

October 29, 2022

TO: Hyundai American Corp, 10550 Talbert Ave., Fountain Valley, CA. 92728-0850 USA

TO: Managers

Chapman Hyundai Scottsdale

Earnhardt Hyundai North Scottsdale

FROM: [REDACTED] car owner, via

[REDACTED] Representative

RE: [REDACTED] 2013 Hyundai Accent.....See all papers herewith

[REDACTED] bought a new, 2013 Hyundai Accent from Chapman Hyundai Scottsdale in July, 2013. The car has approximately 55,000 miles on it. Therefore, the drive train is still under warranty. Ten years, 100,000 miles. In December, 2021, [REDACTED] fell and ended up in the hospital, recovery facility, etc. Her doctor determined that she could not live alone; and she was moved to The Springs of Scottsdale, [REDACTED], in early 2022. At that time, she gave me General Power of Attorney and I am her appointed Representative. Shortly after she was moved into The Springs, she had a friend drive her to the bank in her car. The car malfunctioned and she had to have it towed back to The Springs. FIRST MALFUNCTION. She called me and said she no longer felt safe driving and wondered if I would be willing to sell her car for her. I said, "Yes", but I would have to have it completely checked out by my mechanic first. I told her I would drive over to The Springs and she would have to drive back to Fountain Hills, but I would follow her. So, I drove over, but decided to take the car on a test drive before starting back. I did two blocks and it performed perfectly. So, I thought it would be safe enough for [REDACTED] to drive it to Liberty Auto in Fountain Hills with me following her. All went well until we turned onto Shea Blvd., in Scottsdale. [REDACTED] had her window down trying to flag traffic around her. I passed her and pulled into a turn lane, put on my signals, and walked back. Her engine was running, but she said the car would not accelerate. I put it into neutral, then back into drive. Nothing. So, I shut off the engine, got [REDACTED] walker out and escorted her to my car. I walked back, restarted her car. Put it into drive and it moved forward. I pulled in front of my car. [REDACTED] got back into her car and I told her I would follow her to Liberty Auto. I told my mechanic what had happened. They said they would completely check out her car and let me know. They did the necessary servicing and test drove. No problems. My son drove me over to pick up the car. He drove it home. No problem. My mechanic had stated that the battery was low. They charged it but thought it should be checked out by the battery shop that had sold [REDACTED] the battery.

The next day, my son said he would take it to the battery store. As he was driving, the engine check light came on and the car shifted into Sportmode (?). At the stoplight, the engine lost power and he had to let it roll backwards to get it out of the traffic lane. With engine running, he tried to put it into Sportmode. No response. Then, he turned off the motor; restarted the engine, put it into Auto shift and was able to get it home safely. On Aug. 21, (next day), he took the car for another test drive. He noticed that the A/C acted like it was running out of freon. Then, at a stop, when he accelerated, the engine raced but went nowhere. The EGT light came on; then, he put the car into drive, and it shifted into Sportmode. He test drove it the following day, in Automatic, but it would not shift into Sportmode. I took it back to Liberty Auto, told them what was happening. They did further testing (at no charge) and determined that two sensor code lights came up: CO335 and PO955. They said it should be covered under warranty and suggested I take it to the dealer.

The next day, I took it to Chapman where it was purchased. A copy of their findings, herewith. I was quoted \$160.93 for their testing service; but when I went to get the car, they tried to jack the price up to \$345.00 appx. And, as you can see, nothing was under warranty. After reading their paperwork, I felt I could not trust them; therefore, I declined their service. My son, and I, took the car to Earnhardt. They couldn't find a thing wrong. See paperwork, herewith.

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I decided that the best thing was to have any repairs to be done in Fountain Hills. Since both
lers said the sensors were not under warranty. I took the car to a very reputable firm who does
mission work. The owner called me that same day and said, "Lee. This is a TRANSMISSION
BLEM AND IT IS UNDER WARRANTY." See paperwork, herewith.

