

U.S. Department of Transportation

National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Safety Hotline

FOR AGENCY USE ONLY 100148

Date Received

26 SEP-2023

Repository ☐

Reference No.
11486391

OWNER INFORMATION (Type or Print)

Name

Address

City

Richmond

State

VA

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53977 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KNAGE124375

MAKE
KIA

Model
OPTIMA

Model Year
2007

Date Purchased

Dealer's Name and Telephone Number

Engine:
No. Cylinders

Fuel Type:

Original Owner ☐

Dealer's City/Town/City

STATE
CA

ZIP Code
95380

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

13 SEP-2022

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 140000 AIR BAGS, 030000 BRAKES (PWS)

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9ABC036)

☐ Original Requirement
☐ Prior Repair

Failure Location

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make

Date Manufactured:

Model No./Name

Seat Type

Installation System

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

NONE (SERIOUSLY)

Number of Deaths

NONE

Reported to Police

Narrative Description of incident(s), crash(es), injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure: i.e. parts repaired or replaced (and if old part is available).

The contact owned a 2007 Kia Optima. The contact stated while driving at 5-10 MPH, the vehicle before her vehicle slowed down suddenly. The contact slammed the brakes and the air bags deployed and deflated. However, the brake pedal hesitated to respond and became soft, causing the contact to crash into the vehicle in front of her. The contact was unsure whether there were warning lights illuminated. The contact stated that it appeared that the air bag deployment overrode the brake system and caused the stopping distance delay. There were no injuries sustained. The vehicle was towed to the contact's residence. The vehicle was totaled. A police report was filed. The dealer and the manufacturer were not notified of the failure. The failure mileage was unknown.

ACTUALLY, WHEN I SLAMMED ON THE BRAKES, WHAT LOOKED LIKE A WHITISH PLASTIC SHEET CAME UP (OR OUT) AGAINST THE INSIDE WINDSHIELD TOTALLY OBSCURING MY VISION, BUT IF IT WAS ANIMATING IT HAD NO AIR IN IT, DID NOT COME INTO CONTACT WITH MY FACE OR BODY, BUT JUST SEEMED TO BE A WHITISH SHEET STUCK TO THE INSIDE OF THE WINDSHIELD. AT THE SAME TIME, IT APPEARED AND TOTALLY BLOCKED MY VIEW AHEAD. THE BRAKE PEDAL WENT "SOFT" ALL THE WAY TO THE FLOOR, SO FOR ABOUT 2 OR 3 SECONDS (WHILE THE SHEET ON THE WINDSHIELD CAME UP). I HAD NO BRAKING POWER OR VIEW OF THE ROAD AND CARS AND SCENE AHEAD. IF THE BRAKES HAD (INSTEAD) CONTINUED TO HOLD I THINK THE CRASH WOULD HAVE BEEN AVOIDED - THOSE WERE CRUCIAL MOMENTS - NOT BEING ABLE TO SEE AHEAD ALSO GAVE ME NO INFO ON WHETHER TO SUEVE TO ONE SIDE WOULD HAVE BEEN SAFER / WISER. THE SHEET THAT CAME UP MAY HAVE BEEN AN AIR BAG SHELL THAT NEVER INFLATED, INSTEAD IT BLOCKED MY VIEW ENTIRELY, AND AT THE SAME TIME, FOR MAYBE 2 OR 3 SECONDS, THE BRAKES WENT DEAD! TOTALLY TO THE FLOOR WITHOUT PEDAL AT ALL. AFTER THAT, THEY HELED AGAIN, BUT IT WAS TOO LATE TO STOP MY KID FROM CRASHING! I AM GLAD I WASN'T HURT + NOBODY WAS, BUT THOSE FEW SECONDS COST ME MY CAR.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579). This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

P.S. NO ONE TOLD ME TO NOTIFY THE DEALER OR MANUFACTURER.

I AM SCARY, BUT I USED TO BE SCARY. I MOVED INTO THIS APARTMENT IMMEDIATELY AFTER I WAS ROBBED AND MY IMPRISONMENT. THE POLICE CAME WHEN I CALLED, BUT SAID THAT BECAUSE THE LOOK WENT BACK THEN, THEY DON'T CONSIDER IT A ROBBERY (GIF IT WERE FOR 600 NO LUCK AT ALL).