

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: DataQuality@dot.gov (NHTSA)
To: EVOO (NHTSA)
Subject: PW: Complaint 11488238
Date: Wednesday, January 18, 2023 4:21:35 PM

From: [REDACTED]
Sent: Wednesday, January 18, 2023 4:01 PM
To: DataQuality@dot.gov (NHTSA) <DataQuality@dot.gov>
Subject: Complaint 11488238

Form Approved: O.M.B. No. 2127-0008

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received	Repository ☐
				06-OCT-2022	Reference No. 11488238
OWNER INFORMATION (Type or Print)				Daytime Telephone Number	E-mail Address
Name	[REDACTED]			[REDACTED]	[REDACTED]
Address	[REDACTED]			[REDACTED]	[REDACTED]
City	Avondale	State	AZ	ZIP Code	[REDACTED]
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side ZACN1AB38LP [REDACTED]			MAKE JEEP	Model RENEGADE	Model Year 2020
Date Purchased 09-03-2020	Dealer's Name and Telephone Number Larry H. Miller 623-298-1956			Engine: No. Cylinders	Fuel Type:
Original Owner ☒	Dealer's City AVONDALE		STATE AZ	ZIP Code 85323	
Transmission Type: ☐ Antilock Brakes ☐ Cruise Control	Powertrain		Multiple Failure:	Incident Date(s) 02-OCT-2022	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Components Codes: 191000 TIRES/TREAD/BELT			Failure Mileage: 25000.0	Failure Speed 35	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make DUNLOP	Tire Model (Name or Number) SIGNATURE II		Tire Size (Example P215/65R15) 225/65R17		
DOT No. (Example: DOTM1 N6K1R36) N6K1JR1R	☐ Original Requirement ☐ Prior Repair		Failure Location: DRIVER SIDE REAR		
Tire Component Code 191000 TIRES/TREAD/BELT			Tire Failure Type: TREAD SEPARATION		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Codes: Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)					
Crash ☐ Yes ☒ No	Prior ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(s), Crash(es), Injury(ies): Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure: i.e., parts repaired or replaced (and if old part is available).					
The contact owns a 2020 Jeep Renegade equipped with Dunlop Tires, Tire Line: Signature 2, Tire Size: 23/60/R17, DOT Number: N6K1JR1R. The contact stated while driving 35 MPH, there was a flapping sound coming from the rear driver's side of the vehicle. The contact was able to get home safely however, after inspecting the tires, the contact became aware of tread separation on the driver's and passenger's side rear tires. The vehicle was taken to the dealer and the contact was informed that the tire manufacturer would be contacted and notified of the failure. The tires were also taken to a tire shop and the contact was informed that the tires were defective. The tires were not replaced. The manufacturer was not contacted. The failure mileage was 25,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

CUSTOMER #:

INVOICE



Chrysler Jeep AVONDALE

 10055 W. Papago Freeway, Avondale, AZ 85323
 Service Dept. (623) 298-1256 / Fax (623) 298-1260
 Main (623) 298-1100
 LarryHMillerChryslerJeepAvondale.com

AVONDALE, AZ

DUPLICATE 2

PAGE 1

HOME:

CONT

BUS:

CELL:

SERVICE ADVISOR: 901 ALFREDO ENRIQUEZ

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MI/AGE IN/OUT	TAG
JETSET BLU	20	JEEP RENEGADE	ZACNJABH3LP		24453/24458	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
03JUL20 IS			12:45 30AUG22			
R.O. OPENED	READY	OPTIONS	SOLD-STK	DLR	ENG:2.4 Liter	

12:10 21JUL22 12:04 25JUL22

LINE OPCODE TECH TYPE HOURS

C Multi-point inspection

15 Multi-point inspection

680368IFREE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: (N/C) 0.00

D TCA oil and filter change / rotate tires (Synthetic Gas)

ITCS TCA oil and filter change / rotate tires

(Synthetic Gas)

