

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Defect Investigation
Date: Wednesday, March 1, 2023 9:19:40 AM

From: [REDACTED]
Sent: Tuesday, February 28, 2023 10:13 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Defect Investigation

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Good evening,

I'm submitting the application and the receipt for repairs of the defected gas fuel housing. This is an extremely dangerous defect. I am requesting reimbursement for repairs of \$1667.76.

Sincerely,
Owner

[REDACTED]

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

05-DEC-2022

Repository ☐Reference No.
11496110**OWNER INFORMATION (Type or Print)**

Name

Address

City

Leesburg

State

GA

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WDDNG8GB8A

MAKE

MERCEDES-BENZ

Model

S550

Model Year

2010

Date Purchased

5-24-2013

Dealer's Name and Telephone Number

Albany Motor cars

Engine:

No: Cylinders 8

Fuel Type:

Original Owner

☒

Dealer's City Albany

STATE

GA

ZIP Code

31705

Transmission Type

☒

Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

02-DEC-2022

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 070000 FUEL SYSTEM, GASOLINE

Failure Mileage
110000.0

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9AB036)

☐ Original Requirement

Failure Location:

☐ Prior Repair

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

none

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), Injury(ies):

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

The contact owns a 2010 Mercedes-Benz S550. The contact stated that after refueling, there was abnormal fuel odor present inside and outside the vehicle. The cause of the failure was not yet determined. The local dealer and manufacturer were notified of the failure, but no assistance was offered. The failure mileage was 110,000.

There was gas leak due to cracked Fuel Filter housing. Fuel was leaking from left rear fuel filter housing. Dec 16, 2022 the repairs were completed the Total cost was \$1667.76.

The Fuel Filter and Fuel pump was removed and replaced 12/2022.

I am requesting that I be reimbursed for the expenses due to the recall on other Mercedes Benz vehicles.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

copy



Mercedes-Benz

Albany Motorcars

"Quality Without Compromise"

805 E. Oglethorpe Albany, Georgia 31705 (229) 883-2040 FAX# (229) 435-1505 (229) 883-4241 OFFICE

CELL: [REDACTED]

CUSTOMER NO.	ADVISOR MAURICIO PAIGE	1758	TAG NO. 6735	INVOICE DATE 12/14/22	OFFICE NO.
[REDACTED]	LABOR RATE	LICENSE NO.	110,712 /	COLOR	STOCK NO.
LEESBURG, GA	YEAR / MAKE / MODEL 10/MERCEDES-BENZ/S-CLASS/4DR SDN 4MA	DELIVERY DATE 07/31/10	DELIVERY MILES		
	VEHICLE I.D. NO. WDDNG8GB8AA	SELLING DEALER NO.	PRODUCTION DATE 05/26/10		
	F.T.E. NO.	P.O. NO.	R.O. DATE 12/05/22		
BUSINESS PHONE	COMMENTS		MILEAGE OUT MO:		

LABOR-----

JOB# 1 07MBZZ04 SMELLS FUEL TECH(S):120 793.65

C/S THE SMELL OF FUEL IS LOUD
CRACKED FUEL FILTER HOUSING
FOUND FUEL LEAKING IN FROM LEFT REAR FUEL FILTER HOUSING
REMOVED AND REPLACED FUEL FILTER AND FUEL PUMP. CLEANED
OLD FUEL AND DAMAGED SOUND MAT FROM INSIDE OF CAR. PERFORMED
ROAD TEST TO VERIFY REPAIRS
ALSO REPAIRED DAMAGED PINS AND CONNECTORS THAT WAS DAMAGED
BY FUEL

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	
	1	221-470-84-94	EXCHANGE FUEL	479.86	479.86
	2	171-471-02-79-64	SEALING RING	7.35	14.70
	2	211-471-01-10	RING	3.67	7.34
	1	221-470-17-90	FUEL FILTER UN	151.97	151.97
	1	171-545-01-28	PLUG	5.68	5.68
	4	000-545-76-80	GASKET	6.96	27.84
	4	000-545-78-80	GASKET	5.01	20.04
	4	000-982-28-26	CONTACT BUSHIN	2.62	10.48
	4	000-982-30-26	CONTACT BUSHIN	2.62	10.48
	4	001-545-50-80	GASKET	6.01	24.04
	1	83-19-2-360-464	GERUCHSENTFERNER	15.26	15.26
TOTAL - PARTS					767.69

JOB# 1 TOTALS-----

LABOR 793.65

PARTS 767.69

JOB# 1 JOURNAL PREFIX MBCS JOB# 1 TOTAL 1561.34

LABOR-----

JOB# 2 00MBZZHPC 30 POINT INSPECTION TECH(S):120 INTERNAL

PERFORM COMPLIMENTARY 30 POINT VEHICLE INSPECTION.
PERFORMED COMPLIMENTARY 30 POINT VEHICLE INSPECTION.

