

 U.S. Department of Transportation National Highway Traffic Safety Administration		safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 08-DEC-2022 MAR 16 2023	
		Repository ☐ Reference No. 11496584			
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address					
City	State	ZIP Code	Evening Telephone Number		
Wausau	WI				
The Information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		MAKE	Model	Model Year	
5XYPGDA50JG		KIA	SORENTO	2018	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
10/31/17	Kocourak Motor Company Inc		No: Cylinders	Gas	
Original Owner	Dealer's City	STATE	ZIP Code		
☒	Wausau	WI	54401		
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
Auto	☒ Cruise Control	Automatic - 4 wheel drive			30-JUL-2022
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Components Codes: 111000 ELECTRICAL SYSTEM 12V/24V/48V BATTERY			Failure Mileage		Failure Speed
Discharge, occurs with the fuse for the trailer towing module removed.			15631.0		While shut down in Garage
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM1 9ABC036)	☐ Original Requirement ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)					
Crash	Fire	Number of Persons Injured		Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				N
Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure: i.e. parts repaired or replaced (and if old part is available).					
The contact owns a 2018 Kia Sorento. The contact stated that the battery was draining faster than usual. The contact stated upon parking the vehicle overnight with the battery fully charged, the contact became aware that the battery had lost 30-50% charge by the next morning. There was no warning light illuminated. The contact's friend, an electrical engineer, diagnosed that the battery was losing 1 or 2 AMPS of power. The vehicle was taken to the dealer where it was diagnosed, and no issues were found. The contact later received notification of NHTSA Campaign Number: 22V703000 (Trailer Hitches) which he associated with the failure; however, parts were not yet available. The contact stated that the failure persisted, and the dealer informed him that the battery needed to be replaced. The contact replaced the battery; however, the failure persisted. The vehicle was not repaired. The manufacturer was not notified of the failure. The failure mileage was approximately 15,631. Trailer Hitch Fuse was removed but the symptom of discharge continued.					
SEE REVERSE FOR CLARIFICATION OF ABOVE NARRATIVE DESCRIPTION.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Re: KIA Sorento - VIN 5XYPGDA50JG [REDACTED] - [REDACTED] - Wausau, WI
National Highway Traffic Safety Administration Reference Number 11496584

Issue #1 - Parasitic Battery Draw - mainly associated with "Multi Media" module. If fuse is pulled and this module is disabled to combat parasitic draw, there is no "Back-up" camera and some other safety features are not operative. (Issue not resolved)! There is another module involved to a lesser extent in the parasitic draw, but this module controls some interior lights and has not had the fuse removed. (Issue not resolved)!

Issue #2 - Trailer Hitch Wiring Module - Recall from KIA dated 11/11/22 advised of possible fire hazard and advised not to park inside or near other vehicles.. No action on this as of yet. Fuse removed to eliminate fire hazard. (Issue not resolved)!

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300



Wausau WI

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**

If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owners' Questionnaire 1603
U.S. Department of Transportation
National Highway Traffic Safety Administration

