

Highway Safety Administration
Case # 1144679

I had placed a call to you on November 23, 2022 to file a complaint against Dealer Team Mitsubishi of Hartford. Enclosed are all Documents.

First time I went to this dealer was 6/29/2021. I did not realize Mac Mitsubishi had gone out of business. I went inside, upon my arrival, there were all new staff, and a new name, Team Mitsubishi of Hartford. I asked to get my oil change, coolant flush, headlights, and tire rotation. They had done a decent job.

On 4/27/22, I was in the area, so I stopped in for an oil change and the brake light to be replaced. They had done an inspection on the front and rear cross member bars. After the car was ready I asked Hector Ramos what the problem was. He then replied that there had been a recall on the front cross member. Mr. Ramos also replied, the rear cross member bar is rotted out, and needed to be replaced as soon as possible, and that he had sprayed the cross member, and that I may get up to a year. Before I had left, They said they were on the phone with someone from Texas, who was going to send them the rear cross member. I was waiting, placed a call to dealer and Mr. Ramos replied that Texas decided not to send the part. I had my [REDACTED] from Virginia on my phone on speaker. Her phone # [REDACTED]. Mr. Ramos said he could not find the rear cross member in the whole world. She was asking him about the part, and to give me a picture of the part. Mr. Ramos informed her that the front crossmember, maybe up to a year, also informed her how they cannot find the part anywhere. When I got home, I had placed a call to the recall company, as to why I did not receive notice of the recall. I had given the lady my name and Vin#, she had replied that I was not the owner of my 2009 Mitsubishi, and that she was going to call the DMV. I placed a call back to the recall company, she replied I would have a case manager appointed. In the meantime my daughter found a place to order a rear cross bar. She had sent this place the diagram, and all the information they needed on the rear cross member. The gentleman she spoke to, had guaranteed the part would fit. My daughter had sent it to me. When the part arrived, I placed a call to the dealer to schedule an appointment to bring the car in, with the part. I had

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brought it to the dealer 6/21/22. Within 2 minutes Hector Ramos went out of the waiting area, came in 2 minutes later and replied that the part won't fit, that the holes do not line up. I had placed a call to my daughter again and she had spoken with Mr. Ramos, which he replied that the part cannot be found anywhere in the world, and he sprayed the front. My daughter requested Hector Ramos to write a statement, as to why this part does not fit and he did. My daughter asked him what I'm supposed to do in the meantime cause the car was not safe, he replied: I sprayed the front and as for the rear, he said I should drive the car until it gives out, or hope someone hits my car in the back. He also said if Mitsubishi sent them parts, they maybe be able to do their job. On 6/30/22, The dealer had called me and said they will make the part in Japan, and it would be a few months waiting for the rear cross member, and when it comes in they will recheck the front cross member. On 08/22/22, at 12:30pm I was told to wait for a call from the case manager, [REDACTED]. NO one called. On 10/7/22, I had placed a call to Team Mitsubishi Parts Dept., the gentleman stated the part came in from Japan, I asked him to transfer my call to service dept. which he had, so I had scheduled an appointment for the car to be repaired. The dealer said to bring it in 10/11/22, and they will also recheck the front again. My car has been running fine, except the rear end, to the point where other drivers were about ¼ mile behind me. On 10/11/22 upon my arrival, as I walked in, Hector Ramos asked how I got Japan to make the rear cross member bar, and I replied that they should have contacted the head office in Japan, in turn Mr. Ramos stated that they have a new parts manager now I had brought my car to Team Mitsubishi to have the rear cross member to be put on, they replied I should go home and wait for the car. I did and waited and just before they closed, Mr. Hector Ramos and the mechanic David said the car needs rocker arms and bolts, only a few hundred dollars more, I did o.k. That and said, that's it. Day 2, the rocker arms are in and installed, again they waited til almost closing, the mechanic David called to let me know that he was attempting to change the front cross member, starting taking the front end apart, he said he had stripped a bolt on the catalytic converter. I had asked what now, I did not bring the car there for the catalytic converter, it's not even 5yrs. old. I said you have a new parts man, I suggest you find a bolt. He stated he could weld it, but it would need to be cut later,

Nonsense I replied, Find a bolt please and fix it. You broke it, you should fix it. I had asked for my car to be ready 10/13/22. He said o.k. On 10/13/22, Upon arrival, the Service Manager informed me that he banked a screwdriver with a hammer into the rust and it did not go through, so they are not changing the front cross member, and I would need an Alignment, immediately because their machine is down. I didn't know that rocker arms are part of the cross member bar. I had paid Team Mitsubishi with my Discover, without realizing they charged me for a new catalytic converter without my permission, until I reached home. While driving my car to get an Alignment, while driving my car home, my car sounded like crunching metal scrapping, catalytic converter rattling, not connected to exhaust manifold, exhaust fumes coming through the vents, and check engine light coming on. On 10/15/22 I had put a stop payment with Discover Card to dispute the charges of the catalytic converter that I had not authorized, as I did not strip the bolt. Since 10/17/22, I have been trying to reach out to them several times. All I got was no answer, or voicemail and left messages, or the mailbox was full so I sent a text to them and the only response was, this would be good training for their mechanics. On 10/22/22 case manager # [REDACTED] called me to let me know that the catalytic converter was between the dealer and I and that they are not authorizing the front member to be replaced because he replied that my car had been serviced at MidState Mitsubishi. I had told him my car has never been to MidState Mitsubishi, he then replied he was closing the case and hung the phone up in my ear. On 11/7/22 my friend [REDACTED] placed a call to Team Mitsubishi on my behalf to schedule date and time to bring the car back in, which they said 11/8/22 that same night of the 7th, the mechanic David called and left a voicemail on my cell saying he has to cancel the appointment for the 8th, because he is not allowed to work on the car unless his manager Hector Ramos comes back, he said Mr. Ramos had meetings all week and they will call to set up a date when he gets back. I had not heard back from them in weeks. I did text on their website, and their response was, said I had canceled 2 appointments, as the only appointment was 11/8/22 and David the mechanic canceled it, not I. Her name was [REDACTED] and she stated I would not have problem, and that I would not need cross members or catalytic converter, if I purchased a new car from them. I replied, I will call

them on Monday to get this issue straightened out. I had to call Japan to get the rear cross member bar and I will not go out looking for a bolt he stripped, and my vehicle has never been to MidState Mitsubishi and David admitted to stripping the bolt. On 12/6/22 called the dealer again, he had given me appointment for 12/14/22 to fix the damage they did at their cost, I will not pay a penny more. He also says whoever put the catalytic converter on before stripped the bolt, after David admitted to stripping it. David was under the front end to do rocker arms and with intentions on changing the front cross member but did not authorize it. On the phone conversation he said he hopes he has someone there on this date. I would think that all dealers have an A1 technician. At all times.

- 1) When I brought my car into them there was nothing wrong with the catalytic converter.

They are trying to blame the garage that put it in 5 yrs. ago, which was Schaller in New Britain, one mechanic all the time, and had great service.

David stripped the bolt

- 2) My car has never been serviced at MidState Mitsubishi.

Hector Ramos had said to my daughter and I that he sprayed the front.

I will not be looking for parts, like I had to call Japan, Hector Ramos replied, oh we have a new parts manager. All they did is make a mess of my car and they very most part they sent me on the road with Bad Safety Issues, and keep putting my safety on the line.

Here are witness names and phone numbers.

- 1) [REDACTED]
- 2) [REDACTED]
- 3) [REDACTED]
- 4) [REDACTED]

All of them could verify these problems with this dealer.

The Senior Center had taken me to some medical appointments. I had to find rides to get work, and grocery shopping as well as other places.

I had told the dealer this time when I bring the car in that I would wait there with my friend [REDACTED] and her husband [REDACTED]. This whole ordeal is as shady as it comes. I also will be mailing copies to DMV, BBB, My credit card company. What they had done is not right, and never should have happened to me nor anyone else.

Thank You



396 New Park Ave Hartford, CT 06106
Phone: (860) 955-0900

SERVICE DEPARTMENT HOURS
7:30 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. to 12:00 p.m. Saturday

R/O Open Date	R/O Number
06/29/21	
R/O Close Date	Status
06/29/21	Pre-Invoice
Mileage In	Mileage Out
108154	108154
Service Advisor / Tag #	

KEVIN EDWARDS/552

Vehicle Identification Number

JA3AU86W49

Delivery Date

In-Service Date

Work Phone

Home Phone

ELLINGTON, CT

Year	Make	Model	Body	Color	License Number
2009	MITSUBISHI	LANCER (2.4L)			

DESCRIPTION OF SERVICE AND PARTS		AMOUNT
Cell: [REDACTED]	Email: [REDACTED]	
#1 - 01: OIL CHANGE REPLACE ENGINE OIL AND FILTER Tech: JOSE ROBLES (200) Installed: OIL FILTER (ASP) 1@7.50 Installed: GASKET,OIL PAN DRAIN PL 1@3.70 Installed: ENGINE OIL,0W-20,BULK 5@2.75 OIL CHANGE PERFORMED Sub Total: 49.94		24.99 7.50 3.70 13.75
#3 - 01TOZCS: COOLANT SERVICE COOLANT SERVICE [CUSTOMER WANTS COOLANT FLUSHED] Tech: JOSE ROBLES (200) Installed: LONG LIFE COOLANT, GREEN 1@21.95 PERFORMED COOLANT FLUSH Sub Total: 149.95		128.00 21.95
#4 - 01CVZAF: ENGINE AIR FILTER REPLACEMENT Tech: JOSE ROBLES (200) Installed: ELEMENT,AIR CLEANER, NON 1@23.95 REPLACED AIR FILTER Sub Total: 48.95		25.00 23.95
#5 - 01CVZCAF: CABIN AIR FILTER REPLACEMENT Tech: JOSE ROBLES (200)		25.00
TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."		LABOR
DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.		PARTS
NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.		DEDUCTIBLE
X		SUBLET
© 2016 DEALERTRACK TECHNOLOGIES - Dealertrack Application Group		SHOP SUPPLIES
		HAZARDOUS MATERIALS
		SALES TAX OR TAX I.D.
		SPECIAL ORDER DEPOSIT
		DISCOUNTS
		TOTAL DUE



398 New Park Ave Hartford, CT 06106
Phone: (860) 955-0900

SERVICE DEPARTMENT HOURS
7:30 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. to 12:00 p.m. Saturday

R/O Open Date	R/O Number
06/29/21	
R/O Close Date	Status
06/29/21	Pre-Invoice
Mileage In	Mileage Out
108154	108154
Service Advisor / Tag #	
KEVIN EDWARDS/552	
Vehicle Identification Number	
JA3AU86W49U	
Delivery Date	In-Service Date
Color	License Number

ELLINGTON, CT

Work Phone

Home Phone

Year Make Model Body Color License Number

2009 MITSUBISHI LANCER (2.4L)

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Installed: CABIN AIR FILTER, STANDARDS	1@23.95
Sub Total: 48.95	23.95

#6 * 01CVZT: TIRE ROTATION	
Tech: JOSE ROBLES (200)	
ROTATED TIRES	
Sub Total: 19.95	19.95

#7 * 20: ELECTRICAL REPAIRS	
INSTALL CUSTOMER SUPPLIED HEADLIGHT BULB	
Tech: JOSE ROBLES (200)	
INSTALLED CUSTOMER SUPPLIED HEADLIGHT BULBS	
Sub Total: 65.50	65.50

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. *I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.*

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LABOR	288.44
PARTS	94.80
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	5.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	24.65
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	412.89

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X





398 New Park Ave Hartford, CT 06106
Phone: (860) 955-0900

SERVICE DEPARTMENT HOURS
7:30 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. to 12:00 p.m. Saturday

