

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

National Highway Traffic Safety Administration		1-800-DASH-2-STOP (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
Date Received		18-OCT-2022		Repository ☐	
Reference No.		11489752			
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		ZIP Code	
The Villages		FL			
Evening Telephone Number					
E-mail Address					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		MAKE		Model	
1FAHP2F88FG		FORD		TAURUS	
Model Year		Engine:		Fuel Type:	
2015		No: Cylinders			
Date Purchased		Dealer's Name and Telephone Number			
Original Owner		Dealer's City		STATE	
		Apple Valley		MN	
Transmission Type		Powertrain		ZIP Code	
☐ Antilock Brakes				55124	
☐ Cruise Control					
Multiple Failure:		Incident Date(s)			
		18-AUG-2022			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Components Codes: 010000 STEERING		Failure Mileage		Failure Speed	
		110000.0		20	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM1 9ABC036)		☐ Original Requirement		Failure Location:	
		☐ Prior Repair			
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No			
Number of Deaths		Reported to Police			
		N			
Narrative Description of Incident(s), Crash(es), Injury(ies).					
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
The contact owns a 2015 Ford Taurus. The contact stated while driving 20 MPH, the steering wheel temporarily lost power steering assist. There was a message displayed to take the vehicle to the dealer. The contact was able to continue driving. The contact stated that the failure reoccurred temporarily on two other occasions. The dealer was notified of the failure and advised the contact to take the vehicle in when the warning light was illuminated. The vehicle was not repaired. The manufacturer was not notified of the failure. The failure mileage was approximately 110,000. Steering wheel control module 89. Replaced FRONT - Re Blower relay coil Electrical assist steering module Repaired G.LINK 1-8-23					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

RECEIVED FEB 28 AM

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Repaired 1-8-23 - [REDACTED]

ATTACH ADDITIONAL SHEETS IF NECESSARY

ORLANDO FL 328

7 FEB 2023 PM 2 L

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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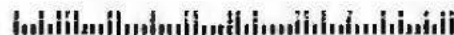
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



NHTSA's Office of Defects Investigation
U.S. Department of Transportation
National Highway Traffic Safety Administration

