



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



March 10, 2023

NEF-109 tgd
Ref. No. 11491773

Henderson, N [REDACTED]

Dear [REDACTED]

Thank you for the follow-up information about your model year (MY) 2016 Hyundai Santa Fe vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. We understand your concerns with the parts delay for NHTSA Safety Recall Campaign No. 22V-056. Please note that it is not unusual for manufacturers to have an inadequate inventory of recall parts shortly after a recall is announced. Recall parts availability can be affected by numerous factors including, but not limited to, redesign, testing, manufacturing, and logistics. At the time we received your letter, recall parts were being shipped and dealers were repairing the affected vehicles. We encourage you to contact Hyundai and your dealer to have the repair remedy performed as soon as possible.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

Randy Reid, Chief
Consumer Engagement Division
Office of Defects Investigation
Enforcement