

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOO \(NHTSA\)](#)
Subject: FW: 2016 Ford Focus
Date: Monday, January 30, 2023 8:07:45 AM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Friday, January 27, 2023 10:44 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: 2016 Ford Focus

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hello,

My car was excluded from a recall but had the exact same faulty mechanism as the recall. Please see attached.

Thank you.

[REDACTED]



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

15-NOV-2022

Repository ☐

Reference No.
11493612

OWNER INFORMATION (Type or Print)

Name

Address

City

Allison Park

State

PA

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FADP3F26G

MAKE
FORD

Model
FOCUS

Model Year
2016

Date Purchased

11/29/2016

Dealer's Name and Telephone Number
Roberson Albany Ford 5419265555

Engine:
No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City Albany

STATE
OR

ZIP Code
97321

Transmission Type

☒ Antilock Brakes
☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)
18-JUN-2022

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 070000 FUEL SYSTEM, GASOLINE

Failure Mileage
59000.0

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 98AC036)

☐ Original Requirement
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police
N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2016 Ford Focus. The contact stated that while driving at an undisclosed speed, the vehicle hesitated to accelerate with the check engine warning light illuminated. Additionally, the fuel gauge failed to indicate the correct amount of fuel. The vehicle was taken to an independent mechanic, who diagnosed that the failure was related to NHTSA Campaign Number: 18V735000 (Fuel System, Gasoline) however, the VIN was not included in the recall. The vehicle was not repaired. The manufacturer was made aware of the failure and advised the contact to file a complaint with the NHTSA Hotline. The failure mileage was approximately 59,000.

The gas gauge stayed at full even when I had driven the car. It was not accurately reading the fuel level. The mechanic recommended replacing the canister purge valve. Doing so made the Check Engine light go off and allowed the fuel gauge to work correctly again. See attached documents from mechanic.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

INVOICE

Printed Date: 11/15/2022

Work Completed: 11/15/2022

2016 Ford - Focus SE - 2L, In-Line4 (122CI) VIN(2)
Lic #: [REDACTED] Odometer In: 59928
PITTSBURGH, PA [REDACTED] Office [REDACTED] VIN #: 1FADP3F26 GL [REDACTED] Hat #: 48093

Part Description / Number	Qty	Sale	Ext	Labor Description	Ext
OIL FILTER T3614SP	1.00	0.00	n/c	STATE INSPECTION	19.00
SEMI SYN 5W20BULK	4.50	0.00	n/c	BRAKES: LF8/B RF8/B LR3/B RR3/B TIRES: LF12/32 RF12/32 LR12/32 RR12/32 INS CO: AAA 15598 POLICY: [REDACTED] EXP 01/27/23 STICKER FEE UPON RETURN \$9.00	
FRONT CONTROL ARM ASSYS 5CB40208/215	2.00	257.02	514.04	EMISSION INSPECTION FAILED RETURN WITHIN 30 DAYS FOR ONE FREE RETEST- NEED TO DO DRIVE CYCLE PLEASE CALL 412-364-9901 TO SCHEDULE RETEST	25.00
MASTERCRAFT STRATUS 215/55R16	4.00	142.36	569.44	SCAN COMPUTER FOR CODES: P0456, P144A, P1450	49.95
AERO WIPERS TSA28	2.00	20.00	40.00	LOF-	39.95
CANISTER PURGE VALVE BV6Z-9D289-R Shop Supplies	1.00	98.00	98.00	LUBRICATE CHASSIS, TOP OFF FLUIDS, CHANGE OIL AND FILTER, VISUAL SAFETY INSPECTION. OIL TYPE: 5W20BULK OIL STICKER REQUIRED HIGH MILEAGE BLEND CHANGE OIL EVERY 3,000 MILES REPLACE FRONT CONTROL ARMS 4 WHEEL ALIGNMENT MOUNT AND BALANCE 4 TIRES ROTATE TIRES EVERY 5,000 MILES TIRE DISPOSAL(4) REPLACE CANISTER PURGE VALVE CHARCOAL CANISTER W/ VENT VALVE \$250.00 LABOR \$148.50 TOTAL W/O TAX \$398.50	60.88
				[Recommendations] Next oil change occurs at 62,928 Miles - Standard Motor Oil	

Org. Estimate 2,236.58 Revisions 0.00 Current Estimate 2,236.58

Labor:	807.90
Parts:	1,282.36
SubTotal:	2,090.26
Tax:	146.32
Total:	2,236.58
Bal Due:	\$2,236.58

[Payments -]

SINCE 1948-THANK YOU FOR CHOOSING US!

Vehicle Received: 11/15/2022

Customer Number [REDACTED]

Signature _____ Date _____

Email Address [REDACTED]



VIN 1FADP3F26GL

COMMONWEALTH OF PENNSYLVANIA
VEHICLE EMISSIONS INSPECTION REPORT

Test Date/Time: 11/15/2022 @ 08:16



TITLE

VEHICLE INFORMATION

Year:	2016	Make:	FORD	Model:	FOCUS
VIN:	1FADP3F26GL	Engine Size (cc):	2000	Cylinders:	4
Odometer:	59,928	GVWR:	N/A	Estimated Test Weight:	N/A
License:		Inspection Type:	Initial	Record Number:	
County:	ALLEGHENY				

EMISSIONS CONTROL SYSTEMS VISUAL/FUNCTIONAL INSPECTION

Air Inj. System:	N/A	Catalytic Converter:	N/A	Fuel Cap Integrity:	PASS
EGR System:	N/A	Evaporative Control System:	N/A		
PCV System:	N/A	Fuel Inlet Restrictor:	N/A		

OBD EMISSIONS INSPECTION

MIL BULB KOEO:	PASS	OBD FAULT CODE RESULT:	FAIL
MIL BULB KOER:	PASS	OBD READINESS RESULT:	PASS
MIL COMMAND STATUS:	FAIL	OBD-I/M CHECK RESULT:	FAIL

DTC(s): P0456 P144A P1450

Only the first five DTCs will print. Check the OBD for additional DTCs.

OVERALL TEST RESULTS: FAILED

Emissions Control Systems Visual/Functional Inspection: PASS

OBD Emissions Inspection: FAIL

TIN:

RETAIN THIS DOCUMENT FOR USE ON RE-INSPECTION.

RETURN THE VEHICLE TO THE SAME STATION WITHIN THIRTY (30) DAYS FOR ONE (1) FREE RETEST.

This vehicle has failed the emissions inspection. **REPAIRS SHOULD BE MADE TO EITHER PASS RE-INSPECTION OR QUALIFY FOR A WAIVER.** All emissions related repairs performed must be documented by the inspection station. This inspection report, the Emissions Related Repair Data form, and copies of the repair receipts must be made available to the inspection station at the time of re-inspection.

Vehicles that fail the emissions inspection may be eligible for warranty coverage for the required repairs. Check with your service providers on your vehicle's Emissions Warranty.

In order for a vehicle to receive a 'WAIVER', the following requirements must be met.

1. REPAIR WORK MUST BE APPROVED BY A CERTIFIED REPAIR TECHNICIAN OR OTHER COMMONWEALTH APPROVED INSPECTOR.
2. Emissions related repair expenditures must have been at least \$ 150.00.
3. Copies of the repair receipts for emissions related repairs must be provided to the inspection station.
4. Repairs were performed no earlier than 60 days prior to the initial inspection.
5. Repairs must be appropriate and related to the cause of failure.

Vehicle tested in accordance with Pa. Code Title 67, Chapter 177

EMISSIONS INSPECTION STATION

STATION #:	A481	INSPECTOR NAME:	CODY E. WILLIAMS
STATION NAME:	HERKY MILLER INC	SOFTWARE VERSION:	2103
ADDRESS:	3300 BABCOCK BLVD	FIRMWARE VERSION:	1.1.6.0
	PITTSBURGH, PA 15237		
PHONE:	412-364-9901	EQUIPMENT #:	NE002695

VEHICLE EMISSIONS INSPECTION QUESTIONS: For additional information, please contact the Customer Hotline at (800) 265-0921.

Inspector's
Signature:

Possible Causes for Emissions Test Failures

If your vehicle did not pass the emissions inspection, it is producing more pollution than was intended for your car or truck for the current year. Your vehicle's On-Board Diagnostic (OBD) system registered the fault(s) listed on the previous page. The fault(s) is probably an indication of a malfunction of an emission component. However, multiple and/or seemingly unrelated faults may be an indication of an emission-related problem that occurred previously but upon further evaluation the OBD system was determined to be only temporary. Therefore, proper diagnosis by a qualified technician is required to positively determine the source of any emission-related problem.

You have been given a copy of the Motor Vehicle Emissions Inspection Report (VIR) indicating which item(s) your vehicle failed, and an Emissions Related Repair Data Form, which will be completed by the repair technician describing which items were repaired. These reports will help your repair technician in recommending possible repairs. The list below provides information on what malfunctions may have caused your vehicle to fail. In order to qualify for an emissions inspection waiver, repairs may be performed at a recognized repair facility by a recognized repair technician. Cost of repairs and labor by a recognized repair technician may be applied toward a waiver. Repairs performed by any other person may only include repair part costs; cost of labor cannot be applied toward a waiver.

The Emissions Related Repair Data Form, along with the Motor Vehicle Emissions Inspection Report (VIR), should be presented to the repair facility. The repair invoice(s) or work order(s) must then accompany the Emissions Related Repair Data Form and the VIR upon return to the emissions inspection station for a retest. **ONLY ITEMS ACTUALLY SERVICED OR REPLACED, AND THE ASSOCIATED DIAGNOSIS AND LABOR CHARGES, MAY BE USED AS EMISSIONS RELATED REPAIR COSTS AND APPLIED TOWARDS AN EMISSIONS INSPECTION WAIVER.**

Note: Some malfunctioning equipment may cause more than one type of failure.