680368 CLCE

1 4892339BB FILTER-ENGINE OIL

12.09 13.09

6 68522999AA OIL-0W20

9.70 7.41

PARTS: 41.91 LABOR: 13.09 OTHER: 0.00 TOTAL LINE D: 55.00

24453

RAISE VEHICLE ON LIFT, OR UTILIZE DRIVE-OVER PIT FACILITY. PERFORM

VISUAL INSPECTION OF COMPONENTS UNDER THE VEHICLE, LUBE WHEN

APPLICABLE. DRAIN ENGINE OIL, REMOVE AND REPLACE ENGINE OIL FILTER

ASSEMBLY OR CARTRIDGE. RE-INSTALL DRAIN PLUG, CLEAN AND WIPE AFFECTED

AREA, CHECK ALL UNDER VEHICLE FLUID LEVELS WHERE APPLICABLE. REFILL

ENGINE OIL TO PROPER LEVEL AND RECHECK. PERFORM VISUAL INSPECTION OF

UNDER HOOD COMPONENTS, REFILLED FLUID LEVELS WHERE APPLICABLE. PERFORM

TIRE ROTATION IF NEEDED, CHECKED TIRE PRESSURES AND SET TO PROPER LEVEL

ACCORDING TO TIRE AND OR MANUFACTURER.

lof/rot complete, wheel lock in trunk

E Customer States CLICKING NOISE FROM REAR. WORST AT 35 TO 45 MPH

700 Steering/Suspension/Steering Wheel Concern

[Customer States CLICKING NOISE FROM REAR,

WORST AT 35 TO 45 MPH]

123IFREE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: (N/C) 0.00

24453 unable to duplicate the concern UNABLE TO DUPLICATE AND

ABNORMAL NOISE., JUST HEARD THINGS IN SPARE TIRE COMPARTMENT RATTLING.

F Balance Tires only while performing TCA rotation

Disclaimer of Warranties: Any warranties on the products sold hereby are those of the manufacturer. LARRY H. MILLER CHRYSLER JEEP AVONDALE HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE and Larry H. Miller Chrysler Jeep Avondale, neither assumes nor authorizes any other person to assume for it any liability in connection with this sale. For a detail of your warranty see your service advisor/consultant or ASM.

SUPPLIES: A labor charge not to exceed 10% of the labor charge is included for supplies used on your vehicle. Applicable supply items are: aerobics, solvents, tape, waxes, protective gloves, nuts, bolts, washers, tape, pins, towels, solder, wire, sealers, battery cleaners, lubricant spray and etc.

A HAZARDOUS WASTE DISPOSAL charge will be made for hazardous material removed from your vehicle. Hazardous waste include: Oils, gasoline, antifreeze, freon, tires, batteries, etc.

CONSENT: I consent to receive telephone calls, text messages and emails, including autodialed, prerecorded and artificial voice calls, ring back tones and text messages for marketing, servicing and collection purposes from the dealership at the telephone number(s) provided, including cell phone numbers. The consent applies to the dealership and affiliates, agents and service providers to use electronic or verbal means to contact me as the law allows.

I voluntarily consent to the aforementioned and understand that transaction contemplated between myself and the dealership, whether or not completed, is not conditioned upon my consent of the above.

To opt out submit your request via email to optout@lhmiller.com

☐ CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

11/11/21 10

CUSTOMER #:

INVOICE

Larry H. Miller
Chrysler Jeep AVONDALE

10055 W. Papago Freeway, Avondale, AZ 85323
 Service Direct (623) 298-1256 • Fax (623) 298-1260
 Main (623) 298-1100
 LarryH.Miller@ChryslerJeepAvondale.com

AVONDALE, AZ

DUPLICATE 2

PAGE 2

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 801 ALFREDO ENRIQUETZ

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
JETSET BLU	20	JEEP RENEGADE	ZACNJABB3LE		24453/24458		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
03JUL20	IS		12:45 30AUG22			TCA	25JUL22
R.O. OPENED	READY	OPTIONS:	SOLD-STK:	DLR	ENG:	2.4 Liter	

12:10 21JUL22	12:04 25JUL22						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

9A Balance Tires only while performing TCA rotation

680368 CP 55.00 0.00 0.00 TOTAL LINE F: 55.00

24453

AT YOUR APPROVAL, REMOVED WHEELS AND TIRES FROM VEHICLE, PERFORMED SPIN BALANCE OF ALL, SET BALANCE WITH PROPER WEIGHTS, CHECKED FOR DAMAGE OR IMPERFECTIONS. INSPECT BRAKE LININGS AND COMPONENTS. CHECKED UNDERCARRIAGE FOR LEAKS. SET TIRE PRESSURE TO TIRE AND OR MANUFACTURER LEVELS.

balance complete

G TCA Plan (3 services @ \$55.00 each) Valid for 1 year from date of purchase

355 TCA Plan (3 services @ \$55.00 each) Valid for 1 year from date of purchase

99 CCMC

0.00 0.00

355 TCA Maint Plan 3/55 165.00 165.00

PARTS: 0.00 LABOR: 0.00 OTHER: 165.00 TOTAL LINE G: 165.00

H Check for Open Recalls & no open recalls at this time

REC check for Open Recalls & no open recalls at this time

99IFREE

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE H: 0.00

I** Align Front & Rear Suspension

10A Align Front & Rear Suspension

123 CFW

149.95 149.95

PARTS: 0.00 LABOR: 149.95 OTHER: 0.00 TOTAL LINE I: 149.95

24458 ROAD TEST VEHICLE FOR VERIFICATION PURPOSES. RAISE VEHICLE ON ALIGNMENT RACK OR POSITION VEHICLE OVER ALIGNMENT RACK PIT AND CHECK UNDERCARRIAGE, STEERING AND SUSPENSION FOR CONDITION AND DAMAGE.

CONNECT LASER EYE EQUIPMENT TO ALL FOUR WHEELS AND ENABLE MACHINE. TAKE

Disclaimer of Warranties: Any warranties on the products sold hereby are those of the manufacturer. LARRY H. MILLER CHRYSLER JEEP AVONDALE HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE and Larry H. Miller Chrysler Jeep Avondale neither assumes nor authorizes any other person to assume for it any liability in connection with this sale. For a detail of your warranty see your service advisor/consultant or ASM.

SUPPLIES: A token charge not to exceed 10% of the labor charge is included for supplies used on your vehicle. Applicable supply items are: aerosols, solvents, rags, tapes, protective gloves, nuts, bolts, washers, tape, glue, towels, solder, wire, sealers, battery cleaners, lubricant spray and etc.

A HAZARDOUS WASTE DISPOSAL charge will be made for hazardous material removed from your vehicle. Hazardous wastes include: Oil, gasoline, antifreeze, transmission fluid, etc.

CONSENT: I consent to receive telephone calls, text messages and emails, including autodialed, prerecorded and artificial voice calls, ringless voicemails and text messages for marketing, servicing and collection purposes from the dealership at the telephone number(s) provided, including cell phone numbers. This consent applies to the dealership and affiliates, agents and service providers to use electronic or verbal means to contact me as the law allows.

I voluntarily consent to the aforementioned and understand that transaction contemplated between myself and the dealership, whether or not completed, is not conditioned upon my consent of the above.

To opt out submit your request via email to optout@hmmauto.com

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

Customer Care - 800-992-1997.

CUSTOMER #:

INVOICE

Larry H. Miller

Chrysler Jeep AVONDALE

10055 W. Papago Freeway, Avondale, AZ 85323
Service Direct (623) 298-1256 • Fax (623) 298-1260
Main (623) 298-1100
LarryHMillerChryslerJeepAvondale.com

AVONDALE, AZ

DUPLICATE 2

HOME: [REDACTED]
BUS: [REDACTED]

CONT: [REDACTED]
CELL: [REDACTED]

SERVICE ADVISOR: 801 ALFREDO ENRIQUEZ

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
JETSET BLU	20	JEEP RENEGADE	ZACNJABB3LPL31285		24453/24458	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
03JUL20	IS		12:45 30AUG22			25JUL22
R.O. OPENED	READY	OPTIONS:	SOLD-STK:	DLR:	ENG:	2.4 Liter

12:10 21JUL22 12:04 25JUL22

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
MEASUREMENTS OF CURRENT CONDITION OF FRONT END TOE, CASTER AND CAMBER, REAR TOE AND CAMBER. MAKE ADJUSTMENTS TO FRONT TOE, CASTER AND CAMBER WHEN APPLICABLE, CENTER STEERING WHEEL ANGLE. ADJUST REAR TOE AND CAMBER WHEN APPLICABLE. REMOVE VEHICLE AND ROAD TEST FOR COMPLETENESS							

J** Replace Engine Air Filter

3 Replace Engine Air Filter
123 CP

1 68247339AA FILTER-AIR	28.00	LABOR:	24.95	OTHER:	0.00	TOTAL LINE J:	52.95
24458 DISASSEMBLE AIR FILTER HOUSING FOR ACCESS, REMOVE OLD FILTER AND DEBRIS, CLEAN OUT HOUSING. INSTALL NEW ENGINE AIR FILTER, AND REASSEMBLE HOUSING.							

