

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#); [DataQuality](#); [DataQuality \(NHTSA\)](#)
Subject: Re: FW: Follow up to ODI Complaint -----11495154 -----
Date: Wednesday, February 8, 2023 11:17:56 AM
Attachments: [REDACTED]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Here are all the service reports I still have on them. It was still having so many issues, I actually traded in my car. We no longer have it.

Latest problem. Dealer admitted there was an "Updated to the Transmission" back in 2021 that could have been applied to the car, that could have helped out with some of the issues. But they were not sure if it would have helped.

I opened a Service Complaint with Chrysler with them, they said they would Take care of my car, because of all the problems. But the rep, wanted to charge me \$125 to do the "Update to My System" when I said we where not going to pay for it, since that issue was wrong with the car since day one. They said they would try get approved to do for free. They Manager of dealer, said they should pay for the work for free. They held our van for 3 days, never did the work, because they were waiting on approval. We ended up taking my car back without work done. Chrysler called us 4 days later and said they finally got approval. Buy then, we had sold the van. Because this wasn't even a guarantee to fix issue and they told us this.

Thanks [REDACTED]

On Wed, Feb 8, 2023 at 10:44 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation

CUSTOMER #:

INVOICE

Tom O'Brien
CHRYSLER • JEEP

Our family works for you. Since 1933.
 4630 E. 96th St.
 Indianapolis, IN 46240
 (317) 805-4440
 www.obrienauto.com

Page 1

INDIANAPOLIS, IN

HOME: BUS:

CELL:

SERVICE ADVISOR: 9416 ERICK DAVIDSON

COLOR		YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
BLACK		17	CHRYSLER PACIFICA		2C4RC1DGXHF		28846/28854		
DEL DATE		PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
11APR17				08:30 13MAR19		0.00	CASH	13MAR19	
R.O. OPENED		READY		OPTIONS: SOLD-STK					
08:05 13MAR19		16:44 13MAR19							

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
B	Multi-point inspection						
	2601	-					
		9259	CPA			0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

C	Automatic Transmission Concern [CUSTOMER STATES THERE IS A WEIRD						
	ISSUE WITH THE TRANSMISSION JERKS WHEN SPEEDING UP.]						
CAUSE: E							
	21580140 TCM Quick Learn - Reset 9 speed						
	transmission only (1 - Semi-Skilled)						
	9259	WAR					(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00
,,,28846 NO UPDATES, COMPLETE SCAN REPORT. NO DTCS. TEST DROVE COULD							
,,,NOT DUPLICATE, QUICK LEARN TRANSMISSION							

E	General Concern #1 [TRANSMISSION ISSUE OK'D BY BOB :)]						
MISC -							
	9259	CPA				0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE E:	0.00

F	Indicator/Warning Lights Concern [CUSTOMER STATES SERVICE ENGINE						
	LIGHT Cmes on and off]						
CAUSE: E							
	0894TKQ3 Engine/Transmission/Powertrain Control						
	Module - Test and Repair (2 - Skilled)						
	9259	WAR					(N/C)
	1 5013781AA GREASE-DIELECTRIC						(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE F:	0.00
,,,28846 U11E9, P0073, MOISTURE IN INLINE FASCIA CONNECTOR, APPLY							
,,,GREASE TO INLINE FASCIA CONNECTOR							

SUBL	ONE DAY WARRANTY RENTAL PO#173733						
	WAR						(N/C)

LIMITED EXPRESS WARRANTY				DESCRIPTION	TOTALS
Labor and parts are warranted for 90 days or 4,000 miles whichever occurs first. Tom O'Brien Chrysler Jeep - North hereby limits any implied warranties of merchantability or fitness to the same period and Tom O'Brien Chrysler Jeep - North neither assumes nor authorizes any other person to assume for it any liability in connection with the sale.				LABOR AMOUNT	
				PARTS AMOUNT	
				GAS, OIL, LUBE	
				SUBLET AMOUNT	
				MISC. CHARGES	
				TOTAL CHARGES	
				LESS	
Main	(317) 805-4400	Body Shop	805-4460	SALES TAX	
Service	805-4440	Leasing	805-4430		
Parts	805-4450			PLEASE PAY THIS AMOUNT	

Service Materials: A charge has been made on this repair order for materials used in repairing your automobile, such as, nuts, bolts, washers, welding rods, tape, cotter pins, aerosol lubricants, solvent, rags, carburetor cleaner, solder, battery cleaner, wire, window sealer, hazardous waste, etc.

CUSTOMER COPY

CUSTOMER #:

INVOICE

Tom O'Brien
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4630 E. 96th St.

Indianapolis, IN 46240

(317) 805-4440

www.obrienauto.com

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INDIANAPOLIS, IN

HOME: BUS:

CELL: SERVICE ADVISOR: 9416 ERICK DAVIDSON

COLOR		YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
BLACK		17	CHRYSLER PACIFICA		2C4RC1DGXHR		28846/28854		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
11APR17			08:30 13MAR19			0.00	CASH	13MAR19	
R.O. OPENED		READY		OPTIONS:SOLD-STK:		DLR:			
08:05 13MAR19		16:44 13MAR19							

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
EST:	220,00			13MAR19 08:05	SA: 9416		

Award Winning 'FIVE STAR' Dealer -Since 1933!

IMPORTANT

YOU MAY RECEIVE A CUSTOMER
SATISFACTION SURVEY FROM THE
CHRYSLER CORP REGARDING THIS
SERVICE VISIT. IF FOR ANY REASON YOU
CANNOT STAY FOR 10 OR 10 PLEASE
CONTACT YOUR SERVICE ADVISOR
AT (317) 805-4440 IMMEDIATELY
YOUR COMPLETE SATISFACTION
MEANS EVERYTHING TO US.

THANK YOU

- I have reviewed with customer:
1. All repairs performed.
 2. Incomplete repairs and/or parts ordered.
 3. All charges for each repair.
 4. Total Amount due.

INITIALS

DATE

03/14

LIMITED EXPRESS WARRANTY

Labor and parts are warranted for 90 days or 4,000 miles whichever occurs first. Tom O'Brien Chrysler Jeep - North hereby limits any implied warranties of merchantability or fitness to the same period and Tom O'Brien Chrysler Jeep - North neither assumes nor authorizes any other person to assume for it any liability in connection with the sale.

Main (317) 805-4400 Body Shop 805-4460
Service 805-4440 Leasing 805-4430
Parts 805-4450

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

Service Materials: A charge has been made on this repair order for materials used in repairing your automobile, such as, nuts, bolts, washers, welding rods, tape, cotter pins, aerosol lubricants, solvent, rags, carburetor cleaner, solder, battery cleaner, wire, window sealer, hazardous waste, etc.

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CUSTOMER #:

INVOICE

DUPLICATE 1

Page 1

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INDIANAPOLIS, IN

HOME: BUS:

CELL:

SERVICE ADVISOR: 9218 STACIA SEARS

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/OUT		TAG	
BLACK	17	CHRYSLER PACIFICA		2C4RC1DGXHP		4062/4062			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE		
11APR17			WAIT 17JUL17		0.00	COUN	17JUL17		
R.O. OPENED		READY		OPTIONS:SOLD-STK:					DLR:
11:36 17JUL17		12:40 17JUL17							

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	EXPRESS LANE 6-QT OIL CHANGE / /						
	QLOF6 EXPRESS LANE 6-QT OIL CHANGE						
	9345 CPX					16.50	16.50
	1 68191349AB FILTER-ENGINE OIL				11.20	7.88	7.88
	6 68397239PA OIL-OW-20				6.60	5.57	33.42
PARTS:	41.30 LABOR:	16.50	OTHER:	0.00	TOTAL LINE A:		57.80

B	CHECK ALL FLUIDS, BELTS, HOSES, TIRES, AND TIRE PRESSURE						
	2601 CHECK ALL FLUIDS, BELTS, HOSES, TIRES, AND TIRE PRESSURE						
	9345 CPX					0.00	0.00
PARTS:	0.00 LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:		0.00

C**	CUSTOMER STATES RIGHT FRONT TPMS ISNT READING CORRECTLY AND INTERMITTENTLY SHOWS LINES						
CAUSE: E	22140102 Sensor, low tire pressure - Replace One (1 - Semi-Skilled)						
	9345 WAR						(N/C)
	1 68313387AB SENSOR-TIRE PRESSURE						(N/C)
PARTS:	0.00 LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:		0.00
,,,4062 FAULTY PART R/F TPMS WAS FAULTY FROM FACTORY, TESTED AND DID NOT READ, REPLACED TPMS							

1	IND042356311 SUPPLIES & HAZWASTE/RECYCLE						1.65
Award Winning 'FIVE STAR' Dealer -Since 1933!							

LIMITED EXPRESS WARRANTY				DESCRIPTION	TOTALS
Labor and parts are warranted for 90 days or 4,000 miles whichever occurs first. Tom O'Brien Chrysler Jeep - North hereby limits any implied warranties of merchantability or fitness to the same period and Tom O'Brien Chrysler Jeep - North neither assumes nor authorizes any other person to assume for it any liability in connection with the sale.				LABOR AMOUNT	16.50
				PARTS AMOUNT	41.30
				GAS, OIL, LUBE	0.00
				SUBLET AMOUNT	0.00
				MISC. CHARGES	1.65
				TOTAL CHARGES	59.45
				LESS	62.46
				SALES TAX	3.01
Main Service Parts	(317) 805-4400 805-4440 805-4450	Body Shop Leasing	805-4460 805-4430	PLEASE PAY THIS AMOUNT	0.00

Service Materials: A charge has been made on this repair order for materials used in repairing your automobile, such as, nuts, bolts, washers, welding rods, tape, cotter pins, aerosol lubricants, solvent, rags, carburetor cleaner, solder, battery cleaner, wire, window sealer, hazardous waste, etc.

CUSTOMER COPY

CUSTOMER #:

INVOICE

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 (317) 805-4440
 www.obrienauto.com

Page 1

INDIANAPOLIS, IN

HOME: BUS:

CELL:

SERVICE ADVISOR: 9358 ADAM SCHEBLO

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/OUT		TAG
BLACK	17	CHRYSLER PACIFICA		2C4RC1DGXHR		8006/8006		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
11APR17			08:30 26SEP17		0.00	CASH	26SEP17	
R.O. OPENED		READY		OPTIONS: SOLD - STK: DLR:				
07:57 26SEP17		09:02 26SEP17						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A 2016-2017 EGR VALVE FUNCTION

CAUSE: E

18T23182 Customer Satisfaction Notification T23 -
 Powertrain Control Module Software Update -
 Reprogram Reprogram Powertrain Control
 Module (0 - Low Skilled)

9068 WAR

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: (N/C) 0.00

,,,8006 PERFORMED RECALL

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LIMITED EXPRESS WARRANTY				DESCRIPTION	TOTALS
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				PARTS AMOUNT	0.00
				GAS, OIL, LUBE	0.00
				SUBLET AMOUNT	0.00
				MISC. CHARGES	0.00
				TOTAL CHARGES	0.00
				LESS	0.00
				SALES TAX	0.00
Main Service Parts	(317) 805-4400 805-4440 805-4450	Body Shop Leasing	805-4460 805-4430	PLEASE PAY THIS AMOUNT	0.00

Service Materials: A charge has been made on this repair order for materials used in repairing your automobile, such as, nuts, bolts, washers, welding rods, tape, cotter pins, aerosol lubricants, solvent, rags, carburetor cleaner, solder, battery cleaner, wire, window sealer, hazardous waste, etc.

CUSTOMER COPY

AS. 9/26/2017

CUSTOMER #:

INVOICE

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 Indianapolis, IN 46240
 (317) 805-4440
 www.obrienauto.com

Page 1

INDIANAPOLIS, IN

HOME: BUS:

CELL: SERVICE ADVISOR: 9416 ERICK DAVIDSON

COLOR	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN/ OUT		TAG
BLACK	17	CHRYSLER PACIFICA		2C4RC1DGXHR			24003/24003		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
11APR17			15:30 09OCT18			0.00	CASH	09OCT18	
R.O. OPENED		READY		OPTIONS:SOLD-STK DLR:					
08:55 09OCT18		13:53 09OCT18							

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A General Concern #1 [HESITATION FROM Complete stop TO ACCELERATION
 coming from auto start stop]

OAD OPERATING AS DESIGNED

9399 CPA

0.00

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

,,, 24003 CHECK START STOP CHARGE AND CHECK MAIN BATTERY AND AUX

,,, BATTERY WITH G8 BOTH GOOD CHECK CODES TSB AND STAR CASES NONE COULD NOT

,,, DUPLICATE AT THIS TIME

B Multi-point inspection (according to maintenance interval)

2601 -

9399 CPA

0.00

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

Award Winning 'FIVE STAR' Dealer -Since 1933!

I have reviewed with customer:
 1. All repairs performed.
 2. Incomplete repairs and/or parts ordered.
 3. All charges for each repair.
 4. Total Amount due.

INITIALS

DATE

LIMITED EXPRESS WARRANTY

Labor and parts are warranted for 90 days or 4,000 miles whichever occurs first. Tom O'Brien Chrysler Jeep - North hereby limits any implied warranties of merchantability or fitness to the same period and Tom O'Brien Chrysler Jeep - North neither assumes nor authorizes any other person to assume for it any liability in connection with the sale.

DESCRIPTION

TOTALS

LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

Main (317) 805-4400 Body Shop 805-4460
 Service 805-4440 Leasing 805-4430
 Parts 805-4450

Service Materials: A charge has been made on this repair order for materials used in repairing your automobile, such as, nuts, bolts, washers, welding rods, tape, cotton pins, aerosol lubricants, solvent, rags, carburetor cleaner, solder, battery cleaner, wire, window sealer, hazardous waste, etc.

CUSTOMER COPY

KAHLO



9900 Pleasant St.
Noblesville, IN 46060
317-773-6363
(800) 774-5337

www.hellokahlo.com

RO: [REDACTED] - OPEN

Cashier:

Date Out: 07/06/2019

Time-In: 08:32 Out: 09:12

Miles-In: 35165 Out: 35166

Customer: [REDACTED]

VIN: 2C4RC1DGXHR [REDACTED] 2017 CHRY PACIFICA (

INDIANAPOLIS IN [REDACTED]

Home: [REDACTED] Work: N/A

E-mail: [REDACTED]

Comment: Dealer-FX RO

Advisor: 001275-ANNA KOTOWSKI

Hat: 717

Date In: 07/06/2019

OP	Acct	Tech	Hours	Complaint/Cause/Correction	Per Unit	Extended Price
----	------	------	-------	----------------------------	----------	----------------

[WARRANTY]

A WS 001323W 0.5 RECALL

CUSTOMER STATES RECALL / CSN 1 V53: SAFETY RECALL V53 -

POWER STEERING ASSIST**

CLEANED GROUND PER RECALL

HRS 0.5 Labor Op: 08V53182 Condition Code: Fail Code:

[CUSTOMER PAY]

B CP 001323R 0.0 MISC

CUSTOMER STATES RESET OIL LIGHT

RESET OIL CHANGE REMINDER PER CUSTOMER REQUEST

Labor Total: 0.00

Operation Total: 0.00

[CUSTOMER PAY]

C CP 001323R 0.0 1B

CUSTOMER STATES MULTI-POINT INSPECTION (ACCORDING TO
MAINTENANCE INTERVAL)

INSPECTED ALL FLUIDS AND ADJUSTED ALL TIRE
PRESSURES TO MANUFACTURE SPECIFICATIONS

Labor Total: 0.00

Operation Total: 0.00

Customer Total Due: 0.00

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by the unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto.

ALL REPAIRS SUBJECT TO A MINIMUM OF .5 HOUR DIAGNOSTIC TIME.

DISCLAIMER OF WARRANTIES: All warranties on this product are the manufacturer's. KAHLO JEEP INC. hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and KAHLO JEEP INC. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the product. This disclaimer by KAHLO JEEP INC. in no way affects the terms of the manufacturer's warranty.

"All parts installed are new/salvaged or reconditioned parts."

TERMS: STRICTLY CASH unless arrangements made.

Signature: _____

Thank you for allowing us to serve you!

Printed: 07/06/2019 09:12:30 AM

Page 1 of 1

CUSTOMER #:

317-805-4442

Kamm

2 Bob Jaggan
8-4-30 pm

INVOICE

Page 1

Tom O'Brien
4630 E 96th St
Indianapolis, IN 46240
Service: 317.805.4440
Collision: 317.805.4460

TomOBrienIndy.com
9540 S SNYDER JORDAN

INDIANAPOLIS, IN

HOME: BUS:

CELL:

SERVICE ADVISOR:

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
Brilliant	17	CHRYSLER PACIFICA		2C4RC1DGXHR		86144/86144		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
11APR17			13:45 05NOV22		0.00	CASH	01NOV22	
R.O. OPENED		READY		OPTIONS: SOLD-STK:		DLR:		
08:14 31OCT22		08:49 01NOV22						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A Recall / Customer Satisfaction Notification 1 [Customer Satisfaction Notification Y65 - Engine Stop Start **]

CAUSE: E

18Y65182 Customer Satisfaction Notification Y65 -
Engine Stop/Start Inoperable - Reprogram
Module, Powertrain Control (PCM) - Inspect
and Reprogram (0 - Low Skilled)

8391 WAR

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: (N/C)
0.00

B Flash Software 1 [Software Flash for PCM **]

FLASH SEE LINE A

8391 CPA

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C Multi-point inspection (according to maintenance interval)

2601 Multi-point inspection (according to
maintenance interval)

8391 CPA

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D** CUSTOMER STATES INSTALL AUX BATTERY.

0800A TESTED AND REPLACED AUX BATTERY

8391 CPA

1 BBAUX101AB BATTERY-STORAGE

PARTS: 153.36 LABOR: 72.00 OTHER: 0.00 TOTAL LINE D: 225.36

86144 TEST & REPLACED AUX BATTERY

1 IND042356311 SUPPLIES & HAZWASTE/RECYCLE

3.60

Award Winning, Family Owned - Since 1933!

Called @ 9:23AM.

I have reviewed with customer:

- All repairs performed.
- Incomplete repairs and/or parts ordered.
- All charges for each repair.
- Total amount due.

Initials

Date

DISCLAIMER OF WARRANTIES: THE SELLER, TOM O'BRIEN NORTHSIDE INC. HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTIONS WITH THE SALES OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FROM LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. SERVICE MATERIALS AND HAZARDOUS WASTE: A CHARGE HAS BEEN MADE ON THIS REPAIR ORDER FOR MATERIALS USED IN CONNECTION WITH THIS REPAIR AND/OR DISPOSAL OF HAZARDOUS MATERIALS.

Customer: X

Date

DESCRIPTION	TOTALS
LABOR AMOUNT	72.00
PARTS AMOUNT	153.36
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	3.60
TOTAL CHARGES	228.96
LESS	0.00
SALES TAX	10.99
PLEASE PAY THIS AMOUNT	239.95

CUSTOMER COPY

**Tom OBrien Northside Inc**

4630 E. 96th St.
Indianapolis
Indiana
3178054400

Customer Information**Street:****Zip Code:****Verified by PIN****Transaction Information****Sale****Date:** 11/1/2022, 12:17:52 PM**Amount:** \$239.95**Card Number:** *******Merchant Id:** 12723740**Terminal Id:** 00000001**Auth Code:** 001091**Auth Mode:** Issuer**Application Name:** Mastercard Debit**Processed as:** MASTERCARD**Reference No:****Invoice No****Response:** Approved**Entry Method:** Chip Read**Match AVS:** Not Present**Match CVV:** Not Present**Match ZIP:** Not Present**Chip Card AID:****TVR:** 8000048000**IAD:** 0110A000002A0000000000000000000000FF**TSI:** E800**ARC:** 3030**Client ID:****User Id:** kcarter

I Agree to Pay Above Total Amount According to Card Issuer agreement (Merchant agreement if Credit voucher).

Since 1933

Retail Installment Contract and Security Agreement

Seller Name and Address

TOM O'BRIEN CHRYSLER JEEP DODGE R
4630 EAST 96 STREET
INDIANAPOLIS, IN 46240
317/805 4400

Buyer(s) Name(s) and Address(es)

INDIANAPOLIS, IN

Summary

No.

Date 04/11/2017

☐ Business, commercial or agricultural purpose Contract.

Truth-In-Lending Disclosure

Annual Percentage Rate

The cost of your credit as a yearly rate.

4.50 %

Finance Charge

The dollar amount the credit will cost you.

\$ 4888.51

Amount Financed

The amount of credit provided to you or on your behalf.

\$ 33704.21

Total of Payments

The amount you will have paid when you have made all scheduled payments.

\$ 38592.72

Total Sale Price

The total cost of your purchase on credit, including your down payment of

\$ 3500.00
\$ 42092.72

Payment Schedule. Your payment schedule is:

No. of Payments

72

Amount of Payments

\$ 536.01

When Payments are Due

Monthly, Beginning 05/26/2017

N/A

\$

N/A

N/A

N/A

\$

N/A

N/A

Security. You are giving us a security interest in the Property purchased.

Late Charge. If all or any portion of a payment is not paid within 10 days of its due date, you will be charged a late charge of \$18.50. This amount may change pursuant to Indiana Code §§ 24-4.5-1-106 and 24-4.5-2-203.5 so as to always be the maximum amount permitted by law.

Prepayment. If you pay off this Contract early, you ☐ may ☒ will not have to pay a Minimum Finance Charge.

Contract Provisions. You can see the terms of this Contract for any additional information about nonpayment, default, any required repayment before the scheduled date, and prepayment refunds and penalties.

Description of Property

Year	Make	Model	Style	Vehicle Identification Number	Odometer Mileage
2017	CHRYSLER	PACIFICA	EG	2C4RC1DGXHE	42
Other:					
N/A					

Description of Trade-In

2003 KIA OPTIMA KNAGD128635

Conditional Delivery

☐ Conditional Delivery. If checked, you agree that the following agreement regarding securing financing ("Agreement") applies: N/A

N/A. The Agreement is part of this Contract. The Agreement will no longer control after the assignment is accepted. If there are any conflicts between the terms of the Agreement and the Contract, the terms of this Contract will apply.

