

National Hwy Safety Council
1200 New Jersey Avenue, SE CL-11493791-1000
Washington D.C. 20590

10-21-22

2014 Ridgeline Honda

5FPYK1F55E [REDACTED]

Recall # 22V-430

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

I received A Recall Notice for my 2014
Honda Ridgeline in August 2022 for possible
Corrosion on Rear frame. The fuel tank is
mounted to Frame & can become unsecured
due to corrosion.

I contacted Johnson City Honda 2806 N Loan St
Johnson City, TN. 37601 for repairs on 9/9/22
They informed me they did not have the parts
and they didn't know when they would get them.

On 9/19/2022 I called Honda Auto Division at
1919 Torrance Blvd., P.O. Box 2215, Torrance, Calif
1800-999-1009. They informed me the parts
were sent to Johnson City Honda.

I called J.C. Honda on 9/19, 9/31, 10/3, 10/12
10/18 & 10/20 each time I was told by the
Service department that they didn't have the
parts & didn't know when they would get them.

The recall letter stated they should be able
to fix the problem within 60 days.

To date J.C. Honda has done nothing except to
make excuses not to fix the recall on my vehicle.

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I would Appreciate your help.

Townesborough T.A.

Jonesborough TN

KNOXVILLE TN 377

24 OCT 2022 PM 4 L



NEF

National Highway Safety Adm
1200 New Jersey Avenue, S.E.
Washington, DC. 20590

Att: Administrator

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