SPARK PLUGS/WIRES	OTHER INDUCTION SYSTEM	OXYGEN (O2) SENSOR(S)
OTHER IGNITION	AIR FILTER	MAP SENSOR
TIMING/SPARK ADVANCE	OIL CHANGE	MASS AIR FLOW SENSOR
AIR/FUEL MIX ADJUSTMENT	THERMOSTATIC AIR CLEANER	COOLANT TEMP SENSOR
IDLE SPEED ADJUSTMENT	PCV SYSTEM	THROTTLE POSITION SENSOR
CHOKE SYSTEM	AIR INJECTION/REACTION SYSTEM	OTHER SENSORS/SWITCHES
OTHER CARBURETOR REPAIR	EGR SYSTEM	COMPUTER/PROM
VACUUM LEAKS	FUEL EVAPORATIVE SYSTEM	INTERNAL ENGINE REPAIR
FUEL INJECTION SYSTEM	CATALYTIC CONVERTER(S)	OTHER REPAIRS/UNKNOWN



VIN 1FADP3F26G1

Emissions Related Repair Data

TITLE

AD THESE INSTRUCTIONS CAREFULLY:

to qualify for an emissions inspection waiver, repairs may be performed at a recognized repair facility by a recognized repair technician. Cost of parts and labor by a recognized repair technician may be applied toward a waiver. Repairs performed by any other person may only include repair parts; cost of labor cannot be applied toward a waiver. This form, along with the Motor Vehicle Emissions Inspection Report (VIR), should be presented to the repair facility of your choice. The repair invoice(s) or work order(s) must then accompany this form and your VIR upon return to the emissions inspection station for a retest. This form must be completed in its entirety by the repair technician. ONLY ITEMS ACTUALLY SERVICED OR REPLACED, AND THE ASSOCIATED DIAGNOSIS AND LABOR CHARGES, MAY BE USED AS EMISSIONS RELATED REPAIR COSTS AND APPLIED TOWARDS AN EMISSIONS INSPECTION WAIVER. A Certified Repair Technician or other Commonwealth approved inspector is required to inspect for and confirm all repairs.

Note to Repair Technician: It is important to complete this form accurately so that repairs may be properly credited and to accumulate repair data for program evaluation. Your signature below certifies that all repairs and recommendations were necessary and appropriate to the cause of the emissions inspection failure, and that you either performed or supervised the diagnosis & repair of the vehicle.

REPAIR FACILITY INFORMATION (PLEASE PRINT):

STATION ID (IF APPLICABLE)

STATION NAME

STATION ADDRESS

EMISSIONS REPAIR INFORMATION: INDICATE ITEMS SERVICED (S) OR RECOMMENDED FOR SERVICE (R) OR DIAGNOSED FOR SERVICE (D)

Note: Some malfunctioning equipment may cause more than one type of failure.

CODE/DESCRIPTION		CODE/DESCRIPTION		CODE/DESCRIPTION	
01 SPARK PLUGS/WIRES		10 OTHER INDUCTION SYSTEM		19 OXYGEN (O2) SENSOR	
02 OTHER IGNITION		11 AIR FILTER		20 MAP SENSOR	
03 TIMING/SPARK ADVANCE		12 OIL CHANGE		21 MASS AIR FLOW SENSOR	
04 AIR/FUEL MIX ADJUSTMENT		13 THERMOSTATIC AIR CLEANER		22 COOLANT TEMP. SENSOR	
05 IDLE SPEED ADJUSTMENT		14 PCV SYSTEM		23 THROTTLE POSITION SENSOR	
06 CHOKE SYSTEM		15 AIR INJECTION/REACTION SYS.		24 OTHER SENSORS/SWITCHES	
07 OTHER CARBURETOR REPAIR		16 EGR SYSTEM		25 COMPUTER/PROM	
08 VACUUM LEAKS		17 FUEL EVAPORATIVE SYSTEM		26 INTERNAL ENGINE REPAIR	
09 FUEL INJECTION SYSTEM		18 CATALYTIC CONVERTER(S)		27 OTHER REPAIRS/UNKNOWN	

VEHICLE IDENTIFICATION #	EMISSIONS REPAIRS PARTS COSTS
VEHICLE YEAR	EMISSIONS REPAIRS LABOR COSTS
VEHICLE MAKE/MODEL	TOTAL EMISSIONS RELATED REPAIR COSTS (Include Sales Tax*)
WORK ORDER #	DATE OF REPAIRS
TECHNICIAN'S NAME	TECHNICIAN'S ID #
TECHNICIAN'S SIGNATURE	DATE

*Sales tax should be calculated to include emissions related parts only. Do NOT include any charges for shop fees, environmental fees, disposal fees, or any other similar charge that is not separately itemized as emissions related. Electronic diagnostic charges may be included.