Sales Agreement

Payment. You promise to pay us the principal amount of

\$ 33704.21 plus finance charges accruing on the unpaid balance at the rate of 4.50 % per year from the date of this Contract until paid in full. You agree to pay this Contract according to the payment schedule and late charge provisions shown in the Truth-In-Lending Disclosure. You also agree to pay any additional amounts according to the terms and conditions of this Contract.

Down Payment. You also agree to pay or apply to the Cash Price, on or before the date of this Contract, any cash, rebate and net trade-in value described in the Itemization of Amount Financed.

☐ You agree to make deferred down payments as set forth in your Payment Schedule.

☐ Minimum Finance Charge. You agree to pay a minimum finance charge of \$ N/A if you pay this Contract in full before we have earned that much in finance charges.

Additional Protections

You may buy any of the following voluntary protection plans. They are not required to obtain credit, are not a factor in the credit decision, and are not a factor in the terms of the credit or the related sale of the Vehicle. The voluntary protections will not be provided unless you sign and agree to pay the additional cost.

Your signature below means that you want the described item and that you have received and reviewed a copy of the contract(s) for the product(s). If no coverage or charge is given for an item, you have declined any such coverage we offered.

☒ Service Contract

Term	72
Price	\$ 1909.00
Coverage	72 MONTHS OR 75,000 MILES

☐ Gap Waiver or Gap Coverage

Term	N/A
Price	\$ N/A
Coverage	N/A

☐	N/A
Term	N/A
Price	\$ N/A
Coverage	N/A

By: _____ Date: 04/11/2017

By: _____ Date: 04/11/2017

By: N/A Date: N/A

Additional Terms of the Sales Agreement

Definitions. "Contract" refers to this Retail Installment Contract and Security Agreement. The pronouns "you" and "your" refer to each Buyer signing this Contract, and any guarantors, jointly and individually. The pronouns "we", "us" and "our" refer to the Seller and any entity to which it may transfer this Contract. "Vehicle" means each motor vehicle described in the *Description of Property* section. "Property" means the Vehicle and all other property described in the *Description of Property* and *Additional Protections* sections.

Purchase of Property. You agree to purchase the Property from Seller, subject to the terms and conditions of this Contract. Seller will not make any repairs or additions to the Vehicle except as noted in the *Description of Property* section.

You have been given the opportunity to purchase the Property and described services for the Cash Price or the Total Sale Price. The "Total Sale Price" is the total price of the Property if you buy it over time.

General Terms. The Total Sale Price shown in the *Truth-In-Lending Disclosure* assumes that all payments will be made as scheduled. The actual amount you will pay will be more if you pay late and less if you pay early.

We do not intend to charge or collect, and you do not agree to pay, any finance charge or fee that is more than the maximum amount permitted for this sale by state or federal law. If you pay a finance charge or fee that exceeds that maximum amount, we will first apply the excess amount to reduce the principal balance and, when the principal has been paid in full, refund any remaining amount to you.

You understand and agree that some payments to third parties as a part of this Contract may involve money retained by us or paid back to us as commissions or other remuneration.

You agree that the Property will not be used as a dwelling.

Prepayment. You may prepay this Contract in full or in part at any time. See *Minimum Finance Charge* section. Any partial prepayment will not excuse any later scheduled payments. If we get a refund of any unearned insurance premiums that you paid, you agree that we may subtract the refund from the amount you owe, unless otherwise provided by law.

Balloon Payment. If any scheduled payment is more than twice as large as the average of all other regularly scheduled payments, you may refinance that payment when due. You may do so on terms as favorable as the terms originally agreed to in this Contract. This right does not apply if your payment schedule is adjusted for seasonal or irregular income.

Returned Payment Charge. If you make any payment required by this Contract that is returned or dishonored, you agree to pay a fee of \$25.00.

Governing Law and Interpretation. This Contract is governed by the law of Indiana and applicable federal law and regulations.

If any section or provision of this Contract is not enforceable, the other terms will remain part of this Contract. You authorize us to correct any clerical error or omissions in this Contract or in any related document.

Name and Location. Your name and address set forth in this Contract are your exact legal name and your principal residence. You will provide us with at least 30 days notice before you change your name or principal residence.

Telephone Monitoring and Calling. You agree that we may from time to time monitor and record telephone calls made or received by us or our agents regarding your account to assure the quality of our service. In order for us to service the account or to collect any amounts you may owe, and subject to applicable law, you agree that we may from time to time make calls and send text messages to you using prerecorded/artificial voice messages or through the use of an automatic dialing device at any telephone number you provide to us in connection with your account, including a mobile telephone number that could result in charges to you.

Default. You will be in default on this Contract if any one of the following occurs (except as prohibited by law):

- ◆ You fail to perform any obligation that you have undertaken in this Contract.
- ◆ We, in good faith, believe that you cannot, or will not, pay or perform the obligations you have agreed to in this Contract.

If you default, you agree to pay our reasonable attorneys' fees, on referral of this Contract to an attorney not a salaried employee of ours or an assignee of this Contract. You also agree to pay the reasonable expenses we incur realizing on any Property.

If an event of default occurs as to any of you, we may exercise our remedies against any or all of you.

