

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. Department of Transportation  
National Highway Traffic Safety Administration

To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148	
Date Received 02-JAN-2023 MAR 23 2023	Repository <input type="checkbox"/>
Reference No. 11500860 11500860	

OWNER INFORMATION (Type or Print)

Name	[REDACTED]	Daytime Telephone Number	[REDACTED]	E-mail Address	[REDACTED]
Address	[REDACTED]	Evening Telephone Number	[REDACTED]	[REDACTED]	[REDACTED]
City	Bakersfield	State	CA	[REDACTED]	[REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's PRIVACY Act, including but not limited to:

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JTJDZKCA7K2	MAKE LEXUS	Model RX350L	Model Year 2019
Date Purchased	Dealer's Name and Telephone Number MOTOR CITY LEXUS	Engine: No. Cylinders 6	Fuel Type:
State of Origin <input checked="" type="checkbox"/> California	Dealer's City BAKERSFIELD	State CA	
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
	<input type="checkbox"/> Cruise Control		Incident Date(s) 09-OCT-2022

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 260000 FORWARD COLLISION AVOIDANCE	Failure Mileage 9000	Failure Speed 70
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Complete with aspect ratio)
DOT No. (Example: DOTM1 94BC036)	<input type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

The contact owns a 2019 Lexus RX350. The contact stated that while driving at 70 MPH with the cruise control activated; the forward collision avoidance feature failed to operate as needed. As a result, the contact hit an 18-wheeler vehicle that had unexpectedly merged into his lane. The contact depressed the brake pedal prior to the collision back of the vehicle at approximately 10 to 15 MPH. The air bags did not deploy upon impact. There were no injuries and a police report was not filed. The contact managed to still drive despite minor front-end damage to the vehicle. The contact took the vehicle to the dealer where it remained in their possession for three months; an investigator was sent to the dealer to inspect the vehicle. The investigation determined that there was no fault with the vehicle. The manufacturer was notified of the failure. The vehicle had yet to be repaired. The failure mileage was approximately 9,000.

NEITHER THE RADAR ASSISTED CRUISE CONTROL (WHICH WAS ON) NOR THE BRAKES SLOWED THE VEHICLE DOWN AND THE SPEED REMAINED CONSTANT AT ABOUT 70 mph. THE REAR OF THE 18 WHEELER WAS HIT AT THAT SPEED WITH THE DIFFERENTIAL IN SPEEDS OF THE 2 VEHICLES AT ABOUT 10-15 mph.