ESTIMATE: 135.00 21JUL22 12:10 SA: 801
CONTACT:

ESTIMATE: 174.95 21JUL22 12:10 SA: 801
CONTACT:

CUSTOMER PAY SHOP SUPPLIES FOR REPAIR ORDER

2.50

Thank you for your business!
It is important to us that you are completely satisfied with our work and how you were treated. Please take the time to return the Chrysler survey. Please let us know if there is any reason you could not give us a completely satisfied rating.

Disclaimer of Warranties: Any warranties on the products sold hereby are those of the manufacturer. LARRY H. MILLER CHRYSLER JEEP AVONDALE HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE and Larry H. Miller Chrysler Jeep Avondale, neither assumes nor authorizes any other person to assume for it any liability in connection with this sale. For a detail of your warranty see your service advisor/consultant or ASM.

SUPPLIES: A token charge not to exceed 10% of the labor charge is included for supplies used on your vehicle. Applicable supply items are: aerosols, solvents, rags, wipes, protective gloves, nuts, bolts, washers, tape, pins, towels, solder, wire, sealers, battery cleaners, lubricant spray and etc.
A HAZARDOUS WASTE DISPOSAL charge will be made for hazardous material removed from your vehicle. Hazardous waste include: Oils, gasoline, antifreeze, transmission, tires, batteries, etc.

CONSENT: I consent to receive telephone calls, text messages and emails, including automated, pre-recorded and artificial voice calls, ring less voicemails and text messages for marketing, servicing and collection purposes from the dealership at the telephone number(s) provided, including cell phone numbers. The consent applies to the dealership and affiliates, agents and service providers to use electronic or verbal means to contact me as the law allows.
I voluntarily consent to the aforementioned and understand that transaction contemplated between myself and the dealership, whether or not completed, is not conditioned upon my consent of the above.
To opt out submit your request via email to optout@lhmauto.com

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	242.99
PARTS AMOUNT	69.91
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	167.50
TOTAL CHARGES	480.40
LESS INSURANCE	58.69
SALES TAX	6.37
PLEASE PAY THIS AMOUNT	428.08

CUSTOMER #:

INVOICE

Larry H. Miller
Chrysler Jeep
Avondale10055 W. Papago Freeway, Avondale, AZ 85323
Service Direct (623) 298-1286 Fax (623) 298-1280
Main (623) 298-1100
LarryHMillerChryslerJeepAvondale.com

AVONDALE, AZ

PAGE 1

HOME

CONT

BUS:

CELL:

SERVICE ADVISOR: 801 ALFREDO ENRIQUEZ

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
JETSET BLU	20	JEOP RENEGADE	ZACNJABB3LP		25965/25965		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
03JUL20 IS			17:00 30OCT22			VMD	31OCT22
R.O. OPENED		READY	OPTIONS:	SOLD-STR	DLR:	ENG:2.4 Liter	

13:37 06OCT22 13:13 31OCT22

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

A C/S THAT THE LEFT REAR AND RIGHT REAR TIRES ARE SEPERATING AND THE
OTHER TIRES ARE UNSAFE - DUNLOP TIRE WARRANTY PART# TDU0004819

4 9M4 Mount & Balance 4 Tires

680350 CP

161.91 161.91

4 TDU0004819 TIRE-215/60R17 T96

104.00 104.00

4 TDF Tire Disposal Fee

2.00 2.00

PARTS: 482.00 LABOR: 161.91 OTHER: 8.00

TOTAL LINE A: 581.91

25965

AT YOUR APPROVAL, WE REMOVED WHEEL AND TIRE ASSEMBLIES,
DISMOUNTED THE OLD TIRES FROM THE RIM AND REMOVE OLD WEIGHTS. CLEAN AND
CHECKED BEAD AREA, INSTALLED NEW TIRE ASSEMBLIES, SPIN BALANCE
AND APPLY PROPER WEIGHTS, RECHECKED BALANCE AND SET TIRES TO PROPER
PRESSURE, INSTALLED ON THE VEHICLE. ROAD TEST WHEN APPROPRIATE.
ALL 4 TIRES REPLACED MOUNTED AND BALANCED

DOT M6KTJUR1R2322

DOT M6KTJUR1R2322

DOT M6KTJUR1R2522

DOT M6KTJUR1R2522

*** THIS IS A DUNLOP TIRE WARRANTY. DUNLOP APPROVED TO REPLACE ALL
4 TIRES AND THE CUSTOMER PAYS A PORTION. DUNLOP AUTH# A812721 TOTAL =
\$309.00 **** CUSTOMER IS TO PAY \$328.58 ****