I did run into a number of very curious findings. 1) the Shiftmode sensor is no where to be had
e United States. Chapman knew it, but didn't disclose it. That's very strange. It tells me that [redacted]
car isn't the ONLY one that has this problem. There must be hundreds of them out there either
ired, or needing repair, if there isn't one available part. It could mean hundreds of possible car
idents or people being killed....particularly if they are older and are not aware that the car even has
annual transmission, along with the Automatic. I can assure you that neither I, nor [redacted] knew of
h. Nor would we know what to do to when it shifts suddenly all by itself. My son was a tow car
er and knew of such things and knew what to do when it suddenly shifted all by itself.

My feeling is that the local Car Dealerships were simply trying to cheat an old woman by trying
wait out the warranty. NOT HONEST, HYUNDA! Now, either you are going to get this car fixed; or
n going to the newspapers, television stations, ON SOCIAL MEDIA and tell everyone in the world
it Hyundai tried to pull on an old woman. I expect to hear from Hyundai within one month (the
ranty is good until July, 2023. If I don't get results, I will do exactly what I said. [redacted] and I talked
ut getting an Attorney and see if we could get a class action law suit going by advertising for other
functioning Hyundai autos. That is possible; but I'd rather just get it fixed. Oh Yes! I have a degree
ournalism and spent much of my life in the Advertising and Printing industries. [redacted] was a
aford University Professor.

Copies of all paperwork will be included to all receiving this letter. I am very thankful we have
est automotive businesses here in Fountain Hills.

[redacted]
Fountain Hills, AZ [redacted]

*National Billing Traffic Safety Admin. } This is the
1200 New Jersey Ave, S.E. } SAME problem
Washington, D.C. 20590 } per their current
recall.*



Customer Pay Invoice
\$160.93

3600 N. 89th St. Scottsdale AZ US 85251 chapmanhyundaiscottsdale.com

RO# [REDACTED] | Tag# [REDACTED]

Check-in: Wed Aug 31, 2022 | 11:06 AM

Customer

[REDACTED]
CARSONCAR@COX.NET
CARE CENTER
CARSONCRA@COX.NET
SCOTTSDALE, AZ 85257

Vehicle

2013 Hyundai Accent-
IRONMAN SILVER
KMHCU4AEXD [REDACTED]
55,525 Mi In / 55,526 Mi
Out
In Service: 06/03/2013

Service Advisor

Josue Lopez

1.	HMMPi	Perform multipoint inspection and advise	Customer Pay	\$0.00
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1.Perform multipoint inspection and advise

HMMPi -Perform multipoint inspection and advise	Customer Pay	\$0.00
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1. Perform multipoint inspection and advise

2.	CONCERN	CUSTOMER STATES CHECK ENGINE LIGHT WAS ON BUT THEN WENT OFF. HAD THE CODES CHECKED. P0955 AUTOMATIC SHIFT C0335, FOR THE CRANK SHIFT.CHECK AMD ADVISE.	Customer Pay	\$160.00
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1.crankshaft position sensor code logged P0335 checked live data found crankshaft position sensor. Found intermittent fault with crank position sensor recommend replacement as first step of repair

CONCERN -CUSTOMER STATES	Customer Pay	\$160.00
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1. crankshaft position sensor code logged P0335 checked live data found crankshaft position sensor. Found intermittent fault with crank position sensor recommend replacement as first step of repair

3.	CONCERN	CUSTOMER STATES THE BACK DRIVER WINDOW IS STUCK DOWN. CHECK AND ADVISE.	Customer Pay	\$0.00
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1.VERIFIED CUSTOMERS CONCERN. FOUND WINDOW REGULATOR HAS INTERNAL SHORT. RECOMMEND REPLACEMENT

CONCERN -CUSTOMER STATES	Customer Pay	\$0.00
--------------------------	--------------	--------

1. VERIFIED CUSTOMERS CONCERN. FOUND WINDOW REGULATOR HAS INTERNAL SHORT. RECOMMEND REPLACEMENT

Additional Fees

SHOPSUPPLIES - Shop suplies

Sale Amount

\$24.00





Customer Pay Invoice
\$160.93

RO# : [REDACTED] | Tag# [REDACTED]

3600 N. 89th St. Scottsdale AZ US 85251 chapmanhyundaiscottsdale.com

Additional Discount	Discount Amount
25OFF	\$25.00

Labor	\$160.00
Parts	\$0.00
Sublet Labor	\$0.00
Sublet Parts	\$0.00
Fees	\$24.00
Discounts	- \$25.00
Tax	\$1.93
Deductible	\$0.00
Insurance/Warranty	\$0.00
Invoice Total	\$160.93

Original Estimate
Wed Aug 31, 2022 11:06 AM \$0.00

Next service due: 60000 miles on Wed Jan 25, 2023

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE

"I hereby authorize the repair work above to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees' permission to operate the vehicle herein described on streets, highways, or elsewhere for testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby are those made by the manufacturer. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and seller neither assumes nor authorizes any other person to assume for it any liability in connection with the said products. Any limitation contained herein does not apply where prohibited by law.

X
Customer Signature

Date





Customer

Vehicle

RO#

Tag#

Technician

Samuel Stevens - STEV028

2013 Hyundai Accent -
IRONMAN SILVER

VIN

KMHCU4AEXD

GLS: Sedan 1.6L L4 4DR
Naturally Aspirated GAS
FI: FWD: AT: Sedan55,525 Mi In / 55,525 Mi
Out

Pending Recommendation(s)

1. RECOMM
ENDATIO
N

DRIVER REAR WINDOW REGULATOR

Customer Pay

\$726.99

Name	Quantity	Unit Price	Sale Price
83401-1R110 - REGULATOR ASSY-RR DR WDO LH	1	\$486.99	\$486.99

Labor \$240.00

Fee \$0.00

2. RECOMM
ENDATIO
N

CRANKSHAFT POSITION SENSOR

Customer Pay

\$437.99

Parts \$197.99

Name	Quantity	Unit Price	Sale Price
39180-2B000 - SENSOR-CRANKSHAFT POSITION	1	\$197.99	\$197.99

Labor \$240.00

Fee \$0.00

3. RECOMM
ENDATIO
N

SPORT MODE SWITCH OR SHIFTER ASSEMBLY.

Customer Pay

\$476.99

Parts \$236.99

Name	Quantity	Unit Price	Sale Price
46700-1R220 - LEVER ASSY-ATM ** National Backorder. Current ETA 10/07/22. ETA subject to change	1	\$236.99	\$236.99

Labor \$240.00

Fee \$0.00

Warranty Part Coverage Inquiry

* Part Number

467001R220



VIN Last 8

* VIN

KMHCU4AE

Search

Print

Part Information

Part Number 467001R220 LEVER ASSY-ATM

Model Name Accent 1.6L (RB)

Model Year 2013

Warranty Information

Type ▲	Coverage	Term	Mileage
Basic Coverage	New Vehicle Limited Warranty	60	60000

Warranty Part Coverage Inquiry

[*] Part Number	834011R110	Q	VIN Last 8		Q	[*] VIN	KMHCU4AEX	Q Search
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 Print

Part Information

Part Number	834011R110 DR WDO LH	REGULATOR ASSY-RR
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Model Name	Accent 1.6L (RB)	Model Year	2013
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Warranty Information

Type	Coverage	Term	Mileage
Basic Coverage	New Vehicle Limited Warranty	60	60000

Warranty Part Coverage Inquiry

* Part Number

834011R110



VIN Last 8



* VIN

KMHCU4AE

Search

Print

Part Information

Part Number 834011R110 REGULATOR ASSY-RR
DR WDO LH

Model Name Accent 1.6L (RB)

Model Year 2013

Warranty Information

Type	Coverage	Term	Mileage
Basic Coverage	New Vehicle Limited Warranty	60	60000



Customer

Vehicle

RO#

Tag#

Technician

Samuel Stevens - STEV028

2013 Hyundai Accent -
IRONMAN SILVER

VIN

KMHCU4AEX

GLS: Sedan 1.6L L4 4DR
Naturally Aspirated GAS
FI: FWD: AT: Sedan55,525 Mi In / 55,525 Mi
Out

Pending Recommendation(s)



4. HE200 Perform tire rotation

Customer Pay \$29.95

5. HMWIPER
S Remove and replace front windshield wiper blades

Customer Pay \$62.90

Parts \$47.90

Name	Quantity	Unit Price	Sale Price
99H09-AKA26-C - WIPER BLADE 26"	1	\$23.95	\$23.95
99H09-AKA16-C - WIPER BLADE 16"	1	\$23.95	\$23.95

Labor \$15.00

Fee \$0.00



6. HEBFF Perform brake system flush

Customer Pay \$149.95

Parts \$29.95

Name	Quantity	Unit Price	Sale Price
06012 - DOT 4 BRAKE FLUID	1	\$29.95	\$29.95

Labor \$120.00

Fee \$0.00



7. HMCF Perform coolant fluid exchange

Customer Pay \$169.95

Parts \$63.90

Name	Quantity	Unit Price	Sale Price
00232-19010 - COOLANT/ANTI-FREEZE 1 GALLON	1	\$27.91	\$27.91
01161 - COOLANT FLUSH	1	\$35.99	\$35.99



Customer

Vehicle

RO# :

Tag# :

Technician

Samuel Stevens - STEV028

2013 Hyundai Accent -
IRONMAN SILVER

VIN

KMHCU4AEX

GLS: Sedan 1.6L L4 4DR
Naturally Aspirated GAS
Fl: FWD: AT: Sedan55,525 Mi In / 55,525 Mi
Out

Pending Recommendation(s)



7. HMCF Perform coolant fluid exchange

Customer Pay \$169.95

Labor \$106.05

Fee \$0.00



8. HE3PAC 30K SERVICE

Customer Pay \$229.95

Parts \$52.50

Name	Quantity	Unit Price	Sale Price
05651 - FUEL INJECTION 3PACK	1	\$52.50	\$52.50

Labor \$177.45

Fee \$0.00



9. HMCAF Replace cabin air filter

Customer Pay \$74.95

Parts \$41.95

Name	Quantity	Unit Price	Sale Price
2SF79-AQ000 - FILTER-AIR	1	\$41.95	\$41.95

Labor \$33.00

Fee \$0.00

Additional Fees \$54.75

Additional Discount \$0.00

Tax \$97.64

Recommendations Estimate \$2,512.01



Customer



Vehicle

2013 Hyundai Accent -
IRONMAN SILVER

VIN

KMHCU4AEX

GLS: Sedan 1.6L L4 4DR
Naturally Aspirated GAS
FI: FWD: AT: Sedan55,525 MI In / 55,525 MI
Out

RO#



Tag#

Technician

Samuel Stevens - STEV028

Services

1.	HMMPI	Perform multipoint inspection and advise	Customer Pay	\$0.00
2.	CONCERN	CUSTOMER STATES CHECK ENGINE LIGHT WAS ON BUT THEN WENT OFF. HAD THE CODES CHECKED. P0955 AUTOMATIC SHIFT C0335, FOR THE CRANK SHIFT.CHECK AMD ADVISE.	Customer Pay	\$0.00
3.	CONCERN	CUSTOMER STATES THE BACK DRIVER WINDOW IS STUCK DOWN. CHECK AND ADVISE.	Customer Pay	\$0.00
Additional Fees				\$0.00
Additional Discount				\$0.00
Tax				\$0.00
Current Estimate				\$0.00
Recommendations Estimate				\$2,512.01
Current Estimate				\$0.00
Approved Total				\$0.00
Revised Estimate				\$0.00

x
Customer Signature

Date



Customer

Vehicle

RO#

Tag#

Technician

Samuel Stevens - STEV028

2013 Hyundai Accent -
IRONMAN SILVER

VIN

KMHCU4AEXL

GLS: Sedan 1.6L L4 4DR
Naturally Aspirated GAS
FI: FWD: AT: Sedan55,525 Mi In / 55,525 Mi
Out

MPVI Inspection

☒ Pass: 43☐ Caution☐ Fail☐ Not Applicable☐ Refer Notes

Interior & Exterior

Exterior Lights

Headlights/Turn Signals/High Beams/Fog Lights ☒ ☐ ☐Tail Lights/Turn Signals/Brake Lights/Reverse
Lights/License Plate Lights ☒ ☐ ☐

Wipers & Windshield

Wiper Blades - Condition, operation ☒ ☐ ☐Windshield (inspect for Cracks, Chips, or Pitting) ☒ ☐ ☐

Interior

Cabin Air Filter ☒ ☐ ☐Horn Operation ☒ ☐ ☐Interior Lights ☒ ☐ ☐Heat / AC System (operation) ☒ ☐ ☐

Under Hood

Battery

Battery Terminals, Cables and Connections ☒ ☐ ☐Battery Performance/Test (Attach battery test
results) 13 V ☒ ☐ ☐

Filters, Belts, & Cooling Systems

Engine Air Filter ☒ ☐ ☐Radiator, Heater, A/C hoses ☒ ☐ ☐Drive Belts ☒ ☐ ☐Cooling System (Check for visible leaks and
damage) ☒ ☐ ☐

Fluid Levels

Engine Oil Level - On Arrival ☒ ☐ ☐Transaxle / Transmission (If equipped with
dipstick) ☒ ☐ ☐Brake Fluid (Level / condition) If low check pad
wear ☒ ☐ ☐Coolant (Level / Condition) ☒ ☐ ☐Power Steering Fluid (If Equipped) ☒ ☐ ☐Windshield Washer Fluid ☒ ☐ ☐

Under Vehicle

Transmission/Axle

Drive Shaft Boots / Constant Velocity Boots (as
equipped) ☒ ☐ ☐Transaxle, Transfer Case, Driveshaft, Transmission,
U-Joints, Shift Linkage ☒ ☐ ☐

Steering/Suspension

Shocks, Struts and Suspension components ☒ ☐ ☐Steering, Linkages / Wheel end play / Bearings ☒ ☐ ☐

Check For Fluid Leaks

Engine Oil Leaks ☒ ☐ ☐Cooling System Leaks ☒ ☐ ☐Brake System Leaks ☒ ☐ ☐Transmission System Leaks ☒ ☐ ☐Steering System Leaks ☒ ☐ ☐

Other Services

Exhaust system (Leaks, visible damage, loose
parts, corrosion) ☒ ☐ ☐Brake lines, hoses, parking brake ☒ ☐ ☐

Tires

Tread Depth

Left Front 7 / 32" ☒ ☐ ☐Right Front 7 / 32" ☒ ☐ ☐Right Rear 9 / 32" ☒ ☐ ☐Left Rear 9 / 32" ☒ ☐ ☐

Tire Wear Pattern

Left Front Wear Pattern ☒ ☐Right Front Wear Pattern ☒ ☐Right Rear Wear Pattern ☒ ☐Left Rear Wear Pattern ☒ ☐

Brakes

Check Brake Linings (measured in millimeters)

Left Front 6 mm ☒ ☐ ☐Right Front 6 mm ☒ ☐ ☐



Customer

Vehicle

RO# :

Tag#

Technician

Samuel Stevens - STEV028

2013 Hyundai Accent -
IRONMAN SILVER

VIN

KMHCU4AEXZ

GLS: Sedan 1.6L L4 4DR
Naturally Aspirated GAS
FI: FWD: AT: Sedan55,525 Mi In / 55,525 Mi
Out**Brakes**

Check Brake Linings (measured in millimeters)

Right Rear 7 mm

Left Rear 7 mm

Inspection range information

Battery - Battery Performance/Test (Attach battery test results) Range:

13V - 15V 0V - 11V 12V - 12V

Tread Depth - Left Front Range:

6/32" - 12/32" 0/32" - 3/32" 4/32" - 5/32"