R/O Close Date	Status
04/27/22	Reprint
Mileage In	Mileage Out
113402	113402
Service Advisor / Tag #	
SHANE DAVIS/5841	
Vehicle Identification Number	
JA3AU86W49	
Delivery Date	In-Service Date
00/00/00	00/00/00
Color	License Number

ELLINGTON, CT

Year	Make	Model	Body
2009	MITSUBISHI	LANCER (2.4L)	

DESCRIPTION OF SERVICE AND PARTS

Cell:	Email:	AMOUNT
#1 -	MR 01: OIL CHANGE REPLACE ENGINE OIL AND FILTER Tech: HECTOR RAMOS (596) SHOP SUPPLIES Kit: OIL 1: OIL CHANGE \$29.00 Installed: GASKET, OIL PAN DRAIN PL Installed: ENGINE OIL, 0W-20, BULK Installed: OIL FILTER (ASP) Sub Total: Labor: 24.99 Parts: 31.57 Total: 56.56	24.99 2.57 29.00 Included Included Included

#2 -	MR MISC: MISC drivers side brake light bulb Tech: HECTOR RAMOS (596) Installed: BULB SHOP SUPPLIES Sub Total: Labor: 41.99 Parts: 12.99 Total: 54.98	41.99 9.29 3.70
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Tech found: Rear Subframe is rusted out
function: isolate vibration and harshness from
the rest of the body
Discounted to \$500
Price for part \$575
Labor 558
Total Fees Amount 6.27
Discounted to 475

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

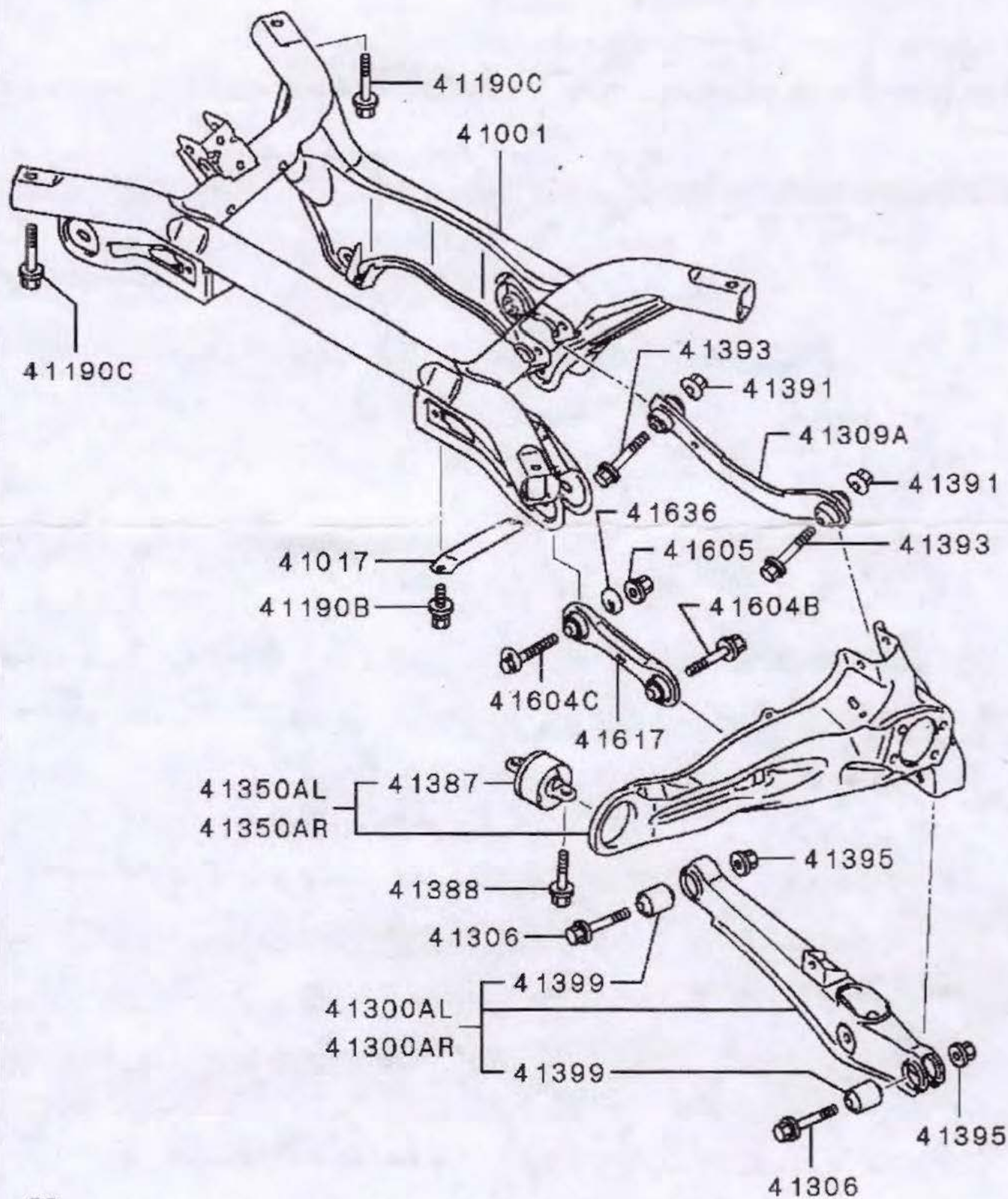
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LABOR	66.98
PARTS	38.29
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	9.47
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	7.68
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	128.69
VISA/MC/DISC	128.69

