

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

Form Approved O.M.B No.2127-0008

National Highway Traffic Safety Administration		(1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
Date Received		24-OCT-2022		Repository <input type="checkbox"/>	
FEB 28 2023		Reference No. 11490615			
OWNER INFORMATION (Type or Print)				Daytime Telephone Number	
Name		Address		Email Address	
City Marysville		State OH		ZIP Code	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5LMTJ5022ML		MAKE LINCOLN		Model CORSAIR	
Model Year 2021		Date Purchased 10/1/2021		Dealer's Name and Telephone Number BOB BOYD LINCOLN (614)863-2800	
Engine No: Cylinders 4		Fuel Type PHEV		Original Owner <input checked="" type="checkbox"/>	
Dealers City Columbus		STATE OH		ZIP Code 43235	
Transmission Type CVT-E		<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control		Powertrain	
Multiple Failure:		Incident Date(s) 06-OCT-2022			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Components Codes: 110000 ELECTRICAL SYSTEM				Failure Mileage 9000.0	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make NEXEN		Tire Model (Name or Number) RODIAN HT		Tire Size (Example P215/65R13) 225/75R16	
DOT No. (Example: DOTM1 9ABC036)		<input checked="" type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair		Failure Location: DRIVER SIDE FRONT	
Tire Component Code 191000 TIRES-TREAD/BELT		Tire Failure Type: TREAD SEPARATION			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make: CHICCO		Date Manufactured:		Model No./Name: RT	
Seat Type:		Installation System:			
Child Seat Component Code: 540000 - Failed Part: CHILD SEAT BASE (INFANT)					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)					
Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police 4	
Narrative Description of Incident(s), Crash(es), injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
<p>The contact owns a 2021 Lincoln Corsair. The contact stated that upon charging the vehicle, the charging cord overheated. The contact stated that the blue led light on the charging cord indicated that the vehicle was charging and then turned red, indicating a charging fault. The contact stated that he then unplugged the charging cord from the wall and noticed that the plug that connected to the plug on the wall had significantly overheated. The dealer was notified of the failure and informed the contact that the failure was associated with an unknown Ford Technical Service Bulletin that had already expired. The vehicle was not diagnosed or repaired. The manufacturer was notified of the failure but provided no assistance. The failure mileage was approximately 9,000.</p> <p><i>Charging cord was unchanged under warranty with a different design that also had different plug + power requirements. Had to install a new circuit to accommodate the new cord at my expense. Chose to install ChargePoint charger along with new circuit and use the new cord for travel only.</i></p>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The new charger cord couldn't be plugged into my 110V not 240V outlets due to new design configuration + circuit requirements.

Exmit from dealership advising to not use the original charge cord due to risk of fire.

Invoices for ChargePoint + electrician to install new circuit + outlet. New outlet is compatible with replacement charging cord + ChargePoint charger.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE, Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE



US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

[REDACTED]

From: Steve Kesler <skesler@bobbyd.com>
Sent: Tuesday, October 25, 2022 10:28 AM
To: [REDACTED]
Subject: Cord

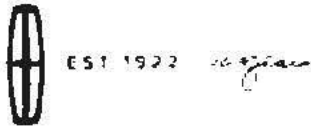
Flag Status: Flagged

[REDACTED]

After a lot of emails, we no learned that the offset prong type cord to receptacles were creating fires and have advised clients to change their outlets to the parallel design

We do have the new cord available at any time!

Steve Kesler
Lincoln of Columbus
614 863-2800 x152



Eubanks Electric, LLC

21013 Northwest Pkwy.

Marysville, OH 43040

State License #17740

Invoice

Date	Invoice #
12/7/2022	[REDACTED]

Bill To:
[REDACTED]
Marysville, OH [REDACTED]

Project Location
Same
Service Date: 11/28/22

Terms	Tech	Prevailing Wage?	PO# / Subcontract #	Municipality?
Due on receipt	JJ			Marysville
Quantity	Description	Project Description		Amount
	Service Work	Service work to install (1) 50 amp circuit for new charge point charger in garage.		
	Labor	Labor		800.00
	Materials	Materials		850.00
Please include invoice number on check and remit to the above address.			Total	\$1,650.00

If you have any questions concerning this invoice or your service, please call our office. ***Please be advised all invoices over 45 days will be forwarded to our reporting collection agency with no further notice.***

Phone #	Fax #	E-mail
937-642-3617	937-642-9499	service@eubankselectric.com

Charge Point Ch.

Final Details for Order # [REDACTED]

Print this page for your records.

Order Placed: October 24, 2022

Amazon.com order number: [REDACTED]

Order Total: \$801.43

Supporting: Voices Of Kentuckiana Inc

Shipped on October 26, 2022

Items Ordered	Price
1 of: <i>ChargePoint Home Flex Electric Vehicle (EV) Charger, 16 to 50 Amp, 240V, Level 2 WiFi Enabled EVSE, UL Listed, ENERGY STAR, NEMA 14-50 Plug or Hardwired, Indoor / Outdoor, 23-foot cable , Black</i>	\$749.00
Sold by: Amazon.com Services LLC	

Condition: New

Shipping Address:

[REDACTED]
MARYSVILLE, OHIO [REDACTED]
United States

Shipping Speed:

FREE Prime Delivery

Payment information

Payment Method:

American Express
| Last digits: [REDACTED]

Item(s) Subtotal: \$749.00
Shipping & Handling: \$0.00

Total before tax: \$749.00
Estimated tax to be collected: \$52.43

Billing address

[REDACTED]
MARYSVILLE, OHIO [REDACTED]
United States

Grand Total: \$801.43

Credit Card transactions AmericanExpress ending in [REDACTED] October 26, 2022:\$801.43

To view the status of your order, return to [Order Summary](#).

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