

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

National Highway Traffic Safety Administration (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 16-DEC-2022 MAR 21 2023	Repository ☐ Reference No. 11497717
OWNER INFORMATION (Type or Print)			
Name		Telephone Number	
Address		E-mail Address	
City	State	ZIP Code	Evening Telephone Number
Miami	FL		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1C4HJXEM8AW		MAKE JEEP	Model Year 2021
Date Purchased	Dealer's Name and Telephone Number Dadeland Dodge Chrysler Jeep R 3052789994		Model WRANGLER
Original Owner ☒	Dealer's City Miami	Engine No. Cylinders	Fuel Type Diesel
STATE FL	ZIP Code 33157		
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Incident Date(s) 01-DEC-2022
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Components Codes: 070000 FUEL SYSTEM, GASOLINE, 060000 ENGINE (PWS)		Failure Mileage 37600.0	Failure Speed
High Pressure Fuel Pump Failure			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Ex: P215/65R15)
DOT No. (Example: DOTM18ABC036)	☐ Original Requirement ☐ Prior Repair		Failure Location
Tire Component Code			Tire Failure Type
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make	Date Manufactured	Model No./Name	
Seat Type	Installation System		
Child Seat Component Code	Failed Part		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
Narrative Description of Incident(s), Crash(es), Injury(ies): Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
The contact owns a 2021 Jeep Wrangler. The contact received notification of NHTSA Campaign Number: 22V767000 (Fuel System, Gasoline, Engine) however, the part to do the recall repair was not yet available. The contact stated that an oil pressure alert message was displayed on the instrument panel. The contact took the vehicle to the dealer where a diagnostic test was performed which determined that the oil pressure was low. The dealer linked the failure to the recall and confirmed that the part was not yet available. The contact stated that the manufacturer had exceeded a reasonable amount of time for the recall repair. The manufacturer was made aware of the issue. The failure mileage was approximately 37,600. VIN tool confirms parts not available.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			
ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

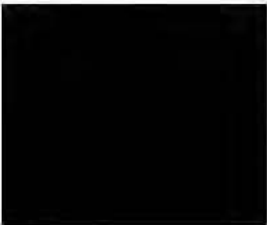
This notice applies to your vehicle,

2021 Jeep Wrangler
VIN: 1C4JUXEM8NW [REDACTED]

Z96/NHTSA 22V-767



YOUR SCHEDULING OPTIONS

1. Visit recalls.mopar.com to sign up for email or SMS notifications for when remedy parts become available. You will be asked to provide your Vehicle Identification Number (VIN), provided above
2. Scan below using your smartphone or tablet to sign up to be notified when remedy parts become available

3. Wait for FCA US to contact you again, by mail, with a follow-up recall notice when remedy parts are available
4. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can sign you up to be notified when remedy parts become available, or answer any other questions you may have

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall Z96.

IMPORTANT SAFETY RECALL

High Pressure Fuel Pump

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC, has decided that a defect, which relates to motor vehicle safety, exists in certain 2021 Jeep® Wrangler vehicles.

WHY DOES MY VEHICLE NEED REPAIRS?

The High Pressure Fuel Pump (HPFP) on your vehicle ^[1] may fail prematurely. A HPFP failure may introduce internally failed component debris into the fuel system potentially causing fuel starvation. **Fuel starvation may result in an unexpected loss of motive power, which can cause a vehicle crash without prior warning.**

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

The remedy for this condition is not currently available. We are making every effort to finalize the remedy, and will service your vehicle free of charge (parts and labor) when the remedy is available.

FCA US will contact you again, by mail, with a follow-up recall notice when the remedy is available. Once you receive your follow-up notice, simply contact your Chrysler, Jeep®, Dodge or RAM dealer right away to schedule a service appointment ^[2]. Additional options for your next steps are included on the left side of this notification. We appreciate your patience.

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online ^[3]. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
FCA US LLC