



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**



October 17, 2022

NEF-109 tgd  
Ref. No. 11485155

Spring Hill, F

Dear

Thank you for the letter about your model year (MY) 2022 Chevrolet Bolt EV vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. You indicate that your MY 2022 Chevrolet Bolt EV is affected by the defect identified in NHTSA Safety Recall Campaign No. 21V-650. As you know, the recall addresses a problem with the high voltage battery that may catch fire when charged to full or nearly full capacity in certain MY 2020 through MY 2022 Chevrolet Bolt vehicles.

According to General Motors (GM) the final remedy for Recall 21V-650 is now available. Please note that it is not unusual for manufacturers to have an inadequate inventory of recall parts shortly after a recall is announced. Recall parts availability can be affected by numerous factors including, but not limited to, redesign, testing, manufacturing, and logistics. We encourage you to continue to work with GM and your local dealer regarding the repair of your vehicle and any of your concerns related to the recall. We entered your information into NHTSA's database, where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at [https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls\\_808795.pdf](https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf).

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at [www.nhtsa.gov](http://www.nhtsa.gov) or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

Randy Reid, Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement