

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [ArtemisSupport](#)
To: [NHTSA.ODI.CRD](#)
Cc: [EVOO \(NHTSA\)](#)
Subject: ArtemisSupport Inbox - VOQ# 11490234 [REDACTED] - Comment -
Date: Tuesday, November 29, 2022 6:21:54 PM

Attention CRD Inbox,

It looks like the Consumer has filed a complaint, so below is a related commentary?. (see below)

Thanks,

[REDACTED]
Artemis Modernized Help Desk

artemis@dot.gov

From: [REDACTED]
Sent: Monday, November 28, 2022 10:15 PM
To: ArtemisSupport <ArtemisSupport@dot.gov>
Subject: Case 11490234

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hello after several complaints and safety issues reported on this cars unsafe issues it has been determined the drifting, tire tears and alignment knocking out has been determined from a rack n pinon making the clunking noise causing the unsafe driving. Videos and pictures have been documented for infiniti to be able to hear the noise and see the issue as this has gone unresolved from the manufacturer for 3 years.