless required by an applicable warranty.

8. Dealer shall not be liable for failure to deliver or delay in delivering the motor vehicle covered by this Agreement where such failure or delay is due, in whole or in part, to any cause beyond the control, or without the fault or negligence, of Dealer.

9. Unless otherwise expressly provided, the cash price for the ordered vehicle does not include any taxes imposed by any governmental authority with respect to such vehicle prior to or at the time of delivery of such vehicle to Purchaser; Purchaser assumes and agrees to pay any and all such taxes, and any and all other taxes, except income taxes, imposed on or incidental to the transaction covered by this Agreement, regardless of who may have the primary tax liability.

10. The front and back of this Buyer's Order, together with any other documents signed by the Purchaser in connection with the subject transaction, comprise the entire agreement between the parties. No oral agreements or understandings shall be binding. Purchaser agrees to cooperate and execute all documents required by Dealer to complete the sale or lease of the vehicle, and, in the event this Buyer's Order must be retyped or changed, Purchaser agrees to execute a new Buyer's Order so long as there is not a material change in the terms agreed upon. Default provisions of Paragraph 3 apply hereto.

11. In the case of a cash transaction, title to the ordered vehicle shall not pass to Purchaser until Dealer shall have received, in cash, the full amount of the unpaid balance, however Dealer may, at its discretion, pass title to the ordered vehicle prior to receipt of the full amount of the unpaid balance. The passing of title prior to receipt of the full cash amount of unpaid balance shall not relieve Purchaser from the obligation to pay, in full, the unpaid balance. In the event that this is not a cash transaction, Purchaser agrees to execute such conditional sales contracts and other instruments as may be required by Dealer.

12. Purchaser hereby grants Dealer, and its successors and assigns, a security interest in the motor vehicle, equipment and accessories to be purchased pursuant to this Agreement, and such security interest shall remain in effect until all sums due hereunder have been paid in full.

13. Purchaser represents, warrants and affirms to Dealer that Purchaser is not purchasing the vehicle for resale or export within twelve (12) months from the date title is issued to Purchaser. Purchaser acknowledges that Dealer is relying on this representation and agrees that Dealer would not sell Purchaser the vehicle without this representation from Purchaser. If Dealer is required, by the manufacturer of the vehicle, to forfeit or repay any manufacturer incentives, allowance and/or special pricing, or if Dealer suffers any other loss or harm from Purchaser's breach of this Paragraph, Purchaser agrees to indemnify and hold Dealer harmless from any such cost, loss or harm suffered by Dealer. Dealer may cancel this transaction without any liability to Purchaser in the event Dealer, in its absolute discretion, believes Purchaser intends to violate the provisions of this paragraph, and, in the event of such cancellation, this Agreement shall be deemed void *ab initio* and have no force and effect whatsoever.

14. The total price set forth on this Buyer's Order is the final price and the terms are the result of negotiation, and in lieu of all offers, public or private, provided however that if this transaction involves Dealer-arranged financing, and there is a price discrepancy between this Buyer's Order and an Installment Sale Contract, the Installment Sale Contract shall take precedence.

15. Any amount marked as an "estimate" on this Buyer's Order is based on the best information available to Dealer and is subject to change when the true amount is determined. Purchaser agrees to such changes in the terms hereof as may be necessary to reflect the correction of any such estimate.

16. In the event Purchaser shall commence a proceeding against Dealer relating to the vehicle or any aspect of this transaction, Dealer shall be entitled to recover its costs and reasonable attorney's fees, as determined by the Court or arbitrator, if Dealer substantially prevails in such proceeding.

17. In the event Purchaser fails to present the vehicle ordered hereunder for performance of any service required by an authorized "We Owe" slip, or fails to negotiate a refund check from Dealer within ninety (90) days of the date of the "We Owe" slip or the check, the amount of the check or value of the service, as the case may be, shall revert to and become the property of Dealer.

18. Purchaser grants Dealer permission to contact Purchaser, after the date of this Buyer's Order, by telephone, mail, email, or facsimile.

19. This Agreement shall inure to the benefit of Dealer's successors and assigns. Purchaser may not transfer or assign this Agreement or any rights hereunder to a third party.

20. If Purchaser intends to lease the Vehicle, the Vehicle title will be in lessor's name. Total taxes, other fees, total balance and balance due will be evidenced in a third party lease agreement.

21. This Agreement is entered into in the state and county where Dealer is located and shall be governed by and construed under the laws of such state, without regard to conflicts of laws principles. The state and federal courts of the jurisdiction where Dealer is located shall be the only forum of any litigation relating hereto. Delivery of any Vehicle or Trade-in shall be at Dealer's location. Purchaser shall be solely responsible for all costs and risk of transportation of Vehicle following delivery.

22. EACH PARTY HERETO HEREBY IRREVOCABLY AND UNCONDITIONALLY WAIVES, TO THE EXTENT PERMITTED BY APPLICABLE LAW, TRIAL BY JURY IN ANY LEGAL ACTION OR PROCEEDING RELATING TO THIS AGREEMENT AND ANY OTHER DOCUMENT RELATED HERETO.

