

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

National Highway Traffic Safety Administration		1-888-327-4236 INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 17-NOV-2022		Repository ☐	
				Reference No. 11493996	
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address					
City Ellicott City		State MD		ZIP Code	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3FAHP0JAGBR		MAKE FORD		Model FUSION	
Model Year 2011		Date Purchased Nov 2011		Dealer's Name and Telephone Number Koons Ford 410 498-8858	
Engine: No: Cylinders 4		Fuel Type: regular gasoline			
Original Owner ☒		Dealer's City Windsor Mill		STATE MD	
ZIP Code 21244		Transmission Type automatic		☒ Antilock Brakes ☒ Cruise Control	
Powertrain		Multiple Failure:		Incident Date(s) 17-NOV-2022	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Components Codes: 010000 STEERING		Failure Mileage 110000.0		Failure Speed 40 mph	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM1 9ABC036)		☐ Original Requirement ☐ Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
The contact owns a 2011 Ford Fusion. The contact stated while pulling out of her garage, the vehicle lost power steering functionality temporarily. There was no warning light illuminated. The contact stated that the failure occurred several times. The contact stated that on one occasion, the power steering became operable after turning off and restarting the vehicle. However, the last failure lasted for approximately 20 minutes. A message indicating power steering assist failure was displayed. The contact was able to continue driving by using physical strength to steer the vehicle. The contact was able to drive to her residence. The dealer was notified of the failure and informed the contact that they could not repair the vehicle under NHTSA Campaign Number: 15V340000 (Steering) since the VIN was not included. The vehicle was not diagnosed or repaired. The manufacturer was notified of the failure but did not provide any assistance. The failure mileage was approximately 110,000. Contact has continued to drive the vehicle; notes that, when starting the car, power steering takes from 3-10 seconds to become functional. No catastrophic failures while driving since initial report in Nov 2022.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					