

U.S. Department of Transportation National Highway Traffic Safety Administration				Vehicle Owner Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
Name [REDACTED]				Date Received 09-DEC-2022 MAR 23 2023				Repository ☐	
Address [REDACTED]				Reference No. 11496704					
City Reading State PA ZIP Code [REDACTED]				Daytime Telephone Number [REDACTED]				Email address [REDACTED]	
				Evening Telephone Number					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 7, 2004).									
VEHICLE INFORMATION									
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JF2GANC7K[REDACTED]				MAKE SUBARU		Model CROSSTREK		Model Year 2019	
Date Purchased 6/2019		Dealer's Name and Telephone Number GIOCCA SUBARU 484-540-2550 HILL HAMILTON BLVD				Engine: Not Cylinders		Fuel Type: GAS	
Original Owner ☒		Dealer's City Capital Heights ALLEN TOWN 16103		STATE PA ZIP Code 20743					
Transmission Type AUTOMATIC		☐ Antilock Brakes ☒ Cruise Control		Powertrain		Multiple Failures:		Incident Date(s) 09-DEC-2022	
FAILED COMPONENT(S)/PART(S) INFORMATION									
Vehicle Components Codes: 030000 SERVICE BRAKES, HYDRAULIC						Failure Mileage 31200.0		Failure Speed 25	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE									
Tire Make		Tire Model (Name or Number)				Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM1 SABC036)		☐ Original Requirement ☐ Prior Repair		Failure Location:					
Tire Component Code						Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE									
Make:		Date Manufactured:				Model No./Name:			
Seat Type:		Installation System:							
Child Seat Component Code:		Failed Part:							
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)									
Crash ☒ Yes ☐ No		Fire ☐ Yes ☒ No		Number of Persons Injured 1		Number of Deaths		Reported to Police Y	
Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure. i.e., parts repaired or replaced (and if old part is available).									
1* The contact owned a 2019 Subaru Crosstrek. The contact stated while her husband was driving at 25-30 MPH downhill, the vehicle before him stopped. The contact's husband depressed the brake pedal but it failed to respond and the vehicle accelerated unintentionally, causing the vehicle to fall into a ditch where it bounced and hit the rear of a trailer, then it bounced back into the ditch. The passenger's side and driver's side roof rail air bags deployed. The frontal air bags failed to deploy. The emergency units transported the contact and her husband to the hospital where it was diagnosed that the contact had sustained a compression fracture in her back. Her husband did not sustain any injuries. The occupant of the trailer did not sustain any injuries. A police report was filed. The vehicle was towed to a tow lot where it was totaled. The dealer was not notified of the failure. The manufacturer was notified of the failure and a case was opened. The contact was awaiting a call back from the manufacturer. The failure mileage was approximately 31,200. 1* TRACTOR TRAILER SLOWED DOWN AT CURVE 2* WAS AN EMBANKMENT									
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.									
ATTACH ADDITIONAL SHEETS IF NECESSARY									
The Privacy Act of 1974 (Public Law 93-579). This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.									

Commonwealth of Pennsylvania

DRIVER NOTICE AND EXCHANGE REPORT

CAD/CASE NUMBER

PA STATE POLICE - AVONDALE

(610) 268-2022

DATE OF CRASH 12/03/2022	TIME OF CRASH 16:07 hrs	DAY OF WEEK SATURDAY	COUNTY CHESTER	MUNICIPALITY HIGHLAND TWP
ROUTE # 0010	SEGMENT #	STREET LIMESTONE	STREET ENDING ROAD	
PATROL ZONE J0230	INVESTIGATOR \ INVESTIGATOR SIGNATURE FOULK, CHRISTOPHER			BADGE NUMBER 12932
REVIEWER			REVIEWER BADGE NUMBER	APPROVAL DATE
Latitude: Degrees 39 Minutes 67 Seconds 04 Decimal 160	Longitude: - Degrees 75 Minutes 54 Seconds 43 Decimal 080			

Location:
LIMESTONE RD (SR10) NORTH OF OLD RACETRACK RD

UNIT # 001	DRIVER'S LAST NAME	FIRST NAME	MI	SUFFIX	DOB	GENDER	PHONE NUMBER
STREET ADDRESS		CITY READING		STATE PA	ZIP CODE		
LICENSE NUMBER		LICENSE STATE PA	CLASS A	EXPIRATION DATE			
INSURANCE COMPANY MUTUAL BENEFIT		POLICY NUMBER	POLICY EXPIRATION DATE		INSURANCE CO PHONE #		
OWNER'S LAST NAME OR BUSINESS NAME		FIRST NAME	MI	SUFFIX			
STREET ADDRESS		CITY READING		STATE PA	ZIP CODE		
VEHICLE YEAR 2019	VEHICLE MAKE SUBARU	MODEL XV CROSS TREK		VIN JF2GTANC7K1			
LICENSE PLATE	STATE PA	VIOLATION (INCLUDING SECTION NUMBER)				DRIVER CHARGED	

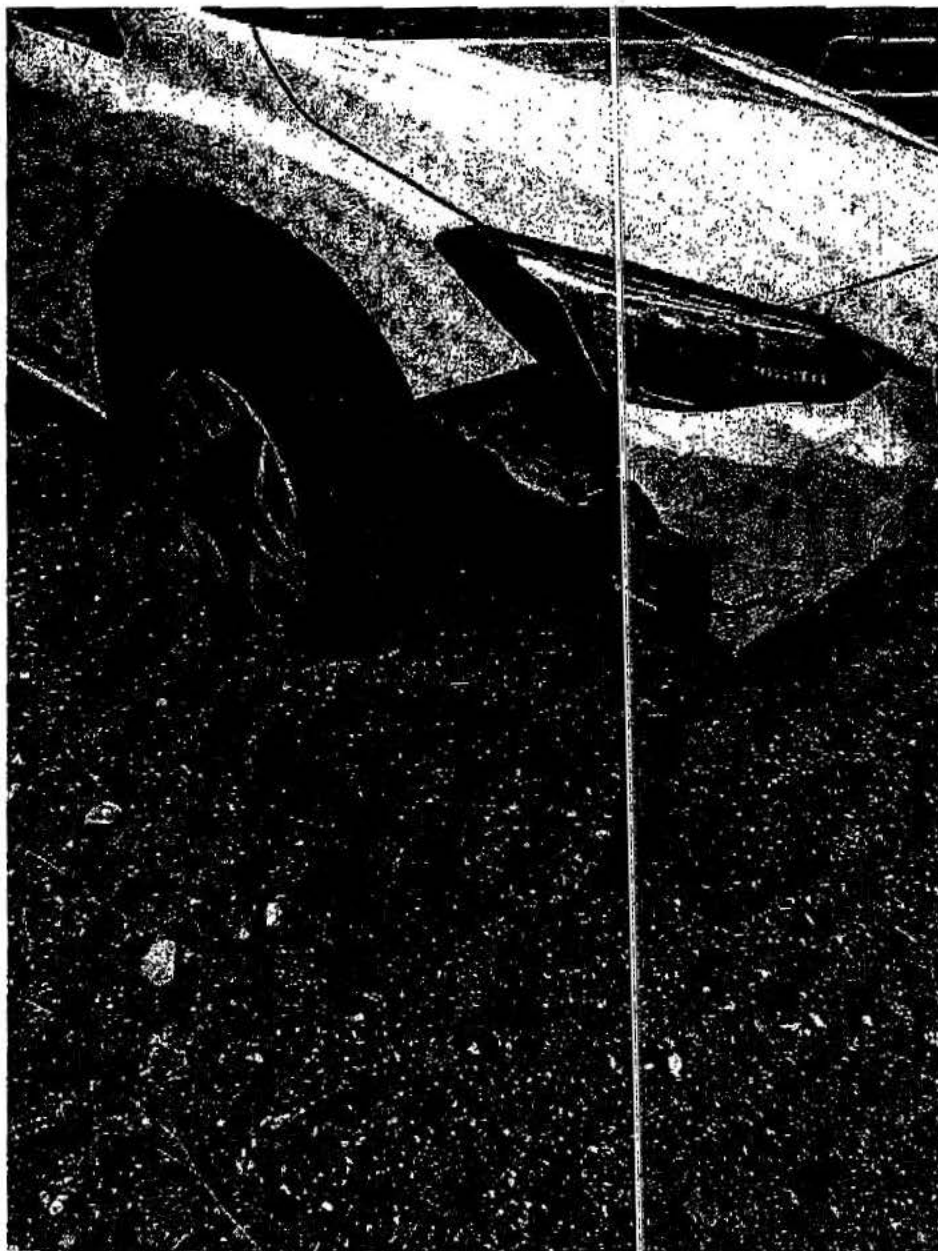
CRASH SYNOPSIS

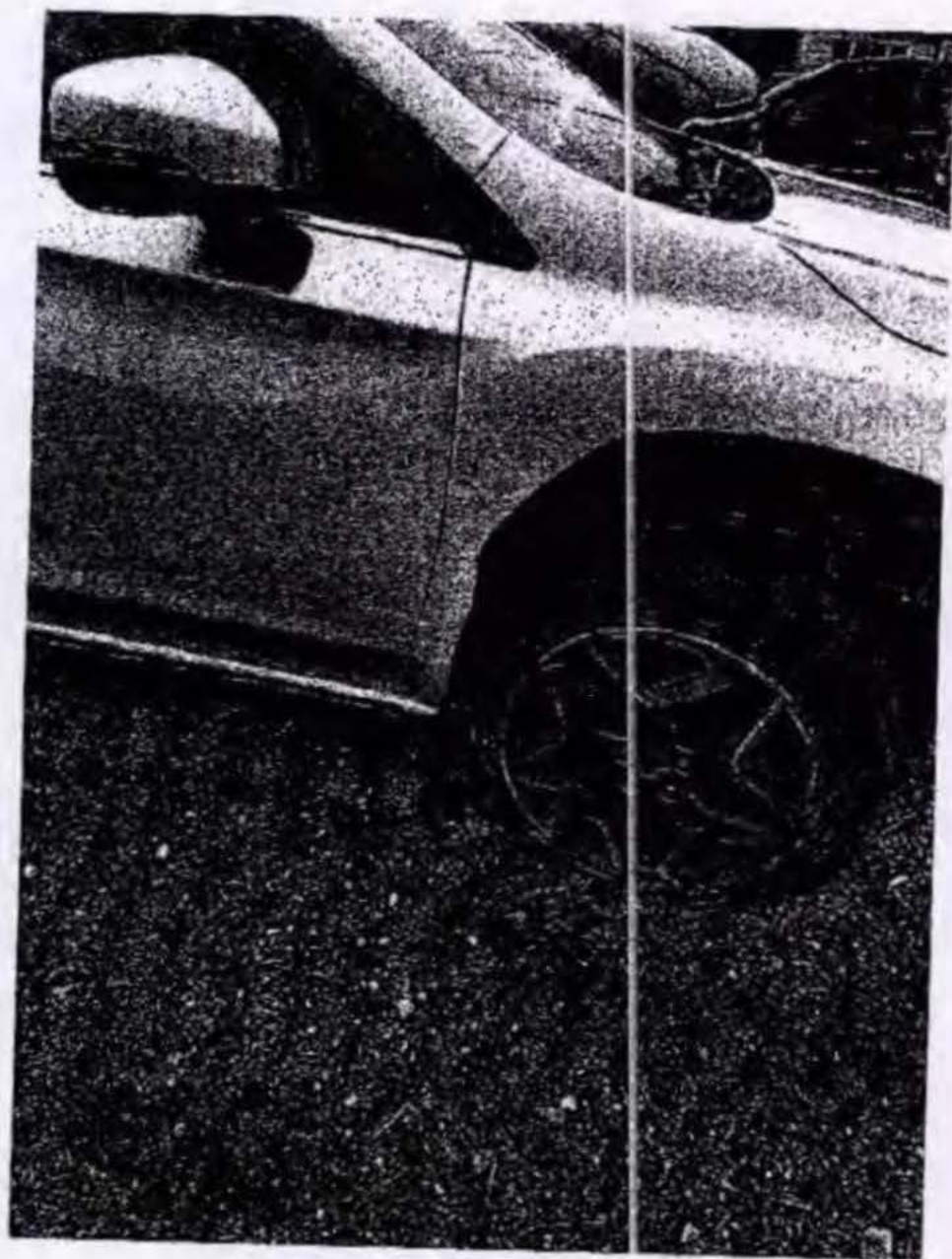
At the location of this collision, Unit 1 was traveling northbound on Limestone Road (SR10) near its intersection with [REDACTED]. Operator 1 was following behind a tractor trailer and applied his brakes to account for the tractor trailer that was moving slowly downhill around a curve. While Operator 1 applied the brake, Unit 1 accelerated, even when Operator 1 removed his foot from the brake pedal. As Unit 1 accelerated, Operator 1 steered toward the shoulder of the road to avoid a collision with any vehicle in the southbound lanes of SR10. Unit 1 exited the roadway, the rear of Unit 1 struck the unknown trailer of the tractor trailer, and Unit 1 continued down to ride the embankment, causing disabling damage to the vehicle.

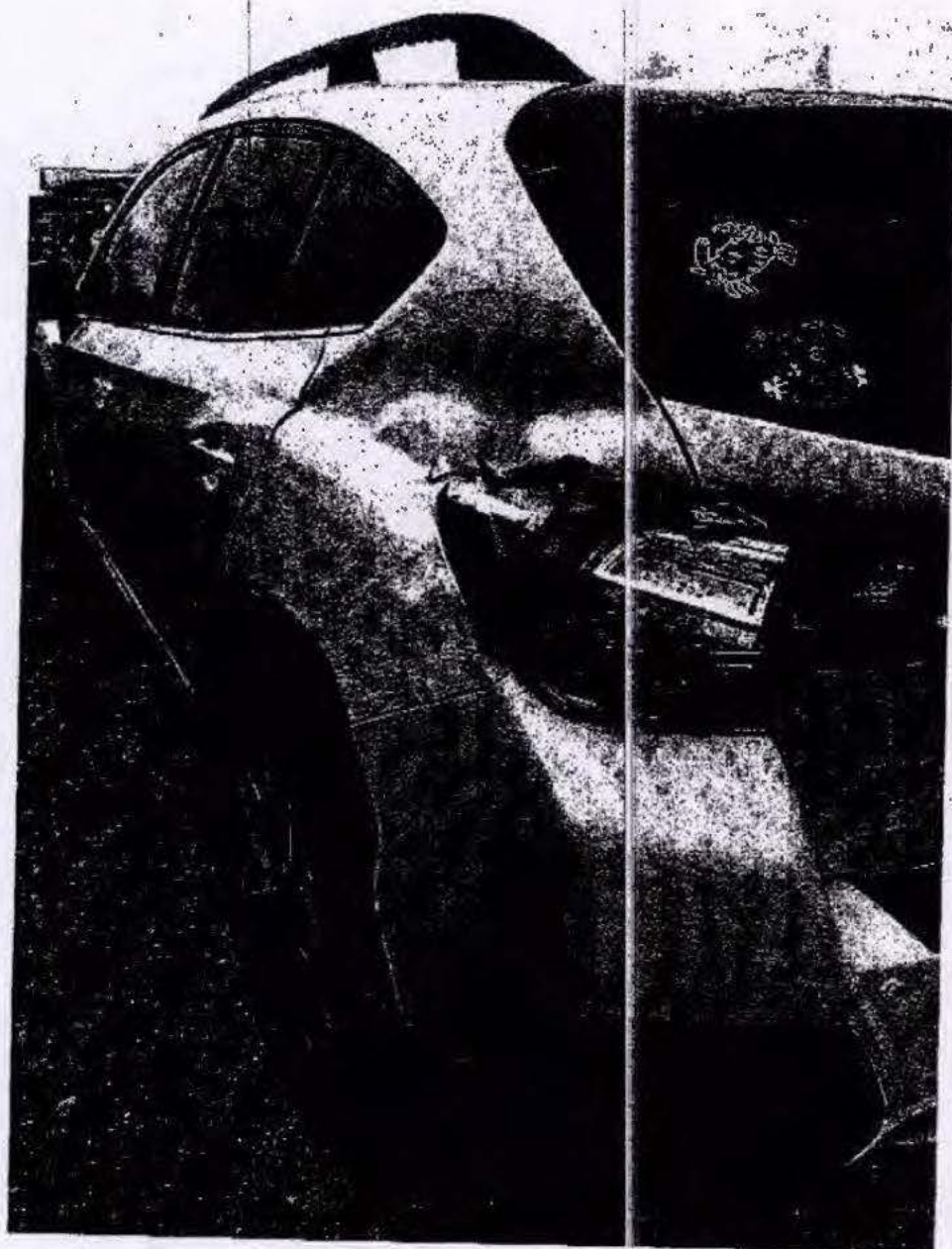
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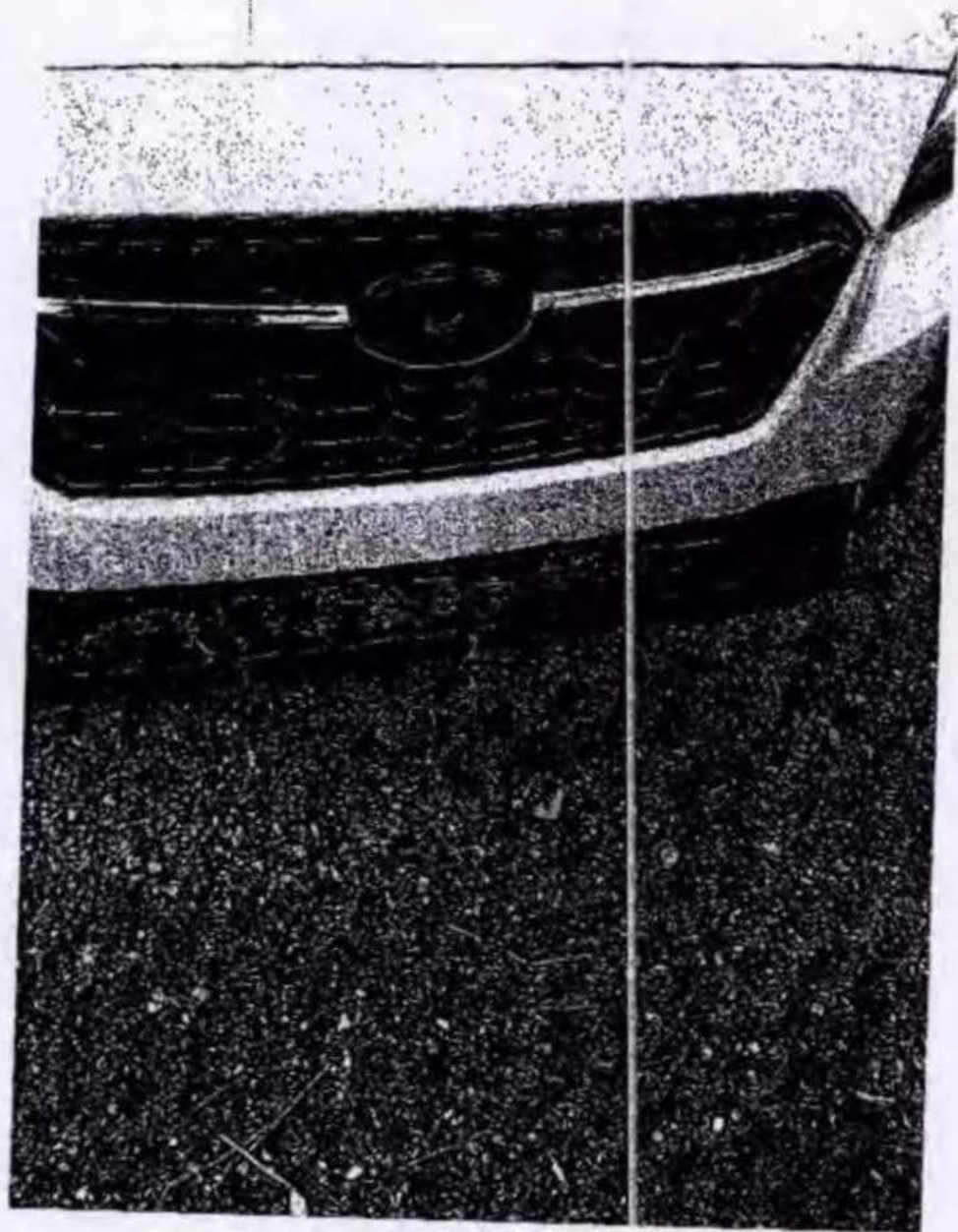
Monday, March 13, 2023 12:57 PM