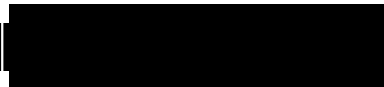
23. WE AGREE THAT ANY DISPUTE (AS DEFINED BELOW) SHALL BE RESOLVED BY BINDING ARBITRATION ADMINISTERED BY JAMS, PURSUANT TO ITS COMPREHENSIVE ARBITRATION RULES AND PROCEDURES AND IN ACCORDANCE WITH THE EXPEDITED PROCEDURES IN THOSE RULES AND SUBJECT TO THE JAMS MINIMUM STANDARDS FOR PROCEDURAL FAIRNESS FOR CONSUMER ARBITRATIONS, IF APPLICABLE. THE COSTS AND FEES OF THE ARBITRATION SHALL BE SHARED EQUALLY BY THE PARTIES UNLESS THEY AGREE OTHERWISE IN WRITING. THIS AGREEMENT IS MADE PURSUANT TO A TRANSACTION INVOLVING INTERSTATE COMMERCE AND SHALL BE GOVERNED BY THE FEDERAL ARBITRATION ACT, 9 U.S.C. SECTIONS 1-16. ANY ARBITRATION HEARING SHALL TAKE PLACE IN THE STATE AND COUNTY WHERE DEALER IS LOCATED AND THE ARBITRATOR SHALL APPLY THE SUBSTANTIVE LAW OF SUCH STATE. JUDGMENT UPON ANY AWARD MAY BE ENTERED IN ANY COURT HAVING JURISDICTION. THE PARTIES ACKNOWLEDGE THAT THEY HAVE KNOWINGLY WAIVED THEIR RIGHTS TO A JUDGE OR JURY TRIAL. THE COMMENCEMENT OF A LAWSUIT, ADMINISTRATIVE PROCEEDING OR OTHER ACTION AGAINST THE OTHER PARTY RELATING TO A DISPUTE SHALL CONSTITUTE A BREACH OF THIS AGREEMENT. AS USED HEREIN, A DISPUTE IS ANY CLAIM, DISPUTE OR CONTROVERSY DIRECTLY OR INDIRECTLY RELATING TO (i) THIS TRANSACTION; (ii) ANY VEHICLE INVOLVED IN THIS TRANSACTION; (iii) THIS AGREEMENT; OR (iv) ANY OTHER AGREEMENT RELATING TO THIS TRANSACTION, PROVIDED HOWEVER THAT DEALER'S USE OF REPOSSESSION, REPLEVIN, DETINUE OR ANY OTHER REMEDY, WITH OR WITHOUT JUDICIAL PROCESS, TO ENFORCE ANY COLLATERAL, SECURITY OR PROPERTY INTEREST OR TO OBTAIN TITLE TO A TRADE-IN VEHICLE, SHALL NOT BE CONSIDERED A DISPUTE AND SHALL NOT BE SUBJECT TO ARBITRATION. THIS AGREEMENT SHALL NOT BE CONSTRUED TO PERMIT CLASS-WIDE ARBITRATION OF ANY CLAIM, NOR SHALL ANY ARBITRATION ARISING OUT OF OR RELATING TO THIS AGREEMENT INCLUDE, BY CONSOLIDATION, JOINDER OR OTHERWISE, AN ADDITIONAL PERSON OR ENTITY NOT A PARTY TO THIS AGREEMENT, EXCEPT BY WRITTEN CONSENT CONTAINING A SPECIFIC REFERENCE TO THIS AGREEMENT AND SIGNED BY DEALER, PURCHASER(S) AND ANY PERSON OR ENTITY SOUGHT TO BE JOINED. CONSENT TO ARBITRATION INVOLVING AN ADDITIONAL PERSON OR ENTITY SHALL NOT CONSTITUTE CONSENT TO ARBITRATION OF ANY CLAIM, DISPUTE OR OTHER MATTER IN QUESTION NOT DESCRIBED IN THE WRITTEN CONSENT OR WITH A PERSON OR ENTITY NOT NAMED OR DESCRIBED THEREIN. THESE LIMITATIONS ON CLASS-WIDE AND CONSOLIDATED ARBITRATION ARE ESSENTIAL TERMS THAT NEITHER COURTS NOR ARBITRATORS CAN SEVER FROM THIS AGREEMENT TO ARBITRATE. APART FROM THE LIMITATIONS ON CLASS-WIDE AND CONSOLIDATED ARBITRATION, IN THE EVENT A COURT HAVING JURISDICTION FINDS ANY PORTION OF THIS PARAGRAPH UNENFORCEABLE, THE REMAINING TERMS SHALL CONTINUE IN EFFECT.

DP



WALDORFCHEVYCADILLAC.COM

2298 Crain Highway, Waldorf, MD 20601
301-645-7000



WE OWE

NAME [REDACTED] STK. NO. [REDACTED] NEW USED

ADDRESS [REDACTED] YEAR 2022 MAKE CHEVROLET

CITY RIVERDALE MD ZIP [REDACTED] MODEL TAHOE

PHONE [REDACTED] SERIAL NO. 1GNSKNKD8NR [REDACTED]

SALESMAN LEWIS HIGHTOWER MILEAGE 178 DEL. DATE 11/13/21

QTY.	NAME OF ITEM	PART	LABOR
	N/A		
	N/A		
	N/A		
	N/A		
	N/A		
	WERE YOU REFERRED TO US? YES <input type="checkbox"/> NO <input type="checkbox"/>		
	BY WHOM? _____		

No verbal promises or representations have been made except _____
I hereby accept this WE OWE with the understanding that it is valid for only (30) THIRTY DAYS FROM DATE OF ISSUANCE, and that I must make an ADVANCE APPOINTMENT WITH THE SERVICE DEPARTMENT before the above work can be performed.

(FOR APPOINTMENT CALL SERVICE DEPARTMENT)



WALDORFCHEVYCADILLAC.COM

2298 Crain Highway, Waldorf, MD 20601
301-645-7000

YOU OWE

YOU OWE	TO BE RECEIVED		YOU OWE	TO BE RECEIVED	
	DATE	TIME		DATE	TIME
1) Title to Trade In Vehicle			4) Other		
2) All Monies			5) Other		
3) Valid Insurance Card			6) Other		

I hereby agree to provide such items in a timely manner.

CUSTOMER [REDACTED]

DATE 11/13/2021

APPROVED _____

MANAGER



MOT MARYLAND DEPARTMENT OF TRANSPORTATION

MOTOR VEHICLE ADMINISTRATION

The MVA should contact me at: _____ (Email address) or _____ (Phone) for any questions regarding this application.

APPLICATION FOR CERTIFICATE OF TITLE

READ INSTRUCTIONS ON REVERSE SIDE

APPLICANT'S FIRST NAME [REDACTED]			MIDDLE [REDACTED]			LAST [REDACTED]			CO-APPLICANT'S FIRST NAME [REDACTED]			MIDDLE [REDACTED]			LAST [REDACTED]																				
APPLICANT'S SOUND/INDEX/MARYLAND DRIVER'S LICENSE NO. [REDACTED]						DATE OF BIRTH [REDACTED]						CO-APPLICANT'S SOUND/INDEX/MARYLAND DRIVER'S LICENSE NO. [REDACTED]						DATE OF BIRTH [REDACTED]																	
APPLICANT'S STREET ADDRESS [REDACTED]									CITY OR TOWN [REDACTED]									CO-APPLICANT'S STREET ADDRESS [REDACTED]									CITY OR TOWN RIVERDALE								
COUNTY PRINCE GEORGES			STATE MD			ZIP CODE [REDACTED]			EMAIL ADDRESS [REDACTED]						COUNTY PRINCE GEORGES			STATE MD			ZIP CODE [REDACTED]			EMAIL ADDRESS [REDACTED]											

IS THE VEHICLE TO BE TITLED AS JOINT TENANTS OR TENANTS BY ENTIRETIES? JOINT TENANTS TENANTS BY ENTIRETIES

If the name entered above is a business or trust, enter the FEIN here _____ Check the type of business entity below: Trust Professional Association

Sole Proprietorship Corporation Limited Liability Company Limited Liability Partnership Partnership Joint Venture Other, (please specify) _____

Please attach a copy of the BUSINESS LICENSE or see reverse of this application for proof acceptable to this Administration.

