



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



October 31, 2022

NEF-109 ela
Ref. No. 11486604

[REDACTED]
Pahrump, NV [REDACTED]

Dear [REDACTED]

Thank you for the letter about your model year (MY) 2013 Hyundai Veloster vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI). I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. ODI has received reports similar to yours and is reviewing all available data concerning allegations of engine failures in the MY 2013 Veloster, among other Hyundai vehicles. On December 22, 2021, ODI opened an investigation, Engineering Analysis (EA) 21-003, to further analyze vehicle engine failures in MY 2011 through MY 2016 Hyundai vehicles. To date, our investigation continues, and no determinations have been reached. We recommend that you contact Hyundai and your local dealer if you require further assistance in this matter.

We entered your information into our database where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be reviewed on our website.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement