



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



December 20, 2022

NEF-109 tgd
Ref. No. 11494403

Payson, AZ

Dear :

Thank you for your letter about your Forest River Salem Lite Travel Trailer. I am pleased to respond.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Please accept our sympathy for the injuries you sustained in the fall. We reviewed our database to identify whether a safety defect trend exists related to canopy covers in Forest River Salem Lite Travel Trailers. At this time, NHTSA has not identified sufficient evidence to open a safety defect investigation or to initiate a recall. However, we entered your information into NHTSA's database, where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website

at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

We encourage you to continue to work with Forest River and your dealer to explore the potential for an amicable resolution to your problem. You may also ask your dealer for a meeting with a Forest River district manager regarding your problem. You can also express your concerns to the Recreational Vehicle Industry Association (RVIA). RVIA works with RV manufacturers, suppliers, and retailers in establishing standards and regulations for the RV industry. You can contact RVIA on their website at <https://www.rvia.org/>.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you can review a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. on our website.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement