



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



December 19, 2022

NEF-109 ela
Ref. No. 11493791

Jonesborough, TN

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2014 Honda Ridgeline vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. You state that your vehicle was affected by NHTSA Safety Recall Campaign No. 22V-430, and that you were experiencing difficulty obtaining repairs on your vehicle. We entered your vehicle identification number (VIN) into our VIN Look-Up Tool, and it appears you have since received the repair—there are no open recalls on your vehicle (report enclosed). In any event, we understand your frustration with any delay you may have experienced and appreciate your diligence in this matter. We encourage you to check NHTSA's website at least twice per year for new safety recalls by entering your VIN into our Look-Up Tool at www.nhtsa.gov/recalls.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure

Recall Result

VIN: 5FPYK1F55EB [REDACTED]

Year: 2014

Make: Honda

Model: Ridgeline

Last Updated: Nov 16, 2022

Number of Open Recalls: 0

For More Honda Recalls Information

Takata Airbag Inflator Recalls: [REDACTED]
[REDACTED]

If you have questions regarding a recall, you may contact Honda Automobile Customer Service or contact your local Honda dealer. [Find your nearest Honda dealer. \(/service/maintenance/dealer-search\)](#)

American Honda Motor Co., Inc.

Honda Automobile Customer Service

Recall Line:

(888) 234-2338

Monday-Friday: 6am-5pm PT

For all other Honda Customer Service issues, please call:

(800) 999-0099 toll-free

Monday-Friday: 6am-5pm PT

National Highway Traffic Safety Administration

Vehicle Safety Hotline

(888) 327-4236 toll-free

<https://NHTSA.gov/Recalls> (<https://NHTSA.gov/Recalls>)