

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Follow up to ODI Complaint --11490534
Date: Tuesday, July 18, 2023 8:03:21 AM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Monday, July 17, 2023 3:34 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Cc: Vehicle Safety Hotline <vsh@dot.gov>
Subject: Re: Follow up to ODI Complaint --11490534

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam:

Attached is the second e-mail (accident information and final repair bill).

Thank you again.

Respectfully,
[REDACTED]

In a message dated 7/17/2023 3:16:52 PM Eastern Standard Time, [REDACTED] writes:

Dear Sir/Madam:

With respect to the ODI Complaint - 11490534, I am sending the updated Questionnaire (VOQ form), my letter, dated 07/17/23, addressed to Mr. Reid (the Chief Correspondence Research Division Office of Defects Investigation Enforcement), the police report and the final repair bill.

I would also like to make a reference to the article in "The Drive" magazine that describes problems with Honda H-RV's experienced by other people that were involved in accidents similar to mine that took place on 04/15/22.

The link to the above article is as follows:

[REDACTED]

Based on my own experience and the supporting evidence from the aforesaid article, I respectfully ask you to help me resolve this matter.

There will be two (2) transmissions in total.

This transmission contains my letter addressed to Mr. Reid and the Vehicle Owner's Questionnaire (VOQ) form, in which I provided some additional Information.

The second one will have some previously sent information (that I resend for clarification purposes only).

.Thank you.

Respectfully,

.

Byccash.com

ACCIDENT INFORMATION EXCHANGE FORM

NY State Law requires that any accident resulting in a fatality, injury or damage to property of any person (including damage to your vehicle) or entity over \$1000 be reported by YOU to the Department of Motor Vehicles (DMV) within 10 days after an accident. Failure to report an accident or failure to give correct information is a misdemeanor and may result in the suspension/revocation of your driver's license (or operating privilege in NYS) and all vehicle certifications or registrations.

Report your Accident to DMV on DMV form MV-104 (Report of Motor Vehicle Accident). Police Accident Reports (DMV form MV-104A) DO NOT satisfy YOUR civilian reporting requirement.

Accident Report # [REDACTED]	Local Codes 22-217286	Date 04/15/2022	Time 11:25 AM	# of Veh. 1	Town, City, Road Name HUNTINGTON, TOWN OF - 5253 P/L 2 PRIME AVE
Police Agency SUFFOLK COUNTY PD - 05101	Officer's Name/Badge ID# BRANDIMARTE TANNER F 701598				

VEHICLE # 001

Operator's Name [REDACTED]	Date of Birth [REDACTED]	Address [REDACTED]			
City/State/Zip HUNTINGTON NY [REDACTED]	Motorist I.D.# [REDACTED]	Vehicle Year and Make 2020 HOND		License Plate # and State [REDACTED] NY	
Vehicle Type SUBN	Insurance Code and Company 639 - GEICO GEN INS CO		Vehicle Owner MAZLIN GENNADY		
Vehicle Towed By			Vehicle Towed To		

Miscellaneous Notes

Please wait 14 days before contacting DMV to request a copy of your accident report.

If you want to purchase a copy of the police accident report, form MV-104A, complete DMV's "REQUEST FOR COPY OF ACCIDENT REPORT" form MV-198C and send it to DMV. The form and instructions are available at www.dmv.ny.gov or at your local DMV office.

THE FORM MV-104A MAY ALSO BE PURCHASED BY CONTACTING THE INVESTIGATING POLICE AGENCY.

SUFFOLK CO POLICE HEADQUARTERS 30 YAPHANK AVENUE YAPHANK, NY 11980

To obtain a blank civilian Accident Report (Form MV-104), visit the DMV office nearest you

or

access forms online at www.dmv.ny.gov

COPY OF FINAL REPAIRS
FOR YOUR RECORDS.
THANK YOU, DOTSY
BRUART COLLISION

GEICO

GEICO Insurance

partners.geico.com

GEICO

750 Woodbury Road

Woodbury, NY 11797

Phone: (845) 625-3737

Claim #: [REDACTED]
Workfile ID: [REDACTED]

Supplement of Record 3 with Summary

Written By: GARY THOMPSON, License Number: IA1122604, 6/1/2022 9:54:17 AM
Adjuster: A338

Insured: [REDACTED] Owner Policy #: [REDACTED] Claim #: [REDACTED]
Type of Loss: Collision Date of Loss: 04/15/2022 11:25 AM Days to Repair: 15
Point of Impact: 12 Front Deductible: 500.00

Owner (Insured):

[REDACTED]
Huntington, NY [REDACTED]
[REDACTED] Evening
[REDACTED] Cellular

Inspection Location:

BRUART COLLISION
895 E. JERICHO TPKE
HUNTINGTON STATION, NY
11746
Repair Facility
(631) 271-3668 Business
05/09/2022 Date Inspected

Appraiser Information:

(845) 625-3737

Repair Facility:

BRUART COLLISION
895 E. JERICHO TPKE
HUNTINGTON STATION, NY 11746
(631) 271-3668 Business
112739872 Federal ID
bruartcollision@aol.com

VEHICLE

2020 HOND HR-V LX AWD w/Continuously Variable Transmission 4D UTV 4-1.8L Gasoline Sequential MPI silver

VIN: 3CZR06H37LG [REDACTED] Production Date: Interior Color:
License: [REDACTED] Odometer: 6522 Exterior Color: silver
State: NY Condition:

TRANSMISSION

AUTOMATIC TRANSMISSION
4 WHEEL DRIVE

DRIVER CONVENIENCE

KEYLESS ENTRY
POWER WINDOWS
POWER LOCKS
POWER MIRRORS
CRUISE CONTROL
INTERMITTENT WIPERS
TILT WHEEL
TELESCOPIC WHEEL
STEERING WHEEL TOUCH
CONTROLS

CONSOLE/STORAGE

INSTRUMENT PANEL

TRACTION CONTROL
STABILITY CONTROL
ALARM
AIR CONDITIONING
REAR DEFOGGER
HANDS FREE DEVICE
RADIO
AM RADIO
FM RADIO
STEREO
SEARCH/SEEK

AUXILIARY AUDIO CONNECTION

SAFETY

DRIVERS SIDE AIR BAG
PASSENGER AIR BAG
FRONT SIDE IMPACT AIR BAGS
HEAD/CURTAIN AIR BAGS

PAINT

CLEARCOAT PAINT

FRONT END

POWER STEERING
POWER BRAKES
ANTI-LOCK BRAKES (4)

GLASS & MIRRORS

DUAL MIRRORS

TINTED GLASS

SEATS

CLOTH SEATS
BUCKET SEATS
RECLINING/LOUNGE SEATS

REAR END

BACKUP CAMERA
REAR WINDOW WIPER
REAR SPOILER

WHEELS

4-WHEEL DISC BRAKES
ALUMINUM/ALLOY WHEELS

Supplement of Record 3 with Summary

2020 HOND HR-V LX AWD w/Continuously Variable Transmission 4D UTV 4-1.8L Gasoline Sequential MPI silver

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		FRONT BUMPER & GRILLE					
2		O/H front bumper				2.2	
3	**	S02 Repl A/M CAPA Bumper cover	1836.0280C	1	<u>257.00</u>	Incl.	3.0
4		Add for Clear Coat					1.2
5	**	S01 Repl A/M Grille LX, EX, EX-L	1836.0596	1	<u>152.00</u>	Incl.	
6	**	Repl A/M Molding LX	HD4357	1	152.88	Incl.	
7		S02 Repl LT Side retainer	71198T7AJ00	1	4.48	0.1	
8		S02 Repl LT Upper support	71190T7AJ00	1	32.93	Incl.	
9		S03 Repl Emblem	75700T5A000	1	17.85	Incl.	
10	**	S03 Repl A/M CAPA Lower cover LX, EX, EX-L	1836.0480C	1	<u>168.95</u>	Incl.	
11		S03 Repl License frame LX, EX, EX-L	71145T7WA10	1	44.93	0.2	
12		FRONT LAMPS					
13		S01 R&I RT R&I headlamp assy	33100T7AA31			0.3	
14	**	S02 Repl A/M CAPA LT Headlamp assy	3171187LAC2	1	430.00	0.4	
15		S01 Repl Aim headlamps		1		0.4	
16		S02 Repl LT Molding w/o Sport	71168T7AJ01	1	63.27		
17		RADIATOR SUPPORT					
18		S01 R&I Under cover	74111T7WA00			0.7	
19		HOOD					
20	*	S01 Rpr Hood (HSS)	60100T7WA90ZZ			<u>4.0</u>	<u>2.0</u>
		NOTE: PARTIAL PAINT FULL CLEAR TO BLEND WITHIN PANEL					
21		S01 R&I Insulator	74141T7WA00			0.2	
22		S01 Repl Insulator clip	91501SWA003	8	3.20		
23		FENDER					
24	**	S01 Repl A/M CAPA RT Fender	HD1069RCAPA	1	<u>176.40</u>	1.7	2.0
25		Overlap Major Adj. Panel					-0.4
26		Add for Edging					0.5
27		R&I RT Fender liner auto trans LX, EX, EX-L	74100T7WA20			Incl.	
28		S01 Repl RT Wheel opng mldg LX, EX, EX-L	74107T7WA31	1	111.63	Incl.	
29		R&I LT Wheel opng mldg LX, EX, EX-L	74157T7WA31			0.4	
		NOTE: to access cover removal					
30		EXHAUST SYSTEM					
31		S01 Repl RT Muffler & pipe insulator	18215TF0911	1	14.97		
32		S01 Repl Muffler & pipe gasket	18229SNEA01	1	16.55		
33	*	S03 R&I Center pipe	18220T7XA81			m	<u>1.0</u>
34		S03 Repl Heat shield center	74603T7A000	1	14.73	m	0.2
35		S03 Repl Heat shield front	74600T7WA00	1	120.08	m	0.2
36		S03 Repl Center pipe gasket	18302SP0003	1	12.75		
37		WINDSHIELD					
38	**	Subl A/M Windshield w/o lane depart	FW04171GTY	1	<u>319.87</u>	T	



Supplement of Record 3 with Summary

2020 HOND HR-V LX AWD w/Continuously Variable Transmission 4D UTV 4-1.8L Gasoline Sequential MPI silver

			<u>plus kit</u>						
39	*	Subl	Windshield w/o lane depart Labor		1	124.00	T		
40		S02	Repl RT Reveal molding side	73125T7A003	1	16.30		Incl.	
			NOTE: PARTS: Part cannot be reused/reinstalled.						
41		S02	Repl LT Reveal molding side	73125T7A003	1	16.30		Incl.	
			NOTE: PARTS: Part cannot be reused/reinstalled.						
42		S02	Repl Windshield Honda w/o navigation	73111T7W305	1	802.00		3.0	
43		S02	Repl Lower seal	77466SV4000	1	42.70			
			NOTE: PARTS: Part cannot be reused/reinstalled.						
44		S02	Repl Reveal molding upper	73150T7A003	1	41.38		Incl.	
			NOTE: PARTS: Part cannot be reused/reinstalled.						
45		S02	Repl Reveal molding lower	73151T7WA01	1	62.63		Incl.	
46		COWL							
47		S01	R&I Cowl grille	74200T7WA10				0.6	
48		S01	Repl RT End cover	74221T7WA10	1	10.33			
49		RESTRAINT SYSTEMS							
50			R&I RT Head air bag	78870T7WC00			m	0.7	
51		S01	Repl Air bag system diagnosis		1		m	0.5	
52		SEATS & TRACKS							
53		S01	R&I RT R&I front seat					0.4	
54		S01	R&I R&I rear seat					0.5	
55		ROOF							
56			R&I R&I headliner	83200T7WA01ZB				2.5	
57	*	S01	Rpr Roof panel LX	62100T7WA00ZZ				<u>1.0</u>	<u>1.0</u>
			NOTE: WELD OVERLAP						
58		S01	Overlap Major Non-Adj. Panel						-0.2
59		S03	Repl RT Roof molding w/o roof rack	74306T7A003	1	51.15		Incl.	
60		PILLARS, ROCKER & FLOOR							
61			Repl RT Aperture panel	04635T7WA10ZZ	1	681.28		18.4	4.2
62			Overlap Major Adj. Panel						-0.4
63			R&I RT Wndshld plr trim auto trans LX, EX	84101T7WA01ZA				Incl.	
64			R&I RT W'strip on body front door	72315T7WA01				Incl.	
65			R&I RT W'strip on body rear door	72815T7WA01				Incl.	
66	*	S01	Rpr RT Rocker panel	04631T7WA10ZZ			s	<u>1.0</u>	<u>1.0</u>
			NOTE: WELD OVERLAP						
67		S01	Overlap Major Adj. Panel						-0.4
68		S01	R&I Under cover	74641T7WA01				0.2	
69		S01	R&I RT Rocker molding LX, EX, EX-L	71800T7WA31				0.8	
70		S01	R&I LT Rocker molding LX, EX, EX-L	71850T7WA31				0.8	
71	*	S01	Rpr RT Center plr reinf (UHS)	63210T7WA01ZZ			s	<u>1.0</u>	<u>0.5</u>
			NOTE: WELDOVERLAP						
72	*	S01	Rpr RT Rocker reinf (UHS)	63220T7W306ZZ			s	<u>1.0</u>	<u>0.5</u>
			NOTE: WELD OVERLAP P						