VEHICLE DESCRIPTION

<input checked="" type="checkbox"/> NEW VEHICLE	MODEL YEAR 2022	MAKE OF VEHICLE CHEVROLET	MODEL NO. TAHOE	BODY STYLE 4DR SUV	VEHICLE IDENTIFICATION NUMBER 1GNSKNKD8NF		
<input type="checkbox"/> USED VEHICLE							
<input type="checkbox"/> TWO STAGE VEHICLE COMPLETE MAKE & YEAR FOR EACH VEHICLE		MODEL YEAR	MAKE OF VEHICLE	TYPE OF FUEL	# OF CYLINDERS 08	MOTOR CARRIER #	UNIT #
<input checked="" type="checkbox"/> TRUCK G.V.W.	<input type="checkbox"/> TRUCK TRACTOR G.C.W.	AXLES 2	<input type="checkbox"/> BUS SEATS N/A	<input type="checkbox"/> MOTORCYCLE ENGINE NO. N/A	ENGINE SIZE (C.C.) N/A	<input type="checkbox"/> TRAILER (SPECIFY LENGTH) G.V.W. N/A	TYPE OF TRAILER N/A

If this vehicle is subject to any liens or encumbrances, complete the following section(s). Attach form VR-217 for additional Lien Filings. LIEN FILING FEE \$20.00 for each Lien filed. IF NOT SUBJECT TO A LIEN, WRITE THE WORD "NONE" BELOW.

NAME OF SECURED PARTY GM FINANCIAL	STREET ADDRESS OF SECURED PARTY PO BOX 1510	KIND OF LIEN (DESCRIBE) S/A	DATE OF LIEN 11/13/21
CITY OR TOWN COCKEYSVILLE	STATE MD	ZIP CODE 21030	AMOUNT OF LIEN 81132.29

PURCHASE INFORMATION FOR TAX PURPOSES - SEE INFORMATION ON REVERSE SIDE

IF VEHICLE RECENTLY PURCHASED	MARYLAND DEALER'S CERTIFICATION	DEALERS ONLY
MD. EXCISE	I hereby certify, under penalty of perjury, that the purchase price represents the full amount paid for this vehicle. Date of Delivery NOV 13th 2021	CERTIFIED SELLING PRICE 68999.00
TAX 6% OF \$ 69138.95 FULL PURCHASE PRICE	DEALER'S NUMBER NW10002150	TRADE-IN ALLOWANCE N/A
ATTACH A NOTARIZED BILL OF SALE SIGNED BY SELLER(S) AND PURCHASER(S)	NAME OF DEALER(S) WALDORF CHEVROLET CADILLAC	TAXABLE PRICE 68999.00
VIN OF TRADE-IN _____ STATE _____	SIGNATURE OF DEALER _____ DATE 11/13/2021	GROSS TAX COLLECTED 4148.34
Complete this section in its entirety if you qualify for an Excise Tax Credit in this State. I/we have been resident(s) in Maryland for approximately _____ I/we last registered this vehicle in _____ and paid _____ % tax (if no tax paid, write "NONE") <input type="checkbox"/> Check here if active duty military:		COLL.FEE .6% OF GROSS OR \$12 MAX.FEE ALLOW. N/A
		NET TAX REMITTED 4148.34

Federal and State law requires that you state the mileage in connection with this vehicle. Failure to complete or providing a false statement may result in fines and/or imprisonment. I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:

ODOMETER READING **178** (NO TENTHS) 1. The mileage stated is in excess of its mechanical limits. 2. The odometer reading is not the actual mileage. WARNING - ODOMETER DISCREPANCY.

APPLICATION FOR NEW REGISTRATION PLATES OR TRANSFER OF REGISTRATION PLATES

I/we do hereby make application for: New Tags Transfer of Tags 30 Day Inspection Plate Title Only Class of Tags desired _____

Is this vehicle to be operated for short term rental? Yes No If transferring plates, complete below:

TAG NO. _____ and STICKER NO. _____

Name of Insurance Co. **GEICO** Policy or Binder No. _____ Agent or broker **GEICO**

I/we certify that I/we have compared the manufacturer's vehicle identification number on this application with the number on the vehicle and they agree and that this vehicle is subject to the liens or encumbrances indicated herein and none other. For vehicles registered over 10,000 lbs. by signing this application, I/we certify knowledge of the Federal and State Motor Carrier Safety Laws and certify this vehicle is maintained in compliance with the Maryland Preventive Maintenance Program. If making application for new plates or transfer of registration plates I/we certify under Penalty of Law that the vehicle is covered by at least the minimum amounts of insurance required by the Maryland Motor Vehicle Laws, and further certify that this vehicle will be continuously insured throughout its registration period. I/we further certify under Penalty of Perjury that the statements made herein are true and correct to the best of my knowledge, information and belief.

Signature of Applicant _____ Printed Name of Applicant _____

Signature of Co-Applicant _____ Printed Name of Co-Applicant _____

Witness my/our Hand(s) and Seal(s) this **13th** day of **NOVEMBER** year **2021**

Signature of Co-Signer **N/A** Relationship _____

Soundex _____ Date of Birth _____

FOR ASSISTANCE – PLEASE CALL 410-768-7000, TTY FOR THE HEARING IMPAIRED 1-800-492-4575

DOCUMENTS REQUIRED FOR OBTAINING A MARYLAND CERTIFICATE OF TITLE

NEW VEHICLES

USED VEHICLES

NEW VEHICLES PURCHASED OUT-OF-STATE

1. A Manufacturer's Certificate of Origin or other ownership document(s) required by law and;
2. Original Dealer's Bill of Sale

NEW VEHICLES PURCHASED IN MARYLAND

1. A Manufacturer's Certificate of Origin and;
2. Maryland dealers complete the Maryland Dealer's Certification located on the front of this application or submit the original Dealer's Bill of Sale.

Note: Customers purchasing new and used vehicles from licensed dealers need to submit the original bill of sale to ensure proper deduction for trade-in-allowance, unless Maryland Dealer Tax Certification is completed providing trade-in information.

USED VEHICLES FROM A TITLE STATE

1. An out of state Certificate of Title in the applicant's name or;
2. A properly assigned title is required. If the vehicle is less than 7 years old, a notarized bill of sale signed by all buyers and sellers should accompany the title.

