

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOO \(NHTSA\);](#) [REDACTED]
Cc: [NHTSA ODI CRD;](#) [REDACTED]
Subject: ODI-11499537
Date: Thursday, January 5, 2023 12:43:58 PM
Attachments: [REDACTED]

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[REDACTED]
Subject: 2018 Ford Focus Complaint [REDACTED]
To: nhtsa.webmaster@dot.gov

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Good Morning,

I put in a complaint about my 2018 FORD FOCUS last week. My ODI number is 11499537. I have not received any communication or how to update my complaint.

My car has a purge valve issue that 2012-1018 ford focuses had, but my car was not included in that recall.

Please see the attached diagnostic report from Ford.

Thank you,

[REDACTED]
[REDACTED]
Thank you,

ASRC Federal Holding Company

[REDACTED]
7000 Muirkirk Meadows Drive, Beltsville, MD 20705
asrcfederal.com | Purpose Driven. Enduring Commitment.

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Fred Beans Ford of Langhorne
1939 Lincoln Hwy
Langhorne
(215) 945-8000

We are proceeding with your requested services.

During our Multi-Point Inspection we found additional services your vehicle may require.

These services can be completed during your current appointment if you provide the approval to proceed with the work.

Your Service Advisor

Christine Ball
(215) 945-8000
cball@fredbeans.com

Multi-Point Inspection

2018 FORD FOCUS SEL



[See inspection report](#)

Requested Service

[Primary]: Q99PX : VEHICLE HEALTH CHECK (\$39.95 VALUE)
\$0.00

Requested Service

[Primary]: CEL : CHECK ENGINE LIGHT - SCAN ONLY
\$0.00

Recommended Service -Needs immediate attention

Purge Valve: evap purge valve is not allowing fuel tank to bleed excess fuel pressure. performed pin point test hx followed all the way until step hx18 states replace purge valve

Approved By Ball Christine - 12/30/2022 3:06 pm

\$255.67

Additional Shop Charges ⓘ \$25.65
(if applicable)

Tax \$16.88

Total for Services **\$298.20**