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX MBCS JOB# 2 TOTAL 0.00

LABOR-----

JOB# 3 00MBZZHPC RESPONSIBILITY TECH(S):120 INTERNAL

DUE TO AGE AND MILES ON VEHICLE WE ACCEPT NO RESPONSIBILITY
FOR ISSUE THAT COME UP WHILE WORKING ON THE VEHICLE.

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX MBCS JOB# 3 TOTAL 0.00



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805 E. Oglethorpe Albany, Georgia 31705 (229) 883-2040 FAX# (229) 435-1505 (229) 883-4241 OFFICE

CELL: [REDACTED]

Customer # [REDACTED]	Address MAURICIO PAIGE 1758 [REDACTED]	Service Date 12/14/22 [REDACTED]
[REDACTED]	Labor Rate 110,712 /	Color [REDACTED]
LEESBURG, GA [REDACTED]	Year / Make / Model 10/MERCEDES-BENZ/S-CLASS/4DR SDN 4MA	Delivery Date 07/31/10
	Vehicle ID # W D D N G 8 G B 8 A A [REDACTED]	Selling Dealer # [REDACTED]
	F.T.E. # [REDACTED]	Production Date 05/26/10
	P.O. # [REDACTED]	R.O. Date 12/05/22
Business # [REDACTED]	Business Name [REDACTED]	Chassis # [REDACTED]
		Release # MO: [REDACTED]

JOB# 4 CHARGES-----

LABOR-----

J# 4-S6MBZBELTR BELT RED TECH(S):120 INTERNAL
 Added Operation (3EDDIE @ 12/14/2022 09:48)
 FOUND DURING VEHICLE INSPECTION
 BELT REQUIRES ATTENTION TODAY.
 CUSTOMER DECLINED REPAIR

JOB# 4 TOTALS-----

JOB# 4 JOURNAL PREFIX MBCS JOB# 4 TOTAL 0.00

JOB# 5 CHARGES-----

LABOR-----

J# 5-S6MBZ006 ENG/TRANS MOUNT RED TECH(S):120 INTERNAL
 Added Operation (3EDDIE @ 12/14/2022 09:48)
 BASED ON THE INSPECTION PERFORMED ON YOUR VEHICLE IT WAS
 DETERMINED ONE OR MORE ENGINE/TRANSMISSION MOUNTS TO BE
 IN NEED OF REPLACEMENT.
 CUSTOMER HAS OPTED TO POSTPONE RECOMMENDED ENGINE/TRANSMIS-
 SION MOUNT REPLACEMENT AT THIS TIME.

JOB# 5 TOTALS-----

JOB# 5 JOURNAL PREFIX MBCS JOB# 5 TOTAL 0.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----	
JOB # A HAZ ENVIRONMENTAL FEES	45.00
TOTAL - MISC	45.00

TOTALS-----

THANK YOU FOR DOING BUSINESS WITH ALBANY MOTORCARS
 ALL REPAIR WORK HAS BEEN AUTHORIZED ALONG WITH THE NECESSARY
 MATERIALS AND I UNDERSTAND THAT ALBANY MOTORCARS IS NOT RE-
 SONSIBLE FOR LOSS OR DAMAGES TO VEHICLE OR ARTICLES LEFT IN
 VEHICLE IN CASE OF FIRE, THEFT, OR ANY OTHER CAUSE BEYOND
 THEIR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF
 PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANS-
 PORTER. ALBANY MOTORCARS HAS BEEN AUTHORIZED TO OPERATE THE
 VEHICLE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN
 EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE VEH-
 ICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. IN THE EVENT
 SUMS DUE AND OWING TO ALBANY MOTORCARS ARE NOT PAID AND THIS
 MATTER IS FORWARDED TO OUR ATTORNEY FOR COLLECTION IN THE
 EVENT, CUSTOMER AGREES TO PAY COST OF COLLECTION INCLUDING
 ATTORNEY FEES. THANK YOU.

TOTAL LABOR....	793.65
TOTAL PARTS....	767.69
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	45.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	61.42
TOTAL INVOICE \$	1667.76

CLIENT SIGNATURE

Mercedes-Benz (handwritten)