

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOO \(NHTSA\);](#) [REDACTED]
Cc: [NHTSA ODI CRD;](#) [REDACTED]
Subject: ODI-11490234
Date: Thursday, December 1, 2022 11:58:58 AM

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[REDACTED]

Subject: ODI 11490234
To: nhtsa.webmaster@dot.gov

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hello after several complaints and safety issues reported on this cars unsafe issues it has been determined the drifting, tire tears and alignment knocking out has been determined from a rack n pinon making the clunking noise causing the unsafe driving. Videos and pictures have been documented for infiniti to be able to hear the noise and see the issue as this has gone unresolved from the manufacturer for 3 years. This is why tow has been moving out of specs so quick. Attached is another alignment on 10 2022 and another one 32 days later in 300 miles with a huge shift in tow. Was set at 0.04 and shifted to 0.14 in 32 days

[REDACTED]

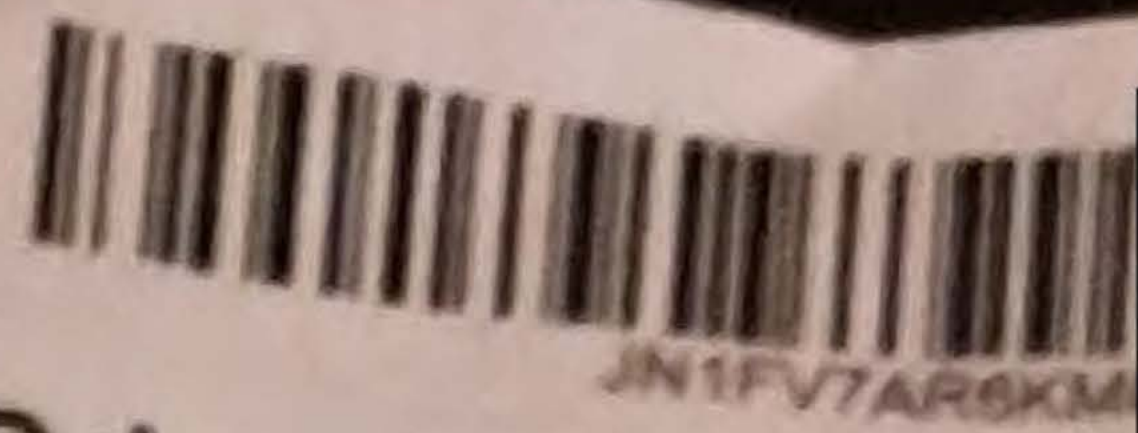
Thank you,

[REDACTED]
ASRC Federal Holding Company

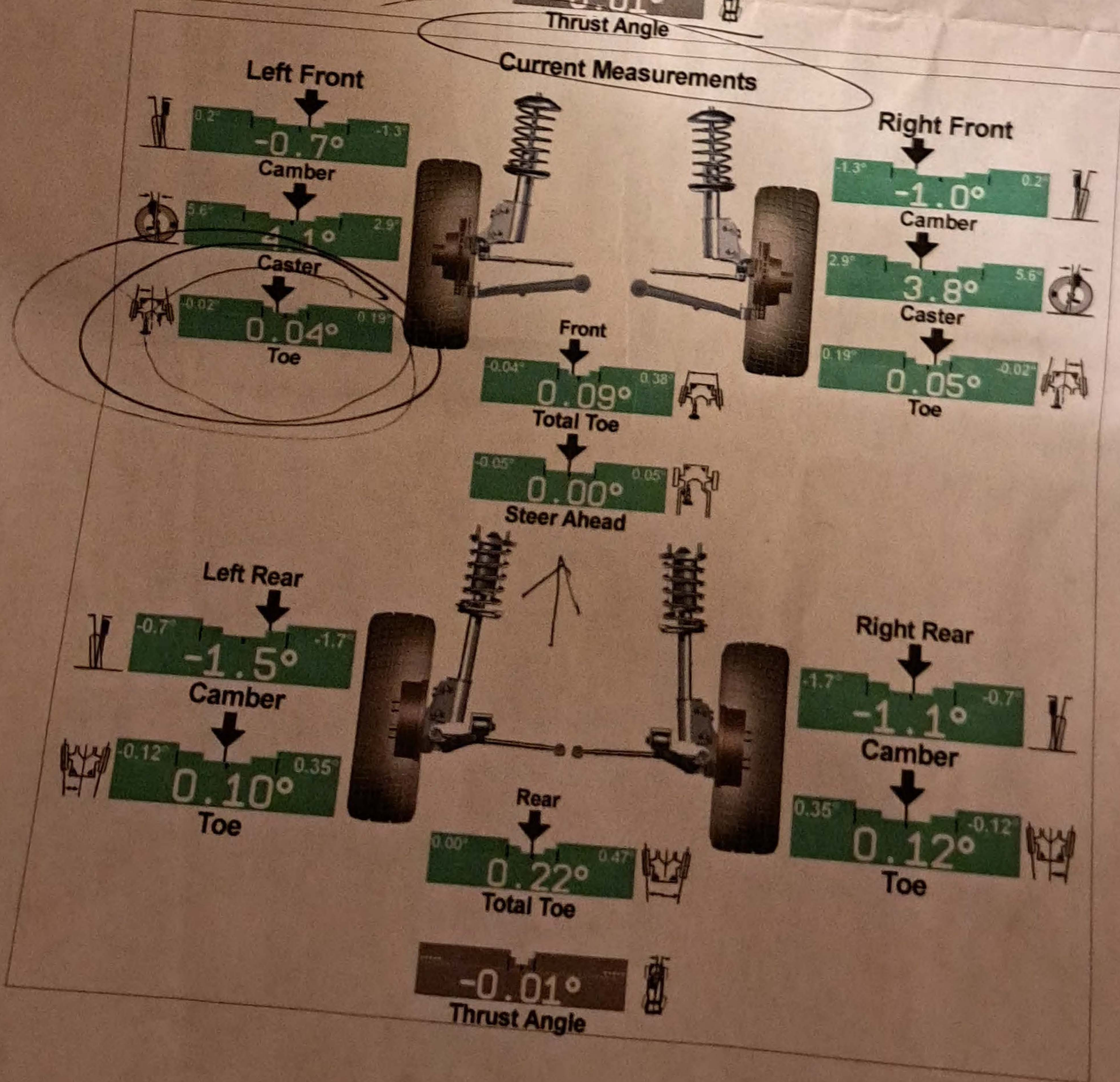
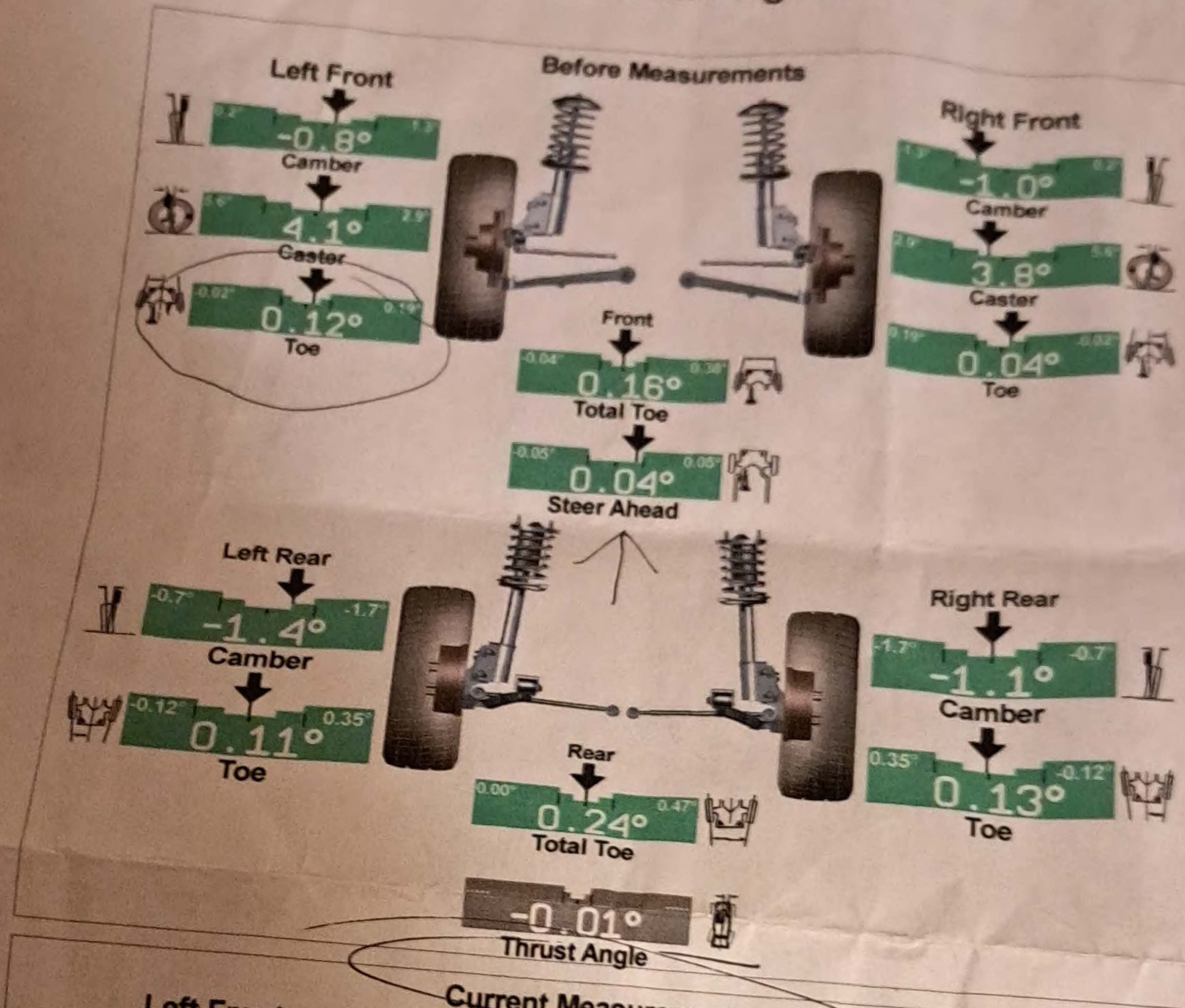
[REDACTED]
7000 Muirkirk Meadows Drive, Beltsville, MD 20705
asrcfederal.com | Purpose Driven. Enduring Commitment.

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10/20/22 3:13 PM
JN1FV7AR6KM



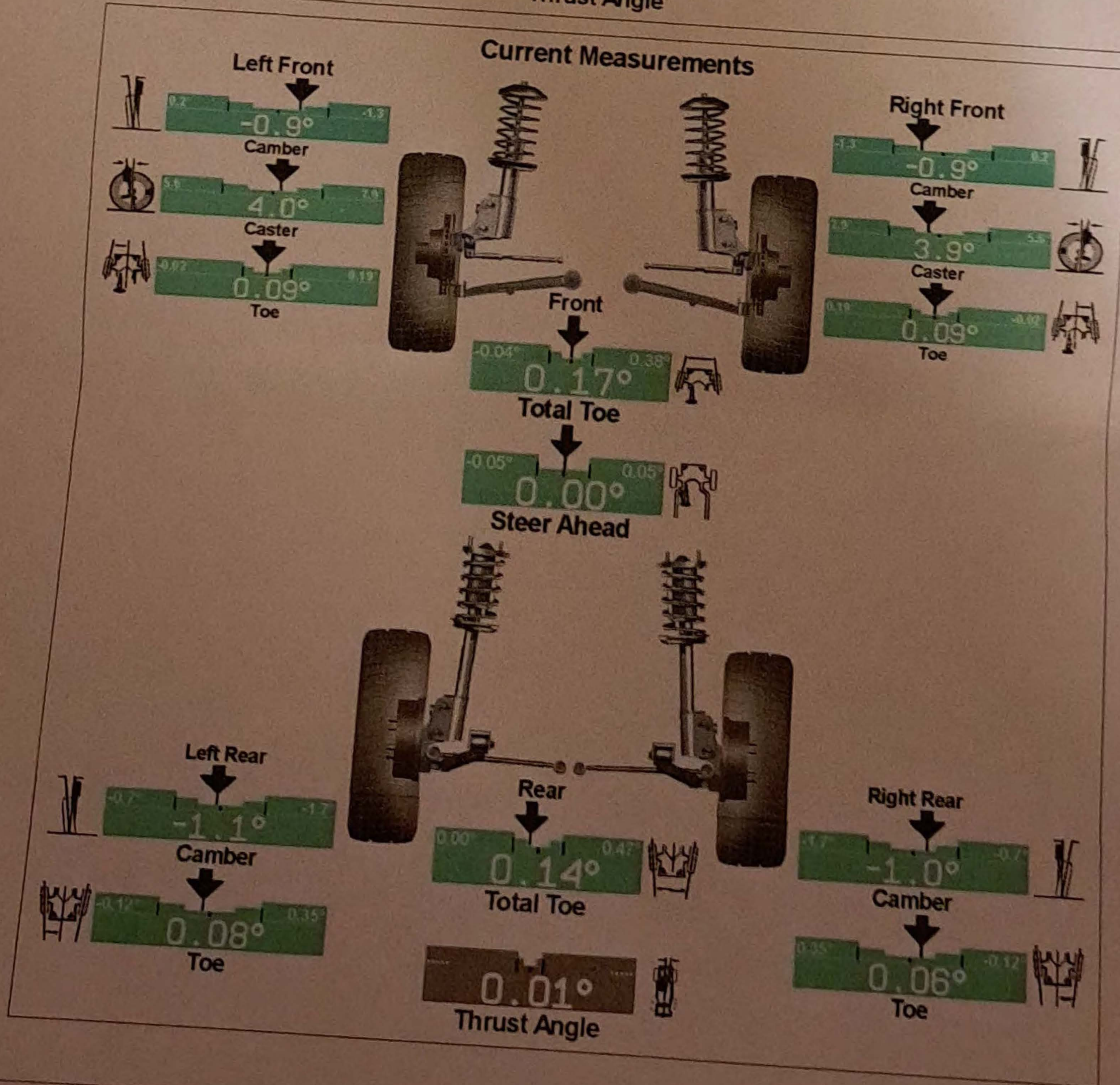
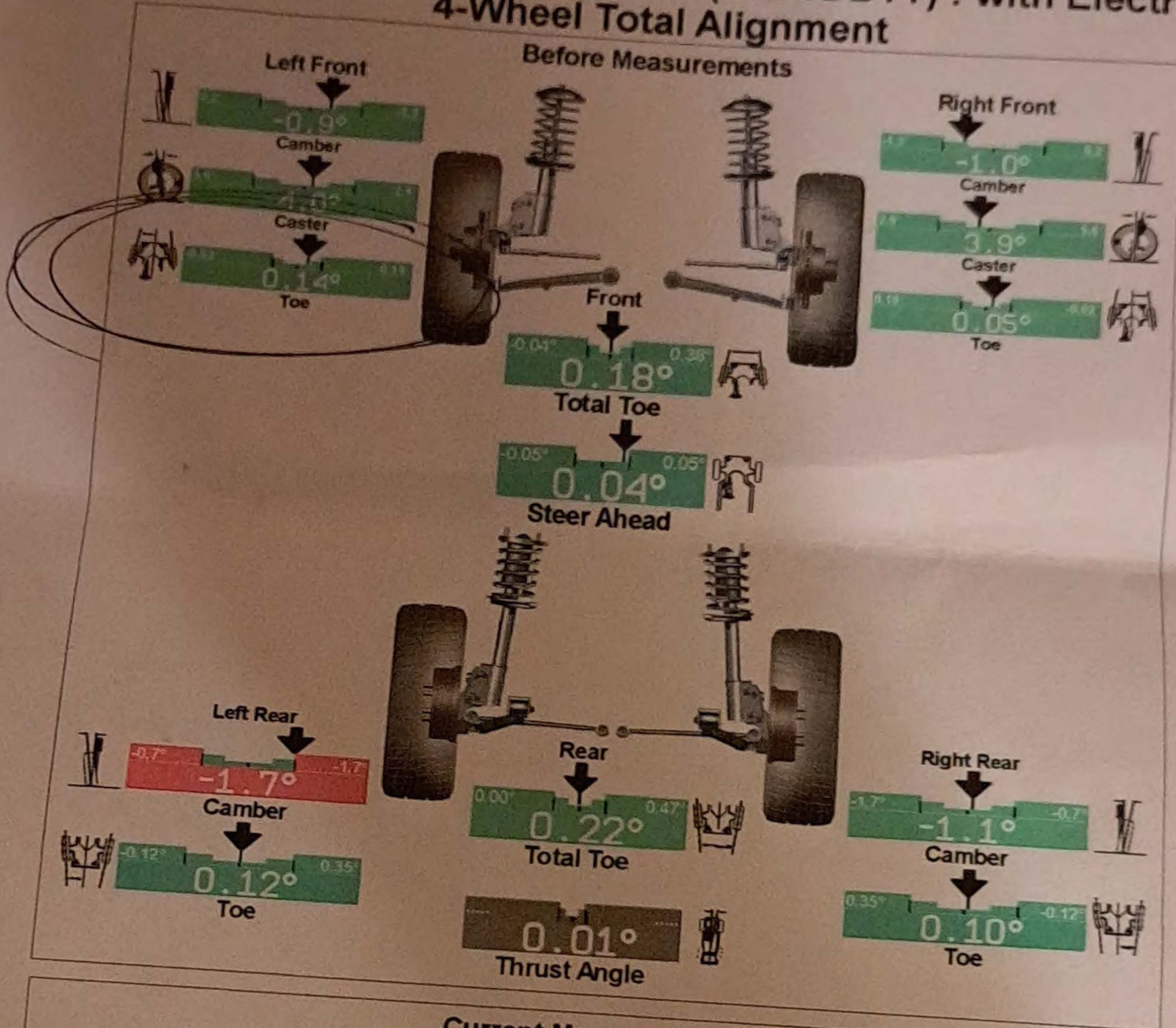
Infiniti : Q50 : 2019 : All Wheel Drive 3.0L Turbo (VR30DDTT) : with Electric Power Steering
4-Wheel Total Alignment



56226
11/23/22 2:34 PM
JN1FV7AR6KM

JN1FV7AR6KM
Odometer:36564

Infiniti : Q50 : 2019 : All Wheel Drive 3.0L Turbo (VR30DDTT) : with Electric Power Steering
4-Wheel Total Alignment



One or more values are not within specification. Tire wear, handling and safety problems may result.