

INFORMATION REDACTED PURSUANT TO THE FREEDOM

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

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FOR AGENCY USE ONLY 100148

Date Received

03-JAN-2023

Repository

Reference No.
11499928

National Highway
Traffic Safety
Administration

(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

OWNER INFORMATION (Type or Print)

Name

Address

City

Hudson

State

WI

ZIP Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KNDJN2A29G

MAKE
KIA

Model
SOUL

Model Year
2016

Date Purchased

APRIL 4 2019

Dealer's Name and Telephone Number

LOPEZ AUTO # UNKNOWN

Engine:
No: Cylinders

4

Fuel Type:

GAS

Original Owner

Dealer's City Inver Grove Heights

STATE
MN

ZIP Code
55077

Transmission Type

AUTO

Antilock Brakes

Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)
13-DEC-2022

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 063140 ENGINE AND ENGINE COOLING;EXHAUST SYSTEM;EMISSION CONTROL;CATALYTIC CONVERTOR

Failure Mileage
115000.0

103426

Failure Speed
40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9ABCD36)

Original Requirement
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2016 Kia Soul. The contact stated while driving 40 MPH, the vehicle suddenly decelerated to 5 MPH. Additionally, there was smoke coming from underneath both sides of the vehicle. There was no warning light illuminated. The contact was able to veer to the side of the road. The vehicle was towed to the residence. The vehicle was then trailered to an independent mechanic where it was diagnosed that the catalytic converter was clogged and needed to be replaced. The dealer was notified of the failure and informed the contact that the VIN was not included in NHTSA Campaign Number: 19V120000 (Engine, Engine and Engine Cooling). The vehicle was not repaired. The manufacturer was notified of the failure and referred the contact to the NHTSA hotline. The failure mileage was approximately 115,000.

Feb 10, 2023 - VEHICLE HAS BEEN REPAIRED - INVOICE WAS SUBMITTED TO NHTSA ON JAN 12, 2023. ALSO ATTACHED IN THIS REPORT

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

RECEIVED FEB 28 AM

Tech Neeck's Auto Service

Invoice

605 6th St N
 North Hudson, WI 54016
 Shop Phone: (715) 808-0568

Estimate Ref: [REDACTED]
 Date Printed: 01/09/2023
 Printed Time: 10:05 am

Hat/Ref: _____ Time Promised: _____

2016 KIA SOUL L4-1.6L
 VIN: KNDJN2A29G7 [REDACTED]

License: _____ Mileage In: 102,049 Date Written: 12/08/2022

Home: [REDACTED] Work: [REDACTED] Unit #: _____ Mileage Out: 102,049

Cell: _____ DOM: _____ Save Old Parts: No

Job Name	Description	Technician	Qty	List	Extended
Job #1	clogged catalytic converter				
Labor	Labor Rate				239.98
Part	641502		1.00	1,259.73	1,259.73
Part	16681		1.00	277.51	277.51

NHTSA REFERENCE #
 11499928

Payment Date	Type	Method	Amount
1/9/2023	Credit		1,879.72
Payment Totals:			\$1,879.72

Parts: \$1,537.24
 Labor: \$239.98
 Sublet: \$0.00
 Misc: \$0.00
 Hazmat: \$0.00
 Supplies: \$4.50

Tax Total: \$98.00
Invoice Total: \$1,879.72
 Less Paid: 1,879.72
Balance Due: \$0.00

Thank you for your business!

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized By: [REDACTED] Date: 1-9-23 Time: _____

[Redacted]
from Hudson, WI [Redacted]

SAINT PAUL MN 550

13 FEB 2023 PM 6 L



National Highway Traffic Safety Administration
1200 New Jersey Ave SE
Washington DC 20590

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