



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



December 2, 2022

NEF-109 tgd
Ref. No. 11491092

Bayamon, Puerto Ric

Dear :

Thank you for the letter about your model year (MY) 2014 Nissan Rogue vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. You indicate that you received a notice for NHTSA Safety Recall Campaign No. 22V-024 and have experienced some of the problems in your MY 2014 Nissan Rogue (inoperative driver's side window, a burning odor and smoke coming from under the driver's side dash). You are concerned and believe that Nissan does not want to resolve this matter or be responsible for any damage caused by the recall.

We entered your vehicle identification number (VIN) in our VIN Look-Up Tool, and it appears you have since received the repair—there are no open recalls on your vehicle (report enclosed). In any event, we understand your frustration with any delay you may have experienced and appreciate your diligence in this matter. We encourage you to check NHTSA's website at least twice per year for new safety recalls by entering your VIN into our Look-Up Tool (<https://www.nhtsa.gov/recalls>). You should direct any further requests for assistance regarding the recall to Nissan.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc. on our website.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure

2014 NISSAN ROGUE SV



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VIN: 5N1AT2MT0E [REDACTED]

Recall data refreshed on Nov 28,2022

0 Unrepaired Recalls

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