Remedies. If you are in default on this Contract, we have all of the remedies provided by law and this Contract. Those remedies include:

- ◆ We may require you to immediately pay us, without notice, the remaining unpaid balance of the amount financed, finance charges and all other agreed charges, subject to any refund required by law.
- ◆ We may pay taxes, assessments, or other liens or make repairs to the Property if you have not done so. We are not required to do so. You will repay us that amount immediately. That amount will earn finance charges from the date we pay it at the rate described in the *Payment* section until paid in full.
- ◆ After we give you any notice and opportunity to cure your default that the law requires, we may require you to make the Property available to us at a place we designate that is reasonably convenient to you and us.
- ◆ We may immediately take possession of the Property by legal process or self-help, but in doing so we may not breach the peace or unlawfully enter onto your premises.
- ◆ We may then sell the Property and apply what we receive as provided by law to our reasonable expenses and then toward what you owe us.
- ◆ Except when prohibited by law, we may sue you for additional amounts if the proceeds of a sale do not pay all of the amounts you owe us.

By choosing any one or more of these remedies, we do not give up our right to later use another remedy. By deciding not to use any remedy, we do not give up our right to consider the event a default if it happens again.

You agree that if any notice is required to be given to you of an intended sale or transfer of the Property, notice is reasonable if mailed to your last known address, as reflected in our records, at least 10 days before the date of the intended sale or transfer (or such other period of time as is required by law).

☐ **Electronic Signature Acknowledgment.** You agree that (i) you viewed and read this entire Contract before signing it, (ii) you signed this Contract with one or more electronic signatures, (iii) you intend to enter into this Contract and your electronic signature has the same effect as your written ink signature, (iv) you received a paper copy of this Contract after it was signed, and (v) the authoritative copy of this Contract shall reside in a document management system held by Seller in the ordinary course of business. You understand that Seller may transfer this Contract to another company in the electronic form or as a paper version of that electronic form which would then become the authoritative copy. Seller or that other company may enforce this Contract in the electronic form or as a paper version of that electronic form. You may enforce the paper version of the Contract copy that you received.

Signature Notices

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this Contract and retain its right to receive a part of the Finance Charge.

Signatures

Entire Agreement. Your and our entire agreement is contained in this Contract. There are no unwritten agreements regarding this Contract. Any change to this Contract must be in writing and signed by you and us.

By: _____ 04/11/2017
Date

By: _____ 04/11/2017
Date

By: N/A N/A
Date

Notice to Buyer. 1 Do not sign this Contract before you read it or if it contains any blank spaces. 2 You are entitled to a completely filled-in copy of this Contract.

By signing below, you agree to the terms of this Contract. You received a copy of this Contract and had a chance to read and review it before you signed it.

Buyer

By: _____ 04/11/2017
Date

By: _____ 04/11/2017
Date

By: N/A
Date

Seller TOM O'BRIEN CHRYSLER JEEP DODGE RAM

By: _____ 04/11/2017
Date

Assignment. This Contract and Security Agreement is assigned to
CAPITAL ONE AUTO FINANCE

the Assignee, phone _____. This assignment is made under the terms of a separate agreement made between the Seller and Assignee.

☐ This Assignment is made with recourse.

Seller

By: TOM O'BRIEN CHRYSLER JEEP DODGE RAM 04/11/2017
Date

Tom O'Brien



I hereby order from you, subject to all terms, conditions and agreements contained herein, and the ADDITIONAL CONDITIONS printed on the reverse side hereof, the following

☒ NEW ☐ DEMO ☐ USED VEHICLE:

YEAR	MAKE	MODEL
2017	CHRYSLER	PACIFICA
TYPE	COLOR	TO BE DELIVERED ON OR ABOUT
EG	BLACK	04/11/2017
STOCK NO.	SERIAL NO.	
YH211	2 C 4 R C 1 D G X H R	

M.S.R.P.	N/A
SALE PRICE	32803.00
DIFFERENCE	32303.00
CUSTOMER STATES ANY AMOUNT OWED	
ON TRADE VEHICLE IN EXCESS OF	
THE AMOUNT TO THE RIGHT WILL	
BE PAID IN CASH BY THE CUSTOMER.	
CUSTOMER AGREES TO PROVIDE A	
TITLE FREE AND CLEAR OF ALL LIENS.	
WE WILL INSTALL A	
IN YOUR VEHICLE THAT IS NOT PROVIDED BY	
CHRYSLER. THEREFORE IT IS WARRANTIED BY THE	
AFTERMARKET MANUFACTURER, RATHER THAN THE	
CHRYSLER NEW VEHICLE WARRANTY.	

TRADE-IN CERTIFICATION: I hereby certify that my vehicle which I am trading in has never been titled under a State or Federal "BRAND" such as "DEFECTIVE," "REBUILT," "SALVAGE," "FLOOD," ETC.

X (initial)

DESCRIPTION OF TRADE-IN

YEAR	MAKE	MODEL	TITLE NO.
2003	KIA	OPTIMA	
COLOR	SERIAL NO.		
SILVER	KNAGD128635		

The information you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sale.

MATTHEW O'BRIEN

APPROVED BY SALESMAN
THIS ORDER IS NOT VALID UNLESS SIGNED AS ACCEPTED HERE

LIABILITY INSURANCE COVERAGE FOR BODILY INJURY AND PROPERTY DAMAGE CAUSED TO OTHERS IS NOT INCLUDED.

NOTICE TO THE BUYER. Do not sign this order before you read it or if it contains any blank spaces. You are entitled to an exact copy of the order you sign. BUYER ACKNOWLEDGES he has read and received a completed copy of this order comprising the entire agreement affecting this purchase, and that this order is subject to acceptance of Buyers credit rating and amount to be financed by lending institution.

BUYER CERTIFIES he is of legal age to execute binding contracts in this State, and no credit has been extended except as appears above.

