

by Hotline

**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

U.S. Department of Transportation
National Highway Traffic Safety Administration

FOR AGENCY USE ONLY 100148

Date Received

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OWNER INFORMATION (Type or Print)

Name	[REDACTED]			Daytime Telephone Number	[REDACTED]	E-mail Address	[REDACTED]
Address	[REDACTED]			Evening Telephone Number	[REDACTED]		
City	Hawkins	State	TEXAS TX	ZIP Code	[REDACTED]		

The information you provide will be used to identify potential safety-related defects. We may share your information with the appropriate vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FTYR10U24[REDACTED]		MAKE	Ford	Model	Ranger	Model Year	2004
Date Purchased	Dealer's Name and Telephone Number Individual			Engine: No: Cylinders	Fuel Type:		
Original Owner <input type="checkbox"/>	Dealer's City	STATE	ZIP Code	Incident Date(s) 01-DEC-2021			
Transmission Type	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:				

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 140000 AIR BAGS	Failure Mileage 120000.0	Failure Speed 10
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make:	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM1 GABC036)	<input type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 1 ONE	Number of Deaths NONE	Reported to Police Y YES
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Narrative Description of Incident(s), Crash(es), Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owned a 2004 Ford Ranger. The contact stated while driving at 10-15 MPH and making a right turn, a vehicle from the opposite lane crashed into the driver's side of the vehicle and the vehicle rolled over about 10 ft in the air, rolled over in a ditch, and landed on its wheel. The air bags did not deploy. The emergency units were unable to assist the contact out of the vehicle as the roof had caved in and was resting on her head. The contact crawled out of the vehicle and was transported to the hospital. The contact sustained a concussion and severe pain in the neck between her shoulder blade which has limited her movements. Additionally, the contact sustained damaged nerves on the left hand and left leg, and chronic lower back pain. The vehicle was towed to a tow lot where it was totaled. A police report was filed. The dealer was not notified of the failure. The manufacturer was notified of the failure and informed the contact that the VIN was included in NHTSA Campaign Number: 21V081000 (Air Bags). The manufacturer also informed the contact that she did not receive a recall notification because recall notifications were not sent to each vehicle owner of the affected vehicles. The failure mileage was approximately 120,000.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

1 [redacted] was coming off of Linden Valley Rd. on Hwy 80 December 1st 2021. A lady named [redacted] came into my lane sideswiped me, threw me 10 feet in the air, rolled my truck & totaled it out. She crumpled the frame, she broke everything even broke the axle. The hit was on the left side bent on my skull. The air bag didn't go off. I have pictures & witnesses. I was headed to Mitchell then to Hopkins. The tailgate was hanging by a cord on the ground.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE



US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

To whom it may concern
My name is



[REDACTED]

+

my wreck was on
December 1st 2021.

It happened in Smith
County. I was in the right
lane. A lady coming down
the hill was in the left lane.
She came over into my
lane, + side swiped me.

She totalled out our truck
The air bags didn't deploy.

I had glass going everywhere.



It didn't keep
anything off me, not,

[REDACTED]

even the cab.

The Ems workers saw that the bags didn't go off &

Whatts towing in Mineola

also saw that they didn't go off. I hurt all the time,

my shoulders, neck & between my shoulders. I

had a bad headache for a few months.

[REDACTED]
[REDACTED]
Hampkins, Texas

NORTH TEXAS TX P&DC
DALLAS TX 750
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