

November 25, 2022

To whom it may concern,

I am writing this letter in regards to the Texas Lemon Law and unsafe vehicle. [REDACTED]
A 2022 Silverado 3500 pick up by Chevrolet. VIN 2GC4YREY0N [REDACTED]
I purchased this vehicle 6 months ago from Glen Polk Chevrolet in Sanger Texas.

At present it has 19 thousand miles on it. Three months ago I took it to the dealership for the listed problems. Since then I have had it back in the shop for the same issues, as of today have **never** been repaired. I have requested a loaner vehicle while my vehicle was down. I was informed Glen Polk does not furnish loaner vehicles.

Problem #1. The traction control does not work and never has. On several occasions the vehicle has spun out of control on wet pavement. One night in Austin it spun out of control into oncoming traffic. Luckily no one was injured or killed. My wife has been with me on several occasions when this has happened. She is scared for me to drive the vehicle. I have no other option as it is my only vehicle.

My son borrowed my truck to run some errands. He brought it back and said it was unsafe to drive and that it spun out of control twice with him.

Problem #2. The warning sensors that warn you when you are too close to something do not work and never have.

Problem #3. At times it will start itself when there is no one around.

Problem #4. The Engine Break does not work and never has.

Problem #5. The tailgate will open itself going down the road.

Problem #6. Car Play repeatedly disconnects itself causing dropped calls.

Problem #7. The running boards randomly do not work.

Problem #8. Directional signals on mirrors do not work.

Problem #9. Blind spot sensors on mirrors do not work. This is dangerous as you rely on them and start to switch lanes and something is there. On several occasions this has happened nearly causing an accident.

Problem #10. It did have a broken leaf spring which they fixed.

I am filing this request:

Pursuant to Chapter 2301 Subchapter M of the Texas Occupations Code Annotated.

Please contact me once you receive this letter.

I request this issue be settled within 30 days of receipt of this letter.

I request a purchase back or a like vehicle with consideration that I have driven a substandard vehicle for 6 months.

Thanks for your consideration

[REDACTED]
[REDACTED]
Pilot Point, Texas [REDACTED]
[REDACTED]

CC'd

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