USED VEHICLES FROM A NON-TITLE STATE OR FOREIGN COUNTRY

1. The registration from the non-title state is required. If the registration is not available, a verification of the registration from the non-title state is acceptable if the owner shown is the seller or applicant.
2. A bill of sale needs to accompany this application. If the vehicle is less than 7 years old, the bill of sale should be notarized.

BUSINESS ENTITY PROOF OF LEGAL EXISTENCE

- Articles of incorporation for Stock, Non-Stock, Closed, Religious, or Tax Exempt Non-Stock Corporation
- Partnership Agreement or Certificate of Limited Liability Partnership
- Sole Proprietorship - Copy of Business License, Registration, and/or Trade Name Application from SDAT, or Application for Sole Proprietorship and/or General Partnership filed with the Business Personal Property Unit
- Articles of Organization for Limited Liability Company
- Articles of Merger or Reorganization
- Trust Agreement (Only the part naming the trust and identifying the trustees need to be submitted along with the signature and seal)

ODOMETER MILEAGE STATEMENT

INSURANCE REQUIREMENTS

Federal and State law requires that you indicate the mileage in connection with the transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

All motor vehicles registered in Maryland must be insured by a company licensed in Maryland and must have personal injury and property damage liability insurance at least in the minimum amounts required by Maryland law. Van pool vehicles must have 5 times this amount.

MOTOR VEHICLE SAFETY INSPECTION REQUIREMENTS

Used vehicles titled as CLASS A passenger, CLASS B for hire, CLASS D motorcycle, CLASS E truck, CLASS EFT farm truck, CLASS F tractor, CLASS FF farm tractor, CLASS G trailer, CLASS GF farm trailer, CLASS J van pool, and CLASS M multi-purpose passenger vehicles being titled and registered in Maryland must be inspected at an authorized Maryland Safety Inspection Station. The certificate of inspection must accompany this application unless a Temporary Inspection Plate is requested. CLASS J van pool and CLASS M multi-purpose passenger buses must be Maryland safety inspected each year before the registration may be renewed.

The Motor Carrier Safety Act requires the owner of every vehicle with a registered or operating gross vehicle weight greater than 10,000 pounds to have each vehicle inspected, maintained, and repaired at least every 25,000 miles or 12 months, whichever occurs first, and to provide written certification that the vehicle(s) is/are maintained under a preventative maintenance program approved by the Motor Vehicle Administration and the Maryland State Police Automotive Safety Enforcement Division.

SECURITY INTEREST FILING FEE

\$20 For Each Lien Recorded

TITLE FEE

Title Fee \$100, qualifying gifted trailers 3000 lbs. or less \$50; short term rentals \$50, mopeds and motor scooters \$20 and off-road vehicles \$35.

TRANSFER OF REGISTRATION PLATES

If the annual registration fee is the same or less than the previously owned vehicle, the transfer fee is \$10. If the annual registration fee is more than that of the previously owned vehicle, the transfer fee is \$10 plus any difference in the two registration fees. If you are transferring plates with less than 12 months before the registration expiration, the registration will be renewed for an additional year. **NOTE: Vehicle class and ownership restrictions apply.**

JOINT TENANTS/TENANTS BY ENTIRETY

Joint tenants and tenants by entirety are forms of ownership with rights of survivorship. Ownership by joint tenancy may be selected by any two or more persons. Only joint ownership between spouses may select tenants by entireties. Upon transfer to the survivor, the application must be accompanied by a certified copy of the death certificate. Please note: Effective July 1, 2013, transfer of a vehicle jointly titled to spouses, will be exempt from the title fee, if one of the owner's is deceased and the vehicle is transferred to the surviving spouse.

MARYLAND EXCISE TAX

If the vehicle is purchased from a licensed dealer, the excise tax is 6% of the full purchase, less trade-in allowance.

Transactions for vehicles less than 7 years old, purchased from someone other than a dealer, accompanied by a notarized bill of sale, the tax is 6% of the greater of the purchase price on the notarized bill of sale or \$640 (\$320 for trailers). When a notarized bill of sale does not accompany the title, the tax is based on the greater of the purchase price or the clean retail value shown in the National Automobile Dealers Association Used Car Guide (NADA) adopted for use by the Administration. On passenger cars, multi-purpose vehicles, 1/2 and 3/4-ton trucks, the value is computed by the addition or subtraction for high or low mileage.

Vehicles 7 years old or older, purchased from someone other than a dealer, if the purchase price is more than \$640 (\$320 for trailers), the excise tax will be 6% of the purchase price; if the purchase price is \$640 (\$320 for trailers) or less the tax will be the minimum excise tax \$38.40 (\$19.20 for trailers).

New Residents

If the vehicle is titled or registered in the name of the applicant in another state at the time of making this application, Maryland Excise Tax is 6% of the "clean retail value" of the vehicle as shown in the NADA Used Car Guide. Vehicles "7 years old and older" currently owned by the applicant in another state will be charged the minimum excise tax of \$38.40 (\$19.20 for trailers).

On passenger cars, multi-purpose vehicles, 1/2 and 3/4-ton trucks, the value is computed by the addition or subtraction for high or low mileage. An excise tax credit is applied if the applicant has not been a Maryland resident for more than 60 days and has paid a state sales or excise tax in another state (excluding county or local tax). The excise tax shall apply, but at a rate measured by the difference in Maryland's tax rate and the other state's tax rate. The minimum excise tax imposed shall be \$100. New residents leasing vehicles need to provide a copy of the lease contract or a letter from the leasing company indicating taxes paid (if any) to the previous state to ensure that an excise tax credit may be applied. Active duty military living in Maryland and stationed in Maryland, an adjoining state, or DC; and returning Maryland residents in the military, are entitled to receive an excise tax credit for up to 1 year. Please note that out of state military who are stationed in Maryland, have the option of titling and registering their vehicles in Maryland or in the state that is their home of record.

REGISTRATION PLATES AND FEES

Multiyear registration – All classes of vehicles will be issued a 2-year registration except for trucks (1 ton and larger), and tractors.

Surcharge – To insure stable funding for Maryland's world-renowned emergency medical services (EMS) system, a "surcharge" of \$17 per registration year, will be collected with the registration fee. The EMS system includes med-evac helicopters, ambulances, fire equipment, rescue squads, and trauma units. Surcharge does not apply for Class L Historic, Class N Street Rod, Class G Trailers, Interchangeable and Gratis registrations.

Half-year rates are effective on or after the first day of the seventh month of the registration year. Quarterly rates are in effect for trucks 27,000 lbs or more.