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.



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398 New Park Ave Hartford, CT 06106
Phone: (860) 955-0900

7:30 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. to 12:00 p.m. Saturday

06/21/22 Pre-Invoice

Mileage In Mileage Out

115351 115351

Service Advisor / Tag #

DEVONTE/584

Vehicle Identification Number

JA3AU86W49

Delivery Date

In-Service Date

ELLINGTON, CT

Year	Make	Model	Body	Color	License Number
2009	MITSUBISHI	LANCER (2.4L)			

DES	ND PARTS	AMOUNT
Cell: [REDACTED]	Email: [REDACTED]	

#1 - MISC: MISC
GENERAL CONCERN 2
[REAR SUBFRAME REPLACEMENT]
Tech: HECTOR RAMOS (596)
tech states the part does not match vehicle
missing holes for bolted and screws is not the
same as part currently on vehicle
SHOP SUPPLIES
Sub Total: .00

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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398 New Park Ave Hartford, CT 06106
Phone: (860) 955-0900

SERVICE DEPARTMENT HOURS
7:30 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. to 12:00 p.m. Saturday

R/O Open Date	10/11/22	Status	Pre-Invoice
R/O Close Date	10/13/22	Mileage In	116239
Mileage Out	116239	Service Advisor / Tag #	DEVONTE/066
Vehicle Identification Number	JA3AU86W4	Delivery Date	
In-Service Date		Color	
License Number			

ELLINGTON, CT	Work Phone	Vehicle Identification Number	JA3AU86W4	Delivery Date	In-Service Date
Year	Make	Model	Body	Color	License Number
2009	MITSUBISHI	LANCER (2.4L)			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED]	
MISC: MISC GENERAL CONCERN [INSTALL REAR CROSS MEMBER - SOP HERE -] Tech: DEREK HEDGE (024) Installed: CROSSMEMBER, RR SUSP 1@750.00 750.00 Installed: PLATE, RR SUSP ASSIST LI 2@8.07 16.14 Installed: NUT, FLANGE, M12, 8T 2@4.35 8.70 Installed: BOLT, RR SUSP ASSIST LIN 2@9.82 19.64 Installed: LINK, RR SUSP ASSIST 2@81.67 163.34 REPLACE REAR CROSSMEMBER AND RELATED PARTS AS NEEDED. CUSTOMER "NEEDS" 4 WHEEL ALIGNMENT ASAP Sub Total: 1557.82	
#2 * 99: RECALLS TECH NOTED FRONT CROSSMEMBER RUSTY AND NOT COATED 2003R01 PERFORMED 09/2020 - REPERFORM RECALL OK AS PER DPSM (PWA HOLD CODE 22) Tech: DEREK HEDGE (024) Installed: NOX RUST 712AM Qty: 2 PERFORMED C2003R01 RECALL - (DONE AT ANOTHER DEALER OK TO PERFORM AS PER DPSM PWA HOLD REASON 22)	Warranty Warranty
#3 * DIAG: MPI & DIAG REAR 02 SENSOR CROSS THREADED COMING OUT OF CAT	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

398 New Park Ave Hartford, CT 06106
Phone: (860) 955-0900

SERVICE DEPARTMENT HOURS
7:30 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. to 12:00 p.m. Saturday

R/O Close Date	Status
10/13/22	Pre-Invoice
Mileage In	Mileage Out
116239	116239
Service Advisor / Tag #	
DEVONTE/066	
Vehicle Identification	
JA3AU86W49U	
Delivery Date	In-Service Date

ELLINGTON, CT

Year	Make	Model	Body	Color	License Number
2009	MITSUBISHI	LANCER (2.4L)			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
CONVERTOR. NEED TO REPLACE REAR O2 SENSOR AND CAT AS NEEDED Tech: HECTOR RAMOS (596) Installed: SENSOR, ENG CONTROL OXYG 1@377.00 Installed: CATALYTIC CONVERTER A/M 1@338.00 REPLACE REAR O2 SENSOR AND CAT CONVERTOR. SHOP SUPPLIES Sub Total: 1185.00	450.00 377.00 338.00 20.00
MANAGERS DISCOUNT	-150.00
Total Fees Amount	20.00

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	1050.00
PARTS	1672.82
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	25.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	175.76
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	-150.00
TOTAL DUE	2793.58

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



Ellington, CT

Phone (W):
Phone (H):

Year/Make/Model: 2009 MITSUBISHI LANCER

VIN: JA3AU86W4

Stock Number:

Mileage In: 77077

Tag Number:

Mileage Out: 77078

A/R Number:

Customer Number:

PO Number:

Auth Number:

Service Writer: Ronald Jockheck

Estimate Amount: \$ 1500.00

Terms & Conditions:

Type of Sale: Fleet

Customer
Signature

Inv. Num

Printed: DEC 18 17 12:36 PM

Copy # 1

Date Opened: 12/18/17

Date Notified: 12/18/17

Date Delivered:

Date Complete: 12/18/17



Description

Qty Ord Qty Del

Price

Ext
Total

Grand
Total

1. Customer statement of problem

CUSTOMER STATES REPLACE CENTER PIPE AND GASKETS FOR EXHAUST.
ESTIMATE \$1500.00 WITH 1 HOUR LABOR

16MIZ14 -

1 - Correction/Action Taken

REPLACED CENTER EXHAUST PIPE AND GASKETS

115.00

Part Number	Failed	Description
MR529712		GASKET-EXHAUST PIPE
MR571816		SEAL RING-EXHAUST PI
1570C717		PIPE, EXHAUST, CTR, W/UCC

Qty Ord	Qty Del	Price	Ext Total
1	1	18.15	18.15
1	1	36.18	36.18
1	1	1305.46	1305.46

Sub Total Parts
SubTotal Job # 1

1359.79
1474.79

Miscellaneous Charges and Deductions For All Jobs

**THE EMPLOYEES OF SCHALLER AUTO WORLD
THANK YOU FOR YOUR BUSINESS!**

24 Hour Towing
800-788-1990

METHOD OF PAYMENT: ☐ CASH ☐ CHECK ☐ CREDIT CARD
☐ ATM ☐ MASTERCARD
☐ VISA
☐ AMEX
CASHIER INITIALS: ☐ DISCOVER

Total Labor	115.00
Total Parts	1,359.79
Total Sublet	0.00
Misc. Chrgs	0.00
Car Rental	0.00
Freight	0.00
Deductible	0.00
Special Tax	0.00
Haz Mat Chrg	0.00
Sales Tax	93.65

AMOUNT DUE 1,568.44