Supplement of Record 3 with Summary

2020 HOND HR-V LX AWD w/Continuously Variable Transmission 4D UTV 4-1.8L Gasoline Sequential MPI silver

73	FRONT DOOR								
74		Repl	RT Door shell LX, Sport (HSS)	67010T7WA90ZZ	:	997.50	5.3	3.0	
75			Overlap Major Adj. Panel					-0.4	
76		Repl	RT Black out tape	67326T7A003	1	13.13	Incl.		
77	S01	Repl	RT Belt molding	72410T7A003	1	47.60	Incl.		
78	*	S03	Repl RT Mirror cover w/o turn signal lunar silver	76201T0AA11YL	1	60.55	Incl.	<u>0.0</u>	
79	*	S01	Repl RCY RT Mirror assy w/o turn signal +25%	220611	1	187.50	<u>Incl.</u>		
80		R&I	RT Handle, outside w/o smart entry crystal black	72140T7WA11ZE			Incl.		
81	S01	Repl	RT Door glass Honda	73300T7WA00	1	192.75	Incl.		
82	S01	Repl	RT Run w/strip	72235T7WA01	1	62.93	Incl.		
83	REAR DOOR								
84		Repl	RT Black out tape	67825T7A003	1	8.57	Incl.		
85		Repl	RT Stone guard	75890T7A003	1	15.15	Incl.		
86	S01	Repl	RT Run w/strip	72735T7A003	1	71.67	Incl.		
87		R&I	RT Handle, outside	72640T7WA01			Incl.		
88		R&I	RT R&I trim panel	83701THXA01ZA			Incl.		
89	S01	Repl	RT Belt molding	72910T7A003	1	38.62	Incl.		
90	S02	Repl	RT Door shell (HSS)	67510T7WA90ZZ	1	979.92	4.8	3.0	
91	S02		Overlap Major Adj. Panel					-0.4	
92	*	S02	Rpr RT Outer panel (HSS)	67611T7JH00ZZ			<u>8.0</u>	Incl.	
			NOTE: EXTENSIVE REPAIRS IN ATTEMPT TO SAVE PANEL AS WRITTEN, FRAME WOULD NOT GO BACK TO STRAIGHT NEEDED TO REPLACE						
93	S02	Repl	RT Front w/strip	72825T7A305	1	38.78	Incl.		
94	QUARTER PANEL								
95	*	S01	Rpr RT Quarter panel	04636T7WA80ZZ			<u>8.0</u>	2.4	
96			Overlap Major Adj. Panel					-0.4	
97			Clear Coat					2.5	
98		R&I	RT Wheelhouse liner w/o Sport	74552T7WA01			0.3		
99		R&I	RT Applique	75424T7WA00			0.2		
100		R&I	RT Wheel opng mldg LX, EX, EX-L	74410T7WA31			0.4		
101	REAR LAMPS								
102		R&I	RT Tail lamp assy	33502T7WA31			0.3		
103	REAR BUMPER								
104	*	R&I	drop bumper cover	04715T7WA80			<u>1.0</u>		
105	VEHICLE DIAGNOSTICS								
106	*	S01	Subl Pre-repair scan		1	<u>125.00</u>	m		
			NOTE: REQUIRED BY HONDA, TO DETERMINE IF LOSS CAUSED OR TRIGGERED ANY CODES OR FAULTS ADJ FOR AP W/KEVIN						
107	*	S01	Subl Post-repair scan		1	<u>125.00</u>	m		
			NOTE: REQUIRED BY HONDA, TO DETERMINE IF REPAIRS CAUSED OR TRIGGERED ANY CODES OR FAULTS ADJ FOR AP W/KEVIN						
108	MISCELLANEOUS OPERATIONS								