A. Buyer Signs

X

DATE OF DELIVERY	ID #	
04/11/2017		
BUYER		
ADDRESS	EMAIL	
CITY	COUNTY	CELL PHONE
INDIANAPOLIS	MARION	
STATE AND ZIP CODE	HOME PHONE	
IN		

FINANCIAL STATEMENT

SALES PRICE	\$ 32803.00
STATE SALES TAX	\$ 2261.21
DOCUMENTARY FEE	\$ 199.00
LICENSE FEE & EXCISE TAX	\$ 32.00
SERVICE CONTRACT	\$ 1909.00
GAP INSURANCE	\$ N/A
	\$ N/A
	\$ N/A
	\$ N/A
TOTAL SALES PRICE DELIVERED	\$ 37204.21
CASH DEPOSIT SUBMITTED WITH ORDER	\$ 1000.00
REBATE	\$ 2000.00
	\$
TRADE-IN ALLOWANCE AS APPRAISED	\$ 500.00
BALANCE OWING TO:	
LESS NONE	N/A
	500.00
CASH DUE ON DELIVERY	\$ 33704.21

ODOMETER DISCLOSURE STATEMENT

Federal law (and State law, if applicable) requires that you state the mileage upon transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

I, **TOM O'BRIEN CHRYSLER JEEP DODGE RAM** state that the odometer now reads **42** (no tenths) miles and to the best of my knowledge that it reflects the actual mileage of the vehicle described below, unless one of the following statements is checked.

- ☐ (1) I hereby certify that to the best of my knowledge the odometer reading reflects the amount of mileage in excess of its mechanical limits.
- ☐ (2) I hereby certify that the odometer reading is NOT the actual mileage. WARNING - ODOMETER DISCREPANCY.

TRANSFEROR'S NAME **TOM O'BRIEN CHRYSLER JEEP DODGE RAM**
(PRINTED NAME)
4630 EAST 96 STREET
(STREET)

TRANSFEROR'S ADDRESS **INDIANAPOLIS IN 46240**
(CITY) (STATE) (ZIP CODE)

TRANSFEROR'S NAME X

DATE OF STATEMENT **04/11/2017**

TRANSFEE'S NAME

TRANSFEE'S ADDRESS **INDIANAPOLIS IN**
(CITY) (STATE) (ZIP CODE)

TRANSFEE'S NAME X

DISCLAIMER OF WARRANTIES

The manufacturers warranty constitutes all of the warranties with respect to the sales of this term. The seller, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sales of the product.

B. Co-Buyer Signs

X

FACTS	WHAT DOES Tom O'Brien Chrysler Jeep Dodge Ram - Indianapolis DO WITH YOUR PERSONAL INFORMATION?		
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some, but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.		
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include: ■ Social Security number and income ■ Credit history and Employment Information ■ Credit History and Credit Scores		
How?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Tom O'Brien Chrysler Jeep Dodge Ram - Indianapolis chooses to share; and whether you can limit this sharing.		
Reasons we can share your personal information		Does Tom O'Brien Chrysler Jeep Dodge Ram - Indianapolis share?	Can you limit this sharing?
For our everyday business purposes – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus.		Yes	No
For our marketing purposes – to offer our products and services to you		Yes	No
For joint marketing with other financial companies		Yes	No
For our affiliates' everyday business purposes – Information about your transactions and experiences		Yes	No
For our affiliates' everyday business purposes – Information about your creditworthiness		Yes	Yes
For affiliates to market to you		Yes	Yes
For nonaffiliates to market to you		Yes	Yes
To limit our sharing	• Call: 317-805-4400 - our menu will prompt you through your choice(s) • Visit us online: www.tomobrienindy.com • Mail the form below Please note: If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice. However, you can contact us any time to limit our sharing.		
Questions?	Call 317-805-4400 or go to www.tomobrienindy.com		

Mail-in Form	
If you have a joint account, your choice(s) will apply to everyone unless you mark below. _____ Apply my choice(s) only to me.	Mark any/all you want to limit: ☐ Do not share information about my creditworthiness with your affiliates for their everyday business purposes. ☐ Do not allow your affiliates to use my personal information to market to me. ☐ Do not share my personal information with nonaffiliates to market their products and services to me.
	NAME _____
	ADDRESS #1 _____
	CITY, STATE, ZIP _____
Mail To:	Tom O'Brien Chrysler Jeep Dodge Ram - Indianapolis Attn: Opt-Out 4630 E 96th Street Indianapolis, IN 46240



ODOMETER DISCLOSURE STATEMENT

State Form 43230 (R3 / 5-13)
INDIANA BUREAU OF MOTOR VEHICLES

- INSTRUCTIONS:
1. In accordance with federal and state law, the seller of a motor vehicle must disclose the current mileage to a purchaser in writing upon transfer of ownership. The disclosure must be signed by the seller, including the printed name. If more than one person is a seller, only one seller is required to sign the written disclosure.
 2. The purchaser must sign the disclosure statement, including printed name and address, and return a copy to the seller.
 3. Complete this form in its entirety, in blue or black ink.

Federal and State law requires that you state the mileage upon transfer of ownership. Failure to complete or providing a false statement may result in fines, imprisonment, or both.

I, [REDACTED] residing at:
[REDACTED] Printed name(s) of Seller(s)

[REDACTED] INDIANAPOLIS IN [REDACTED] certify to the best of my knowledge that the
Address of Seller(s) (number and street, city, state, and ZIP code)

odometer reading is the actual mileage of the vehicle described below unless one of the following statements is checked:

Miles (no tenths)

174894

- ☐ 1. I hereby certify that to the best of my knowledge the odometer reading reflects the amount of mileage in excess of its mechanical limits.
- ☐ 2. I hereby certify that the odometer reading is NOT the actual mileage and should not be relied upon, WARNING - ODOMETER DISCREPANCY.

Vehicle Make	Vehicle Model	Vehicle Year	Vehicle Body Type									
KIA	OPTIMA	2003	SD									
Vehicle Identification Number (VIN)			Transfer Date (month, day, year)									
K	N	A	G	D	1	2	8	6	3	5	[REDACTED]	04/11/2017
I will not hold the Bureau of Motor Vehicles or the Bureau of Motor Vehicles Commission responsible for any discrepancy shown on the odometer reading. I, the undersigned, swear or affirm that the information entered on this form is correct. I understand that making a false statement may constitute the crime of perjury.												
Signature(s) of Seller(s)											Date (month, day, year)	
											04/11/2017	

PURCHASER'S INFORMATION		
I am aware of and acknowledge the above odometer certification made by the seller(s).		
Signature(s) of Purchaser(s)		Date (month, day, year)
[REDACTED]		04/11/2017
Printed Name(s) of Purchaser(s)		
TOM O'BRIEN CHRYSLER JEEP DODGE RAM		
Address of Purchaser(s) (number and street)		
4630 EAST 96 STREET		
City	State	ZIP Code
INDIANAPOLIS	IN	46240



ODOMETER DISCLOSURE STATEMENT

State Form 43230 (R3 / 5-13)
INDIANA BUREAU OF MOTOR VEHICLES

- INSTRUCTIONS:**
1. In accordance with federal and state law, the seller of a motor vehicle must disclose the current mileage to a purchaser in writing upon transfer of ownership. The disclosure must be signed by the seller, including the printed name. If more than one person is a seller, only one seller is required to sign the written disclosure.
 2. The purchaser must sign the disclosure statement, including printed name and address, and return a copy to the seller.
 3. Complete this form in its entirety, in blue or black ink.

Federal and State law requires that you state the mileage upon transfer of ownership. Failure to complete or providing a false statement may result in fines, imprisonment, or both.

I, **TOM O'BRIEN CHRYSLER JEEP DODGE RAM** residing at:
Printed name(s) of Seller(s)

4630 EAST 96 STREET INDIANAPOLIS IN 46240 certify to the best of my knowledge that the
Address of Seller(s) (number and street, city, state, and ZIP code)

odometer reading is the actual mileage of the vehicle described below unless one of the following statements is checked:

Miles (no tenths)	☐ 1. I hereby certify that to the best of my knowledge the odometer reading reflects the amount of mileage in excess of its mechanical limits.
42	☐ 2. I hereby certify that the odometer reading is NOT the actual mileage and should not be relied upon. WARNING - ODOMETER DISCREPANCY.

Vehicle Make	Vehicle Model	Vehicle Year	Vehicle Body Type
CHRYSLER	PACIFICA	2017	EG
Vehicle Identification Number (VIN)			Transfer Date (month, day, year)
2 C 4 R C 1 D G X H R [REDACTED]			04/11/2017

I will not hold the Bureau of Motor Vehicles or the Bureau of Motor Vehicles Commission responsible for any discrepancy shown on the odometer reading. I, the undersigned, swear or affirm that the information entered on this form is correct. I understand that making a false statement may constitute the crime of perjury.

Signature(s) of Seller(s)	Date (month, day, year)
[REDACTED]	04/11/2017

PURCHASER'S INFORMATION		
I am aware of and acknowledge the above odometer certification made by the seller(s).		
Signature(s) of Purchaser(s)		Date (month, day, year)
[REDACTED]		04/11/2017
Printed Name(s) of Purchaser(s)		
[REDACTED]		
Address of Purchaser(s) (number and street)		
[REDACTED]		
City	State	ZIP Code
INDIANAPOLIS	IN	[REDACTED]

AGREEMENT TO PROVIDE PHYSICAL DAMAGE INSURANCE

I understand that to provide protection from serious financial loss, should an accident or loss occur, my installment contract requires the vehicle to be continuously covered with insurance against the risks of fire, theft and collision, and that the failure to provide such insurance gives the right to declare the entire unpaid balance immediately due and payable. Accordingly, I have arranged for the required insurance through the insurance company shown below and have requested my agent to note the National Bank in the vehicle and endorse the policy with a loss payable endorsement (IR8 Form 51 or equivalent) in favor of

CAPITAL ONE AUTO FINANCE
PO BOX 255605

PURCHASER: SACRAMENTO, CA 95865-5587

NAME	FIRST	MIDDLE	LAST		
ADDRESS	NUMBER	STREET	CITY	STATE	ZIP
			INDIANAPOLIS, IN		

VEHICLE INSURED:

YEAR	MAKE	BODY	MODEL	SERIAL NUMBER
2017	CHRYSLER	EG	PACIFICA	2C4RC1DGXHR

INSURANCE AGENT:

NAME	MONTE SMITH
NUMBER AND STREET	
CITY, STATE ZIP CODE	
TELEPHONE NUMBER	3178493009

INSURANCE COMPANY:

NAME	STATE FARM
POLICY NUMBER 2	
EFFECTIVE DATE	FROM: TO:
COVERAGE	☐ FIRE-THEFT ☐ COMPREHENSIVE ☐ COLLISION \$ N/A DEDUCTIBLE

PURCHASER
SIGNS _____

04/11/2017
DATE

DEALER/SALESMAN
SIGNS _____

DEALER **TOM O'BRIEN CHRYSLER JEEP DODGE RAM**