B Express Multi Point Inspection

15E Express Multi Point Inspection

99IFREE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

ESTIMATE: 0.00

06OCT22 13:37 SA: 801

CONTACT:

CUSTOMER PAY SHOP SUPPLIES FOR REPAIR ORDER

16.00

Disclaimer of Warranties: Any warranties on the products sold hereby are those of the manufacturer. LARRY H. MILLER
CHRYSLER JEEP AVONDALE HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED
INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE and Larry H.
Miller Chrysler Jeep Avondale, neither assumes nor authorizes any other person to assume for it, any liability in connection
with this sale. For a detail of your warranty see your service advisor's contract or ASA's.

SUPPLIES: A token charge not to exceed 10% of the labor charge is included for supplies used on your vehicle.
Applicable supply items are: sockets, solvents, rags, wipes, protective gloves, nuts, bolts, washers, tape, pins,
tows, solder, wire, sealers, battery cleaners, lubricant spray and etc.
A HAZARDOUS WASTE DISPOSAL charge will be made for hazardous material removed from your vehicle.
Hazardous waste include: Oils, gasoline, antifreeze, freon, tires, batteries, etc.

CONSENT: I consent to receive telephone calls, text messages and emails, including autodialed, prerecorded and
artificial voice calls, ring less voicemail and text messages for marketing, servicing and collection purposes from
the dealership at the telephone number(s) provided, including cell phone numbers. The consent applies to the
dealership and affiliates, agents and service providers to use electronic or verbal means to contact me as the
law allows.

I voluntarily consent to the aforementioned and understand that transaction contemplated between myself and
the dealership, whether or not completed, is not conditioned upon my consent of the above.
To opt out submit your request via email to optout@hmlauto.com

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #:

**Larry H. Miller
Chrysler Jeep
Avondale**

INVOICE

10055 W. Papago Freeway, Avondale, AZ 85323
Service Direct (623) 298-1256 • Fax (623) 298-1260
Main (623) 298-1100
LarryHMillerChryslerJeepAvondale.com

AVONDALE AZ

PAGE 2

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 801 ALFREDO ENRIQUEZ

1. COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
JETSET BLU	20	JEOP RENEGADE	ZACNJABB3LP		25965/25965		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	POINT	RATE	PAYMENT	INV. DATE
03JUL20	IS		17:00 30OCT22			VMD	31OCT22
R.O. OPENED	READY	OPTIONS	SOLD-STR	DLR	ENG	2.4 Liter	

13:37 06OCT22 13:13 31OCT22
LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

Thank you for your business!
It is important to us that you are completely
satisfied with our work and how you were
treated. Please take the time to return the
Chrysler survey. Please let us know if there
is any reason you could not give us a
completely satisfied rating.

\$309.00 from Account

Disclaimer of Warranties: Any warranties on the products sold hereby are those of the manufacturer. LARRY H. MILLER CHRYSLER JEEP AVONDALE HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE and Larry H. Miller Chrysler Jeep Avondale, neither assumes nor authorizes any other person to assume for it any liability in connection with this sale. For a detail of your warranty see your service advisor/representative of ASM.

SUPPLIES: A token charge not to exceed 10% of the labor charge is included for supplies used on your vehicle. Applicable supply items are: aerosols, solvents, rags, wipes, protective gloves, nuts, bolts, washers, tape, pins, towels, solder, wire, sealers, battery cleaners, lubricant spray and etc.
A HAZARDOUS WASTE DISPOSAL charge will be made for hazardous material removed from your vehicle. Hazardous waste include: Oil, gasoline, antifreeze, freon, tires, batteries, etc.

CONSENT: I consent to receive telephone calls, text messages and emails, including auto-dialed, prerecorded and artificial voice calls, ring less voicemails and text messages for marketing, servicing and collection purposes from the dealership at the telephone number(s) provided, including cell phone numbers. The consent applies to the dealership and affiliates, agents and service providers to use electronic or verbal means to contact me as the law allows.

I voluntarily consent to the aforementioned and understand that transaction contemplated between myself and the dealership, whether or not completed, is not conditioned upon my consent of the above.
To opt out submit your request via email to apout@lhmls.com

☒ CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	161.91
PARTS AMOUNT	412.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	24.00
TOTAL CHARGES	597.91
LESS INSURANCE	309.00
SALES TAX	37.67
PLEASE PAY THIS AMOUNT	326.58

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Sent from my iPad