A Guide to Motor Vehicle fees in the State of Maryland can be found by accessing the MVA website at www.MVA.Maryland.gov. Click on FORMS, Vehicle Registration Forms, VR-316 Motor Vehicle Fees.

For further assistance, please contact the MVA customer service center at 410-768-7000.

PAYMENT: Please make checks or money orders payable to MVA. The check must include (1) imprinted name and address, (2) driver's license number (soundex number), (3) home or work telephone number. Company checks must have the Federal Employer Identification Number (FEIN). Visa, Master Card, American Express and cash are acceptable for payment in person.



Apply to register to vote with your driver's license transaction. For details ask your customer agent.

AGREEMENT TO FURNISH INSURANCE POLICY

Date 11/13/2021

To Seller/Lessor WALDORF CHEVROLET CADILLAC

2298 CRAIN HWY WALDORF MD 20601

The undersigned Buyer/Lessee(s) agree(s) to furnish his/their own Insurance Policy, covering a vehicle which is the subject of a credit sale contract/lease dated this 13th day of NOVEMBER, YR 2021

The vehicle referred to herein is described as follows:

Year	Make	Model	Body Type	Vehicle Identification No.
<u>2022</u>	<u>CHEVROLET</u>	<u>TAHOE</u>	<u>4DR SUV</u>	<u>1GNSKNKD8NF</u>

Such Insurance Policy must be delivered to the Seller/Lessor within _____ days from the date of this Agreement. The following is not an acceptable policy: Maintenance or repair contracts, One Month Policies or Insurance Certificates that make reference to a "Master Insurance Agreement." If Seller/Lessor does not receive such Policy by the time stated, Seller/Lessor may (but is not required to) procure insurance of the kind and type agreed to be furnished under the terms of the credit sale contract/lease. Such insurance may cover only Seller/Lessor's interest in the vehicle as the law allows.

Ins. Co. GEICO Agent GEICO

1 GEICO BLVD FREDERICKSBURG VA 22412 (800) 841-3000
ADDRESS OF AGENT - STREET CITY STATE ZIP AGENT'S PHONE NUMBER

Policy No. _____ Exp. Date 03/13/2022

Fire & Theft - Additional Coverage - \$ _____ Deductible Comprehensive - \$ _____ Deductible Collision

In the event Buyer/Lessee(s) fail(s) to furnish a valid insurance policy, or written evidence of insurance, of the type required under the credit sale contract/lease, Buyer/Lessee(s) hereby agree(s) to pay to Seller/Lessor or assignees any earned premium for any policy they may have to place for the above described vehicle in accordance with repayment procedures set forth in the credit sale contract/lease.

Buyer/Lessee(s) further agree(s) to assume any and all responsibility for damage to the vehicle or resulting from the use, maintenance or operation of the vehicle, and agree to hold Seller/Lessor free of any loss, claim, or liability resulting from any damage to the vehicle or from the vehicle's use, maintenance or operation.

Loss Payee GM FINANCIAL

Loss Payee's Address PO BOX 1510 COCKEYSVILLE MD 21030

NOTICE TO BUYER/LESSEE: This Agreement does not authorize the Seller/Lessor to order Public Liability or Property Damage Insurance. Any insurance ordered by the Seller/Lessor or Seller's/Lessor's Assignee will cover loss of or damage to the vehicle and will not include Public Liability or Property

BUYER/LESSEE'S NAME (Printed) _____
HOME PHONE _____ BUSINESS PHONE _____

ADDRESS _____
RIVERDALE MD

X _____
BUYER/LESSEE'S SIGNATURE

X _____
CO-BUYER'S/CO-LESSEE'S SIGNATURE

LAW FORM NO _____ REV. 4/17
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THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, AS TO CONTENT OR FITNESS FOR PURPOSE OF THIS FORM. CONSULT YOUR OWN LEGAL COUNSEL.



LAW 553-MD-ARB-eps-14 9/21

RETAIL INSTALLMENT SALE CONTRACT - SIMPLE FINANCE CHARGE (WITH ARBITRATION PROVISION)

Buyer Name and Address (Including County and Zip Code) RIVERDALE MD PRINCE GEORGES	Co-Buyer Name and Address (Including County and Zip Code) RIVERDALE MD PRINCE GEORG	Seller-Creditor (Name and Address) WALDORF CHEVROLET CADILLAC 2298 CRAIN HWY WALDORF MD 20601
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You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements in this contract. You agree to pay the Seller - Creditor (sometimes "we" or "us" in this contract), or, upon assignment, the assignee of this contract, the Amount Financed and Finance Charge in U.S. funds according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

New/Used	Year	Make and Model	Vehicle Identification Number	Primary Use For Which Purchased
NEW	2022	CHEVROLET TAHOE	1GNSKNKD8NF	Personal, family, or household unless otherwise indicated below <input type="checkbox"/> business <input type="checkbox"/> agricultural <input type="checkbox"/> N/A

FEDERAL TRUTH-IN-LENDING DISCLOSURES				
ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINANCE CHARGE The dollar amount the credit will cost you.	Amount Financed The amount of credit provided to you or on your behalf.	Total of Payments The amount you will have paid after you have made all payments as scheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of
4.49 %	\$ 14634.43	\$ 81132.29	\$ 95766.72	\$ 1000.00 is \$ 96766.72

WARRANTIES SELLER DISCLAIMS
The following paragraph does not affect any warranties covering the vehicle that the vehicle manufacturer may provide. It does not apply at all if you bought the vehicle primarily for personal, family, or household use. Unless the seller makes a written warranty, or enters into a service contract within 90 days from the date of this contract, the Seller makes no warranties, express or implied, on the vehicle, and there will be no implied warranties of merchantability or of fitness for a particular purpose.

Your Payment Schedule Will Be: (e) means an estimate

Number of Payments	Amount of Payments	When Payments Are Due
84	\$ 1140.08	MONTHLY beginning 03/13/2022
N/A	\$ N/A	N/A
N/A		

Used Car Buyers Guide. The information you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sale. Spanish Translation: Guía para compradores de vehículos usados. La información que ve en el formulario de la ventanilla para este vehículo forma parte del presente contrato. La información del formulario de la ventanilla deja sin efecto toda disposición en contrario contenida en el contrato de venta.

Late Charge. If payment is not received in full within 15 days after it is due, you will pay a late charge of 10% of the part of the payment that is late, with a minimum charge of \$ 5.00.
Prepayment. If you pay early, you will not have to pay a penalty.
Security Interest. You are giving a security interest in the vehicle being purchased.
Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date and security interest.

VENDOR'S SINGLE INTEREST INSURANCE (VSI insurance): If the preceding box is checked, the Creditor requires VSI insurance for the initial term of the contract to protect the Creditor for loss or damage to the vehicle (collision, fire, theft, concealment, skip). VSI insurance is for the Creditor's sole protection. This insurance does not protect your interest in the vehicle. You may choose the insurance company through which the VSI insurance is obtained. If you elect to purchase VSI insurance through the Creditor, the cost of this insurance is \$ N/A and is also shown in item 4B of the Itemization of Amount Financed. The coverage is for the initial term of the contract.

NOTICE TO BUYER(S) OF NEW VEHICLES: IF YOU ARE PURCHASING A NEW VEHICLE WHICH IS SUBJECT TO A MANUFACTURER'S EXPRESS WARRANTY AND THE VEHICLE DOES NOT CONFORM TO THAT WARRANTY DURING THE WARRANTY PERIOD, YOU MUST GIVE WRITTEN NOTICE OF THE NONCONFORMITY, DEFECT OR CONDITION TO THE MANUFACTURER OR FACTORY BRANCH DURING THE WARRANTY PERIOD BY CERTIFIED MAIL, RETURN RECEIPT REQUESTED, IN ORDER TO PRESERVE YOUR RIGHTS UNDER THE MARYLAND AUTOMOTIVE WARRANTY ENFORCEMENT ACT.

NOTICE: ANY HOLDER OF THIS CONSUMER CREDIT CONTRACT IS SUBJECT TO ALL CLAIMS AND DEFENSES WHICH THE DEBTOR COULD ASSERT AGAINST THE SELLER OF GOODS OR SERVICES OBTAINED PURSUANT HERETO OR WITH THE PROCEEDS HEREOF. RECOVERY HEREUNDER BY THE DEBTOR SHALL NOT EXCEED AMOUNTS PAID BY THE DEBTOR HEREUNDER.

The preceding NOTICE applies only to goods or services obtained primarily for personal, family, or household use. In all other cases, Buyer will not assert against any subsequent holder or assignee of this contract any claims or defenses the Buyer (debtor) may have against the Seller, or against the manufacturer of the vehicle or equipment obtained under this contract.

Agreement to Arbitrate: By signing below, you agree that, pursuant to the Arbitration Provision on page 4 of this contract, you or we may elect to resolve any dispute by neutral, binding arbitration and not by a court action. See the Arbitration Provision for additional information concerning the agreement to arbitrate.

Buyer Signs X _____ Co-Buyer Signs X _____



Buyer Initials X _____ Co-Buyer Initials X _____

ITEMIZATION OF AMOUNT FINANCED

1. Cash Price

A Cash Price of Motor Vehicle (including accessories, services, and taxes) \$ 72788.29 (A)

B Dealer Processing Charge (not required by law) \$ 499.00 (B)

C Freight Charge \$ N/A (C)

D Other \$ N/A (D)

To Whom Paid N/A

E Other \$ N/A (E)

To Whom Paid N/A

Total Cash Price \$ 73287.29 (1)

2. Total Downpayment =

Trade-in N/A
(Year) (Make) (Model)

Gross Trade-In Allowance \$ N/A

Less Pay Off Made By Seller to N/A \$ N/A

Equals Net Trade In \$ N/A

+ Cash \$ N/A

+ Other REBATE \$ 1000.00

+ Other N/A \$ N/A

+ Other N/A \$ N/A

(If total downpayment is negative, enter "0" and see 4I below) \$ 1000.00 (2)

3 Unpaid Balance of Cash Price (1 minus 2) \$ 72287.29 (3)

4 Other Charges Including Amounts Paid to Others on Your Behalf
(Seller may keep part of these amounts):

A Cost of Optional Credit Insurance Paid to Insurance Company or Companies.

Life \$ N/A

Disability \$ N/A

B Vendor's Single Interest Insurance Paid to Insurance Company \$ N/A

C Other Optional Insurance Paid to Insurance Company or Companies \$ N/A

D Official Fees Paid to Government Agencies \$ N/A

E Government Taxes Not Included in Cash Price \$ N/A

F Government License and/or Registration Fees \$ N/A

N/A \$ 256.00

G Government Certificate of Title Fees
(includes \$ N/A security interest recording fee) \$ 100.00

H Optional Gap Contract \$ 995.00

I Other Charges (Seller must identify who is paid and describe purpose)

to N/A for Prior Credit or Lease Balance \$ N/A

to JM&A for SVC CONT \$ 5995.00

to CHEVY MAIN for MAINTENANCE \$ 1499.00

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

Total Other Charges and Amounts Paid to Others on Your Behalf \$ 8845.00 (4)

5 Amount Financed (3 + 4) \$ 81132.29 (5)

OPTION: You pay no finance charge if the Amount Financed, item 5, is paid in full on or before N/A, Year N/A. SELLER'S INITIALS N/A

OPTIONAL GAP CONTRACT. A gap contract (debt cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown in Item 4H of the Itemization of Amount Financed. See your gap contract for details on the terms and conditions it provides. It is a part of this contract.

Term 84 Mos. EASY CARE

I want to buy a gap

Buyer Signs X

Buyer Initials X Co-Buyer Initials X

Insurance. You may buy the physical damage insurance this contract requires from anyone you choose who is acceptable to us. You may also provide the physical damage insurance through an existing policy owned or controlled by you that is acceptable to us. You are not required to buy any other insurance to obtain credit unless the box indicating Vendor's Single Interest is required is checked on page 1 of this contract.

If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.

Check the insurance you want and sign below:

Optional Credit Insurance

Credit Life: Buyer Co-Buyer Both

Credit Disability: Buyer Co-Buyer Both

Premium:

Credit Life \$ N/A

Credit Disability \$ N/A

Insurance Company Name N/A

N/A

Home Office Address N/A

N/A

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not to buy credit life insurance or credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. If you choose this insurance, the cost is shown in item 4A of the Itemization of Amount Financed. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown below.

Other Optional Insurance

N/A Type of Insurance N/A Term

Premium \$ N/A

Insurance Company Name N/A

N/A

Home Office Address N/A

N/A

N/A Type of Insurance N/A Term

Premium \$ N/A

Insurance Company Name N/A

N/A

Home Office Address N/A

N/A

Other optional insurance is not required to obtain credit. Your decision to buy or not buy other optional insurance will not be a factor in the credit approval process. It will not be provided unless you sign and agree to pay the extra cost.

I want the insurance checked above.

X N/A N/A

Buyer Signature Date

X N/A N/A

Co-Buyer Signature Date

THIS INSURANCE DOES NOT INCLUDE INSURANCE ON YOUR LIABILITY FOR BODILY INJURY OR PROPERTY DAMAGE CAUSED TO OTHERS. WITHOUT SUCH INSURANCE YOU MAY NOT OPERATE THIS VEHICLE ON PUBLIC HIGHWAYS.

Returned Check Charge: You agree to pay a charge of \$ 15.00 if any check you give us is dishonored on the second presentment.

OTHER IMPORTANT AGREEMENTS

1. FINANCE CHARGE AND PAYMENTS

- a. **How we will figure Finance Charge.** We will figure the Finance Charge on a daily basis at the Annual Percentage Rate on the unpaid part of the Amount Financed.
- b. **How we will apply payments.** We may apply each payment to the earned and unpaid part of the Finance Charge, to the unpaid part of the Amount Financed and to other amounts you owe under this contract in any order we choose as the law allows.
- c. **How late payments or early payments change what you must pay.** We based the Finance Charge, Total of Payments, and Total Sale Price shown on page 1 of this contract on the assumption that you will make every payment on the day it is due. Your Finance Charge, Total of Payments, and Total Sale Price will be more if you pay late and less if you pay early. Changes may take the form of a larger or smaller final payment or, at our option, more or fewer payments of the same amount as your scheduled payment with a smaller final payment. We will send you a notice telling you about these changes before the final scheduled payment is due.
- d. **You may prepay.** You may prepay all or part of the unpaid part of the Amount Financed at any time without penalty. If you do so, you must pay the earned and unpaid part of the Finance Charge and all other amounts due up to the date of your payment.

2. YOUR OTHER PROMISES TO US

- a. **If the vehicle is damaged, destroyed, or missing.** You agree to pay us all you owe under this contract even if the vehicle is damaged, destroyed, or missing.
- b. **Using the vehicle.** You agree not to remove the vehicle from the U.S. or Canada, or to sell, rent, lease, or transfer any interest in the vehicle or this contract without our written permission. You agree not to expose the vehicle to misuse, seizure, confiscation, or involuntary transfer. If we pay any repair bills, storage bills, taxes, fines, or charges on the vehicle, you agree to repay the amount when we ask for it.
- c. **Security Interest.**
You give us a security interest in:
 - The vehicle and all parts or goods put on it;
 - All money or goods received (proceeds) for the vehicle;
 - All insurance, maintenance, service, or other contracts we finance for you; and
 - All proceeds from insurance, maintenance, service, or other contracts we finance for you. This includes any refunds of premiums or charges from the contracts.This secures payment of all you owe on this contract. It also secures your other agreements in this contract. You will make sure the title shows our security interest (lien) in the vehicle. You will not allow any other security interest to be placed on the title without our written permission.
- d. **Insurance you must have on the vehicle.**
You agree to have physical damage insurance covering loss of or damage to the vehicle for the term of this contract. The insurance must cover our interest in the vehicle. You agree to name us on your insurance policy as an additional insured and as loss payee. If you do not have this insurance, we may, if we choose, buy physical damage insurance. If we decide to buy physical damage insurance, we may either buy insurance that covers your interest and our interest in the vehicle, or buy insurance that covers only our interest. If we buy either type of insurance, we will tell you which type and the charge you must pay. The charge will be the premium for the insurance and a finance charge computed at the Annual Percentage Rate shown on page 1 of this contract or, at our option, the highest rate the law permits.
If the vehicle is lost or damaged, you agree that we may use any insurance settlement to reduce what you owe or repair the vehicle.
- e. **What happens to returned insurance, maintenance, service, or other contract charges.** If we get a refund of insurance, maintenance, service, or other contract charges, we may subtract the refund from what you owe.

3. IF YOU PAY LATE OR BREAK YOUR OTHER PROMISES

- a. **You may owe late charges. If a payment is not received in full within 15 days after it is due, you will pay a late charge of 10% of the part of the payment that is late, with a minimum charge of \$5.** Acceptance of a late payment or late charge does not excuse your late payment or mean that you may keep making late payments.

If you pay late, we may also take the steps described below.

- b. **You may have to pay all you owe at once.** If you break your promises (default), we may demand that you pay all you owe on this contract at once, subject to any right the law gives you to reinstate this contract. Default means:
 - You do not pay any payment on time;
 - You give false, incomplete, or misleading information during credit application;
 - You start a proceeding in bankruptcy or one is started against you or your property; or
 - You break any agreements in this contract.The amount you will owe will be the unpaid part of the Amount Financed plus the earned and unpaid part of the Finance Charge, any late charges, and any amounts due because you defaulted.
- c. **You may have to pay collection costs.** If we hire an attorney to collect what you owe, you will pay the attorney's reasonable fee, as the law allows. You will also pay any court and collection costs we incur as the law allows.
- d. **We may take the vehicle from you.** If you default, we may take (repossess) the vehicle from you if we do so peacefully and the law allows it. We may repossess the vehicle with or without resort to judicial process. If your vehicle has an electronic tracking device (such as GPS), you agree that we may use the device to find the vehicle. If we take the vehicle, any accessories, equipment, and replacement parts will stay with the vehicle. If any personal items are in the vehicle, we may store them for you. If you do not ask for these items back, we may dispose of them as the law allows.
- e. **How you can get the vehicle back if we take it.** If we repossess the vehicle, in many situations, the law gives you the right to pay to get it back. We will tell you what you have to do to get the vehicle back.
- f. **We will sell the vehicle if you do not get it back.** If you do not do what is required to get the vehicle back, we will sell the vehicle. We will send you a written notice of sale before selling the vehicle.
We will apply the money from the sale, less allowed expenses, to the amount you owe. Allowed expenses are expenses we pay as a direct result of taking the vehicle, holding it, preparing it for sale, and selling it as the law allows. Attorney fees and court costs the law permits are also allowed expenses. If any money is left (surplus), we will pay it to you unless the law requires us to pay it to someone else. If money from the sale is not enough to pay the amount you owe, you must pay the rest to us unless the law provides otherwise. If you do not pay this amount when we ask, we may charge you interest at a rate not exceeding the highest lawful rate until you pay.
- g. **What we may do about optional insurance, maintenance, service, or other contracts.** This contract may contain charges for optional insurance, maintenance, service, or other contracts. If we demand that you pay all you owe at once or we repossess the vehicle, you agree that we may claim benefits under these contracts and cancel them to obtain refunds of unearned charges to reduce what you owe or repair the vehicle. If the vehicle is a total loss because it is confiscated, damaged, or stolen, we may claim benefits under these contracts and cancel them to obtain refunds of unearned charges to reduce what you owe.

4. SERVICING AND COLLECTION CONTACTS

You agree that we may try to contact you in writing, by e-mail, or using prerecorded/artificial voice messages, text messages, and automatic telephone dialing systems, as the law allows. You also agree that we may try to contact you in these and other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you.

5. **APPLICABLE LAW** Federal law and Maryland law apply to this contract. This contract shall be subject to the Credit Grantor Closed End Credit Provisions (Subtitle 10) of Title 12 of the Commercial Law Article of the Maryland Code.

ARBITRATION PROVISION
PLEASE REVIEW - IMPORTANT - AFFECTS YOUR LEGAL RIGHTS

1. EITHER YOU OR WE MAY CHOOSE TO HAVE ANY DISPUTE BETWEEN US DECIDED BY ARBITRATION AND NOT IN COURT OR BY JURY TRIAL.
2. IF A DISPUTE IS ARBITRATED, YOU WILL GIVE UP YOUR RIGHT TO PARTICIPATE AS A CLASS REPRESENTATIVE OR CLASS MEMBER ON ANY CLASS CLAIM YOU MAY HAVE AGAINST US INCLUDING ANY RIGHT TO CLASS ARBITRATION OR ANY CONSOLIDATION OF INDIVIDUAL ARBITRATIONS.
3. DISCOVERY AND RIGHTS TO APPEAL IN ARBITRATION ARE GENERALLY MORE LIMITED THAN IN A LAWSUIT, AND OTHER RIGHTS THAT YOU AND WE WOULD HAVE IN COURT MAY NOT BE AVAILABLE IN ARBITRATION.

Any claim or dispute, whether in contract, tort, statute or otherwise (including the interpretation and scope of this Arbitration Provision, and the arbitrability of the claim or dispute), between you and us or our employees, agents, successors or assigns, which arises out of or relates to your credit application, purchase or condition of this vehicle, this contract or any resulting transaction or relationship (including any such relationship with third parties who do not sign this contract) shall, at your or our election, be resolved by neutral, binding arbitration and not by a court action. If federal law provides that a claim or dispute is not subject to binding arbitration, this Arbitration Provision shall not apply to such claim or dispute. Any claim or dispute is to be arbitrated by a single arbitrator on an individual basis and not as a class action. You expressly waive any right you may have to arbitrate a class action. You may choose the American Arbitration Association (www.adr.org) or any other organization to conduct the arbitration subject to our approval. You may get a copy of the rules of an arbitration organization by contacting the organization or visiting its website.

Arbitrators shall be attorneys or retired judges and shall be selected pursuant to the applicable rules. The arbitrator shall apply governing substantive law and the applicable statute of limitations. The arbitration hearing shall be conducted in the federal district in which you reside unless the Seller-Creditor is a party to the claim or dispute, in which case the hearing will be held in the federal district where this contract was executed. We will pay your filing, administration, service or case management fee and your arbitrator or hearing fee all up to a maximum of \$5000, unless the law or the rules of the chosen arbitration organization require us to pay more. The amount we pay may be reimbursed in whole or in part by decision of the arbitrator if the arbitrator finds that any of your claims is frivolous under applicable law. Each party shall be responsible for its own attorney, expert and other fees, unless awarded by the arbitrator under applicable law. If the chosen arbitration organization's rules conflict with this Arbitration Provision, then the provisions of this Arbitration Provision shall control. Any arbitration under this Arbitration Provision shall be governed by the Federal Arbitration Act (9 U.S.C. § 1 et seq.) and not by any state law concerning arbitration. Any award by the arbitrator shall be in writing and will be final and binding on all parties, subject to any limited right to appeal under the Federal Arbitration Act.

You and we retain the right to seek remedies in small claims court for disputes or claims within that court's jurisdiction, unless such action is transferred, removed or appealed to a different court. Neither you nor we waive the right to arbitrate by using self-help remedies, such as repossession, or by filing an action to recover the vehicle, to recover a deficiency balance, or for individual injunctive relief. Any court having jurisdiction may enter judgment on the arbitrator's award. This Arbitration Provision shall survive any termination, payoff or transfer of this contract. If any part of this Arbitration Provision, other than waivers of class action rights, is deemed or found to be unenforceable for any reason, the remainder shall remain enforceable. If a waiver of class action rights is deemed or found to be unenforceable for any reason in a case in which class action allegations have been made, the remainder of this Arbitration Provision shall be unenforceable.

NO COOLING OFF PERIOD

State law does not provide for a "cooling off" or cancellation period for this sale. After you sign this contract, you may only cancel it if the seller agrees or for legal cause. You cannot cancel this contract simply because you change your mind. This notice does not apply to home solicitation sales.

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.

HOW THIS CONTRACT CAN BE CHANGED. This contract, along with all other documents signed by you in connection with the purchase of this vehicle, comprise the entire agreement between you and us affecting this purchase. No oral agreements or understandings are binding. Upon assignment of this contract: (i) only this contract and the addenda to this contract comprise the entire agreement between you and the assignee relating to this contract; (ii) any change to this contract must be in writing and the assignee must sign it; and (iii) no oral changes are binding. Buyer Signs _____ Co-Buyer Signs _____
If any part of this contract is not valid, all other parts stay valid. We may delay or refrain from enforcing any of our rights under this contract without losing them. For example, we may extend the time for making some payments without extending the time for making others.

See the rest of this contract for other important agreements.

NOTICE TO RETAIL BUYER: Do not sign this contract in blank. You are entitled to a copy of the contract at the time you sign. Keep it to protect your legal rights.

You agree to the terms of this contract. You confirm that before you signed this contract, we gave it to you, and you were free to take it and review it. You acknowledge that you have read all pages of this contract, including the arbitration provision above, before signing below. You confirm that you received a completely filled-in copy when you signed it.

Buyer Signs _____ Date 11/13/21 Co-Buyer Signs _____ Date 11/13/21
Buyer Printed Name _____ Co-Buyer Printed Name _____

If the "business" use box is checked in "Primary Use for Which Purchased": Print Name N/A Title N/A

Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.

Other owner signs here N/A Address N/A
Seller signs WALDORF CHEVROLET CADILLAC Date 11/13/21 By _____ Title BUS MGR

Seller assigns its interest in this contract to GM FINANCIAL (Assignee) under the terms of Seller's agreement(s) with Assignee.

Assigned with recourse Assigned without recourse Assigned with limited recourse

Seller WALDORF CHEVROLET CADILLAC
By _____ Title BUS MGR