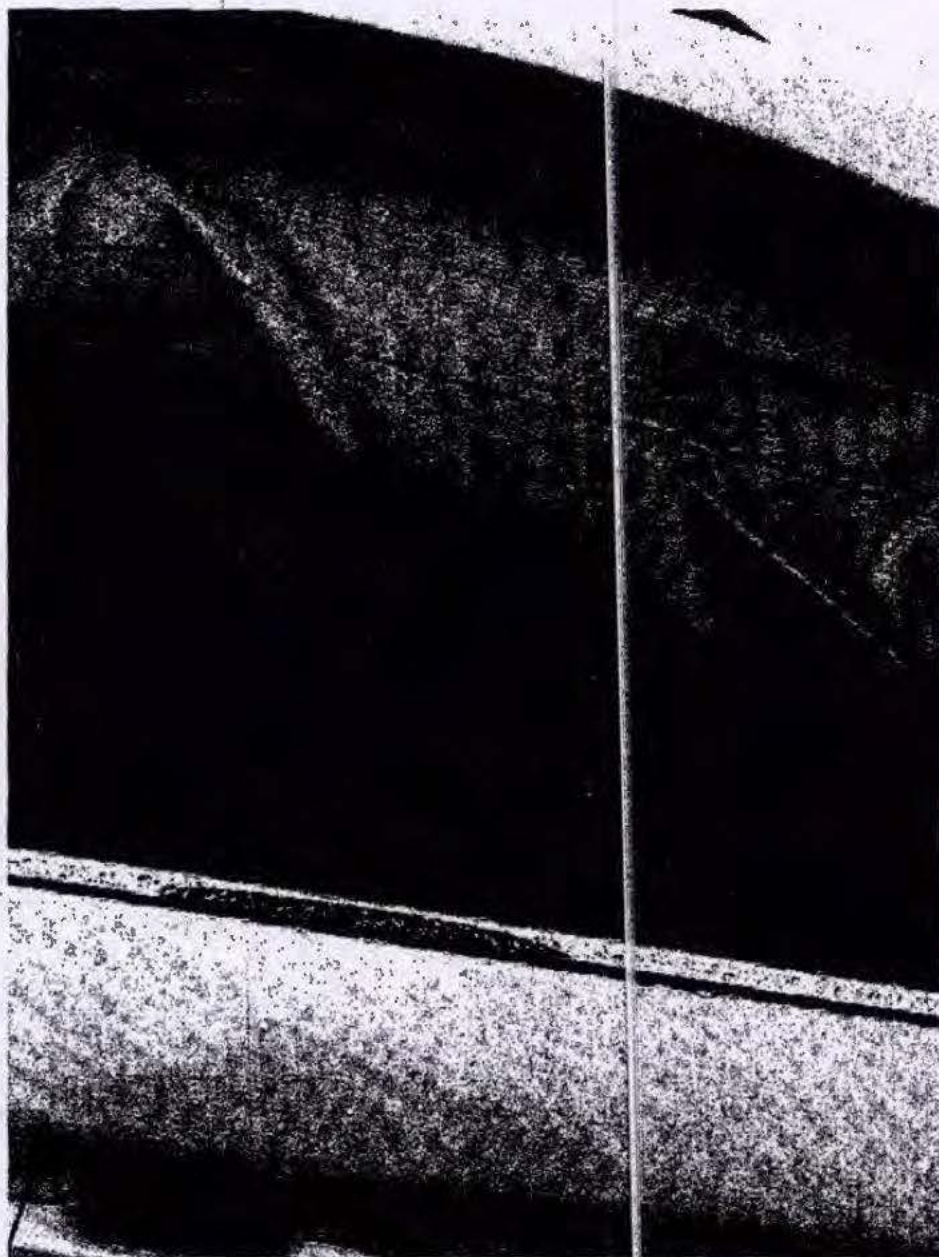
Photos













Sent from my iPhone