Tread Depth - Right Front Range:

6/32" - 12/32" 0/32" - 3/32" 4/32" - 5/32"

Tread Depth - Right Rear Range:

6/32" - 12/32" 0/32" - 3/32" 4/32" - 5/32"

Tread Depth - Left Rear Range:

6/32" - 12/32" 0/32" - 3/32" 4/32" - 5/32"

Check Brake Linings (measured in millimeters) - Left Front Range:

6mm - 12mm 0mm - 3mm 4mm - 5mm

Check Brake Linings (measured in millimeters) - Right Front Range:

6mm - 12mm 0mm - 3mm 4mm - 5mm

Check Brake Linings (measured in millimeters) - Right Rear Range:

6mm - 12mm 0mm - 3mm 4mm - 5mm

Check Brake Linings (measured in millimeters) - Left Rear Range:

6mm - 12mm 0mm - 3mm 4mm - 5mm

Pending Recommendation(s)

1. RECOMMENDATION DRIVER REAR WINDOW REGULATOR

Customer Pay \$726.99

Parts

\$486.99



KMHCU4AE

Diagnosis No : [REDACTED]

09/02/22 13:38



HOME Online

ACCENT(RB)/2013/G 1.6 GDI

VCI



Fault Code Searching

Rescan

Erase All DTC

Go to DTC

Save



9/9

System	Status	Result
ODS	No Current DTC	Good
AIRBAG	No Current DTC	Good
AIRCON	Communication Fail / Check whether system is installed or not. Check the IG key and DLC.	Failed
EPS	No Current DTC	Good
TPMS	No Current DTC	Good
BCM	No Current DTC	Good

System	DTC	Description	State
ENGINE	P0335	Crankshaft Position Sensor "A" Circuit	History
AT	P0955	Auto Shift Manual Mode Circuit	History
ABSESC	C1688	VSM2 (MDPS) Signal Error	History
TPMS	C1126	TPMS ECU Battery Voltage Low	History

S/W Ver.

M-N-H-01-00-0241

VCI Ver.

02.67

ECU Ver.

M-N-H-01-00-0161

OS Ver.

Android 7.0

ECU Cal. ID

TCU Cal. ID

PRODEMAND

P0955

YMMS: 2013 Hyundai Accent GLS

Aug 17,
2022

Engine: 1.6L Eng

License:

VIN: KMHCU4AE [REDACTED]

Odometer:

P0955

P0955: Auto Shift Manual Mode Circuit

Description:

This code is set when circuit open or short detected at Sports mode switch by PCM/TCM.

Item	Detecting Condition
DTC Strategy	Circuit fault
Enable Conditions	Engine speed > 400 RPM Battery voltage > 10V
Threshold Value	Manual switch ON at P, R or N Range
Detecting Time	Above 2 seconds
Fail Safe	Inhibition sports mode control

Possible Causes:

Circuit open/short

Sports mode switch

Powertrain control module or transmission control module

Diagnostics Aids:

Applied manual trasaxle function at Auto transaxle. It's used for sudden acceleration or engine brake.

CUSTOMER #:

INVOICE



PAGE 1

 8445 E. Frank Lloyd Wright Blvd. Scottsdale, AZ 85260
 (480) 922-5200
 www.northscottsdalehyundai.com

 HOME [REDACTED] CONT [REDACTED]
 BUS: [REDACTED] CELL [REDACTED]

SERVICE ADVISOR: 8995 KELLY LARA

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
SILVER	13	HYUNDAI ACCENT		KMHCU4AEXDU		55538/55538		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
03JUN13 DL			17:00 13SEP22		185.00	CASH	06OCT22	
R.O. OPENED		READY	OPTIONS:	DLR:	ENG:1.6 Liter DOHC			

12:13 13SEP22 14:12 06OCT22

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

 A CUST STATES TRANSMISSION WILL RANDOMLY REV BUT NOT GO, LIKE ITS IN
 NEUTRAL

200 TRANSMISSION REPAIR

200 WH65

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: (N/C) 0.00

 B CUST STATES LEFT REAR WINDOW WONT GO UP, PRICE WINDOW MOTOR, WAS
 DIAGNOSED BY ANOTHER SHOP

800 Body and Accessories

200 CH

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C Vehicle Inspection Performed

