

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

National Highway Traffic Safety Administration (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 24-OCT-2022 MAR 28 2023	Repository ☐ Reference No. 11490676
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	ZIP Code	Evening Telephone Number
San Antonio	TX		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number located at bottom of windshield on driver's side 1FMCJ0GK7PL		MAKE FORD	Model ESCAPE
Date Purchased		Dealer's Name and Telephone Number Jordan Ford 210-477-8036	Model Year 2015
Original Owner ☐	Dealer's City San Antonio	STATE TX	Fuel Type
		ZIP Code 78233	
Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Incident Date(s) 24-SEP-2022
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Components Codes: 070000 FUEL SYSTEM, GASOLINE		Failure Mileage 54000.0	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM1 94BC036)	☐ Original Requirement ☐ Prior Repair	Failure Location	
Tire Component Code	Tire Failure Type		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Maker	Date Manufactured	Model No./Name	
Seat Type	Installation System		
Child Seat Component Code	Failed Part		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).			
The contact owns a 2015 Ford Escape. The contact stated that she was unable to refuel the vehicle. The contact stated that upon inserting the nozzle, the gas pump stopped pumping continuously. There was no warning light illuminated. The vehicle was taken to the dealer where it was diagnosed that fuel tank solenoid was filled with dirt. Additionally, the fuel tank assembly and related parts needed to be replaced. The vehicle was repaired. The manufacturer was notified of the failure. The failure mileage was approximately 54,000.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			
ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

My concern is the safety of the gas tank. Jordan Ford replaced parts in the gas tank plus some dirt. There is no way to secure the opening of the gas tank. Someone can easily put something in the gas tank; Just open the flap. I understand they have containers just made to poke down the gas tank. The car is seven years old. I am not sure how much junk we get in our gas. But to me too soon to have this problem. And not having my car for 4 weeks was very hard plus a bill of \$2200.

