

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOO \(NHTSA\)](#); [REDACTED]
Cc: [NHTSA ODI CRD](#); [REDACTED]
Subject: ODI-11484018
Date: Wednesday, September 14, 2022 3:48:29 PM

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[REDACTED]
Subject: Re: Request [REDACTED] Complaint - 11484018
To: 4me+nhtsa@telesishq.com

On Saturday 09/10/22 I received this email Saturday afternoon which stated about a complementary inspection. I didn't approve anything and I didn't decline it at all because I wanted to talk to the Nissan advisor first. But when I got there on Monday 09/12/22 to pick up my car he wanted \$200 from me I asked why he said to me sign for a diagnostic test in which I did not know what I was signing on his iPad on Friday. He knew that I was visually impaired because I stated it to him and I couldn't hardly see what I was signing on his iPad he only stated for me only to sign. Now again if I had known or if he would had explain this to me on that Friday I would have made the choice to take my car back home until I came up with the diagnostic test money the \$200.00. He took advantage of my disability in which he knew I was visually impaired because again I stated this to him before I signed his iPad. Now he will not give me my car until he received \$200 he made me leave my car on Friday 09/09/32 an which nothing was done not even the recall for my oxygen sensor nothing was done on my car when I tried to pick it up on Monday 09/12/22.

Central Houston Nissan
Nissan advisor: Felipe Haynes
2901 South LoopWest
Houston, Tx 77054
713-661-9955

[REDACTED]
ASRC Federal Holding Company

[REDACTED]
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