HE99P Vehicle Inspection Performed

200 ISE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: (N/C) 0.00

 D Complimentary Wash - NOTE: Car washing may result in existing chips
 or cracks to spread further. *****Wash Car? Yes or

No

 WASH Complimentary Wash - NOTE: Car washing may
 result in existing chips or cracks to spread
 further. *****Wash Car? Yes or

No

200 ISE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: (N/C) 0.00

 **FOR YOUR CONVENIENCE YOU MAY NOW GO ONLINE
 24 HOURS A DAY, 7 DAYS A WEEK TO SCHEDULE
 YOUR NEXT SERVICE VISIT AT:
 WWW.NORTHSCOTTSDALE HYUNDAI.COM

TERMS OF SALE:

 DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF
 SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.

 BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE
 WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT
 THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE
 SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT
 WILL BE PAID BY BUYER.

 I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY
 MANUFACTURER'S WARRANTY.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

AUTO WHISPERER
11827 N. Panorama Dr.
Fountain Hills, AZ. 85268
Phone: 480-837-6637 Fax: 480-837-4907

INVOICE

INVOICE

Printed Date: 10/25/2022 Work Completed: 10/25/2022

2013 Hyundai - Accent GLS - 1.6L, In-Line4 (97CI) VIN(E)

Lic # :

Odometer In : 55556

Odometer Out : 55556

Fountain Hills, AZ

Home

VIN # : KMHCU4AEX

Part Description / Number	Qty	Sale	Ext	Labor Description	Ext
DOOR WINDOW REGULATOR - Rear, Left, Power 83401-1R110	1.00	435.42	435.42	CHECK TRANSMISSION - INTERMITTENTLY REVS, GOES INTO NEUTRAL, AND DOES NOT MOVE - HAS BEEN DIAGNOSED AS A BAD ELECTRONIC SHIFTER ASSEMBLY BY THE DEALER INTERNAL FAILURE OF SHIFTER ASSEMBLY INSIDE OF THE TRANSMISSION ASSEMBLY. SHIFTER ASSEMBLY CONTINUES TO MAKE INTERNAL NOISE WHEN SHIFTING INTO DRIVE, AND INTO LOW GEAR, REFER TO DEALER TO REPAIR AS VEHICLE IS STILL UNDER POWERTRAIN WARRANTY, AND THE FAILURE IS INTERNAL IN THE TRANSMISSION ASSEMBLY.	120.00
				WINDOW REGULATOR - Remove & Replace - Each	84.00

10/25/2022 16:39:13
Terminal ID No.: 76256738

Credit Sale:

Transaction #: 6
Card Type: Visa
Account:
Entry: Chip

Amount: USD\$679.48

Ref. Number:
Auth. Code: 029790
Batch Number:
Response: APPROVAL 029790

Mode: Issuer
AID: 80000000031010
APPLAB: VISA CREDIT

CUSTOMER COPY

Org. Estimate 120.00 Revisions 559.48 Current Estimate 679.48

Revision # 1, Previous Estimate Amount: 120.00, Additional Cost: 559.48, Revised Estimate: 679.48, Parts: \$435.42 Labor: \$64.00 Sublet: \$0.00
Taxes & Fees: \$40.06 Authorized by: Date: 10/24/2022, Time: 8:03 AM, Initiated By: Shop

Labor:	204.00
Parts:	435.42
SubTotal:	639.42
Tax:	40.06
Total:	679.48
Bal Due:	\$679.48

[Payments -]

Vehicle Received: 10/25/2022

Customer Number

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one years or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

Signature

Date

Visit us on the web: www.autowhispereraz.com

Email Address: autowhisperer@centurylink.net

Service Advisor: Jacobs, Greg. Tech: Jacobs, Greg, Mack, Chris

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