



Wellington, KS 67152

TO ADMINISTRATION

ENCLOSED IS A ROUGH
DRAFT OF A LETTER SENT
TO YOU AND KEYSTONE.

I HAVE YET TO RECEIVE
THIS REGULATOR FOR MY
2021 CAMPER THAT I
PURCHASED "BRAND NEW".

PLEASE DO WHAT IS
RIGHT.

SEND ME A REGULATOR
THAT WILL REPLACE
THE "CHEAP" REGULATOR
THAT KEYSTONE CHOSE
TO INSTALL IN "NEW"
PRODUCTS.

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)



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AUG 25-22

TO WHOM IT MAY CONCERN

IN REGARDS TO RECEIVING YOUR LETTER OF CONCERN FOR THE LP REGULATOR, I ASSUME YOU EXPECT THE CUSTOMERS THAT PURCHASED A BRAND NEW CAMPER TO SPEND THEIR TIME AND ASSOCIATED COST TO APPEASE YOU.

A YEAR AGO I DID THIS. I BROUGHT MY BRAND NEW CAMPER BACK TO CAMPER WORLD IN WICHITA. A ONE DAY REPAIR THAT I HAD AN APPOINTMENT FOR, LASTED 75 DAYS. THE EXPERIENCE WAS TERRIBLE, I AM SURE YOU HAVE THESE RECORDS, AND REALIZE HOW POOR YOUR WARRANTY AND SERVICE IS.

I HAVE NO CONFIDENCE IN YOUR WARRANTY OR THE QUALITY OF YOUR WORKMANSHIP. AFTER BRINGING MY CAMPER HOME LAST YEAR, IT WAS NECESSARY FOR ME TO REPAIR DAMAGE THAT WAS CAUSED BY YOUR "SERVICE".

YOU ARE ALLOWING THAT YOU ARE NOT GOING TO BE LIABLE FOR MY REGULATOR. YOU ARE WANTING TO PUT THE BALL IN MY COURT.

WITH THIS LETTER I AM REQUESTING THAT YOU SEND THE REGULATOR TO ME. SHOULD YOU CHOOSE NOT TO PROVIDE THIS REGULATOR TO ME + I AM PUTTING THE "BALL" AND LIABILITY BACK ON YOU.

MY LAWYER FRIEND AND I WILL EACH KEEP A COPY ON FILE



KEYSTONE
RV COMPANY

RECREATIONAL VEHICLE
SAFETY RECALL NOTICE

Safety Recall: 21V-708

Safety Advisory: 21-414

April 18, 2024

IMPORTANT SAFETY RECALL – 5th Notice

WELLINGTON, KS



This notice applies to your vehicle: 4YDT28723

Dea

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Our records indicate
YOUR UNIT HAS NOT BEEN
REMEDIED.
Please DO NOT ignore this notice!

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019-2021 Aspen Trail, Bullet, Coleman, Cougar, Hideout, Passport, Springdale, Sprinter, and 2019 Fuzion. Impact, Kodiak, Residence, Retreat, Summerland Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

It has been decided that the Winn-Tec Model 6020 dual stage propane regulator with date code 18 XX, 19 XX, 20 XX, and 21 XX may supply elevated, intermittent, or low propane pressure to the appliances. An increase in propane pressure, could cause the flame of the appliance to become larger, and under certain rare circumstances, may ignite adjacent materials resulting in a fire. Appliances that can be affected by an excessive flame are the stovetop, oven, water heater, furnace and refrigerator.

***What we
will do***

Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to replace the existing regulator with a new regulator. The service and parts required for this corrective action will be provided at no charge to you.

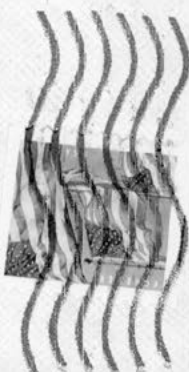
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MICHITA KS 670

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