Supplement of Record 3 with Summary

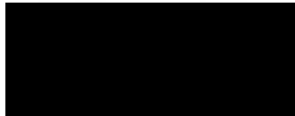
2020 HOND HR-V LX AWD w/Continuously Variable Transmission 4D UTV 4-1.8L Gasoline Sequential MPI silver

109	*	S01	Repl	Cover car/bag	1		0.0	0.2	
110	#		Subl	FLEX ADDITIVE	1	10.00 T			
111	#		Repl	RESTORE CORROSION PROTECTION	1	10.00	0.2		
112	#	S01	Repl	SEAM SEALER	1	46.95 T			
113	#	S01		SUSPENSION ALIGNMENT	1	109.95			
114	#	S01	Rpr	SETUP & MEASURE UNIBODY			2.0 F		
115	#	S01		PULL PILLARS	1		3.5 F		
116	#	S02		2ND PILLAR PULL	1		2.0		
				NOTE: AFTER ORIGINAL PULL WITH OLD DOOR ON, PILLAR IS STILL IN SEE PHOTOS ATTACHED WITH NEW DOOR ON CAR					
117	#	S01		COLOR TINT	1		0.5		
118	#	S01	Rpr	COLOR SAND, DENIB, BUFF & POLISH			2.0		
				NOTE: Adjustment for AP-allowed for textured matching.					
119	#	S01		SUSPENSION ALIGNMENT	1	89.95			
120	#	S01	Refn	CAR COVER PRIMER				0.2	
121	#	S01	Subl	Glass Kit	1	25.00			
122	#	S01		PREP LKQ PART	1		1.0		
123	#	S01	Rpr	MASK JAMBS			0.5		
124	#	S01		DRILL SPOT WELDS	1		2.0		
125	#	S01	Rpr	PINCH WELDS			0.5	0.5	
126	#	S01	Rpr	Reset Electronics			0.6		
127	#	S01	Subl	Weld Thru Primer	1	15.00			
128	OTHER CHARGES								
129	#	S01		E.P.C.	1	4.00			
SUBTOTALS						7,238.06	87.5	25.1	

NOTES

Prior Damage Notes:
none noted





Supplement of Record 3 with Summary

2020 HOND HR-V LX AWD w/Continuously Variable Transmission 4D UTV 4-1.8L Gasoline Sequential MPI silver

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			7,053.11
Body Labor	82.0 hrs @	\$ 50.00 /hr	4,100.00
Paint Labor	25.1 hrs @	\$ 50.00 /hr	1,255.00
Frame Labor	5.5 hrs @	\$ 50.00 /hr	275.00
Paint Supplies	26.2 hrs @	\$ 30.00 /hr	786.00
Miscellaneous			180.95
Other Charges			4.00
Subtotal			13,654.06
Sales Tax	\$ 13,650.06 @	7.0000 %	955.50
County Tax	\$ 13,650.06 @	1.6250 %	221.81
Total Cost of Repairs			14,831.37
Deductible			500.00
Total Adjustments			500.00
Net Cost of Repairs			14,331.37



Supplement of Record 3 with Summary

2020 HOND HR-V LX AWD w/Continuously Variable Transmission 4D UTV 4-1.8L Gasoline Sequential MPI silver

SUPPLEMENT SUMMARY

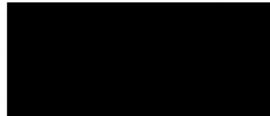
Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
Deleted Items							
5	R&I	License frame LX, EX, EX-L	71145T7WA10			-0.2	
50	R&I	RT Roof molding w/o roof rack	74306T7A003			Incl.	
Added Items							
9	S03	Repl Emblem	75700T5A000	1	17.85	Incl.	
10	**	S03 Repl A/M CAPA Lower cover LX, EX, EX-L	1836.0480C	1	<u>168.95</u>	Incl.	
11	S03	Repl License frame LX, EX, EX-L	71145T7WA10	1	44.93	0.2	
33	*	S03 R&I Center pipe	18220T7XA81			m 1.0	
34	S03	Repl Heat shield center	74603T7A000	1	14.73	m 0.2	
35	S03	Repl Heat shield front	74600T7WA00	1	120.08	m 0.2	
36	S03	Repl Center pipe gasket	18302SP0003	1	12.75		
59	S03	Repl RT Roof molding w/o roof rack	74306T7A003	1	51.15	Incl.	
78	*	S03 Repl RT Mirror cover w/o turn signal lunar silver	75201T0AA11YL	1	60.55	Incl.	0.0
SUBTOTALS					490.99	1.4	0.0

NOTES

Prior Damage Notes:
none noted

TOTALS SUMMARY

Category	Basis	Rate	Cost \$
Parts			490.99
Body Labor	1.4 hrs @	\$ 50.00 /hr	70.00
Subtotal			560.99
Sales Tax	\$ 560.99 @	7.0000 %	39.27
County Tax	\$ 560.99 @	1.6250 %	9.14
Additional Supplement Taxes			-0.03
Total Supplement Amount			609.37
NET COST OF SUPPLEMENT			609.37



Supplement of Record 3 with Summary

2020 HOND HR-V LX AWD w/Continuously Variable Transmission 4D UTV 4-1.8L Gasoline Sequential MPI silver

CUMULATIVE EFFECTS OF SUPPLEMENT(S)

Estimate	7,359.97	GARY THOMPSON
Supplement S01	3,570.27	GARY THOMPSON
Supplement S02	3,291.76	GARY THOMPSON
Supplement S03	609.37	GARY THOMPSON
Workfile Total:	\$ 14,831.37	
TOTAL ADJUSTMENTS:	\$ 500.00	
NET COST OF REPAIRS:	\$ 14,331.37	

This is not an authorization to repair.

All GEICO customers have the right to have their vehicle repaired in the shop of their choice.

No Supplement will be honored unless authorized by GEICO.

NOTICE: Vehicles constructed of special metals may require the use of specialized welding and bonding equipment. Proper measuring and structural repair systems are required on today's vehicle to accurately accomplish vehicle repairs. Make sure your shop has the proper equipment to repair your vehicle.

ALTERNATE PARTS DISCLAIMER:

IF A QUALITY REPLACEMENT PART (A/M, LKQ, RECOND OR OPT OEM) APPEARS ON THIS ESTIMATE, IT INDICATES THAT THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. GUARANTEES, IF ANY, APPLICABLE TO THESE REPLACEMENT CRASH PARTS ARE PROVIDED BY THE PART MANUFACTURER OR DISTRIBUTOR RATHER THAN BY THE MANUFACTURER OF YOUR VEHICLE.

***IN ADDITION TO ANY SUCH GUARANTEES, GEICO PROVIDES THE FOLLOWING:

****OWNER LIMITED GUARANTEE**** WE GUARANTEE THAT ALL QUALITY REPLACEMENT BODY PARTS (PARTS NOT MANUFACTURED BY THE MANUFACTURER) IDENTIFIED ON YOUR ESTIMATE, ARE FREE OF DEFECTS IN MATERIAL AND WORKMANSHIP AND MEET GENERALLY ACCEPTED INDUSTRY STANDARDS. THIS PARTS AND LABOR GUARANTEE WILL BE IN EFFECT FOR AS LONG AS YOU OWN THE VEHICLE DESCRIBED IN THE ESTIMATE. THIS GUARANTEE COVERS THE COST OF THE PART, LABOR TO INSTALL, AND INCIDENTALS SUCH AS PAINT AND MATERIALS AND IS SPECIFICALLY LIMITED TO THOSE ITEMS. THIS GUARANTEE DOES NOT COVER LOSS OR DAMAGE THAT IS UNRELATED TO DEFECTS IN THE QUALITY REPLACEMENT PARTS. THIS IS NOT TRANSFERABLE. IF ANY QUALITY REPLACEMENT PARTS ARE DEFECTIVE IN EITHER MATERIAL OR WORKMANSHIP, CONTACT YOUR LOCAL GEICO REPRESENTATIVE.

