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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

26-OCT-2022

Repository ☐

Reference No.
11490983

OWNER INFORMATION (Type or Print)

Name

Address

City

Lake Charles

State

LA

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1UJBJ0BNXM

MAKE
JAYCO

Model
JAY FLIGHT

Model Year
2021

Date Purchased

01-28-2021

Dealer's Name and Telephone Number
Cenla RV Center 3184456981

Engine:
No: Cylinders

Fuel Type:

Original Owner

☒

Dealer's City: Alexandria

STATE

LA

ZIP Code

71303

Transmission Type

☐ Antilock Brakes

☐ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

01-JAN-2021

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 350000 EQUIPMENT

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9ABC036)

☐ Original Requirement
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

The contact's wife owns a 2021 Jayco Jay Flight RV. The contact stated that he had experienced several failures with the trailer. The contact stated that upon delivery of the trailer, the refrigerator would freeze at bottom and defrost at the top. The contact also stated that the stove top would ignite nearly six inches high and could not be adjusted. The contact then received notification of NHTSA Campaign Number: 21V685000 (Equipment) which he linked to the failure. The contact was sent the part to repair the trailer himself; however, due to health challenges, the contact was unable to replace the part. The dealer and the manufacturer were notified of the failure but offered no assistance. The vehicle was not repaired. The failure mileage was unknown.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.